# West Virginia Board of Funeral Service Examiners



# ANNUAL REPORT

(Period July 1, 2013 - June 30, 2015)

Submitted December 2015

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(NOTE: Complaints resolved in 2013 and 2014 are contained in the respective Minutes.)

## **CURRENT BOARD MEMBERS**

## President:

Ira Handley, Funeral Service Licensee PO Box 175 Danville, WV 250534

## Secretary:

Keith Kimble, Funeral Service Licensee PO Box 159 Franklin, WV 26807

## Members:

Bill Davis, Citizen Member PO Box 51 Chapmanville, WV 25508

Robert D. Fields, Funeral Service Licensee 220 Holden Drive Martinsburg, WV 25403

Connie Grisell, Crematory Operator Licensee 400 Jefferson Avenue Moundsville, WV 26041

Sarah Lobban, Funeral Director P. O. Box 148 Alderson, WV 24910

## **BOARD STAFF**

Executive Director:	Regina J. Foster
Administrative Assistant:	Amada Legg
Office Manager:	Constance Sloan
Inspectors:	Michael Howard Ira Handley

# FINANCIAL REPORT 7/1/2013 - 6/30/2014

Salaries	73,412.78
Annual Increment	360.00
Personnel fees	50.00
Social security - matching	5,494.52
PEIA	2,712.00
Workers Compensation	811.00
Unemployment	0.00
Pension/Retirement	6,577.32
Office Expenses	2,484.28
Printing/Binding	440.54
Rental Expense	11,688.76
Utilities	13.00
Telecommunications	2,248.25
Contractual/professional	3,045.00
Travel	6,650.06
Computer services	1,833.04
Vehicle rental (inspector)	1,168.45
Rental (machines & misc)	4.058.00
Association dues	495.00
Fire/Auto/Bond/ Other Insurance	2,088.00
Hospitality	0.00
Routine Maintenance Contracts	151.98
Energy expense (motor vehicle gas)	955.19
Miscellaneous	1,170.00
Training & development	190.00
Postage/freight	651.01
Computer Supplies/Equipment	0.00
PEIA Reserve transfer	546.00
WV OPEB Contribution	2,112.00
TOTAL EXPENSES	\$131,406.18

Cash Balance 6/30/2014		247,498.40
	Expenses 2013-14	131,406.18
	Revenue refunds	125.00
	Revenues 2013-14	167,963.91
7/01/2013	Cash Balance	211,065.67

# FINANCIAL REPORT 7/1/2014-6/30/2015

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Salaries		\$100,362.77
Annual increm	nent	420.00
PEIA fees	. 1.	50.00
Social Securit		7,454.25
Public employ		4,998.00
Workers Com	-	562.00
Pension/retire		10,120.04
WV OPEB Co		3,444.00
Office Expense		2,468.51
Printing/bindi	e	122.36
,	g & meeting rooms)	17,668.20
Utilities		6.50
Telecommuni		2,284.81
Internet servic		384.80
Contractual se		6,540.10
Professional s	ervices	585.00
Travel - emple	oyee	7,112.92
Computer service	vices	1,248.75
Computer serv	vices - external	180.00
Rental - Mach	nines/misc.	3,135.40
Association dues/professional membership		495.00
Fire/auto/bond/other insurance		2,192.00
Food products		33.39
Advertising &	promotion	9.00
Routine maint	tenance contracts	466.99
Hospitality		67.76
Miscellaneous	5	1,335.00
Postal		2,085.41
Payment of ta	xes	(11.40)
PEIA Reserve		805.00
State Treasure	ers Office	45.00
Computer Equ	lipment	619.99
1 1	TOTALS	\$177,291.55
7/1/2014	Cash balance	\$247,498.40
//1/2017	Revenues 7/1/14-6/30/15	160,919.42
	Expenses	<u>177,291.51</u>
	Balance 6/30/15	\$231,126.01
	Datatice 0/30/13	\$231,120.01

## West Virginia Board of Funeral Service Examiners BOARD MEETING October 8, 2013

The meeting was called to order at 1:00 p.m. by President Chad Harding. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Fahey, John Stump, Chad Harding and Sarah Lobban. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant. At the conclusion of the Executive Session Rob Kimes and Anthony Paletti joined the meeting.

Chad Hutson moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Sarah Lobban. The motion carried unanimously.

On motion of Ira Handley, seconded by Sarah Lobban., the Board voted to return to public session.

The Board then moved to the recommendations of the Complaint Committee as follows:

#### **COMPLAINT 2013-04**

The Complainant requested a reconsideration of the dismissal of his complaint against Lobban Funeral Home alleging she did not give him a price list until the date he retrieved the ashes from the funeral home.

The deceased died December 17, 2012 and her body was picked up by Charleston Mortuary and taken to the crematory in Princeton as this was a direct cremation which had been arranged for by the complainant by telephone. There was some delay in getting the death certificate from CMS and with the holiday schedule there was a delay in getting the cremation done.

The funeral home states that in the initial conversation with the complaint which was over the phone, that she gave him an estimate of the costs and told him that the final bill could be different depending on obituary charges, the cost of an urn if one was purchased, sales tax, etc.

The actual cremation took place January 12, 2013 and the ashes were picked up at the crematory on January 25, 2013. The death certificates were received on February 9, 2013 and on February 10, 2013 the complainant was contacted by phone and asked if the funeral home could deliver the death certificates and finalize the bill. Complainant stated that was not convenient to him and that he had decided not to purchase an urn and for her to mail the death certificates, which she did. The complainant did not come to the funeral home until February 17, 2013 at which time the bill was finalized and he was provided with the GPL. The complainant returned the following day and paid the bill in full.

The FTC Rule, which is incorporated in the Funeral Service Examiners Act, provides that the triggering event for giving out a GPL is a face-to-face meeting. With regard to the Statement

for Funeral Services, the FTC Rule provides that "if arrangements are made over the telephone, you should give the consumer the Statement at the earliest possible date. If the consumer makes all funeral arrangements by telephone, you make a reasonable attempt to give a completed Statement to the consumer before a final disposition of the remains occurs. If the Consumer does not visit the funeral home in person before the final disposition, you should still give or send a completed statement to the consumer as soon as possible.

The Board has confirmed with Seaver Mortuary that they did give an invoice to either the transport service or the person picking up the cremains for Lobban and that due to the backlog of work and the holiday schedule they are unable to state when the invoice was sent to Lobban.

A review of the circumstances of this complaint again does not indicate that Lobban Funeral Home violated this FTC Rule which would, in turn, be a violation of the Funeral Service Act. The Committee, therefore, recommended this complaint be dismissed but that the Director write Lobban and ask that she try to get her billings done a little faster in the future.

#### <u>COMPLAINT 2013-08</u>

The complainant's deceased brother was first taken to Tyree Funeral Home, however, the family wanted him transferred to High Lawn Funeral Home. The brothers of the deceased were told that the decedent's daughter (Janette Hall) would have to arrange for the transfer to their funeral home.

On March 23, 2013, the complainant and his family went to the funeral home to make the funeral arrangements. At that time they met with the Kaye Ballard, owner of the funeral home who is not a licensed funeral director and who very frequently meets with family to make atneed funeral arrangements. The complaint was told that the funeral bill would need to be paid in full before the body would be removed to their funeral home. At that time they were given a "price quote" of \$5590.61 for the funeral services. On March 24, 2013 the family returned to the funeral home and paid in full the bill. The body was removed from Tyree's on March 25, 2013.

At no time prior to the funeral, and specifically not at the time the second Statement of Goods and Services was prepared, were the complainants given receipts for their payments or presented with the finalized bill. When the complainant asked for a copy of the contract he found that the deceased's daughter was the named purchaser, that the Statement was dated March 26, 2013, the day of the funeral, and that they had been charged a second embalming fee in the amount of \$895.

Complainant asked the funeral home to give him a contract with his name so that he could file the claim against the estate but the funeral home refused. After several unsuccessful attempts to obtain the contract and a refund of the second embalming charge, the complainant filed his complaint with this office. (It should be noted that this office talked with the owner and was assured that the contract would be rewritten and a refund made, however, that did not happen.)

