ANNUAL REPORT **2013-2014**

Regional Education Service Agencies



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2013-2014 Annual Report at a Glance

EDUCATION

- PreK-12 professional development sessions for over **4,139** participants
- Substitute teacher training for over 231 participants
- Regional student academic fairs and activities for over **410** participants
- Coordinated Graduate Credit classes for approximately 21 participants
- Provided direct technical assistance to 7 identified focus and support schools
- Provided instruction to Bus Operator Students, resulting in 41 certifications in 6 counties

FINANCIAL BENEFIT

- RESA 4 employs over **20.5** full-time personnel with less than **5** positions being paid from the legislative state basic foundation allowance for RESAs. The remaining positions are funded through grants obtained by the RESAs.
- Cooperative purchasing cost avoidance of over \$265,466 for school systems
- Assisted counties with Medicaid Billing reimbursement \$2,060,120, training and monitoring
- Used the \$386,545 legislative state basic foundation allowance to leverage over \$2.0 million in federal, state, local and private funding
- Provided assessments for 28 TABE DHHR TANF referrals. RESA 4 provides facility only training is done by RESA 1.
- Provided substitute teacher call-in services for counties on over **54,352** occasions

HEALTH & SAFETY

- Regional School Wellness training/activities for over **489** participants
- Provided nutritional instruction to **132** Day Care Providers and reimbursed **\$455,449** for meals that met the USDA nutritional guidelines under the CACFP

TECHNOLOGY

- Responded to over **1,295** computer repair and installation work orders
- Provide service for BTOP circuits in schools
- Maintained and/or replaced Cisco routers in schools and central office facilities
- Provided specific WVEIS user training to over 242 participants
- Provided Help Desk assistance to over **14,019** WVEIS users statewide
- Coordinated with the WVDE to house, maintain and upgrade WVEIS
- Provided a state-of-the-art computer training lab and teleconferencing facilities
- Provided and maintained HP, as well as Lenovo, warranty certification

This report contains information about some of the activities of WV RESAs during the 2013-2014 school year. Not all RESAs provide all the services listed and all RESAs offer additional services as determined appropriate by each local RESA Council. Services not only differ from RESA to RESA, they also differ within each RESA from time to time. Being able to offer the right services at the right time allows RESAs to meet the needs of county schools and school systems as well as support WVDE and WVBE initiatives and goals. A complete Annual Report for each RESA may be found by going to the web site of each RESA or hard copies may be obtained by contacting the individual RESA offices.

INTRODUCTION



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West Virginia Board of Education



West Virginia Board of Education

Gayle C. Manchin, President
Michael I. Green, Vice-President
Robert W. Dunlevy, Secretary
Thomas W. Campbell
Tina H. Combs
William M. White
L. Wade Linger
Lloyd G. Jackson, II

Dr. Paul Hill, Ex Officio Chancellor, West Virginia Higher Education Policy Commission

James Skidmore, Ex Officio Chancellor, West Virginia Council for Community and Technical College Education

> Dr. James Phares, Ex Officio State Superintendent of Schools





Regional Education Service Agency 4

MISSION STATEMENT

To provide high quality, cost effective, life-long education programs and services to students, schools, school systems and communities.

VISION STATEMENT

To serve the educational needs of the total community.

REGIONAL COUNCIL 2013-2014

Braxton County

David Dilly, Superintendent Kathy Parker, Board Representative

Fayette County

Dr. Keith Butcher, Superintendent Lou Jones, Board Representative

Greenbrier County

Sallie Dalton, Superintendent Bob Toothman, Board Representative

Nicholas County

Beverly Kingery, Superintendent Barbara Taylor, Board Representative

Pocahontas County

Dr. Don Bechtel, Superintendent Jan McNeel, Board Representative

Webster County

Dr. Martha Dean, Superintendent Harold Carpenter, Board Representative

West Virginia Department of Education

Sterling Beane, Executive Director Office of Instructional Technology

Higher Education

Dr. Ron Childress, Marshall University

Teacher Representative

Valerie Zahuranec, Greenbrier County

Principal Representative

Christina Bailey, Nicholas County

Chief Instructional Leader Representative

Kim Dennison, Braxton County

PROGRAMS & SERVICES

Regional Education Service Agencies



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PROGRAM TITLE: 21stCCLC Afterschool Programs

PURPOSE: To assist schools in RESA 4 to:

• Address the 21st century academic achievement needs of program attendees

- Increase academic achievement in the classroom, on state achievement tests and on college entrance exams, and attain credit recovery
- Increase positive youth development and behaviors
- Build proactive partnerships with local school communities
- Extend the opportunity for students to develop socially and emotionally
- Guide students, parents and community members in post-secondary life planning
- Participate in entrepreneurial activities
- Provide programs and informational services to parents
- Provide participants safe, structured enrichment activities and opportunities to explore vocational fields

FUNDING SOURCE: WVDE Grant

CONTACT PERSON: Dana Thomas

304.872.6440, ext. 27 dethomas@k12.wv.us

MAJOR ACCOMPLISHMENTS: RESA 4 used funding from three 21st Century Community Learning Center grants to provide afterschool sites at 10 schools in our service area:

- Connections: sites at Braxton County High School (Braxton); Valley High School (Fayette); and Webster County High School (Webster)
- FAST (Fayette AfterSchool Time): sites at Ansted Middle School; Collins Middle School; and Oak Hill High School
- SPLASH (Supporting Personalized Learning After School Hours): sites at Braxton Middle School (Braxton); Richwood Middle School (Nicholas); Marlinton Middle School (Pocahontas); and Glade Middle School (Webster)

SUMMARY OF STRATEGIC PLAN RESULTS: During the 2013-2014 school year, 1471 students attended an afterschool program site at least one afternoon. Of those, 154 (10.5%) were "regular attendees" (present at least 30 days). At each site, students were provided the following on a daily basis:

- Tutoring in reading and/or mathematics
- A variety of enrichment/entrepreneurial activities
- A nutritious meal/snack
- Homework help
- A safe, secure environment in which to learn and engage in activities to support social/emotional development

PERSONNEL SUPPORTED: Director, Part-time Secretary

PROGRAM TITLE: Child and Adult Care Food Program

PURPOSE: Day Care providers participating in the Child and Adult Care Food

Program (CACFP) are reimbursed monthly for providing nutritional food to Day Care Children following USDA guidelines. The WVDE Office of

Child Nutrition provides program oversight.

FUNDING SOURCE: United States Department of Agriculture

CONTACT PERSON: Vickie Johnson

304.872.6440, ext. 24 vbailes@k12.wv.us

MAJOR ACCOMPLISHMENTS:

- CACFP staff is required to make three site visits per year in order to insure compliance with USDA standards.
- Nutritional training is provided in all RESA 4 counties.
- Providers submit menus monthly, which reflect the attendance, the number of children served and insure that meal patterns are in accordance with USDA standards.
- Network with the WV Department of Health and Human Resources and the Child Care Resource and Referral Agencies.
- Attend WVDE Office of Child Nutrition quarterly meetings for technical assistance.
- Attend annual Minute Menu conference to maintain updated knowledge of software revisions to operations.

SUMMARY OF STRATEGIC PLAN RESULTS:

This program provides services to communities of RESA 4 through receiving and administering grants under the provisions of federal law.

PERSONNEL SUPPORTED: Program Coordinator, Program Monitor, and Part-time Program Secretary

PROGRAM TITLE: Computer Repair

PROGRAM PURPOSE: To provide cost-effective repair, maintenance, and installation services to

the RESA 4 county projects. Projects include: WVEIS, network and router installation and support, TFS Elementary, TFS Secondary, local county

repair requests.

FUNDING SOURCE: State Funded WVDE Grant

PROGRAM CONTACT: Aaron Williams, Director of Technology

304.872.6440, ext.37 alwillia@k12.wv.us

MAJOR ACCOMPLISHMENTS:

	Braxton	Fayette	Greenbrier	Nicholas	Pocahontas	Webster	RESA 4
Total	141	87	151	590	36	147	143
Units							
Total	\$29,549	\$21,539	\$35,297	\$261,229	\$5,976	\$31,737	\$24,389
Value							
Total	14	9	5	19	0	53	5
Units							
Billed							
Total	\$3,510	\$4,055	\$5,846	\$93,308	\$0	\$4,191	\$372
Amount Billed							

- * Provided router support and installation services to RESA 4 area counties and BOE's
- * Provided warranty repair services for Lenovo computers
- * Provided low cost network installation services
- * Provided low cost computer repair services
- * Provided smart board and projector installation and repair services
- * Provided computer training to RESA 4 staff and county personnel
- * Provided printer repair services
- * Provided low cost installation or repair services on 1,295 units
- * Maintained the RESA 4 computer lab for county trainings and meetings
- * Cabled the new Gauley River Elementary in Nicholas County with over 300 drops

SUMMARY OF STRATEGIC PLAN RESULTS:

This program assists schools and school districts of RESA 4 in operating and delivering services effectively and efficiently.

