Financial and Compliance Report

December 31, 2009

DHHR - Finance

APR 2 0 2011

Date Received



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INDEPENDENT AUDITOR'S REPORT ON THE FINANCIAL STATEMENTS

To the Board of Directors
The Arc of the Three Rivers, Inc
Charleston, West Virginia

We have audited the accompanying balance sheet of The Arc of the Three Rivers, Inc. (the Arc) as of December 31, 2009, and the related statement of operations and changes in net assets, and cash flows for the year then ended. These financial statements are the responsibility of the Arc's management. Our responsibility is to express an opinion on these financial statements based on our audit. The financial statements of the Arc for the year ended December 31, 2008, were audited by other auditors whose report, dated December 18, 2009, expressed an unqualified opinion on these statements.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America, and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of The Arc of the Three Rivers, Inc. as of December 31, 2009, and the results of its operations, changes in net assets, and cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America

Our audit was conducted for the purpose of forming an opinion on the basic financial statements taken as a whole. The accompanying Schedule of Expenditures of State Awards is presented for purposes of additional-analysis-and is not a required part of the basic financial statements. Such information has been subjected to the auditing procedures applied in the audit of the basic financial statements and, in our opinion, is fairly stated, in all material respects, in relation to the basic financial statements taken as a whole

In accordance with Government Auditing Standards, we have also issued our report dated March 22, 2011, on our consideration of The Arc of the Three Rivers, Inc.'s internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of this report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Covernment Auditing Standards and should be considered in assessing the results of our audit.

APR 2 0 2011

ARNETT & FOSTER, P. L. L. C. Arnett + Faster, P. L.L.C.

Date Received

Charleston, West Virginia March 22, 2011

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BALANCE SHEETS December 31, 2009 and 2008

ASSETS		2009		2008
Current Assets		440.000	φ	000 400
Cash and cash equivalents	\$	449,296	\$	228,403 356,765
Cash held for others		596,067		350,705
Patient accounts receivable, net of allowance for				
doubtful accounts of approximately \$142,000 (2009);		1,063,580		1,236,227
\$8,300 (2008)		29,400		27,673
Grant receivables		53,809		10,4 <u>58</u>
Prepaid expenses and other Total current assets		2,192,152	,	1,859,526
Total current assets		2).02(.02		
Assets Limited As to Use, net of current portion	_	56,723		<u> 121,267</u>
Property and Equipment, net		66,063		90,713
Total assets	<u>\$</u>	2,314,938	\$	2,071,506
LIABILITIES AND NET ASSETS				
Current Liabilities				
Notes payable, line of credit	\$	94,850	\$	149,850
Current maturities of long-term obligations		791		5,437
Accounts payable and accrued expenses		1,291,349		970,227
Fiduciary liability for assets held for others		596,067		<u>356,765</u>
Total current liabilities		1,983,057		1,482,279
Long-Term Obligations,				040
net of current maturities				819
Total liabilities	<u></u>	1,983,057		1,483,098
Net Assets Unrestricted		331,881		588,408
•		331,881		588,4 <u>08</u>
Total net assets		331,001		
Total liabilities and net assets	<u>\$</u>	<u>2,314,938</u>	\$	<u>2,071,506</u>

STATEMENTS OF OPERATIONS AND CHANGES IN NET ASSETS Years Ended December 31, 2009 and 2008

		2009		2008
Unrestricted revenues, gains and other support:				
Net patient service revenue	\$	9,138,810	\$	8,920,544
Grant funding		274,195		199,149
Other revenue		192,379		178,577
Interest income		790		4,560
Donations		9,533		18,290
Total revenues, gains and other support		9,6 <u>15,707</u>		9,321,120
Expenses:				
Salaries and wages		3,909,551		3,463,384
Payroll taxes and benefits		838,504		729,768
Contracted services		3,653,438		3,860,405
Medicaid enhancement tax		442,788		419,595
Travel		229,741		264,626
Day program expense		39,806		49,465
Utilities and telephone		57,973		51,392
Rent		120,010		111,360
Groceries		24,216		21,138
Parking		6,399		24,207
Supplies and other		321,365		224,435
Professional fees	٠	92,111	•	48,037
Insurance		35,290		35,245
Interest		7,851		5,087
Depreciation and amortization		37,841		46,105
Provision for bad debts		55,350		156,919
Total expenses		9,872,234		9,511,168
Deficiency of revenues over expenses and decrease in unrestricted net assets		(256,527)		(190,048)
Net assets, beginning of year		588,408		778,456
Net assets, end of year	<u>\$</u>	331,881	\$	588,408