The funeral home responded to the complainant and in their response states that "Kaye Ballard, owner of Highlawn, met with Bobby Gene Ward and his family on March 25, 2013, at which time the contract was executed." The response further states that he (Mr. Ward) "met with the funeral director, Mr. James Patton, who came in the office while they were meeting with Ms. Ballard, when he spoke to them, gave them his sympathy..."

The response also questions the refund of \$220 stating that their cost for embalming was less than Tyree charged. The Board obtained a copy of the statement from Tyree for the services rendered. Their charges were \$300 for removal and \$625 for embalming, totaling \$925. Respondent told the complainant that the embalming fee was \$925 and that they were cheaper and thus saved him money.

On June 10, 2013, the Board advised the attorney for respondent the discrepancy in his client's figures and that the refund would be proper. The Board also advised the attorney that the contract should be in the name of the complainant.

Complainant has notified this office that he has received a refund and, finally, a new contract in his name.

The Complaint Committee notes that the license in charge at the time of this complaint has now been criminally charged with a felony and is no longer at the funeral home. A new LIC has been hired and he has been advised that he must insist that the owner refrain from funeral director activities.

The Complaint Committee recommends that the current Licensee in Charge of High Lawn Funeral Home be advised that the Kaye Ballard may not make funeral arrangements or perform other duties of a licensed funeral director and that any such conduct in the future will result in penalties not only against the Licensee in Charge but also the license of the funeral home. The funeral home is to be instructed to comply with the FTC Rule relating to giving the Statement of Goods and Services in a timely manner.

#### **COMPLAINT 2013-09**

The complainant alleges that he was treated unprofessionally by David Deal of Deal Funeral Home with regard to his wife's funeral services and specifically, that the funeral director is attempting to hold him responsible for a funeral bill of an in-law.

The funeral director responded and his response does indicate that he has a problem with this family as well as complainant's in-laws. His recitation of services rendered in the past to a member of his in-laws family is unprofessional, at best.

Complainant called the funeral director at 1:30 am to say he wanted to change the arrangements. He is miffed that the funeral director was upset at being awakened at that hour and hung up on him. However, it is unacceptable to make changes to a funeral at that hour of the morning.

The Complaint Committee believes that both the complainant and the funeral director are at fault. However, the funeral director should be better prepared to act in a professional manner. His personal attacks on the complainant and his extended family are uncalled for, unethical and unprofessional. The complainant states in his response, he has made payments to the funeral home contrary to what the funeral home represents in its answer.

The Complaint Committee finds that David Deal did act in an unprofessional manner and recommends that the Board by letter admonish the funeral director that his personal attack on the complainant and extended family is unprofessional and that he should probably refrain from handling future services for these families.

## **COMPLAINT 2013-10**

The complaint is the sister of the deceased. She complains Richard M. Roach Funeral Home did not embalm her sister and that no one at the viewing was aware they were viewing an unembalmed body.

The funeral director says that although the body was unembalmed, at the request of the family, that adequate measures were taken to ensure sanitation and safety. Some cosmetic work was done and the body was prepared for viewing. An unembalmed body disclosure was placed in the register.

The husband of the deceased sent a letter to the Board stating that his wife's body had been preserved and she was dressed and prepared for viewing.

The Complaint Committee finds that there was no violation of the Funeral Service Examiners Act and recommends that the complaint be dismissed as the funeral director acted to ensure the safety and welfare of all concerned.

## COMPLAINT 2013-11

The complainant alleges that Junora Walton of Walton's Chapel of Faith acted unprofessionally towards her and her family and did not properly embalm her deceased father. The father of complainant died July 30, 2013 at 4:00 am at his place of residence. Junora Walton was contacted and a transport service picked up the body.

Junora Walton was supposed to call the family on Wednesday, July 31<sup>st</sup> to arrange to meet the family. When she did not call that morning, the complainant's mother called to ask about the death certificate at which time she was advised she was "putting the cart before the horse" and that the death certificate had been sent to the doctor for signature. When the complainant's mother asked about coming in to make the arrangements, she was told that most of that could be done by telephone.

When the complainant's mother told the funeral director that she was thinking of a funeral August 17, due to family coming from out of town and other reasons, the funeral director

said that was entirely too long and that if they were looking at that date they would have to cremate him. Because the funeral director had a funeral the following day (Thursday) the arrangements conference was set for Friday, August 2, 2013 at 10am.

The complainant offers a very detailed statement regarding the events which took place. What is apparent is that at no time did Junora Walton offer a GPL or give a GPL to the family (as they had to ask prices) nor did she show them a casket price list before showing them caskets.

Complainant became uncomfortable with the meeting and decided to transfer her father to another funeral home. At that time she asked what the charges were for the transportation and embalming and was told by Ms. Walton that the total was \$960. As the complainant was driving to the bank to get the money she received a telephone call from Ms. Walton wanting payment in cash, which was done.

Charleston Mortuary Service removed the body from the Walton's Chapel of Faith and called Preston Funeral Home, the receiving funeral home, and stated that they would need to work on the body to have him viewable, including embalming because of the condition of the body. Ms. Walton states that "after the initial embalming process, it was clear that [the deceased] had not embalmed well due to the many complications of his condition when he arrived and that extensive work would have to be done to try to keep him." An embalming room report from CMS is submitted as part of the record indicating the work necessary. NOTE: Respondent funeral home did not have an embalming report and only started using them after this complaint was filed and the inspector asked for a copy of the deceased's report.

CMS was able to adequately embalm the body and do restoration work so that a private viewing could be had on Wednesday, August 7,2013. In the respondent's response she states that "she was going to be charged extra anyway because of the amount of work that was involved. "

The respondent funeral director has had two previous complaints resulting in reprimands and probation in each instance. She is currently on probation under Complaint 2012-08.

An inspection was made of the funeral home shortly after this complaint was received. See attached inspection report.

The Complaint Committee recommended that Junora Walton be required to hire a licensed funeral director to act as Licensee in Charge at her facility for a period of one year and that the Licensee be required to be present for all arrangements, at need or preneed, as well as during the embalming of bodies and to attend all funeral or memorial services. That the embalming fee of \$750 be returned to the complainant and that Junora Walton pay to the Board the sum of \$500 as administrative fees. The Committee also recommended that the Board allow the Committee to negotiate a consent decree with the Respondent pursuant to W. Va. Code § 6-4-2.8

#### **COMPLAINT 2013-12**

Complainant called this office and said she wanted to make a complaint about a funeral director at Ross Funeral Home in Fairmont. She alleged that he has allowed her and others to witness embalmings. She provided the names of Brad Summer and "Bob" and a person named Steven Coark.

A letter was sent to the director notifying him of the complaint and asking for his response. After receiving the letter, the director called the office and stated that this was untrue, was the result of a domestic situation between he and his now ex-girlfriend and that he had no idea who Mr. Coark was, and that Brad Summer and Bob were employees in the funeral home who assist him after the embalming in dressing, etc. the body. The director was instructed to write a response and he did.

The response by the director states that the complainant has been harassing him and that neither she or anyone else has watched embalmings. He also alleges that the Marion County Sheriff's Department is working on this matter (I assume he means possible harassment charges).

The Complaint Committee recommends that the complaint be dismissed as there is nothing to substantiate the complaint and as this is the result of some domestic situation.

The Complaint Committee also recommended to the Board that a letter be sent to Pat Boyle advising him that he is to contact the Board Office with any complaints and concerns that he may have and that his actions in contacting Mr. Howard, the Board's inspector, questioning his inspection of a competitor facility were unethical and unprofessional especially when he had been expressly told that would be improper by the Executive Director. He is to be advised that any future such conduct will result in disciplinary action.

On motion of Chad Hutson, seconded by John Fahey, the recommendations of the Complaint Committee were unanimously accepted by the Board.

On motion of John Stump, seconded by John Fahey, the Minutes of the June 3, 2013 meeting were approved unanimously.

On motion of Chad Hutson, seconded by Sarah Lobban, the Financial Reports for May, June, July and August 2013 were unanimously approved.

On motion of John Fahey, seconded by Ira Handley, the P-Card reports for April, May, June, July and August 2013 were unanimously approved.

The Board considered the reinstatement of Carl Durgan conditioned on him obtaining his continuing education hours from the time his license lapsed to June30, 2013; that he perform a one-year period of apprenticeship and pass the West Virginia Funeral Service Exam. On motion of Ira Handley, seconded by John Stump, the Board unanimously agreed to allow Carl Durgan to

reinstate his license on the conditions herein set forth.