PROGRAM PERSONNEL: Director of Technology and Computer Repair Technician

PROGRAM TITLE: Education Resource Center

PURPOSE: Collection of teaching resources as well as in-service or workshop

resources available for check out and delivery to RESA 4 county boards of

education per two-week schedule throughout the school year.

FUNDING SOURCE: State Special Education Grant

CONTACT PERSON: Scott Cochran, Coordinator of Resource Center

304.872.6440, ext. 26 Carleen Penix, Secretary scochran@k12.wv.us

MAJOR ACCOMPLISHMENTS:

The following shows overall utilization of materials from the RESA 4 Resource Center FY2014.

COUNTY	NO. EDUCATORS	NO. MATERIALS
Braxton County	0	0
Fayette County	1	1
Greenbrier County	3	12
Nicholas County	3	3
Pocahontas County	0	0
Webster County	0	0
Total	7	16

View catalog and Quick Reference catalogs by subject and grade level at http://resa4.k12.wv.us under *Resource Library Department*.

SUMMARY OF STRATEGIC PLAN RESULTS: This program provides opportunity for professional growth in the area of 21st Century Learning.

PERSONNEL SUPPORTED: Part-time Secretary

PROGRAM TITLE: Mathematics Science Partnership

PURPOSE: Project S.T.E.M.: Strengthening the Teaching of Elementary Mathematics

began trainings in June 2011. Seven RESA 4 schools in which 80% of the mathematics teachers committed to participate in the project receive training and support through summer institutes, follow-up face-to-face trainings, professional learning community meetings and ongoing

communication with the higher education faculty, project director and lead

coach. The primary goal of the project is to increase teacher and

instructional coach content and pedagogical knowledge. Participants have

the option to complete graduate courses leading toward elementary mathematics specialization. The grant focuses on the teaching of

mathematics for grades 3-5.

FUNDING SOURCE: West Virginia Title II Part B Mathematics Science Partnership Grant

CONTACT PERSON: Judy Pomeroy

304.872.6440, ext. 25 jpomeroy@k12.wv.us

MAJOR ACCOMPLISHMENTS:

- * Summer institutes during the three-year grant provided ten days of face-to-face instruction targeting mathematics content, standards-based instructional strategies, WV Next Generation Content Standards and Objectives, Standards for Mathematical Practice and formative assessment strategies.
- * Graduate level classes were offered through Marshall University Graduate College.
- * Follow-up sessions provided ongoing support for understanding of content and implementation of strategies.
- * Professional learning communities met throughout school year at the county or school level to build collaboration and support implementation of goals.

SUMMARY OF STRATEGIC PLAN RESULTS:

- * Provided high quality, targeted staff development designed to enhance the performance and progress of students
- * Received and administered grants under the provisions of federal and/or state law

PERSONNEL SUPPORTED: Program Management, IHE Professors, Coaching Support, External Evaluator

PROGRAM TITLE: Mathematics Science Partnership

PURPOSE: Project W.E.E.M.S.: West Virginia Endorsement for Elementary

Mathematics Specialization began trainings in August 2012. Content courses, standards-based instructional strategies, action research and professional learning communities are integral parts of the ongoing professional development. Participants are teachers who have made a commitment to complete all aspects of the planned activities each year of the grant. Project West Virginia Endorsement for Elementary Mathematics Specialization (W.E.E.M.S.) is a partnership comprised of RESA 4, West Virginia University and selected teachers form the counties of Braxton,

Clay, Fayette, Greenbrier, Nicholas and Pocahontas counties.

FUNDING SOURCE: West Virginia Title II Part B Mathematics Science Partnership Grant

CONTACT PERSON: Judy Pomeroy

304.872.6440, ext. 25 jpomeroy@k12.wv.us

MAJOR ACCOMPLISHMENTS:

- * Summer institute provided five days of face-to-face instruction focused on mathematics content, standards-based instructional strategies, West Virginia Next Generation Content Standards and Objectives, and Standards for Mathematical Practice.
- * Follow-up sessions provided ongoing support for understanding of content and implementation of strategies.
- * Four graduate level mathematics and mathematics education courses toward an elementary mathematics specialization endorsement were provided.
- * Professional learning communities met throughout school year face-to-face or online to build collaboration and support implementation of goals.

SUMMARY OF STRATEGIC PLAN RESULTS:

- * Provided high quality, targeted staff development designed to enhance the performance and progress of students
- * Received and administered grants under the provisions of federal and/or state law

PERSONNEL SUPPORTED: Program Management, IHE Professors, Coaching Support, External Evaluator

PROGRAM TITLE: Medicaid Reimbursement Program

PROGRAM PURPOSE: Provide support, technical assistance, and updated programmatic

information to ensure LEA's the maximum allowable

reimbursements for cost-based and therapy services provided by

county boards of education under a child's IEP

FUNDING SOURCE: Paid through county funding

PROGRAM CONTACT: Misty Carpenter

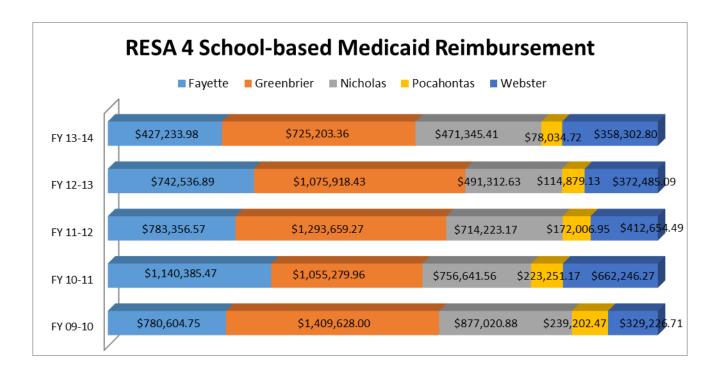
304.872.6440, ext. 18 macarpenter@k12.wv.us

MAJOR ACCOMPLISHMENTS:

Assisted counties in identifying Medicaid eligible special education students

- Electronically submitted billing and accrued Medicaid reimbursements over \$2,000,000.00 for RESA 4 in 2013-14
- Informed counties weekly via email of Medicaid direct deposits
- Assisted counties by enrolling providers and by serving as the third-party billing agent
- Trained county personnel as needed

PERSONNEL SUPPORTED: Medicaid Specialist



PROGRAM TITLE: Regional School Wellness

PURPOSE: Regional School Wellness Specialist works to develop a Coordinated

School-Public Health Partnership. This partnership will build collaboration among communities and county school systems to assist students and staff

in achieving healthy lifestyles.

FUNDING SOURCES: DHHR

CONTACT PERSON: Jody LeRose, Regional School Wellness Specialist

304.872.6440, ext. 39 jody.lerose@k12.wv.us

MAJOR ACCOMPLISHMENTS:

- * Met with every active Local Wellness Council in the RESA 4 to provide resources, data, and services.
- * Provided technical assistance (TA) and training to RESA 4 teachers, classroom teachers and students in the Let's Move initiative and events.
- * Facilitated and conducted 1 Regional School Wellness Meeting at RESA 4.
- * Updated a contact list of Local School Wellness Council members for RESA 4.
- * Provided support and TA in the administration of the HEAP and FITNESSGRAM administration and results.
- * Provided support and TA in the administration of the School Climate Survey.
- * Provided support, as well as, active participation of the S3 Schools and their Councils.
- * Trained Pocahontas Counties in Suicide Prevention.
- * Facilitated and provided technical support in anti-bullying to RESA 4 counties.
- * Supported and/or facilitated 489 participants in Professional Development.
- * Attended and presented at a Regional Council Meeting at RESA 4.
- * Targeted and became knowledgeable about the community resources available to assist schools and the communities. Updated these resources to the RESA 4 website.
- * Targeted and became knowledgeable with some School Based Health Centers in RESA 4.
- * Provided 10 classrooms in RESA 4 counties with physioballs for each child in the classroom.

SUMMARY OF STRATEGIC PLAN RESULTS:

High-quality targeted staff development and technical assistance was provided to the whole school community to enhance awareness and application of healthy behaviors.

PERSONNEL SUPPORTED: Regional School Wellness Specialist

PROGRAM TITLE: Special Education/Pre-K Services

PURPOSE: To provide leadership, programming and services directed toward

improvement of the quality of Pre-K and Special Education programs and related services for students with a disability, gifted learners, Pre-K students, special, pre-K and regular educators, related service personnel,

parents and support personnel and agencies.