STATEMENTS OF CASH FLOWS Years Ended December 31, 2009 and 2008

		2009		2008
Cash Flows from Operating Activities			•	(400.040)
Decrease in net assets	\$	(256,527)	\$	(190,048)
Adjustments to reconcile increase (decrease) in unrestricted net				
assets to net cash provided by (used in) operating activities:		07 044		40 405
Depreciation and amortization		37,841		46,105
Provision for bad debts		55,350		156,919
(Increase) decrease in:				(500 747)
Patient accounts receivables		117,297		(588,717)
Grant receivables		(1,727)		72,820
Prepaid expenses and other		(43,351)		12,341
Increase (decrease) in:				070.000
Accounts payable and accrued expenses		321,122		370,326
Net cash provided by (used in) operating activities		230,005		(120,254)
, in the same processing of the same processi		-		
Cash Flows from Investing Activities				(0= 040)
Purchase of property and equipment		(13,191)		(37,010)
Net change in assets limited as to use	-	64,544		(7,520)
Net cash provided by (used in) investing activities		<u>51,353</u>	,	<u>(44,530</u>)
Cash Flows from Financing Activities				
Net proceeds (repayment) on line of credit		(55,000)		149,850
		(5,465)		(11,593)
Principal payments on long-term obligations Net cash provided by (used in) financing activities		(60,465)		138,257
Net oddi provided by (dood iii) indianalig dominio				
Net increase (decrease) in cash and cash equivalents		220,893		(26,527)
Cash and cash equivalents, beginning of year		228,403		254,930
Cash and cash equivalents, end of year	\$	449,296	\$	<u>228,403</u>
Supplemental Disclosure of Cash Flow Information	\$	7,851	\$	5,087
Cash payments for interest	<u>*</u>			

Note 1. Nature of Operations and Significant Accounting Policies

Nature of operations: The Arc of the Three Rivers, Inc. (the "Arc") is a not-for-profit, nonstock corporation organized and existing under the laws of West Virginia and located in Charleston, West Virginia. The Arc provides services to individuals with mental retardation and developmental disabilities in Kanawha, Putnam, Clay and Boone counties in West Virginia.

A summary of significant accounting policies is as follows:

Use of estimates: The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements. Estimates also affect the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates Significant estimates used in preparing these financial statements include those assumed in determining the allowance for doubtful accounts. It is at least reasonably possible that the significant estimates used will change within the next year.

Cash and cash equivalents: Cash and cash equivalents include certain investments in highly liquid debt instruments with original maturities of three months or less

Patient accounts receivable: Patient accounts receivable are carried at the original charge less an estimate made for doubtful or uncollectible accounts. The allowance is based upon a review of the outstanding balances aged by financial class. Management uses collection percentages based upon historical collection experience to determine collectibility. Management also reviews troubled, aged accounts to determine collection potential. Patient accounts receivable are written off when deemed uncollectible. Recoveries of accounts previously written off are recorded as a reduction to bad debt expense when received. Interest is not charged on patient accounts receivable.

Supplies inventory: Supplies inventory is stated at latest invoice cost, which approximates lower of cost (first-in, first-out method) or market

Investments: Investments in equity securities with readily determinable fair values and all investments in debt securities are measured at fair value in the balance sheet. Investment income or loss (including realized gains and losses on investments, interest and dividends) is included in the excess of revenues over expenses unless the income or loss is restricted by donor or law. Unrealized gains and losses on investments are excluded from the excess of revenues over expenses unless the investments are trading securities.

Assets limited as to use: Assets limited as to use include designated assets set aside by the Board of Directors for future capital improvements, over which the Board retains control and may at its discretion subsequently use for other purposes. Amounts required to meet current liabilities of the Arc have been reclassified in the balance sheets at December 31, 2009 and 2008

Property and equipment: Property and equipment acquisitions are recorded at cost. Depreciation is provided over the estimated useful life of the depreciable assets and is computed using the straight-line method. Equipment under capital lease obligations is amortized on the straight-line method over the shorter period of the lease term or the estimated useful life of the equipment. Such amortization is included in depreciation and amortization in the financial statements.