On motion of Chad Hutson, seconded by Sarah Lobban, the Board approved payment of the membership dues for the coming year to the International Conference.

Licenses were signed for the following individuals and facilities:

Funeral Directors:	Apprentice:
Rachel S. Fischer-Bramble	Kasey L. Waybright
Joseph Tanner	Bradley J. Mayle
Cheryl Smith	Jill Luterek
Brian Gunnoe	Codi Cabrera
Jessica Bowers	Michelle Walls
	Leonard Romans, Jr.
	Anthony Mitchem
Funeral Homes	Courtesy Card Holders

<u>Funeral Homes</u>: Grisell Funeral Service Stockert-Gibson-Paletti <u>Courtesy Card Holders</u>: Theresa Boal Ernest B. Hall III

<u>Crematory Operators:</u> Rachel S. Fischer- Bramble

The next meeting of the Board will be at the Board's office in Charleston on Monday, February 3, 2013 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, on motion of John Fahey, seconded, by Chad Hutson, and unanimously adopted, the meeting was adjourned.

## West Virginia Board of Funeral Service Examiners BOARD MEETING February 4, 2014

The meeting was called to order at 1:00 p.m. by President Chad Harding. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Stump, Chad Harding and Sarah Lobban. John Fahey was absent. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant.

Chad Hutson moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Sarah Lobban. The motion carried unanimously.

On motion of Ira Handley, seconded by Keith Kimble , the Board voted to return to public session.

The Board then moved to the recommendations of the Complaint Committee as follows:

## COMPLAINT 2013-03:

The original complaint form was filed in this office on February 28, 2013. Complainant alleged that Bartlett Funeral Home obtained her father's body without her permission and embalmed him without her permission. There were no other facts to go on. Complainant was contacted by phone and asked for a detailed statement so the Complaint Committee would have the information it needed to make a decision. By letters dated June 19 and September 6, 2013, the Board again requested the complainant to provide us with a detailed statement about her complaint. On September 25, 2013 we received the statement by email and notified Bartlett Funeral Home of the complaint. In addition to the removal and embalming without her permission, the complainant says that employees at the funeral home were rude and disrespectful to her and that one employee released confidential information relating to her plans for cremation of her father which caused her problems in the community.

The Board also contacted Grafton City Hospital relating to the release of the deceased and received a very detailed account from them . According to the hospital, they talked with the complainant at the time her father was taken to the hospital and based on the information of the person who came to the hospital with her father, he had expressed his desire to go to Bartlett. According to the hospital the complainant agreed to the removal; however, the following morning complainant called the hospital stating that she had not given permission for her father's release; that she didn't have money for a funeral and that Mr. Green (a neighbor) had gone to the courthouse to try and get appointed as executor of her father's estate and that cremations weren't legal in West Virginia. An employee of the hospital assured her that cremations could be done in this state.

The complainant then contacted Donald G. Ford Funeral Home to make the removal from Bartlett and to proceed with the paperwork for cremation. When Mr. Ford contacted Bartlett he was told he had to pay a removal fee and embalming fee, however, they later stated that there would be no charge for either service.

Bartlett responds that they acted appropriately and provide documents which purport to show that the deceased had previously been to their funeral home and picked out funeral services. There was no contract and there is no written instructions from the deceased that the services be provided by the funeral home. He did list his daughter as his next of kin and also his neighbor, Mr. Green, as a care giver and instructed that Mr. Green be contacted as his daughter was in California. No where does it give Mr. Green authority to make final disposition arrangements.

In her time of grief, it is conceivable that the complainant did not understand what she was being told the night her father died. It is also believable that the employees of the funeral home tried to argue with her over the funeral arrangements and they may have had good intentions but lacked specific written instructions from the deceased. The final call is by the next of kin.

After discussion of the facts of the complaint, it appears that the complainant has no evidence to substantiate her complaint and thus there does not appear to be a violation of the Funeral Service Examiners Act and the complaint should be dismissed. However, the Committee feels that the respondent funeral home be advised that they should endeavor to <u>personally</u> obtain permission from the next of kin prior to making removals or embalmings and that staff should refrain from discussing or making funeral arrangements. This is a job solely for a licensed funeral director.

## COMPLAINT 2013-07:

This complaint was originally received May 2, 2012. Because the complaint dealt with criminal activity both on the preneed side and otherwise, the complaint was referred first to Ralph Layton of the Attorney General's Office and then to the Parkersburg Police Department.

The complainant is a ward of the State and at the time of the filing of this complaint was a patient at Sharp Hospital, Weston, having been committed there by Order of the Wood County Court for arson of his home. Although the complainant is a patient of a mental facility, he has never been declared incompetent, and according to his case worker, is quite capable to handling his affairs. He is only required to have a Medical Power of Attorney for his medical treatment while at Weston or such other facility as he may be transferred to.

The Complainant alleges that during his commitment at Weston he entered into two preneed contracts with Kimes Funeral Home in Parkersburg, WV. One for himself for the purchase of a copper casket and the other for funeral arrangements for his brother. He also made Mr. Kimes his Power of Attorney and entrusted him to hold several thousand dollars of Travelers Checks. Sometime in 2012 complainant attempted to transfer his preneeds to another funeral home in Parkersburg and Mr. Kimes advised that funeral home that the complainant was incompetent and could not make that decision. Kimes also advised the other funeral director that he did have some Travelers Checks but that they had been cashed. The complainant had a list of the check

numbers and denominations and had American Express trace the checks. Copies of the cashed checks were provided to this office and were subsequently provided to the Attorney General and the Parkersburg PD.

Mr. Layton's investigation of the matter resulted in Kimes being required to repay the complaint the \$5,000 in travelers checks that Kimes had cashed and used for his own interest, and to refund him the cost of the bronze casket which was purchased supposedly under a preneed contract, however, the casket was at the funeral home and the funds were never put in trust.

Although the AG did find that Kimes had violated the law in not only this complaint but in other contacts as well, and then instructed Kimes to return money to the complainant, they did not refer the matter to law enforcement.

The Parkersburg Police Department made an investigation and determined that the checks were cashed, but since Kimes had repaid the money they decided not to prosecute and closed the case.

Kimes initially defended his action saying the complainant was mentally incompetent, however, he obviously did not believe him to be so mentally incompetent that he had the complainant make him his POA and proceeded to enter into a preneed contract with him for himself as well as one for his brother. In addition, he accepted five thousand dollars in Travelers Checks to "hold" for the complaint. Mr. Kimes responded that " . . . I have not been charged with any crime with any law enforcement agency and all matters dealing the Pre-Need Division of the State Attorney General's Office have been cleared up."

After reviewing the police reports, the conversations with Board staff and the Attorney General's Office and with Mark Hickman of Vaughan Funeral Home, the Committee is of the opinion that Mr. Kimes did not act in a professional manner and that he acted in a willful departure from accepted standards of professional conduct (§30-6-23(a)(3). The Committee recommends that Kimes be REPRIMANDED for his handling of Norman Reynolds' money and be warned that future such conduct will result in disciplinary action.

#### COMPLAINT 2013-14

The file contains numerous letters from the complainant alleging a conspiracy between Reasner Funeral Home, an attorney, and members of her extended family. Most are confusing and incoherent. She also claims an investigation of the deceased's doctor by the FBI which seems to be substantiated by a copy of some correspondence but which does not pertain to her complaint that her husband's body was sent to Reasner without her permission.

It is unclear why the Ohio ME released the body to Reasner without authorization from his wife, if, in fact, they knew he was married. There were police officers at his home and it would seem that they would have made notation of her being his wife. However, the Ohio ME evidently believed that Reasner Funeral Home was supposed to receive the body and released complainant's husband to them.

The funeral home states that they were unaware until after the deceased's sister came in to make the arrangements that he was married and called complainant to ask her to come in and bring the marriage license. (The sister supposedly told the police, at the time of death, that the deceased and complainant had divorced but were living together).

The complainant went to the funeral home and provided the marriage certificate. She made no demands that the deceased be moved to another funeral home nor did she protest that he had been improperly removed from Ohio without her consent. Complainant advised the funeral home that she had no money to pay for a funeral. As this was an Ohio death, there were no funds available from Ohio to pay for the funeral. The deceased's mother and sister offered to pay for the funeral expenses and the complainant, who was accompanied by a friend, signed a waiver of her right to make final disposition.