FUNDING SOURCE: IDEA, Part B School Age Discretionary and Supplement FY 13

IDEA, Part B Preschool Discretionary and Supplement FY 13

State Aid for Exceptional Children FY13

CONTACT PERSON: Scott Cochran

scochran@k12.wv.us 304.872.6440, ext. 26

MAJOR ACCOMPLISHMENTS:

•	Delivered professional development in the areas of:	Classroom Management Transition Differentiated Instruction (with use of technology)	Classroom Organization Crisis Prevention Intervention (CPI) School Culture Typology
•	Member of RESA 4 Diagno	stic Team, OSP Monitoring Team	
•	Facilitated training in the areas of:	Literacy Autism Deaf & Hard of Hearing Administrator Training Pre-K Assistant Teacher Requirements	Using Data to Improve Instruction Pre-K Spring Core Team Sp. Ed. Teacher Extended Standards (C.C.E.E.) Pre-K (E.C.E.R.S.)
•	Cooperative Purchasing	Procedural Safeguards Booklets	
•	Attended:	Special Education Leadership Institutes Preschool Leadership Institutes School Improvement Trainings	WVASA WVACEEC WVCASE
•	Certified—Crisis Prevention Instructional Practices Inve		h Lee

SUMMARY OF STRATEGIC PLAN RESULTS: This program addresses objectives outlined in Goals 1, 2, 3, 4, 5, and 6 of the RESA 4 Strategic Plan

PERSONNEL SUPPORTED: Special Education Director

.25 Secretary

PROGRAM TITLE: Staff Development

PURPOSE: To provide high quality, targeted staff development to school personnel in

the region to provide technical assistance to schools

FUNDING SOURCE: RESA 4 Funds

CONTACT PERSON: Judy Pomeroy

jpomeroy@k12.wv.us 304.872.6440, ext. 25

MAJOR ACCOMPLISHMENTS:

* Provide and facilitate professional development in the areas of:

- Next Generation Content Standards and Objectives
- Classroom Instruction That Works
- Instructional Practices Inventory (IPI)
- Differentiated Instruction
- Instructional Coaches
- School Culture
- Mathematics
- * Coordinate and support:
 - RESA 4 Professional Development Team
 - Regional Staff Development Council
 - Regional student competitions

SUMMARY OF STRATEGIC PLAN RESULTS:

Professional development consistent with the following areas of service was implemented and evaluated.

- * Technical assistance to low-performing schools and school systems
- * Providing high quality, targeted staff development designed to enhance the performance and progress of students

PERSONNEL SUPPORTED: Staff Development Director, Secretary

PROGRAM TITLE: Substitute Teacher Calling System

PURPOSE: To monitor the implementation and assist counties and schools with the

Substitute Teacher Calling System. Provide technical assistance to counties on Substitute Teacher Calling System-related operations.

FUNDING SOURCE: State, County, and RESA 4 funds

CONTACT PERSON: Aaron Williams, Technology Director

304.872.6440, ext. 37 alwillia@k12.wv.us

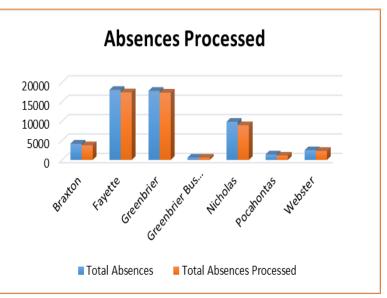
MAJOR ACCOMPLISHMENTS:

• During the 2014 school year the RESA 4 Substitute Teacher Calling System processed **54,352** absences over our six-county region, and of those processed absences only 5.34% were not filled with a substitute.

• During the 2014 school year RESA 4 responded to approximately 900 support calls, emails, daily system error checks, and WVEIS payroll transfers, all of which provided technical assistance for Substitute Teacher Calling System-related operations.

RESA 4 Substitute Calling System FY-2014

Counties	Total Absences	Total Absences Processed Filled	Percent of Absences Filled
Braxton	4177	3765	90.14%
Fayette	18052	17406	96.42%
Greenbrier	17791	17334	97.43%
Greenbrier Bus Driver	590	582	98.64%
Nicholas	9834	8937	90.88%
Pocahontas	1410	1103	78.23%
Webster	2498	2323	92.99%
RESA 4 (Total)	54352	51450	94.66%



SUMMARY OF STRATEGIC PLAN RESULTS:

RESA 4 has successfully maintained and supported an automated Substitute Teacher Calling System for the 2014 school year, meeting the objectives laid out in our Strategic Plan.

PERSONNEL SUPPORTED: Technology Director and Part-time Secretary

PROGRAM TITLE: Substitute Teacher Training

PURPOSE: To provide training for non-education degreed persons who meet the

requirements for substitute teacher licensure as set forth in WVBE Policy

5202, and who wish to substitute in West Virginia Public Schools.

FUNDING SOURCE: RESA 4

CONTACT PERSON: Dana Thomas

304.872.6440, ext. 27 dethomas@k12.wv.us

MAJOR ACCOMPLISHMENTS:

Sub Teacher Training 2013-14

Date	Braxton	Fayette	Greenbrier	Nicholas	Pocahontas	Webster	RESA 4 Total	RESA 1		RESA 3		RESA 7	TOTAL
13-Jul			1	1			2					17	19
13-Aug		8		1		1	10			1		32	43
13-Sep		1				3	4	3				32	39
13-Oct	1	5		4		1	11	6				30	47
13-Nov		2	4	2		2	10					11	21
13-Dec	1	8	1	5		1	16			2		4	22
14-Jan		1	1	5			7	1					8
14-Feb		4		2			6						6
14-Mar		3	1			1	5	3					8
14-Apr		3		3	1		7						7
14-May	1	2			2		5						5
14-Jun		4				1	5	1					6
Totals	3	41	8	23	3	10	88	14		3		126	231

SUMMARY OF STRATEGIC PLAN RESULTS:

Online training was provided throughout the year with face-to-face trainings held on the third Monday of each month. The table above details how this program successfully fulfilled the objective outlined in the RESA 4 Strategic Plan.

PERSONNEL SUPPORTED:

PROGRAM TITLE: Technical Assistance Support Specialist

PURPOSE: To provide professional development and technical assistance to districts,

administrators, and teachers implementing WV Next Generation Content Standards and Objectives. Priority is given to schools designated by

WVDE as Focus Schools.

FUNDING SOURCE: WVDE Office of Special Programs (IDEA Part B)

CONTACT PERSON: Dr. Sarah Lee

304.872.6440, ext. 36 sllee@k12.wv.us

MAJOR ACCOMPLISHMENTS:

• Facilitation of technical assistance for elementary and middle schools

• Provide and facilitate professional development in the areas of:

- o Data Analysis
- Explicit Phonics Instruction
- o Comprehension: Before Reading Instruction
- o Comprehension: Robust Vocabulary Instruction
- o Phonological Awareness Program
- Scheduling for Intervention
- o Differentiated Instruction
- o Foldables for Active Engagement
- o Crisis Prevention Intervention
- Adolescent Literacy Academies
- Classroom Instruction that Works
- Formative Assessment
- Support for Personalized Learning
- Support for Personalized Instruction

SUMMARY OF STRATEGIC PLAN RESULTS:

The program addresses providing technical assistance and high quality professional development to schools and school systems.

PERSONNEL SUPPORTED: Technical Assistance Support Specialist

10% of a Secretarial Position

PROGRAM TITLE: Technology Systems Support

PROGRAM PURPOSE: To monitor, consult, maintain, and support the technology infrastructure

for the RESA 4 Schools, Districts, and RESA 4 office.

FUNDING SOURCE: RESA 4, Counties, WVDE Grant

PROGRAM CONTACT: Aaron Williams, Director of Technology

304.872.6440, ext. 37 alwillia@k12.wv.us

MAJOR ACCOMPLISHMENTS:

* Configured Routers for circuit upgrades in Nicholas and Greenbrier Counties.

- * Cabled the new Gauley River Elementary School in Nicholas County.
- * New Database system for RESA 4 to track repairs and repair requests.
- * Provided support for the RESA 4 counties in the following ways: projector and smart board installations, cabling, computer repair, and printer repair.
- * Maintained and Supported Routers in the RESA 4 area for the Schools, Districts, and RESA 4 office.
- * This program maintained and supported the following servers: Substitute Teacher Calling System and the Technician Database

SUMMARY OF STRATEGIC PLAN RESULTS:

RESA 4 has successfully met and exceeded the requirements of the Strategic Plan, maintaining and supporting all areas of the technology infrastructure as described.

PROGRAM PERSONNEL: Director of Technology

PROGRAM TITLE: WVEIS (West Virginia Education Information System)

PROGRAM PURPOSE: To support the end-users of the statewide networked data management

system for student, employee, and financial data, as well as other needs such as technical support for networks, connectivity, hardware and/or

software issues, and database creation.