Net assets: Unrestricted net assets are those assets presently available for use by the Arc at the discretion of the Board of Directors

Temporarily restricted net assets are those assets, which have been contributed with donor imposed time or purpose restrictions. When a stipulated time restriction expires or purpose restriction is accomplished, temporarily restricted net assets are reclassified to unrestricted net assets and reported in the statement of operations as net assets released from restrictions (None at December 31, 2009 and 2008)

Permanently restricted net assets are resources subject to donor imposed restrictions that they be maintained permanently by the Arc (None at December 31, 2009 and 2008.)

Excess (deficiency) of revenues over expenses: The statement of operations includes excess (deficiency) of revenues over expenses. Changes in unrestricted net assets which are excluded from excess (deficiency) of revenues over expenses, consistent with industry practice, include unrealized gains and losses on investments other than trading securities, permanent transfers of assets to and from affiliates for other than goods and services, and contributions of long-lived assets (including assets acquired using contributions which by donor restriction were to be used for the purposes of acquiring such assets) and pension-related changes for other than net periodic pension cost.

Net patient service revenue: The Arc has agreements with third-party payors that provide for payments to the Arc at amounts different from its established rates. Net patient service revenue is reported at the estimated net realizable amounts from patients, third-party payors, and others for services rendered, including estimated retroactive adjustments under reimbursement agreements with third-party payors. Retroactive adjustments are accrued on an estimated basis in the period the related services are rendered and adjusted in future periods as final settlements are determined.

Charity care: The Arc provides care to patients who meet certain criteria under its charity care policy, without charge or at amounts less than its established rates. Because the Arc does not pursue collection of amounts determined to qualify as charity care, they are not reported as net patient service revenue. Charity care for the years ended December 31, 2009 and 2008 amounted to \$78,785 and \$67,213, respectively.

Donor-restricted gifts: Unconditional promises to give cash and other assets to the Arc are reported at fair value at the date the promise is received. Conditional promises to give and indications of intentions to give are reported at fair value at the date the gift is received. The gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of the donated assets. When a donor restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, temporarily restricted net assets are reclassified as unrestricted net assets and reported in the statement of operations as net assets released from restrictions. Donor-restricted contributions whose restrictions are met within the same year as received are reported as unrestricted contributions in the accompanying financial statements.

Gifts of land, buildings and equipment are reported at fair value and are presented as unrestricted support unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as restricted support. Absent explicit donor stipulations about how long those long-lived assets must be maintained, the Arc reports expirations of donor restrictions when the donated or acquired long-lived assets are placed in service

Income taxes: The Arc, which is not classified as a private foundation, is exempt from Federal and state income taxes under Section 501(c)(3) of the Internal Revenue Code and similar state statutes relating to not-for-profit organizations

Advertising: Advertising costs are expensed as incurred.

Subsequent Events: The Arc has evaluated subsequent events through March 22, 2011, the date on which the financial statements were available to be issued.

Note 2 Credit Risk Related to Cash and Cash Equivalents

Included with cash and cash equivalents are demand deposits and short-term investments with high credit quality financial institutions, the balances of which exceeded Federally insured amounts by approximately \$303,000 at December 31, 2009

Note 3. Property and Equipment

A summary of the components of property and equipment as of December 31, 2009 and 2008 follows:

		2009		2008
Land	\$	5,000	\$	5,000
Leasehold improvements	•	49,712		50,712
Building		54,900		54,900
Furniture and fixtures		5,615		3,233
Equipment and vehicles		238,444		226,635
Eddibilient and versoles		353,671	-	340,480
Less accumulated depreciation and amortization	٠	(287,608)		(249,767)
Property and equipment, net	<u>\$</u>	66,063	\$	90,713

Note 4. Assets Limited As to Use

Assets limited as to use: The composition of assets limited as to use at December 31, 2009 and 2008, is set forth in the following table. Investments are stated at fair value.

<u> </u>			2009	 2008
By Board for capital improvements: Cash and cash equivalents Certificates of deposit		\$	34,413 22,310	\$ 99,117 22,150
Total assets limited as to use	1		56,723	 121,267
Less assets limited as to use that are required for current liabilities		<u>.</u>	-	
Noncurrent assets limited as to use		\$	56,723	\$ <u>121,267</u>

Investment income and gains for assets limited as to use, cash and cash equivalents for the years ended December 31, 2009 and 2008, follows:

	 19	2008
Other Income: Interest income	\$ 790 \$	4,560

Fair Value of Financial Instruments

Effective January 1, 2008, the Arc adopted the Fair Value Measurements and Disclosures Topic 820 of the FASB Accounting Standards Codification This Topic defines fair value, establishes a framework for measuring fair value and expands disclosures about fair value measurements.