There is some reference to Bill Watson, an attorney in Wellsburg, being involved in this "cover up". However, Mr. Watson is the attorney for the family of the deceased in an oil/gas lease dispute and has advised us that he knows nothing about this matter. The funeral home states that they called their attorney. Not Mr. Watson, for advice on the waiver.

The EMS report lists several narcotic medicines that were prescribed to the deceased, and it seems that the doctor who prescribed those meds also was injecting him with experimental medicines. This appears to be the basis of the FBI investigation.

Most of her complaints relate to activities which are not under the jurisdiction of this Board. There is also the issue of a headstone being purchased by the mother for his grave but again, the complainant had no money for the headstone and as a general rule that would be a part of the final disposition. In addition, the deceased is buried in a plot owned by his mother.

The complainant has lost her husband and daughter to tragic deaths and I am advised that her friend, who accompanied her to the funeral home, died approximately 2-3 weeks later. These tragic events no doubt contribute to her confusion.

There is nothing to indicate that the funeral home violated the provisions of the Funeral Service Examiners Act and the Committee recommends that this complaint be dismissed.

## JOSHUA GREEN - APPRENTICE APPLICATION

The applicant has been convicted of DUI, third offense, and is currently on parole in Monongalia County through October, 2014. The Administrative Assistant has talked with the parole officer who states that Mr. Green spent one year on home confinement and has completed his classes for reinstatement of his driver's license, has had no dirty urine or drug screens and has been a model parolee. The applicant has been an employee of the funeral home for some time and has decided to make that his career choice. He meets the educational requirements to begin the apprentice program. The Committee recommends that his application be accepted on a probationary status and that his period of probation run concurrent with his current parole in Monongalia County.

On motion of John Stump, seconded by Chad Hutson, the recommendations of the Complaint Committee were unanimously accepted by the Board.

On motion of Ira Handley, seconded by Keith Kimble, the Minutes of the October 8, 2013 meeting were approved unanimously.

On motion of John Stump, seconded by Sarah Lobban, the Financial Reports for May, June, July and August 2013 were unanimously approved.

On motion of Ira Handley, seconded by Keith Kimble, the P-Card reports for April, May, June, July and August 2013 were unanimously approved.

The Board considered the reinstatement of Mark S. Strickland's Funeral Service License. On motion of Ira Handley, seconded by Keith Kimble, the Board voted unanimously to reinstate his license conditioned on his obtain all continuing education hours up to date and his passing the WV Board exam.

On motion of Ira Handley, seconded by Sarah Lobban, the Board approved payment of the membership dues for the coming year to the WV Licensing Boards Association.

Licenses were signed for the following individuals and facilities:

<u>Funeral Homes</u> Stockert-Paletti

<u>Apprentice:</u> Emily R. Rosinski

<u>Crematory Operator:</u> Brian O'Dale Stewart Matthew A. Chambers James E. Davidson, II Ronald R. Withrow

<u>Crematory License:</u> Tri-State Cremation Society

The next meeting of the Board will be at Lakeview Inn in Morgantown on Monday, June 9, 2014 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, on motion of Ira Handley, seconded, by Chad Hutson, and unanimously adopted, the meeting was adjourned.

## West Virginia Board of Funeral Service Examiners SPECIAL BOARD MEETING April 2, 2014

The Special Meeting of the Board was called for the purpose of resolving the matters contained in two complaints and was held via telephone conference. The meeting was called to order at 9:20 a.m. by President Chad Harding. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Stump, Chad Harding, Sarah Lobban and John Fahey. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant. The public portion of the meeting was attended by Junora Walton and her attorney, Timothy A. Bradford.

Chad Hutson moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Sarah Lobban. The motion carried unanimously.

On motion of John Stump, seconded by John Fahey, the Board voted to return to public session

The Board then moved to the recommendations of the Complaint Committee as follows:

#### COMPLAINT 2013-11 and 2013-15:

Both complaints herein are consolidated into a Consent Order and Decree with the following conditions:

1. Junora Walton will practice under probation and supervision for a period of not less than six (6) months during which time she will be supervised by Jeremy Brown. The supervision will be required at such time as Ms. Walton meets with families for the purpose of making funeral arrangements and during the period of time the respondent embalms a deceased body. Ms. Walton is to notify Mr. Brown immediately upon receiving a death call and arrange with him for the date and time of the embalming and to set a mutually agreeable time for all parties to meet for the arrangements conference.

2. Jeremy Brown is not to be considered the Licensee in Charge of Walton's Chapel of Faith and shall incur no liability for the actions of Junora Walton. Jeremy Brown is not an employee of the Board of Funeral Service Examiners and any compensation for his supervision of Ms. Walton will be arranged between the two of them.

3. Jeremy Brown shall prepare a report of his observations of the funeral arrangement meetings and the embalmings and submit them to the Board after each such occurrence. These reports will be reviewed by the Board at its June and October, 2014 meetings and should there be any problem areas noted, Ms. Walton will be notified of the problem and the actions necessary for corrections.

4. Junora Walton is to pay \$750 to Meshea Poore; \$500 to the Board of Funeral Service Examines as administrative fees incurred in Complaint 2013-11; and \$250 for a

reinspection fee. The period of probation/supervision shall not cease until all such fees have been paid. The Executive Director may enter into a payment plan for the fees due the Board.

5. In the event of any violations during the term of the Consent Decree between the Board and Junora Walton, the Consent Decree shall become null and void and the Board will immediately notify its legal counsel to begin proceedings to suspend or revoke the license of Junora Walton and Walton's Chapel of Faith Funeral Home.

6. The issues in Complaints 2013-11 and 2013-15 are incorporated for resolution in the Consent Decree.

7. This Consent Decree is a public record as defined in W. Va. Code §29B-1-2(4).

## West Virginia Board of Funeral Service Examiners BOARD MEETING - MORGANTOWN, WV June 9, 2014

The meeting was called to order at 1:00 p.m. by President Chad Harding. Members present: Chad Hutson, Keith Kimble, Ira Handley, and John Fahey. Sarah Lobban and Chad Harding attended via telephone conference call. John Stump was absent. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant.

Keith Kimble moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by John Fahey. The motion carried unanimously.

On motion of Chad Hutson, seconded by John Fahey, the Board voted to return to public session.

The Board then moved to the recommendations of the Complaint Committee as follows:

## COMPLAINT 2013-16

The Complainants daughter died in Seattle, WA and was cremated. Her ashes were shipped to complainant for burial in WV. To make a long story short, on January 23, 2013 she met with Tim Sizemore, the owner of the Stockert-Sizemore Funeral Home and arranged for the burial, purchase of a monument and for the funeral director to have a priest bless the grave. At the initial meeting she paid a deposit to the Mr. Sizemore in the amount of \$150 and later paid the balance of \$332 on her credit card. After going home she noticed the name was misspelled and called the funeral director who said he would have it corrected. He was supposed to contact the family when the grave was ready but did not do so.

On Memorial Day 2013 she visited the grave site and the monument had the daughter's last name misspelled even though the funeral director had assured her that it would be corrected before it was even cut. She claims she made numerous other calls to the funeral home with no success.

Later, she talked with Anthony Palette who advised he was buying the funeral home and met with him and he said he would take care of the situation. She told him about the cremation jewelry she had left at the mortuary which were to have ashes put in them and that her daughter's fiancé was to take a small amount of ashes with him to Europe to scatter. Mr. Paletti told her she needed to buy a special thing to carry ashes out of the country and that the cost was \$50 which she paid to him at that time.

In October 2013 she talked to Mr. Paletti again and states that he told her it was not his problem and she should look to the former funeral director (Tim Sizemore) to have the matters taken care of. In December 2013 having received no resolution of these matters she filed a complaint with the Board.

Tim Sizemore refused to answer the complaint and in a telephone call with the Board office stated he was practically bankrupt and living with a relative and had no source of income which I believe to be untrue. Anthony Paletti filed an answer and stated that he did not become the owner until December 19, 2013 and was not responsible for anything the former owner said or did.