FUNDING SOURCE: WVDE Grant

PROGRAM CONTACT: Karen Turner, WVEIS Director

304.872.6440, ext. 11 keturner@k12.wv.us

MAJOR ACCOMPLISHMENTS:

• Training in WVEIS (green-screen and web-based) for all levels of school personnel, including teachers

- Help desk support for WVEIS, WVEISweb, and other computer-related/data processing issues such as GradeQuick/Edline (14,019 help desk contacts)
- Technical support/contact for networks; connectivity; Client Access; e-mail; and printers, routers, switches and other hardware issues
- Liaison between WVDE and RESA 4 WVEIS County Contacts/End-users
- Maintaining/creating user IDs and assignments
- Maintaining authorization lists to data libraries
- Maintaining/creating libraries for new fiscal year for all products
- Saving calendar and fiscal year end data for archival purposes
- Restoring data as needed
- Assisting with E-School Mall issues (such as server errors)
- Writing, maintaining and running queries (IBM and SEQUEL)
- Building custom data files and spreadsheets for end-users per their specifications
- Running and printing various reports (i.e., labels, schedules, report cards, and financial reports)
- Processing bank reconciliations for five (5) of RESA 4's six (6) counties
- Maintaining WVEIS state standards as directed by the WVDE
- Assisting in the timely collection of student, employee and financial data as directed by WVDE
- Attending/participating in regional and state meetings, conference calls, conferences, and trainings
- Maintaining/creating display and printer sessions
- Maintaining/creating FormSprint forms and virtual printer queues

SUMMARY OF STRATEGIC PLAN RESULTS:

The RESA 4 WVEIS department, through funding from the WVDE, has successfully supported and trained the end-users of our region based on the timely and successful collections of student, employee and financial data throughout the fiscal year.

PERSONNEL SUPPORTED: WVEIS Director, WVEIS Specialist, Router Support Technician

PROFESSIONAL DEVELOPMENT & TRAINING

Regional Education Service Agencies RESA four A powerful engine for education

		FY 2013-14				
Date of Training	Session	Location	# of Participants	Target Audience	B /C / R /S*	C/J/ P/F**
7/8/2013	Nicholas County Substitute Bus Operator Class (7/8-7/26/13)	RESA 4 - Summersville	11	Potential Substitute Bus Operators	С	C, P, F
7/8/2013	Webster County Substitute Bus Operator Class	Webster County High School	7	Potential Substitute Bus Operators	С	C, F
7/15/2013	Braxton County Substitute Bus Operator Class	Braxton County	2	Potential Substitute Bus Operators	С	C, F
7/15/2013	Substitute Teacher Training and Test	RESA 4 - Summersville	2	Substitute Teachers	R	С
7/15/2013	Project WEEMS Summer Institute Course One (7/15-19/2013)	RESA 4 - Summersville	17	Grant Participants (Teachers)	R	C, J, P, F
7/15/2013	Project STEM Summer Session III (7/15-17/2013)	Fayette County Vo-Tech	40	Grant Participants (Teachers)	R	C, J, F
7/19/2013	New Provider Enrollment	Provider's Home	1	Child Care Provider	В	С
7/30/2013	Educator Enhancement Academy (EEA): Braxton, Nicholas and Webster Counties 7/30-31/2013	Nicholas County High School	158	Elementary, Middle, High School ELA and Math Teachers	R	С
		Total for July 2013	238			
8/1/2013	WVEIS Support for New User	For a Pocahontas User At a Meeting Held at RESA 7	1	New User	С	С
8/1/2013	Educator Enhancement Academy (EEA): Braxton, Nicholas and Webster Counties 7/30-8/1/2013 (Multiple sessions delivered by RESA 4 TAG members across all grade bands.)	Nicholas County High School	115	Teachers	С	J, F
8/2/2013	WebKids	RESA 4 - Summersville via phone/internet	1	Day Care Provider	В	С
8/5/2013	HOT (Higher Order Thinking) Questions	Eastern Green Middle School	15	Kindergarten Teachers	С	С
8/5/2013	HOT (Higher Order Thinking) Questions	Eastern Green Middle School	17	First Grade Teachers	С	С
8/5/2013	HOT (Higher Order Thinking) Questions	Eastern Green Middle School	18	Third Grade Teachers	С	С
8/5/2013	HOT (Higher Order Thinking) Questions	Eastern Green Middle School	17	Fourth Grade Teachers	С	С
8/5/2013	HOT (Higher Order Thinking) Questions	Eastern Green Middle School	10	Fifth Grade Teachers	С	С

8/5/2013	Assessing Centers in K-2 Classrooms	Eastern Greenbrier Middle School	18	K-2 Teachers	С	C, J
8/5/2013	Assessing Centers in K-2 Classrooms	Eastern Greenbrier Middle School	19	K-2 Teachers	С	C, J
8/5/2013	Assessing Centers in K-2 Classrooms	Eastern Greenbrier Middle School	17	K-2 Teachers	С	C, J.
8/5/2013	HOT (Higher Order Thinking) Questions	Eastern Green Middle School	18	Second Grade Teachers	С	С
8/6/2013	Principal Data Analysis	Greenbrier County Board of Education	21	Administrators	С	J
8/7/2013	School Climate Survey and WOW Discipline Management System	RESA 4 - Summersville	29	Nicholas County School Administrators	С	F
8/7/2013	2013-14 WVEIS Training	RESA 4 - Summersville	29	Principals and County Level Administrators	С	С
8/7/2013	Higher Order Thinking Questions	Greenbrier East High School	22	Middle and High School Teachers	С	С
8/7/2013	Higher Order Thinking Questions	Greenbrier East High School	23	Middle and High School Teachers	С	С
8/7/2013	Higher Order Thinking Questions	Greenbrier East High School	19	Middle and High School Teachers	С	С
8/7/2013	Higher Order Thinking Questions	Greenbrier East High School	18	Middle and High School Teachers	С	С
8/7/2013	Adolescent Literacy: Vocabulary	Greenbrier East High School	21	Secondary Teachers	С	С
8/7/2013	Adolescent Literacy: Vocabulary	Greenbrier East High School	18	Secondary Teachers	С	С
8/7/2013	Adolescent Literacy: Vocabulary	Greenbrier East High School	22	Secondary Teachers	С	С
8/7/2013	Adolescent Literacy: Vocabulary	Greenbrier East High School	21	Secondary Teachers	С	С
8/9/2013	RESA 4 Administrators Leadership Institute	Summersville Visitor and Convention Center	82	School Administrators	R	C, J, F
8/12/2013	RESA 4 Special Education Directors Meeting	RESA 4 - Summersville	6	Special Education Directors and Specialist	С	С
8/12/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С

8/12/2013	Educator Enhancement Academy (EEA): Pocahontas County 8/12-13/2013 (Multiple sessions delivered by RESA 4 TAG members across all grade bands.)	Pocahontas County High School	28	Teachers	C	J, F
8/13/2013	2013-14 WVEIS Training	Western Greenbrier Middle School Computer Lab	40	Principals, Secretaries and County Level Administrators	С	С
8/14/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/14/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/14/2013	Suicide Prevention Training	Pocahontas County High School	200	All Pocahontas County Schools' Employees	С	С
8/15/2013	Data Analysis - School Teams	Greenbrier West High School	77	Teacher Leaders and Principals	С	С
8/15/2013	Number Talks	Pocahontas County High School	26	Teachers	С	С
8/16/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/16/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/19/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/19/2013	2013-14 WVEIS Training	Webster County High School Computer Lab	10	Principals, Secretaries and County Level Administrators	С	С
8/19/2013	Technology/IPAD Training	Fayette County Vo Tech	32	Teachers	С	С
8/19/2013	Substitute Teacher Training	RESA 4 - Summersville	11	Potential Substitute Teachers	R	С
8/20/2013	Leap of Taste - Make-up Training	RESA 4 - Summersville	3	Day Care Provider	С	С
8/20/2013	Nicholas County Secretary Training	RESA 4 - Summersville	15	Secretarial Employees of Nicholas County	С	Р
8/21/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/23/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/23/2013	Phonological Awareness in the Pre-K Classroom	Mt. Hope Armory	60	Pre-K Teachers and Aides	С	С
8/29/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
8/30/2013	Office of Child Nutrition	RESA 4 - Summersville	13	CACFP Sponsors	S	P, F
		Total for August 2013	1121			
9/4/2013	RESA 4 Instructional Coaches Meeting	RESA 4 - Summersville	23	Instructional Coaches	R	C, J, P, F