This Topic defines fair value as the price that would be received for an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants at the measurement date. This Topic also establishes a fair value hierArchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. The Topic describes three levels of inputs that may be used to measure fair value:

- Level 1: Quoted prices (unadjusted) for identical assets or liabilities in active markets that the entity has the ability to access as of the measurement date
- Significant other observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active, and other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets and liabilities.
- Level 3: Significant unobservable inputs that reflect a company's own assumptions about the assumptions that market participants would use in pricing an asset or liability

Fair Value Measurements

Following is a description of the valuation methodologies used for assets and liabilities measured at fair value on a recurring basis and recognized in the accompanying balance sheets, as well as the general classification of such assets and liabilities pursuant to the valuation hierArchy

Investments and Assets Limited as to Use: Investment securities and assets limited as to use are recorded at fair value on a recurring basis. Fair value measurement is based upon quoted prices, if available. If quoted prices are not available, fair values are measured using independent pricing models or other model-based valuation techniques such as the present value of future cash flows, adjusted for the security's credit rating. Level 1 securities include those traded by dealers or brokers in active overthe-counter markets and money market funds.

Assets at Fair Value on a Recurring Basis

The table below presents the recorded amount of assets measured at fair value on a recurring basis

	Total at ember 31,		Fair Val	ue Mea	suremen	ts Using:	
	 2009	<u> </u>	evel 1		vel 2		evel 3
Assets: Cash equivalent assets limited as to use	\$ 56,723	\$	56.723	\$	<u>-</u>	\$	
innica do to do	Fotal at ember 31, 2008	<u> </u>			suremen vel 2	ts Using: Le	evel 3
Assets: Cash equivalent assets limited as to use	\$ 121,267	\$	121,267	\$		\$	<u> </u>

Assets and Liabilities Recorded at Fair Value on a Nonrecurring Basis

The Arc has no assets or liabilities that are recorded at fair value on a nonrecurring basis

Note 5. Line of Credit

The Arc has an open line of credit with a bank of \$150,000. The line of credit has an interest rate of 1.00% plus the Bank's prime rate. The Arc had outstanding borrowing on the line of credit of \$94,850 and \$149,850 at December 31, 2009 and 2008, respectively

Note 6. Long-Term Obligations

A summary of long-term obligations is as follows:

	2	2009	<u> </u>	2008
Note payable, payable in monthly installments of \$396, interest fixed at 6.71%, secured by a vehicle	\$	791	\$	5,349
Capital lease obligation, liquidated		_		907
Capital lease obligation, indudated		791		6,256
Less current maturities of long term obligations		791		5,437
Long-term obligations	<u>\$</u>	<u></u>	\$	819

Scheduled principal and interest payments on long-term obligations are as follows:

Year Ending	<u>L</u> Princi	ong-Term C	Obligations Interest
December 31 2010	\$	791 \$	14
	\$	791 \$	14

Note 7. Net Patient Service Revenue

The Arc has agreements with third-party payors that provide for payments to the Arc at amounts different from its established rates.

Virtually all of the Arc's net patient service revenue is derived under the West Virginia Medicaid Aged and Disabled Waiver Program. Consequently, the Arc is significantly dependent on reimbursement by the Medicaid program for services rendered. Any future modifications to laws and regulations relating to participation in this program or reimbursement by this program for services rendered could have a significant impact on the financial condition and operating results of the Arc.

Note 8. Retirement Plan

The Arc has a 403(b) contributory defined contribution retirement plan covering all full time employees. The Arc's contribution expense is computed as a match of the amount contributed by employees, limited to 5% of each employees' compensation. The Plan was amended effective March 1, 2009, to remove the employer match. The Arc's expense was approximately \$12,000 and \$24,000, respectively, for the years ended December 31, 2009 and 2008.