The representations made by Anthony Paletti are not completely true. He was actively involved with that funeral home for the majority of 2013, even placing ads in the newspaper with his picture and adding his name to the funeral home. Board personnel personally told the him that he could not do what he did without the ownership of the funeral home being transferred to him. As a result, what happened is that the other person who was a partner of the former owner and who held a lien on the property, foreclosed and Anthony Paletti then bid it in. Even then, it was several weeks before the paperwork was filed in the Board office and only after he was called and told either get the paperwork here or close up did the Board finally get the paperwork for the new ownership of the funeral home.

The complainant instructed the Board not to bring the complaint before the Committee in February as she was trying to get the matter resolved with Mr. Paletti. She has now advised us that the ashes are buried in the grave that has been blessed by the priest and that she does not wish to proceed with the complaint.

The Complaint Committee recommends dismissal of the complaint with a letter being written to Mr. Paletti that his involvement with the funeral home prior to his purchase of the funeral home did obligate him to take responsibility for the actions of the former owners in this matter just as he is responsible to any problems which may occur with preneeds.

## COMPLAINT 2014-02

Complainant's mother died on December 4, 2013 and her body was transported to Frey Funeral Home approximately 9 hours later. The complainant states that the Mr. Frey told them that something had gone wrong in the embalming process having to do with tissue gases and that she could not be shown. Complainant says he suggested cremation and that they thought her body had already been sent to the crematory and she demanded to see the body, which she did. She then complains he did not get the death certificates and that they had to do it, however, it seems that the problem was that Hospice had not processed the death certificates.

Mr. Frey responds with a detailed description of the measurers he took in the embalming process, and that his reference to cremation had to do with authorization for embalming. He further states that the complainant has not paid the bill and only complained after receiving a second notice.

The complainant received a copy of the funeral director's response. She was advised that the invoice submitted was within the prices on his price list and that she had, in fact, received a \$950 discount. We have received no response from her.

Mr. Frey can be brusque at times, however, he has always been fair with his consumers. It is true he should have given her a Statement of Goods and Services at the time of the arrangements conference or no later than the day of the funeral, however, he stated he wanted to have the correct amounts for obituary costs, etc. As Hospice had not processed the death certificate he could not file it with Vital Registration.

Complaint Committee recommended dismissal of the complaint with a letter to the funeral director that in the future if he does not have the costs of certain cash advance items that he make a good faith estimate and give the family the Statement of Goods and Services at the time of the arrangements conference but no later than the day of the funeral. If the costs are less, he can refund money, if they are more he can bill for the difference. He would, of course, indicate on the Statement that these are estimated costs.

On motion of Chad Hutson, seconded by Ira Handley, the recommendations of the Complaint Committee were unanimously accepted by the Board.

On motion of John Fahey, seconded by Sarah Lobban, the Minutes of the February 4, 2014 meeting were approved unanimously.

On motion of Chad Hutson, seconded by John Fahey, the Financial Reports for January, February, March and April, 2014 were unanimously approved.

On motion of Ira Handley, seconded by Keith Kimble, the P-Card reports for January, February, March, April and May, 2014 were unanimously approved.

The Board was then updated on the criminal process for James Patton and Elk Funeral Home and the latest filing against Broyles-McGuire Funeral Home by the Attorney General.

The Board then discussed holding continuing education seminars in several locations around the State in September, October and early November. The Board was advised that the money had been set aside in the budget for payment of instructors, meeting rooms, etc. On motion of Chad Hutson, seconded by Sarah Lobban, the Board voted unanimously to hold the seminars and instructed the Board staff to proceed with plans for the same.

The need to fill the vacant position of Administrative Assistant was discussed, and on motion of John Fahey, seconded by Ira Handley, the Board unanimously voted to fill the position. Starting salary is to be \$35,000. The President and Secretary of the Board are to interview prospects and decide on the person to ultimately be hired.

The matter of election of officers of the Board was next on the Agenda. Chad Hutson made the motion that Chad Harding continue as President of the Board. The motion of seconded

by Keith Kimble. There being no other nominees, the Board voted unanimously to elect Chad Harding as the President.

Chad Hutson then moved that John Stump continue as the Secretary of the Board, seconded by Sarah Lobban. There were no other nominees and the Board voted unanimously to elect John Stump as Secretary of the Board.

The following licenses were signed:

Funeral Homes	Crematories
Hafer Funeral Home	Tri-State Cremation Society
Myers Chapel	

<u>Funeral Directors</u> Mark S. Strickland (Duplicate) Deborah R. Tiller (Duplicate) <u>Apprentices</u> Nathaniel C. Anderson Anthony M. Domino Jordan Lee Feiner Joshua J. Green Leslie J. Murray Andrew J. Refer

Crematory Operator Blaine W. Means

The next meeting of the Board will be at the Board's office on October 8, 2014 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, on motion of Ira Handley, seconded, by Chad Hutson, and unanimously adopted, the meeting was adjourned.

## West Virginia Board of Funeral Service Examiners BOARD MEETING September 15, 2014

The Meeting of the Board was called for the purpose of discussion and approval of an amended lease for additional office space and was held via telephone conference. The meeting was called to order at 9:00 a.m. by President Chad Harding. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Stump, Chad Harding, John Fahey and Sarah Lobban. Non members present, Regina Foster, Executive Director, Amanda Legg, Administrative Assistant and Constance Sloan, office assistant.

On motion of Chad Hutson, seconded by Sarah Lobban, the Board voted to amend the current lease and sign an amended lease for the new office spaces.

There being no further business to be discussed, the Board adjourned.

## West Virginia Board of Funeral Service Examiners BOARD MEETING OCTOBER 7, 2014

The meeting was called to order at 1:00 p.m. by President Chad Harding. Members present: Chad Harding, Keith Kimble, Ira Handley, John Fahey and Sarah Lobban and Chad Hutson attended via telephone conference call. John Stump was absent. Non members present, Regina Foster, Executive Director, Amanda Leg., Administrative Assistant and Constance Sloan, Office Manager.

On motion of John Fahey, seconded by Chad Hutson, the Minutes of the June 9, 2014 and September 15, 2014 meetings were approved unanimously.

On motion of Chad Hutson, seconded by John Fahey, the Financial Reports for May and June, 2014 were unanimously approved. It was noted that because of the change to OASIS that monthly reports from June to date were unavailable from the Auditor's Office or the Department of Administration and would be presented to the Board at a later date.

On motion of John Fahey, seconded by Keith Kimble, the P-Card reports for June, July and August, 2014 were unanimously approved.

On motion of Keith Kimble, seconded by Chad Hutson, the payment of membership dues to the International Conference was unanimously approved.

The Board then discussed the payments from DHHR as it relates to "green burials" and the fact that funeral homes are not being paid for those burials but will pay for cremations. On motion of Ira Handley, seconded by Keith Kimble, the Board voted to direct a letter to DHHR asking for their regulations to be amended to allow payment of the \$1250 for green burials when traditional caskets and vaults were not utilized. The Board acknowledges that this is a growing trend and that funeral homes should not fear charges being brought against them for accommodating the wishes of the family based on outdated regulations.

The Board then discussed the lack of payments from the Medical Examiner for providing transport services and from DHHR for indigent burials. On motion of John Fahey, seconded by Sarah Lobban, the Board voted unanimously to contact the Governor's Office and DHHR to inquire as to when these payments can be expected to resume in a timely matter.

The Board next took up the matter of transport services being provided to the Medical Examiner's Office by funeral homes and that these funeral homes are showing up at crime scenes, accident scenes or at homes where an unattended death had occurred in vehicles displaying the name of their funeral home and wearing name tags from their funeral homes. In some cases, these persons are openly soliciting services in violation of the law. On motion of John Fahey, seconded by Sarah Lobban, the Board voted to have the Director contact the Medical Examiners' Office and advise them that these transports are their agents and in accordance with the law must not use marked vehicles. Keith Kimble did not vote.

The Board, on motion of Ira Handley, seconded by Sarah Lobban, voted unanimously to seek legislative change, either by modification of the statutes relating to funeral service, or by legislative regulations, to require ownership of funeral establishment to be noted in their advertisements. This would include sole proprietorships and corporate owned funeral homes.

On motion of Chad Harding, seconded by Keith Kimble, the Board voted unanimously that the duties of staff should be designated, but at the same time staff would at all times assist others in the performance of their duties.