	School Climate Survey Administrator's Training	School of Osteopathic Medicine		Greenbrier County Administrators	С	С
9/9/2013	WebKids	Via Phone	1	Day Care Provider	В	С
9/9/2013	TA: Using Centers to Deliver Next Generation Content Standards	Hillsboro Elementary School	1	Grade 4 Teacher	В	С
9/11/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
9/13/2013	Educator Evaluation Training	Webster Springs Elem/Middle School	8	Principals	С	C, J, F
9/14/2013	WebKids	Provider's Home	1	Day Care Provider	В	С
9/16/2013	Intensive Phonological Awareness Program Training	Hillsboro Elementary School	2	Interventionists/Title 1	В	С
9/16/2013	Pre-K Education Managers Meeting	RESA 4 - Summersville	8	Pre-K Leadership and Managers	R	P, F
9/17/2013	Elementary Mathematics Study Group	RESA 4 - Summersville	20	Elementary Teachers	R	C, J, P, F
9/19/2013	Leap of Taste	RESA 4 - Summersville	1	Day Care Provider	В	С
9/20/2013	Number Talks	Marlinton Elementary School	39	K-5 Teachers	С	С, Ј
9/20/2013	WebKids	Via Phone	1	Day Care Provider	В	С
9/23/2013	WebKids	Provider's Home	1	Day Care Provider	В	С
9/23/2013	Pre-K ECERS Training	RESA 4 - Summersville	20	Pre-K Providers	R	
9/23/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
9/24/2013	Educator Evaluation Training	RESA 4 - Summersville	18	Principal and Leadership Team	R	C, J, P, F
9/24/2013	Educator Evaluation Training	Fayette County BOE	30	Principal and Leadership Team	С	C, J, F
9/25/2013	WebKids	Provider's Home	1	Day Care Provider	В	С
9/26/2013	Monthly RESA 4 Special Education Directors Meeting	RESA 4 - Summersville	7	County Special Education Directors and Special Ed. Specialist	R	С
9/26/2013	Microsoft Surface Training	RESA 4 - Summersville	7	County Special Education Directors and Special Ed. Specialist	R	С
9/30/2013	Leap of Taste	RESA 4 - Summersville	1	Day Care Provider	В	С
		Total for September 2013	218			

10/1/2013	Employee Discipline in an Education Environment (UpSlope)	Nicholas County BOE	24	School and County Level Administrators	R	J
10/3/2013	Instructional Coaches Training, Session II	RESA 4 - Summersville	22	Instructional Coaches	R	C, J, P, F
10/7/2013	Diagnostic Review Debrief	Flatwoods Elementary School	20	Elementary Teachers	В	J, F
10/7/2013	Alliance for a Healthier Generation Physical Education Professional Education	Summersville Arena and Conference Center	67	Pre-K-12 Physical Education Teachers	R	F
10/7/2013	Instructional Practice Inventory (IPI) Overview	Flatwoods Elementary School	17	Faculty	В	C, J
10/8/2013	Richwood Middle Diagnostic Debrief	Richwood Middle School	28	Richwood Middle Staff and Administration, Nicholas County Central Office FAST	В	С
10/9/2013	Higher Order Thinking Questions	Summersville Middle School	50	School Level Teachers, Administrators and Instructional Aides	В	С
10/10/2013	RESA 4 Staff Development Regional Council Meeting	RESA 4 - Summersville	11	County Staff Development Directors	R	C, J, P, F
10/10/2013	Principal Technical Assistance - Diagnostic Visit Follow Up	Flatwoods Elementary School	3	Principal	В	F
10/12/2013	Interpreting for Child Signers Boys Town Videoconference	RESA 4 - Summersville	3	Hearing Interpreters	R	Р
10/14/2013	Crisis Prevention Intervention Training	RESA 4 - Summersville	6	School Personnel	R	С
10/15/2013	Instructional Practices Inventory	Braxton County Board of Education	20	Classroom Teachers, Administrators and Central Office	R	С
10/17/2013	Pre-K Education Managers Meeting	RESA 4 - Summersville	11	Pre-K Education Managers	R	Р
10/17/2013	Intensive Phonological Awareness Program	Greenbrier County Schools	15	K-1 Interventionist and Teachers	С	С
10/18/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	
10/19/2013	Improving Adolescent Writers	RESA 4 - Summersville	26	Middle and High School Content Area Teachers	С	С
10/21/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	
10/21/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	
10/21/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	
10/21/2013	Substitute Teacher Training	RESA 4 - Summersville	17	Potential Substitute Teachers	R	С

10/21/2013	RESA 4 Elementary Mathematics Study Group	RESA 4 - Summersville	8	Elementary Teachers	R	C, J, P,F
10/21/2013	Classroom Management	Eastern Greenbrier Middle School	21	Classroom Teachers	С	С
10/21/2013	Cyberbullying Awareness and Prevention	Webster County High School Selected Faculty and Students	11	Webster County High School Selected Faculty and Students	В	
10/22/2013	Picky Eaters	RESA 4 - Summersville	7	Day Care Providers	С	C, P
10/22/2013	Classroom Management	Western Greenbrier Middle School	17	Classroom Teachers	С	С
10/22/2013	Setting Norms and Procedures for Leadership Teams	Flatwoods Elementary School	14	Principal and Teachers	В	F
10/23/2013	Picky Eaters	RESA 4 - Summersville	18	Day Care Providers	С	С
10/25/2013	Picky Eaters	Works 4 WV, Ronceverte	10	Day Care Providers	С	С
10/26/2013	Healthy Snacks	Grace Baptist Church, Fayetteville	16	Day Care Providers	С	С
10/28/2013	Picky Eaters	RESA 4 - Summersville	11	Day Care Providers	С	С
10/28/2013	Diagnostic Staff Debrief Meeting	Western Greenbrier Middle School	29	Faculty	В	J, F
10/29/2013	Picky Eaters	Fayette County DHHR	17	Day Care Providers	С	С
10/30/2013	Picky Eaters	Works 4 WV, Ronceverte	16	Day Care Providers	С	С
10/31/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
10/31/2013	School Culture Typology	Valley High School	33	Faculty	S	J
		Total for October 2013	573			
11/1/2013	ELS Training	RESA 4 - Summersville	12	Pre-K/Head Start Providers	R	Р
11/4/2013	RESA 4 Instructional Coaches Meeting	RESA 4 - Summersville	19	Instructional Coaches	R	C, P, F
11/5/2013	Principal Mentor Training	RESA 4 - Summersville	12	Principals (RESA 1 and RESA 4)	R	J, P, F
11/6/2013	Setting Norms and Procedures for Leadership Teams	Richwood Middle School	11	Richwood Middle School Leadership Team	В	С
11/6/2013	Regional TIS Workshop	RESA 4 - Summersville	12	County and School TIS Specialist	R	Р
11/7/2013	Setting Norms and Procedures for Leadership Teams	Western Greenbrier Middle School	9	School Leadership Team	В	С
11/7/2013	RESA 4 Science Bowl	Summersville Arena and Conference Center	55	Teachers and Students	R	С

11/8/2013	Instructional Practices Inventory	Family Center, Richwood	11	Classroom Teachers and Administrators	С	С
11/13/2013	Leadership Team Meeting: Focus on Strategic Plan	Flatwoods Elementary	10	Teachers and Administrator	В	J
11/13/2013	Setting Norms and Procedures for Leadership Teams	Pocahontas County High School	11	PCHS Leadership Team	В	С
11/14/2013	Monthly RESA 4 Special Education Directors Meeting	RESA 4 - Summersville	8	Special Education Directors and Specialist	R	С
11/14/2013	CPR - 1st Aid Training Class	RESA 4 - Summersville	9	RESA 4 Staff	В	Р
11/14/2013	Project WEEMS MSP PLC	Davis Elementary	5	Project WEEMS Participants	С	С
11/15/2013	RESA 4 Pre-K Directors/Coordinator Meeting	RESA 4 - Summersville	8	Pre-K Directors and Coordinators	R	С
11/15/2013	Kids2Go Mobile App Training	Fayette County - DHHR	8	Day Care Providers	С	С
11/15/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
11/19/2013	Kids2Go Mobile App Training	RESA 4 - Summersville	1	Day Care Provider	С	С
11/19/2013	Instructional Practices Inventory	Braxton County Middle School	10	Classroom Teachers and Administrators		С
11/20/2013	Focus Schools Leadership Team Conference	Tamarack - Beckley	31	Focus School's Representatives		J
11/21/2013	Kids2Go Mobile App Training	Works 4 WV Ronceverte	3	Day Care Providers		С
11/22/2013	New Provider Enrollment	Provider's Home	1	Day Care Providers	В	С
11/26/2013	New Provider Enrollment	Provider's Home	1	Day Care Providers	В	С
		Total for November 2013	248			
12/2/2013	Nonviolent Crisis Prevention Intervention (C.P.I)	RESA 4 - Summersville	9	School Personnel	R	С
12/4/2013	Instructional Coaches Meeting	RESA 4 - Summersville	14	Instructional Coaches	R	С
12/5/2013	WebKids	Provider's Home	1	Day Care Provider	В	С
12/9/2013	Monthly RESA 4 Special Ed Directors Meeting	Embassy Conference Center	8	Special Education Directors and Specialists		С
12/11/2013	Instructional Practices Inventory (IPI) Overview	Davis Elementary	16	<u> </u>		С
12/12/2013	Instructional Practices Inventory Training	Greenbrier County Board of Education	15	Faculty	С	С
12/16/2013	WebKids	Via Phone	1	Day Care Provider	В	С
12/18/2013	RESA 4 Staff Development Council Conference Call	Conference Call	6	RESA 4 Staff Development Council	R	С