Note 9. Rental Expense

Leases that do not meet the criteria for capitalization are classified as operating leases with related rentals charged to operations as incurred

NOTES TO FINANCIAL STATEMENTS

Future minimum lease payments under operating leases as of December 31, 2009, that have initial or remaining lease terms in excess of one year are as follows:

0040		\$	126,141
2010	•	•	94,146
2011			47,756
2012 2013			2,456
2014			1,228
2017		\$	<u> 271,727</u>

Total rental expense in 2009 and 2008 for all operating leases was approximately \$120,000 and \$111,000, respectively

Note 10. Professional Liability Insurance

The Arc maintains claims made coverage for professional liability of up to \$1,000,000 for individual claims with a total annual aggregate up to \$3,000,000. Incidents occurring through December 31, 2009, may result in the assertion of a claim and other claims may be asserted arising from past services provided.

The Arc is a defendant in various lawsuits wherein various amounts for damages are claimed. In the opinion of management, the likelihood of an unfavorable outcome in excess of insurance coverage is remote and the judgments, if unfavorable, would not have a material adverse effect on the Arc's financial statements. Some of these claims would be subject to deductibles should the ultimate outcome be adverse. The aggregate of all potential deductibles would not have a material adverse effect on the Arc's financial statements.

Note 11. Concentrations of Credit Risk

The Arc is located in Charleston, West Virginia. The Arc grants credit without collateral to its patients, most of whom are local residents and are insured under third-party payor agreements. The mix of net

receivables from the Arcs patients and tillid-party payors is as follows.	2009	2008
Medicaid	100%	100%
	100%	100%

Note 12. Classification of Expenses

Operating expense by functional category is as follows:

	2009	2008
Patient care General and administrative	\$ 9,071,118 801,116	\$ 8,739,352 771,816
	<u>\$ 9,,872,234</u>	\$ <u>9,511,168</u>

Note 13. Commitments, Contingencies and Subsequent Events

In August 2010, a complaint investigation performed by the Office of Health Facility Licensure and Certification (OHFLAC) uncovered improper use of consumer funds from accounts for which the Arc is the representative payee. These funds are included in cash held for others in the accompanying balance sheets. Management of the Arc performed an internal review of the above mentioned accounts and

NOTES TO FINANCIAL STATEMENTS

identified employee embezzlement from the funds. The information was turned over to local authorities and the Medicaid Fraud Investigation Unit. The employee was terminated, arrested and the case will be going to trial. The accounts of the consumers affected by the embezzlement have been repaid by the Arc and the funds will be reimbursed by the Arc's insurer. At December 31, 2009, the Arc has recorded a liability of \$39,500 in accounts payable and accrued expenses and a corresponding receivable from the insurance carrier in prepaid expenses and other in the accompanying balance sheets

in 2011, a provider review of the MR/DD Walver program was performed by APS Healthcare for the period January 7, 2010 to December 21, 2010. A potential disallowance of approximately \$290,000 was identified by APS Healthcare related to missing documentation for the services provided. The Arc is currently in the process of responding to the review. Management believes that the actual liability will be approximately \$112,000 based upon information they have subsequently provided to APS Healthcare. No liability is recorded in the financial statements because it occurred in 2010.

SCHEDULE OF EXPENDITURES OF STATE AWARDS For the Year Ended December 31, 2009

State Grantor/Program Title	Grant Number	Grant Period	Grant Award	 09-12/31/09 Receipts	09-12/31/09 penditures	2009 eivable
West Virginia Department of Health and Human Resources-Office of Behavioral Health Developmental Disabilities (DD) Core Support & Alternative Grant		7/1/08-6/30/09	\$262,586	\$ 209,135	\$ 181,461	\$ •
Developmental Disabilities (DD) Core Support & Alternative Grant Total	G100016	7/1/09-6/30/10	269,988 \$532,574	\$ 63,333 272,468	\$ 92,734 274,195	\$ 29,400 29,400



INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

To the Board of Directors The Arc of the Three Rivers, Inc Charleston, West Virginia

We have audited the financial statements of The Arc of the Three Rivers, Inc. as of and for the year ended December 31, 2009 and have issued our report thereon dated March 22, 2011. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States

Internal Control Over Financial Reporting

In planning and performing our audit, we considered The Arc of the Three Rivers, Inc 's internal control over financial reporting as a basis for designing our auditing procedures for the purpose of expressing our opinion on the financial statements but not for the purpose of expressing an opinion on the effectiveness of The Arc of the Three Rivers, Inc 's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of The Arc of the Three Rivers, Inc 's internal control over financial reporting.