Regina Foster is primarily to work on the OASIS program in order to be able to pay bills, make deposits, process travel and any other functions which are integral to the operation of the office. She is to gradually phase in Amanda to this system so that eventually the office will have two persons who can conduct the finances of the office.

Amanda Legg will do data entry of all continuing education hours, apprentice reports and inspection reports. She will process new applications for establishments or individual licenses. She will help with filing and eventually the reorganization of the files with Connie.

Connie Sloan is to be the Office Manager and will oversee the workflow of the office, which means designation of tasks, she will coordinate vacation schedules and will keep time records, handle complaints, and assist with Budget preparation.

The Board then discussed inspection reports and the need to hire an additional inspector and to split the inspections as to regions as had been done in the past. The Board inquired if Ira Handley was still interested in doing inspections and he replied in the affirmative. On motion of Sarah Lobban, seconded by John Fahey, the Board voted unanimously to hire Ira Handley to fill the second inspector position and to split the state into two inspection areas, effective November 1, 2014.

The Board set the next meeting for February 10, 2014.

Licenses were signed for the following:

<u>Crematories</u> Giffen Funeral Home, Inc.

Funeral Directors Robert M. Fields Nicholas Hall David C. Madoc Chad McGowan Stephen E. McIntire Randall L. Parsons Catherine L. Pettry Kenneth M. Pettry <u>Apprentices</u> Jacob Hammer Marty A. Hatfield Connie J. Jones Anthony R. McIe Mary Ann Rose Brandon M. Whetsell David Stone (duplicate)

Crematory Operator Brian K. Armstrong Kelly R. Armstrong Paula L. Clay Ashlee N. Cooke Brandon Miles Cornett Keith R. Derrick James A. Duke, Jr. William Ryan Ford Mitchell Gibson Benjamin R. Giffen Jerry B. Giffen Lucas A. Giffen Eric A. Keckley Howard W. Vest <u>Courtesy Cards</u> Tracy V. Boorom Joseph Brandon Davis Kyle M. Lankford Jeffrey L. Toothman

There being no further business to be discussed, the Board adjourned.

**Executive Director** 

President

## West Virginia Board of Funeral Service Examiners February 10, 2015

The meeting was called to order at 1:15 p.m. by Chad Hutson, as the President was unable to attend. Members present: Chad Hutson, Keith Kimble, and Ira Handley. John Fahey and Sarah Lobban attended via telephone conference call. John Stump and Chad Harding were absent due to injury and illness. Non members present, Mark Weiler, Assistant Attorney General, Regina Foster, Executive Director, Amanda Legg, Administrative Assistant and Constance Sloan, Office Manager.

The Board then took up the matter of a letter from StoneMor, addressed to Chad Harding, relating to emails between them concerning a lease for property. In one of the emails Mr. Harding referenced having the Board find out why the property could not be leased by him. Mr. Harding advised the Board office that he made the remark out of frustration as he had been negotiating with the company for several months and was angry when, without explanation, he was told they would not lease to him and that he sincerely regrets his remark and will give StoneMor a written apology.

Board staff stated they had researched their files and have no licensees which are owned by StoneMor and that as long as the property in question meets the requirements of the City and has the necessary licenses and permits, there is no reason to believe that whoever leases the building would not be able to be licensed by the Board. A further review of the Secretary of State's web site does not reveal any StoneMor facilities licensed in West Virginia.

Mr. Weiler noted that in a communication from StoneMor, the lease was a private business matter and as such is not regulated by the Board and that his review of the applicable laws, rules and regulations does not indicate a violation of the Board's laws and regulations and therefore is not an appropriate matter for a complaint process.

Mr. Weiler then left the meeting.

On motion of Keith Kimble to go into Executive Session, pursuant to WV Code §6-9A-4(b)(A), seconded by Ira Handley, by unanimous vote the Board went into Executive Session. The Board then returned to Public Session and took up the following matters:

#### COMPLAINT 2014-03

James E. Patton, the respondent, was charged and indicted by the Raleigh County Grand Jury in July, 2014, on 45 separate counts of sexual assault, use of minors in the filming of sexually explicit conduct, sexual abuse by a person in a position of trust and other related charges. The Board notify Mr. Patton that it would commence proceedings to revoke his license but offered him the option of voluntarily surrendering permanent his license by means of a Consent Decree and Order. Mr. Patton agreed and on February 2, 2015 submitted to the Board his signed Consent Decree and Order in which he agrees to the permanent revocation of his license. The Complaint Committee recommended that the Board accept the same.

## COMPLAINT NO. 2014-04

The complainant, Kathy Jean Achtziger, and her family were estranged. The deceased (her mother), had prearranged her funeral with Waybright Funeral Home. At the time of her mother's death, the other sister and brother went to the funeral home to finalize the funeral arrangements and told the funeral director that they had no problem with the complainant attending visitation or the funeral but they did not want her companion to attend. The funeral director told them he could not tell the man he could not attend, if they did not want him in the funeral home it would be up to them to tell him. The funeral home was willing to give Kathy a private viewing but she did not attend the private viewing.

At the visitation the complainant, who had already been told by her family not to bring her companion, showed up with him and was told by members of the family that they were not welcome.

The Committee recommend the complaint be dismissed as there is no violation of the Funeral Service Examiners Act.

#### COMPLAINT 2014-05

The complaint in this complaint is also Kathy Jean Achtziger who complains that Waybright Funeral Home failed to obtain a Veteran's marker for her husband. Waybright Funeral Home did attempt to get the marker, and filed the necessary papers, however Mr. Achtziger did not serve enough time to qualify for the marker according to the records from the Army. There is nothing that the Funeral Home can do in this matter.

The Committee recommended the complaint be dismissed as there is no violation of the Funeral Service Examiners Act.

## COMPLAINT 2014-06

This complaint is by the Board Office against a Joel McGuire who has been accused by the Attorney General's Office of embezzlement of preneed funeral funds. Mr. McGuire has left the state and at this time we have no address for him although it is alleged he is in Myrtle Beach, South Carolina.

The funeral home has been sold and the Attorney General has filed suit against the funeral director. According to the AG's office, the persons whose funds were embezzled have not been paid out of the guarantee fund but if there is a death the fund will then pay.

Recommend that we hold this until we find some address for the funeral director and attempt to get a voluntary consent to surrender his license or, in the alternative, hold a hearing for revocation of his license.

#### COMPLAINT 2014-07

The complainant, Sharon Darby, alleges George Lewis, a funeral director who is not affiliated with any funeral home but who operates a transport service, picked up a body from a nursing home and transported it to a funeral home with her two small children in the back of the van with the body. The children were unable to say which funeral home they went to and the Board staff contacted every funeral home in the norther panhandle and no one has any knowledge of him doing a removal for them at that time.

Mr. Lewis states that at the time of the alleged incident he was incapacitated with a broken right leg and unable to drive. Ms. Darby is Mr. Lewis's wife's sister and there is evidently some problems between the two. There is nothing to corroborate the complaint and the Committee recommends the complaint be dismissed as there is no violation of the Funeral Service Examiners Act.

#### COMPLAINT 2014-08

The complainant, John C. Brown, II, alleges violations of the preneed act and the Funeral Service Examiners Act by Anthony Paletti of Stockert-Paletti Funeral Home. The complaint was forwarded to the Attorney General's Office for resolution of the pertinent parts of the complaint relating to preneed.

Mr. Paletti was asked to respond to the Board regarding his failure to provide a GPL, Casket or Vault price list or to give to Mr. Brown a Statement of Goods and Services at the time the arrangements were made or by the date of the funeral.

Mr. Paletti was notified of the Complaint on September 8, 2014 and shortly thereafter called the Board and stated that the complaint was going to be withdrawn. He called a couple more times asking if the complaint was withdrawn and was told no and that he needed to file a response. On October 27, 2014 we received a letter from his attorney stating that it was his client's understanding that all matters had been resolved and that the complaint was to be withdrawn. A copy of that letter was sent to the complainant who responded that he had no intention of dropping the complaint and stated that Mr. Paletti had called him 5 times requesting the complaint be dropped and that he still had not received an itemized statement for the funeral charges.

Mr. Paletti and his attorney appeared before the Committee and Mr. Paletti states that he did give Mr. Brown a GPL and a Statement of Goods and Services on the very first time he met with him. However, when asked by Mr. Kimble as to whether he had a signed copy of the Statement, Mr. Paletti admitted that he did not. There is also an email from Mr. Brown dated August 20, 2014 in which he states that he made a verbal request on August 15, 2014 (the date

the arrangements were made) for an itemized statement; made a second request for the statement on August 17, 2014, and was at that time making the third request for an itemized statement.