12/19/2013	Braxton County FAST Meeting	Braxton County Board of Education	14	County FAST Members	С	С
12/20/2013	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
12/28/2013	Kids2Go	Provider's Home	1	Day Care Provider	В	С
		Total for December 2013	86			
1/2/2014	Project STEM: Tech Nicholas County PLC	RESA 4 - Summersville	2	Nicholas County Project STEM PLC	С	С
1/14/2014	Leadership Team Meeting - WGMS	Western Greenbrier Middle School	11	Leadership Team - Teachers/administrators/counselor	В	J
1/14/2014	WGMS Professional Learning Communities	Western Greenbrier Middle School	23	Teachers	В	J
1/14/2014	Classroom Instruction That Works	RESA 4 - Summersville	28	Academic Coaches and Teachers	R	С
1/15/2014	Collaborative Team Meeting (Data)	Flatwoods Elementary School	17	Classroom Teachers	В	J, F
1/15/2014	Flatwoods Elementary Leadership Team Meeting	Flatwoods Elementary School	13	Leadership Team - Teachers/administrators/counselor	В	J
1/15/2014	Classroom Instruction That Works	RESA 4 - Summersville	26	Academic Coaches and Teachers	R	С
1/16/2014	Classroom Instruction That Works	RESA 4 - Summersville	24	Academic Coaches and Teachers		С
1/17/2014	IPI Coding Technical Assistance	Davis Elementary School	2	Teacher Coders		С
1/23/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider		С
1/27/2014	WebKids	Via Phone	1	Day Care Provider	В	С
1/27/2014	Substitute Teacher Training	RESA 4 - Summersville	8	Potential Substitute Teachers	R	С
1/29/2014	Using the Common Core Standards	Flatwoods Elementary School	20	Entire Staff	В	С
		Total for January 2014	176			
2/3/2014	Braxton County FAST Meeting	Braxton County Board of Education	12	County FAST Members	С	С
2/3/2014	Nonviolent Crisis Prevention Training (C.P.I)	RESA 4 - Summersville	7	Teachers and School Staff	R	С
2/4/2014	Supporting the Common Core/Classroom Instruction That Works	Western Greenbrier Middle School	19			J
2/5/2014	Technical Assistance Using the Common Core Standards	Flatwoods Elementary School	16	6 All Staff		J
2/5/2014	IPI Coding Support	Braxton County High School	4	Trained IPI Coders		С

2/6/2014	Supporting the Common Core/Classroom Instruction That Works	Richwood Middle School	23	All Staff	В	С
2/7/2014	Instructional Practices Inventory	Braxton County BOE	11	Teachers	С	С
2/8/2014	Using Process Time Boys Town Video Conference	RESA 4 - Summersville	7	Deaf and Hard of Hearing Personnel	S	Р
2/10/2014	"Moving Your Numbers"	Nicholas County BOE	22	Administrators and Members of School Leadership Teams	R	P, F
2/11/2014	School Culture Typology	Mount Hope Elementary School	18	Faculty	В	С
2/12/2014	IPI Collaborative Conversation Technical Assistance	Braxton County High School	42	Faculty	В	C, J
2/12/2014	Monthly RESA 4 Special Ed Directors Meeting	RESA 4 - Summersville	3	Special Ed Directors and Specialist	R	С
2/12/2014	Supporting the Common Core: SSDI Overview	Flatwoods Elementary School	22	2 Teachers		J
2/12/2014	Supporting the Common Core: Test Talks	Flatwoods Elementary School	10) Teachers		J
2/12/2014	Focus School Leadership Team Meeting	Flatwoods Elementary School	10	Teachers		J
2/17/2014	Supporting the Common Core: Professional Learning Communities and Teaming	Flatwoods Elementary School	29	Teachers		F
2/17/2014	IPI Overview (Instructional Practices Inventory)	Rupert Elementary School	18	Faculty	В	С
2/17/2014	IPI Collaborative Conversation	Davis Elementary School	13	Faculty	В	C, J, F
2/17/2014	Supporting Common Core Implementation: Adolescent Lit - Core Six	Greenbrier West High School	31	Teachers	В	С
2/17/2014	Supporting Common Core Implementation: Adolescent Lit - Core Six	Greenbrier East High School	71	Teachers	В	С
2/17/2014	Substitute Teacher Training	RESA 4 - Summersville	8	Potential Substitute Teachers	R	С
2/18/2014	Next Generation Standards Elementary ELA & Math Training	Summersville Convention Center	37	Principals Instructional Coaches and		J, P, F
2/18/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
2/18/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider		С
2/18/2014	CTE Workshop	RESA 4 - Summersville	35	Vocational Principals Secretaries and		J
2/19/2014	IPI Collaborative Conversation Support	Richwood High School	28	Classroom Teachers and Administrators	В	С

2/20/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
2/22/2014	Project WEEMS Training	RESA 4 - Summersville	15	Project WEEMS Participants	R	C, P, F
2/25/2014	Next Generation Content Standards and Objectives: Secondary Mathematics	NCBOE Conference Room	23	Teachers, Administrators and Counselors	R	J, F
2/25/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
2/25/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
2/25/2014	Regional Math Field Day Proofreading Meeting	RESA 4 - Summersville	8	Regional MFD County Contacts	В	С
2/27/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
2/28/2014	RLA Test Talks	Richwood Middle School 7th and 8th Grade Classrooms	7	PD/TA for Staff/Modeled with Students		С
		Total for February 2014	555			
3/1/2014	Project S.T.E.M. Training: Next Generation Fractions Standards	RESA 4 - Summersville	14	Grant Participants		C, J, P,
3/5/2014	Understanding the Common Core: Modeling Test Talks RLA	Flatwoods Elementary School	5	Teachers		С
3/5/2014	IPI Collaborative Conversation Support	Braxton County Middle School	21	Classroom Teachers and Administrators		С
3/6/2014	Flatwoods Elementary Leadership Team Meeting	Flatwoods Elementary School	14	Flatwoods Elementary Leadership Team Members		С
3/6/2014	Understanding the Common Core: Modeling Test Talks RLA	Richwood Middle School	8	Teachers		С
3/6/2014	IPI Coding Support	Braxton County Middle School	4	Trained IPI Coders	В	С
3/7/2014	RESA 4 Staff Development Council Meeting	RESA 4 - Summersville	10	County Staff Development Directors	R	C, J, P F
3/7/2014	Regional Math Field Day Grades 10-12	WVU Tech, Montgomery	80	MFD Students Grades 10-12	R	C, F
3/10/2014	Braxton County FAST Meeting	Braxton County Board of Education	11	Superintendent, County Office Personnel, Instructional Coaches (Braxton County FAST Members)		С
3/11/2014	WVEIS Scheduling Workshop	RESA 4	2	Webster County High School Principal and Counselor	В	С
3/11/2014	IPI Overview	Western Greenbrier Middle School	24	Entire Staff	В	С

