

RESA Quarterly IT Program Report for 3rd Quarter, 2014
For Installation, Maintenance and Repair of Technology Equipment

| Device Type | Number of Units | Average Turn Around Time (Hours) |
|-----------------------------|------------------------|-----------------------------------------|
| Server | 315 | 16 |
| Local Area Network | 620 | 9 |
| WVEIS | 189 | 150 |
| Computer Workstation | 15635 | 23 |
| Printer | 374 | 133 |
| Other | 14390 | 20 |

**Other Devices include, but are not limited to: Scanner, UPS, Webcam, Flash Drive, Speakers, Document Camera, Student Responder, Data Projector, Interactive Whiteboard, Tablet, VOIP Device*