On the matter of the GPL, there is no evidence that Mr. Paletti did or did not give the GPL to Mr. Brown. On the matter of the Statement of Goods and Services, Mr. Paletti does not have a signed copy and the August 17, 2014 email from Mr. Brown does indicate that he has not received an itemized statement.

The Committee recommends that the complaint be dismissed but that Mr. Paletti be sent a letter from the Executive Director which instructs him that every person must receive a General Price List at the time they inquire about funeral services and a Statement of Goods and Services at the time of the arrangements conference, pursuant to the Federal Trade Commission Funeral Rule and that if cash advance items are not known at that time, to enter a good faith estimate. A copy of the pertinent portions of the FTC Rule should also be sent to him.

#### COMPLAINT 2014-09

The complainant, Shirley Phares, is the mother of the daughter of the deceased as well as the ex-wife of the deceased. She basically complains that the cremation cost charged by Eackles-Spencer & Norton Funeral Home is twice that charged by other funeral homes.

At the time of the death of Mr. Phares there were no funds available from the Indigent Burial Fund and the funeral director advised the daughter, Lori Pauley, who was making the arrangements, that the cremation costs had to be paid in advance. Mrs. Phares paid the charges using her credit card. When they returned home, Mrs. Phares found out that another family member had used a different funeral home and that the cost was purportedly half that charged by ES&N. The price list submitted with the response from the funeral home indicates that the charges are in line with the prices on their GPL.

The Board has no authority to set prices or control prices charged by funeral homes. The Committee therefore recommends that the complaint be dismissed as there is no violation of the Funeral Service Act and that the complainant be advised that we do not regulate what funeral homes may charge.

## COMPLAINT 2014-11

The complainant, Elizabeth James, alleges, that she should have received the excess funds from a preneed funeral account and that there are discrepancies in the signatures of the Will and a Power of Attorney made by her grandmother, now deceased, appointing her mother with certain rights under those documents. She feels that she, being the eldest of the surviving grandchildren should have had the right of final disposition.

First, the proceeds of the preneed funds are not within the jurisdiction of this office. The amount in dispute is \$315.72. The person designated to receive those funds was the son of Ms.

James and he was deceased at the time the preneed became at-need. Normally, the funds would have been paid to his estate ,however, the funds were given to the person who handled the funeral arrangements to offset other expenses. This was approved by the Attorney General's office and, therefore, not within our jurisdiction to act on.

The questions relating to the signature on a Power of Attorney are also not within our jurisdiction to decide and should be directed to the County Commission or taken to Circuit Court.

There are no matters which this Board can address and the Committee recommends that the complaint be dismissed as there are no violations of the Funeral Service Examiners Act.

#### COMPLAINT 2014-12A

This complaint is made by Terry Warne, the husband of a deceased and alleges that shortly after his wife's demise Jason Cook, an employee of Davis Funeral Home, began corresponding with his daughter on FaceBook and in the process of numerous communications told her that a family had offered to pay for the funeral (if it was held at his funeral home) and then touts the fact that he has the largest building in the area and can offer personalization to caskets, etc., which is one of the main reasons the family wanted to donate the service. The family decided to use a competitor funeral home. Although he does not know this girl, he states that he will be at the viewing and is having a blanket made in memory of her mom. The responses from the girl are short and respectful.

The blanket was delivered to the funeral home and upset the family members who asked that it be removed. In a post on FaceBook, Jason Cook actually states that he hates it that the other funeral director, Randy Amos, dislikes him so bad personally that he makes a scene out of a nice gesture. Mr. Warne's daughter replied "it wasn't Randy or Paul…we appreciate the thought and gesture."

When the letter and complaint were forwarded to the funeral home's LIC for response, he did not respond, rather the response came from Jason Cook, Operations Manager, the person who made the FB posts. We contacted the LIC and asked him to respond and received an irate phone call from Jason Cook who stated that he was an owner of the funeral home and the boss of the LIC and that the LIC had no knowledge of the facts. We advised him that the LIC was, by statute, the person in charge of the day to day operations of the funeral home and that he was the only person who could respond. We did receive a response from the LIC which is basically the same as filed by Mr. Cook.

Between that time and now (February 10, 2015), the Board office received copies of an incident wherein Jason Cook was arrested on assault charges and copies of internet criminal background checks of Jason Cook which revealed he has a history of criminal activity in Georgia

consisting of embezzlement charges for which he had served time as well as other charges. Ms. Sloan then talked with David Bolyard who advised her that Jason Cook had been fired, which precipitated the melee at the funeral home.

Mr. Bolyard also advised that he knew nothing of Jason Cook's criminal past and that when he made him Operations Manager that title was supposed to mean that he would coordinate funerals between the funeral homes but that Jason took it to a whole new level. He states he was unaware that Jason had attempted to answer the complaint with the Board rather than giving it to the LIC to whom it was addressed. Mr. Bolyard was told that the LIC, according to statute, is the person in charge of the day to day operations of the funeral home and that they should be instructed that their duties cannot be relegated and absolve them of responsibility.

The Complaint Committee recommend that the Funeral Home and Mr. Bolyard be offered a consent agreement with reprimand and that the LIC be advised that he is in charge of the day to day operations of the funeral home and that it is his license which is in jeopardy.

## COMPLAINT 2014-12B

Donetta Clutter is complaint against the same funeral home as in 2014-12A (Davis Funeral Home) where Jason Cook, Operations Manager, advised the wife of the deceased that he and his partner (David Bolyard) would like to offer her a funeral at no charge. The complainant further states that while her husband was in the hospital in Pittsburgh that she started getting messages from Jason and that neither she nor her husband knew him personally and finally asked a friend to contact him and ask him to stop sending messages. The messages regarding the free funeral were posted to Facebook. Jason Cook also sent flowers to the funeral home which were removed at the request of Mrs. Clutter.

Again, Jason Cook responded to the complaint rather than the LIC. He stated that they offer free funerals to In-Line of Duty deaths and children under the age of 12. He also attached a letter from the mother of the deceased who is the Administratrix of the deceased's estate and is an employee of his funeral home who states that her family did not learn until after the death and burial of any offer to pay for his funeral and that the only reason this complaint was filed was because of a disagreement over the disbursement of insurance and other moneys and that she was only married to the deceased for 9 months before his death. The Administratrix of the Estate has no standing as the wife was the legally authorized representative to make final disposition and if she didn't want flowers from Jason Cook or Davis Funeral Home that was her decision to make.

Recommend that this complaint be consolidated for disposition as set out in 2014-12A.

Chad Hutson stepped down as the Chairperson and Keith Kimble assumed that position.

Ira Handley moved, seconded by Chad Hutson, that the Board accept the recommendation of the Complaint Committee to accept the Consent Decree and Order in

Complaint 2014-03, signed by James E. Patton, wherein his license is permanently revoked. The motion carried unanimously.

Ira Handley then moved that the Board accept the remainder of the recommendations of the Complaint Committee and that the Committee be authorized to enter into a Consent Agreement on Complaints 2014-12A and 12B. The motion was seconded by Chad Hutson and carried unanimously.

Chad Hutson then resumed the position of Chairperson and asked if the Minutes of the Meeting of October 7, 2014 had been read and if there were any amendments. There being no amendments to be made, Keith Kimble moved that the Minutes be accepted. The motion was seconded by Sarah Lobban and carried unanimously.

Ira Handley moved that the P-Card invoices be approved, seconded by Keith Kimble. The motion carried unanimously.

Keith Kimble moved that the Financial Report be approved, seconded by Sarah Lobban. The motion carried unanimously. Ms. Sloan advised the Board that they were slowly getting reports from the OASIS system but that it is still not to the point where she can get reports that indicate to her the actual amount budgeted and what is spend from each category. She stated that she had received an email that there was a new report which may give that information. She also advised the Board that it now takes twice as long to pay bills under the OASIS system.