3/12/2014	RESA 4 Special Ed Directors Monthly Meeting	Bridgeport Conference Center	6	Special Ed Directors and Specialists	R	С
3/12/2014	Project WEEMS Leadership Team Planning Session	WVU Mathematics Department	7	Leadership Team	R	С
3/13/2014	Understanding the Common Core: Test Talks Debrief/Setting Objectives: Goals vs. Activities	Richwood Middle School	28	Teachers	В	С
3/13/2014	Fayette County WVEIS Scheduling Workshop	RESA 4 - Summersville	7	Fayette County Principals - Secondary	С	J
3/14/2014	Incorporating Next Generation Standards in the Math Classroom K-2 (WVCTM)	Stonewall Resort	25	K-2 Teachers	S	С
3/14/2014	HQT Data Report and Class Count Training	RESA 4 - Summersville	50	Principals, Counselors and County Staff	R	J
3/15/2014	Strategies for Student Engagement	Stonewall Resort (WVCTM)	18	Teachers	S	С
3/17/2014	Nicholas County FAST Meeting	RESA 4 - Summersville	4	Nicholas County FAST Members	С	С
3/17/2014	Substitute Teacher Training	RESA 4 - Summersville	8	Potential Substitute Teachers	R	С
3/17/2014	Culture Typology	New River Elementary School	51	Entire Faculty	В	С
3/18/2014	Understanding the Common Core: Setting Objectives/Providing Feedback	Western Greenbrier Middle School	16	All Staff	В	С
3/18/2014	Greenbrier County FAST Meeting	Western Greenbrier Middle School	5	County FAST Members	С	С
3/19/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
3/20/2014	Supporting the Common Core: Leadership Team Meeting	Flatwoods Elementary School	13	Central Office and Teachers	В	J
3/20/2014	Supporting the Common Core: Professional Learning Communities	Flatwoods Elementary School	14	Teachers	В	J
3/22/2014	Regional Social Studies Fair Grades 3-12	Pocahontas County High School	125	Social Studies Students Grades 3-12	R	C, F
3/24/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
3/27/2014	Supporting the Common Core: CITW	Richwood Middle School	27	Staff	В	С
3/31/2014	RESA 4 T.I.S Meeting	RESA 4 - Summersville	9	9 County and School T.I.S. R		Р
		Total for March 2014	608			
4/1/2014	IPI Collaborative Conversation	Western Greenbrier Middle School	11	Faculty	В	F

4/2/2014	Instructional Practices Inventory Overview/Collaboration	Pocahontas County High School	32	PCHS Staff	В	С
4/2/2014	Supporting the Common Core: IPI Collaborative Conversation	Flatwoods Elementary School	25	Teachers	В	F
4/3/2014	Regional Math Field Day Grades 4-9	Nicholas County High School	150	Math Field Day Students Grades 4-9		
4/4/2014	Instructional Coaches Training	RESA 4 - Summersville	13	Instructional Coaches	R	C, J, P, F
4/4/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
4/5/2014	Charting the Course: Avoid Lost-Learn Effective Discourse Mapping Strategies	RESA 4 - Summersville	7	Deaf and Hard of Hearing Staff	R	Р
4/8/2014	Regional Wellness Meeting	RESA 4 - Summersville	12	FRN's, Child Nutrition Director, Nurses, Tobacco Prevention Specialist	R	C, P, F
4/8/2014	Supporting the Common Core Using CITW	Western Greenbrier Middle School	15	·		С
4/9/2014	School Culture Typology	Fayetteville Elementary School	29	9 Teachers		С
4/10/2014	RESA 4 Monthly Special Education Directors Meeting	RESA 4 - Summersville	5	RESA 4 Monthly Special Ed Directors and Specialists		С
4/10/2014	Supporting the Common Core Using CITW	Richwood Middle School	18	RMS Staff		С
4/10/2014	Supporting the Common Core: Leadership Team	Richwood Middle School	10) Teachers		J
4/10/2014	Supporting the Common Core: Leadership Team	Flatwoods Elementary School	11	Teachers		J
4/16/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
4/21/2014	Substitute Teacher Training	RESA 4 - Summersville	7	Potential Substitute Teachers	R	С
4/21/2014	Online Provider Training	Provider's Home	1	Day Care Provider	В	С
4/24/2014	Instructional Practices Inventory Overview	Richwood Middle School	24	RMS Staff	В	С
4/28/2014	Picky Eaters (Make-Up Training)	RESA 4 - Summersville	1	Day Care Providers	С	С
4/29/2014	High Quality Standards Diagnostic Debrief	Rupert Elementary School	16	Staff	В	С
4/29/2014	Picky Eaters (Make-up Training)	DHHR - Oak Hill	3	Day Care Providers	С	С
4/30/2014	Picky Eaters (Make-up Training)	Ronceverte, WV Workforce	5	Day Care Providers		С
4/30/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С

4/30/2014	Supporting the Common Core: PLC's	Flatwoods Elementary School	7	Teachers	В	F
		Total for April 2014	405			
5/1/2014	Supporting the Common Core: CITW Providing Feedback	Richwood Middle School	22	RMS Staff	В	С
5/1/2014	IPI Coding Technical Assistance	Richwood Middle School	3	IPI Teacher Coders	В	C, J
5/2/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
5/3/2014	Project STEM May Training	RESA 4 - Summersville	13	Grant Participants: Teachers	R	C, J, P F
5/5/2014	Instructional Coaches Ongoing Training	RESA 4 - Summersville	12	Instructional Coaches and TIS	R	C, J, F
5/6/2014	Online Provider Training	RESA 4 - Summersville	1	Day Care Provider	В	С
5/6/2014	Diagnostic Review Debrief	Rainelle Elementary School	15	Teachers	В	F
5/8/2014	Monthly RESA 4 Special Ed Directors Meeting	Webster County Board of Education	5	Special Ed Directors and Specialists	R	С
5/8/2014	Kindergarten Evidence of Learning (May 8-9, 2014)	Nicholas County Board of Education Conference Room	27	Kindergarten Teachers/Coaches	R	J, F
5/9/2014	Fayette County WVEIS Schedule for Principals - Elementary	RESA 4 – Summersville	10	Fayette County Elementary Teachers	С	J, F
5/10/2014	Project WEEMS May Training I	RESA 4 - Summersville	13	Grant Participants	R	C, P,
5/14/2014	RESA 4 Pre-K Collaborative Team Spring Meeting	Nicholas County Board of Education	23	Pre-K Administrators and Staff	R	P, F
5/19/2014	Substitute Teacher Training	RESA 4 - Summersville	5	Potential Substitute Teachers	R	С
5/27/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
5/29/2014	Leadership Team	Flatwoods Elementary School	11	Teachers	В	С
5/29/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
5/29/2014	School Culture Typology	Richwood Middle School	23	Faculty	В	С
5/31/2014	Project WEEMS Rational Numbers and Proportional Reasoning	RESA 4 - Summersville	14	Grant Participants	R	C, J, F
		Total for May 2014	200			
6/2/2014	WVDE and RESA 4 Bus Operator Training Program	RESA 4 - Summersville	14	Directors of Transportation and Trainers	R	P, F

6/2/2014	Vertical Team Planning/IPI Collaborative Conversation	Flatwoods Elementary School	20	Teachers	В	J
6/2/2014	Instructional Practices Inventory Collaboration	Richwood Middle School	21	Richwood Middle School Staff	В	С
6/3/2014	RESA 4 Staff Development Council	RESA 4 - Summersville	7	County Staff Development Directors	R	C, J, P, F
6/3/2014	Greenbrier County FAST Meeting	Western Greenbrier Middle School	7	Principals and Central Office	С	F
6/4/2014	Cooperative Learning to Support Next Generation Standards: EEA Follow-up	Summersville Conference Center	36	Instructional Coaches and Classroom Teachers		J, P
6/5/2014	Cooperative Learning to Support Next Generation Standards: EEA Follow-up	Summersville Conference Center	33	Classroom Teachers	R	J, P
6/10/2014	Culture Survey and Diagnostic Review Debrief Session	Marlinton Middle School	19	Faculty	В	С
6/12/2014	Monthly RESA 4 Special Ed Directors Meeting	RESA 4 - Summersville	5	Special Ed. Directors and Specialist	С	С
6/12/2014	New Provider Enrollment	Provider's Home	1	Day Care Provider	В	С
6/13/2014	School Safety Crisis Response Training	RESA 4 - Summersville	11	RESA 4 County Safety Directors	R	С
6/18/2014	Statewide Data Conference	Snowshoe Resort	30	Statewide WVEIS Staff	S	С
6/18/2014	Statewide Data Conference	Snowshoe Resort	28	Statewide WVEIS Staff	S	С
6/16/2014	Substitute Teacher Training	RESA 4 - Summersville	6	Potential Substitute Teachers	R	C, P
6/23/2014	WebKids	Via Phone	1	Day Care Provider	В	С
6/26/2014	Ansted Elementary Mathematics Institute (6/23-26/14)	Ansted Elementary School	58	Faculty		С, Ј
6/28/2014	Interpreters Workshop	RESA 4 - Summersville	6	6 Staff who work with Deaf and Hard of Hearing Students		Р
		Total for June 2014	303			

Total for FY14

4731

^{*}B(Building), C(County), R(Region), S(State)

^{**}C(Conducted, J(Joint Effort), P(Provided Facility for Meeting), F(Facilitated Meeting)

SATISFACTION & EVALUATION

Regional Education Service Agencies



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WV Board of Education Policy 3233

"Each RESA shall submit...an evaluation of the services provided within each respective region and their effectiveness. The evaluation is to be completed by schools, school systems and others using the RESA's services/programs and must include 1) an overall evaluation of the RESA's services/programs; 2) suggestions on methods to improve the utilization of existing services/programs; 3) suggestions on how existing services/programs may be enhanced; and 4) what new services/programs would be of benefit to schools and school systems."