Our consideration of internal control over financial reporting was for the limited purpose described in the preceding paragraph and was not designed to identify all deficiencies in internal control over financial reporting that might be significant deficiencies or material weaknesses and therefore, there can be no assurance that all deficiencies, significant deficiencies, or material weaknesses have been identified. However, as described in the accompanying schedule of findings and responses, we identified a certain deficiency in internal control over financial reporting that we consider to be a material weakness.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or combination of deficiencies in internal control, such that there is a reasonable possibility that a material misstatement of the financial statements will not be prevented, or detected and corrected on a timely basis. We consider the deficiency disclosed in finding 2009-01 described in the accompanying schedule of findings and responses to be a material weakness

Compliance and Other Matters

As part of obtaining reasonable assurance about whether The Arc of the Three Rivers, Inc.'s financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed an instance of noncompliance or other matters that are required to be reported under *Government Auditing Standards*, and which is described in the accompanying schedule of findings and responses as finding 2009-1.

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This report is intended solely for the information and use of the Board of Directors, management, Federal and State awarding agencies and pass-through entities and is not intended to be and should not be used by anyone other than those specified parties

ARNETT & FOSTER, P.L.L.C. Arnett + Faster, P. L.L.C.

Charleston, West Virginia March 22, 2011

SCHEDULE OF FINDINGS AND RESPONSES Year Ended December 31, 2009

2009-01 Lack of Controls, Segregation of Duties and Employee Embezzlement

Condition

The Arc has the fiduciary responsibility for approximately \$600,000 of funds held for others, and acts as the representative payee for certain consumers. An alleged employee embezzlement involving these funds amounting to approximately \$50,000 occurred over several years but was not discovered until 2010.

<u>Cause</u>

A small number of persons have had the primary responsibility for performing most of the accounting and financial reporting duties of the Arc limiting the separation of incompatible duties, and there were no dual controls as well as a lack of appropriate supervision and review control over the administration of the funds held for others

Criteria

Chapter 31E, Article 15, Section 1501, paragraph (b) of the West Virginia Code requires that nonprofit corporations incorporated in West Virginia are to maintain appropriate accounting records. Further, the Legislative Rules under the Title 64, Series 11, for the Division of Health, Behavioral Health Centers Licensure, requires the Arc to act as a fiduciary on behalf of its beneficiary consumers, and to maintain appropriate, separate records of account for them when handling their funds. Crucial to the propriety of such accounting records is the maintenance of internal accounting controls that ensures that no one person can have access to the assets as well as the accounting records of the organization, and that no one person can control transactions of the organization from inception to completion and recording such transactions in the accounting records, as such conditions provide the opportunity for fraud to occur within the organization and go undetected. Ideally, internal controls should be designed to safeguard assets and minimize the risk of loss from employee dishonesty or error, and fundamental to adequate internal controls is the segregation of incompatible duties. Consequently, the Arc should have internal controls in place that contemplate an appropriate segregation of duties in all areas to the fullest extent possible, particularly in the area of payments to providers and representative payees.

Effect

Because of the lack of segregation of duties in the area of payments to providers and representative payees, the risk of potential for fraud is high

Because of the failure to properly keep track of outstanding checks prior to releasing the checks in the fiduciary accounts, transactions may be improperly recorded and undetected or fraud may occur and be undetected

Response

The Organization agrees to establish proper segregation of duties in all areas
The segregation of duties noted has been remedied by the implementation of the following procedures and protocol:

The staff that produces a check is not authorized to sign it. Additionally, no signature stamps are being used by the Organization.

All accounts payable checks issued by the Organization now require two signatures in order to be authorized

SCHEDULE OF FINDINGS AND RESPONSES Year Ended December 31, 2009

The Organization has purchased a Resident Fund Management System (RFMS) for our Representative Payee program. This system provides several internal controls which includes daily reconciliation of funds, transaction tracking and a thorough audit trail. This system will allow for the direct deposit of all Social Security checks, thus severely limiting the opportunity for human error and/or fraud

The Arc agrees to maintain a detail of outstanding checks and deposits for the fiduciary accounts and to reconcile the accounts to the general ledger on a monthly basis in a timely manner. The Arc has submitted the West Virginia Office of Health Facility Licensure and Certification with a plan of correction related the findings