EVALUATION OF FY'14 RESA 4 SERVICES

This form represents a mandated evaluation of RESA 4 services which is an annual Legislative requirement beginning January 1991. Your cooperation in assisting us is greatly appreciated.

1. Circle a number on the scale to indicate your evaluation of those RESA 4 programs

USED BY YOUR SCHOOL.

5 (16)	4(13)	3 (5)	2	1 (2)	
HIGH		MODERATE		LOW	

2. How could utilization of these programs be improved?

- Pocahontas County as a system needs to utilize more programs.
- Have a yearly WVEIS training.
- More information about the programs you offer.
- We had a review of one of our middle schools. It was thorough and helpful. Thank you.
- I can see that the majority of offerings are in Nicholas County, which only stands to reason, since that is where you are located. However, other counties' participation may be increased if some "large scale" events are held there.
- Someone from RESA come to the school in person and discuss their programs or send out information of the programs you offer.
- Beginning teacher cohort.
- List of programs sent to individual schools annually.
- Local delivery.
- Availability.

- More hands on don't read PowerPoints. Shorter time between presentations and implementation.
- Come in and speak to potential instructors and potential students.
- Continue to offer us timely programs to assist us with school improvement.
- I believe RESA 4 is current with today's needs. RESA is able to adapt to an everchanging educational environment. It is a good clearinghouse for information.
- I would like to see more follow-up on items used. We attend trainings but no follow-up sessions. More like the coaches for Literacy trainings.
- I would like to see evidence of improvement from Professional Development subjects, especially correlated to a school with the same demographics.
- Maybe perform more often.
- Limited transportation is provided. This in turn limits the number of kids that are able to take advantage of the program.
- Helpful when programs are offered in our locality or when students are not in session.
- I think the people of RESA 4 do an excellent job.
- Make more awareness of what is available.

3. What new programs would you like to see developed?

- OEPA preparation. Use of "drop box" documentation for audits.
- Mentoring programs for new teachers in math and reading. New teachers need modeling by veteran educators.
- I need more information about what is available.
- Teaching strategies.
- Formative Assessment.
- I would like to see and participate in more training in the new teacher and principal evaluation tool.
- Role model instructional strategies that address Next Generation standards.
- More Math NxG.
- More information on green screen. Continue to update WOW.
- CPI and bullying programs are good. Any updates would be appreciated.
- Incorporate 4-H and parent involvement.
- More info about preparing for Smarter Balanced Assessments. More info about data interpretation.
- Possibly a before school tutoring program.
- Would like quarterly email sent to all schools when concerns could be sent immediately back to RESA.
- Ruby Payne Training. Working with student behaviors in kindergarten related to drugs, etc.
 - School finance and school safety teams.
- Legal is always helpful. Special education and successful achievement.
- I'd like to see more programs to help principals and vice principals.
- I would like to see more content-specific professional development.
- Professional development for staff at the beginning of school year.
- Training on writing plans. Strategies, OEPA, School Improvement. Expectations.

4. How could existing programs be enhanced?

- RESA 4 needs to offer graduate programs in coordination with Marshall or WVU at reduced prices. Younger teachers need master degrees at reasonable prices.
- Present, then allow time and work with teachers on implementation.
- I would only say more in person contact with teachers.
- I would like a recap of what has been presented in my county during the past two/three years to reflect and then we could plan for the future.
- Awareness of them to principals and school staff.
- School law presentation could possibly be given when principals are back to work instead of one of the vacation days. (They are very limited).
- Supply a meal instead of a snack.
- Continue to bring in clinicians who really know their subject and who will take time to communicate their knowledge to us. Involvement of school level teams, especially in data interpretation.
- Opening ceremony/ training is too long. We need to be in our schools. Comic speaker wasn't very good/useful. First part with laws and education was great.
- Follow-up on Culture Survey info or Typology survey. Not just one overview session continue opportunities to work to discuss findings and improve.
- Model/practice with work sessions.
- WVEIS help is tremendous.
- Specific curriculum developed by the school or RESA that targets skills development identified as a weakness for each group of students.
- The programs you have are excellent. I think certain ones could be offered more than one day. Take the "see, think, wonder" piece...Turn it into more of a workshop.
- Better advertisement.

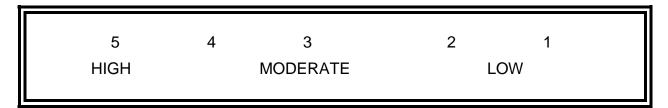
5. Additional suggestions/comments.

- RESA 4 does a great job!
- I would recommend that RESA level staff be "trained" separate from school level staff. RESA staff should be a step above school level staff.
- Anytime I call RESA for assistance, I get help guickly.
- WVEIS coordinators have been very helpful. Some of the RESA positions I am not familiar with.
- Seek ways to provide services through electronic means to eliminate travel time.
- THE WVEIS staff has been amazing! Thank you Karen and Nicole!
- You guys are always a phone call/visit away and provide great services and support.
 Thanks.
- Thanks for all you do!!
- Because I am new to being a principal, I am not quite sure what all programs exist.
 However, I am aware of how helpful RESA has been during my transition. Nicole is
 absolutely the best and Cara Phillips took time out of her busy schedule to help me, as
 well.

- RESA has been very helpful with resolving issues and providing training.
- Funding can be an issue when sending teachers. Advertise to schools what you offer. Many principals do not understand.
- The only people that I currently utilize at RESA are Karen and Nicole for questions/help on WVEIS Web, etc.
- All programs are good and useful. The WVEIS support is wonderful. All personnel (at all levels) are helpful and assist our school any time we ask for assistance. OEPA presentation was worthwhile.
- I really enjoyed the administrators training on August 1st it was a great presentation that gave us a lot to think about and to challenge us.
- WVEIS department is very helpful.
- More info about this building report we will be responsible for. Thanks for all you do!
- Like instant help when internet problems arise.
- Staff/teacher teaching in NxGen Standards.
- Most of trainings are well organized and beneficial. Staff is very helpful and knowledge is good.
- Keep up the good work.

PRINCIPAL'S SIGNATUR	E	
SCHOOL		

Circle a number on the scale to indicate your evaluation of those RESA 4 programs
 USED BY YOUR SCHOOL.



- 2. How could utilization of these programs be improved?
- 3. What new programs would you like to see developed?
- 4. How could existing programs be enhanced?
- 5. Additional suggestions/comments.

PRINCIPAL'S SIGNATURE_

SCHOOL_____

CONTACT INFORMATION

Regional Education Service Agencies



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David Warvel, Executive Director

Email: <u>dwarvel@k12.wv.us</u> Phone: 304.872.6440 x 34

Judy Pomeroy, Professional Staff Development Director

> Email: jpomeroy@k12.wv.us Phone: 304.872.6440 x 25

Scott Cochran, Special Education Director

Email: scochran@k12.wv.us
Phone: 304.872.6440 x 26

Karen Turner, WVEIS Director

Email: <u>keturner@k12.wv.us</u> Phone: 304.872.6440 x 11

Aaron Williams, Technology Director and Substitute Calling System Manager

> Email: <u>alwillia@k12.wv.us</u> Phone: 304.872.6440 x 37

Travis Windon, Computer Repair Technician

Email: swindon@k12.wv.us
Phone: 304.872.6440 x 14

Randy Taylor, Computer Repair Technician

Email: rtaylor@k12.wv.us
Phone: 304.872.6440 x 13

Kristina Frame, School Improvement Specialist

Email: kframe@k12.wv.us
Phone: 304.872.6440 x 38

Cara Phillips, School Improvement Specialist

Email: clphillip@k12.wv.us
Phone: 304.872.6440 x 19

Jody LeRose, Regional School Wellness Specialist

Email: jody.lerose@k12.wv.us Phone: 304.872.6440 x 39

Misty Carpenter, Medicaid Billing Specialist

Email: macarpenter@k12.wv.us Phone: 304.872.6440 x 18

Kristy Mazzella, Business Manager

Email: <u>kmazzella@k12.wv.us</u> Phone: 304.872.6440 x 21

Vickie Johnson, Child & Adult Care Food Program Coordinator

> Email: <u>vbailes@k12.wv.us</u> Phone: 304.872.6440 x 24

Dana Thomas, 21st CCLC Programs Director

Email: <u>dethomas@k12.wv.us</u> Phone: 304.872.6440 x 27

Dr. Sarah Lee, Technical Assistance Support Specialist for RESA 4, Office of Special Programs, Extended & Early Learning

> Email: <u>sllee@k12.wv.us</u> Phone: 304.872.6440 x 36