The Board then took up the matter of reimbursement of meal and other expenses of the inspectors. Ira Handley recused himself from the discussion and vote. On motion of Keith Kimble, seconded by Sarah Lobban, the Board voted unanimously to adopt the meal and mileage allowances for state employees and to retain the \$15 meal allowance for Kanawha County as the inspector does not get a mileage allowance for Kanawha County and that \$15 is a reasonable amount to reimburse the inspector for meals while making those inspections. Meal allowances will be paid for one-day trips when the inspectors are using rental cars as they will receive no mileage allowance.

The Board reviewed and approved the expenditure for membership dues in the West Virginia Association of Licensing Boards in the amount of \$245.

The Board then discussed the location of the June meeting and it was decided to meet in Charleston on June 8, 2015 at 1:00 pm. The Complaint Committee will meet the same day at 10:00 am.

Licenses were signed for the following individuals and establishments:

<u>Funeral Directors:</u> Andrew C. Johnson Bradley J. Mayle Brittany E. Miller Jordan M. Mullins (Duplicate)

<u>Courtesy Cards:</u> Frank D. Dawson Sheria R. Robinson

Gary L. Rollins Carl E. Rush Richard L. Slack <u>Apprentices:</u> Lynn R. Grainger Randelle Renecker

<u>Funeral Homes</u>: Affordable Cremations of WV (Branch Funeral Home of Bartlett-Chapman)

<u>Crematories:</u> Chapman's Mortuary, Inc.

There being no further business to be discussed, the meeting adjourned.

Chad A. Hutson Acting Chairperson Regina J. Foster, Executive Director

## West Virginia Board of Funeral Service Examiners June 8, 2015

The meeting was called to order at 1:00 p.m. by Chad Harding, President. Members present: Chad Harding, Keith Kimble, Chad Hutson and Sarah Lobban. (Chad Hutson and Sarah Lobban were present by conference call.) John Fahey had to leave because of a family emergency; Ira Handley was absent due to an excessive number of funerals and John Stump was absent due to his injury, however, he asked that the Board be advised that he believes this is his last doctor's appointment and hopes to be here for the next meeting. Non members present, Regina Foster, Executive Director, Amanda Legg, Administrative Assistant and Constance Sloan, Office Manager.

On motion of Keith Kimble to go into Executive Session, pursuant to WV Code §6-9A-4(b)(A), seconded by Sarah Lobban, by unanimous vote the Board went into Executive Session. The Board then returned to Public Session and took up the following matters:

### COMPLAINTS 2012-12A and 2014 12-B

The Respondents, David Bolyard, owner of Davis Funeral Home, and Jeffrey W. Heitger, Jr., Licensee in Charge, have agreed to enter into a Consent Decree and Order in order to resolve the issues in these two complaints.

The Respondents agree to be Reprimanded for their actions in these two complaints and Respondent, David Bolyard, shall instruct the employees of Davis Funeral Home that the Licensee in Charge is the person designated by statute to be in charge of the day to day operations of the funeral home. Further, Respondent, Jeffrey W. Heitger, Jr., is reminded that as Licensee in Charge, any violations of the Funeral Service Examiners Act by any of his employees under his supervision will result in disciplinary action against his license.

Should the Respondents fail to comply with the Consent Decree and Order the Board may take other disciplinary action as deemed necessary.

The effective date of the Consent Decree and Order shall be June 8, 2015.

### COMPLAINT 2015-01

This complaint deals mainly with the grave marker purchased from Preston Funeral Enterprises. The funeral home provided a time line of the events relating to this complaint.

The complainant's husband died in January 2014. Complainant ordered a VA marker in August 2014. Complainant states she should have been allowed to order the marker from another company, however, this is a VA marker and those are provided by the VA.

The marker was received in October 2014. The marker was to be set in November, however, the vase assembly kit was not included and the cemetery had none on hand. Those kits had to be special ordered before the marker could be assembled and set.

On December 4, 2014, complainant went to the funeral home to inquire abut the marker but the funeral director she spoke to was unaware that the marker had been received and that they were waiting on the vase assembly kit. On December 10, the complainant went to the funeral home and this time spoke to the funeral director who knew about the situation and offered take her to the cemetery to show her that the marker was partially assembled and could not be set without the assembly kit.

The assembly kit arrived December 16, 2014 but the setting ring was not included. The vase ring arrived December 19, 2014 and the marker was set that date.

On December 15, 2014 a refund check was issued to the complainant in the amount of \$501.58. The check was cashed and cleared the bank of December 29, 2014.

The Complaint Committee recommend that the complaint be dismissed as there is no violation of the Funeral Service Examiners Act.

#### COMPLAINT 2015-02

The complaint alleges that they purchased a cremation for their son from Lohr Barb Funeral Home and were charged for an 18 gauge casket and that they did not pick out the casket, the funeral home did. According to complainant, Pat Boyle at the funeral home where the cremation was performed, advised him that his son was not cremated in the casket and that it was taken back by the funeral home. This is another example of what happens when competitor funeral homes give advice when they have no idea of the actual situation.

The complainant did purchase a cremation, but with viewing. However, because of their son's size an oversized casket was required. The funeral director states that he explained this to the family and showed them a picture of a casket which could be used and that they agreed to use that casket.

The situation is further complicated by the fact that the mausoleum where the deceased was to be buried could not accommodate the oversized casket and the family decided to have him cremated and hold a memorial service at a later date at another cemetery.

The funeral director states that the deceased, with the knowledge of the crematory, was placed in an airline tray and that the pillow, blanket, etc. from the casket were also placed in the shipping tray.

The Complaint Committee recommend that the complaint be dismissed as there is no violation of the Funeral Service Act.

#### COMPLAINT 2014-14

The complainants are filing this complaint over 5 years after the date of service. They have several complaints, i.e., that embalming was not authorized; that the funeral director didn't contact the medical examiner and report a death involving fractures; that the funeral director destroyed evidence for an autopsy; that the funeral director buried the deceased when the death certificate was incorrect, and possibly other such acts.

The funeral director states that embalming was done because of the condition of the body when it was received. Further, a viewing was planned and would have required embalming. The wife of the deceased signed the Statement of Goods and Services acknowledging that embalming had been authorized.

As to the death certificate, it is not the funeral director's responsibility to question the cause of death on the death certificate unless the same is incomplete. The complainants contacted the doctor, the police department, and the medical examiners office and an amended death certificate was filed in July, three months after the original death certificate, indicating that a fall at the hospital had occurred. The medical examiner found no reason to proceed past the amended death certificate.

It is not the funeral director's responsibility to ask for an autopsy. That should have been done by the family prior to the body being removed from the hospital.

By virtue of WV Code 61-12-8, the medical examiner is to be notified when any person dies from violence, or by apparent suicide, or suddenly when in apparent good health, or when unattended by a physician, or when an inmate of a public institution, or from some disease which might constitute a threat to public health, or ion any suspicious, unusual or unnatural manner. None of these reasons are applicable in this case and even if the funeral director had been told that the person had suffered broken bones at the hospital, that fact alone would not warrant a call to the medical examiner.

This complaint was originally scheduled for February, however, after the complainants received a copy of the response from the funeral home they wanted to submit rebuttal. Those documents are marked Jan 22, 2015.

The wife of the deceased advised Board staff that she had given verbal approval to the funeral home to embalm, however she states she was so distraught she didn't know what she was doing. She also signed the Statement of Goods and Services at the time of the arrangements conference acknowledging that she authorized embalming.

The embalming report is not very well done as there were recent surgeries which should have been apparent but are not marked. The time the body was received and when the embalming took place are also not noted. That being said, the family did refuse autopsy at the time of death and in one document they stated that they waited until the next morning to tell the funeral home they wanted an autopsy. Whether this should have been an ME case is debatable. Should the funeral director have called the ME about surgical scars, would that have been enough to trigger an investigation? The Committee thinks not.

The complainants have conspiracy theories involving the doctor and the funeral home, and possibly others. It is inconceivable that funeral directors and doctors would not know each other, and perhaps would belong to the same social organizations. There is simply nothing to suggest that any criminal wrong doing took place here.

The Complaint Committee recommends that the Complaint be dismissed as there is no violation of the Funeral Service Act. However, the Committee does recommend that the Board direct a letter to the funeral home advising them that embalming room reports are vital and must be complete records of the deceased at the time the body is received at the funeral home. Any and all bruising, surgical scars or wounds must be noted. These reports are important in the event that any legal proceedings are instituted against the funeral home or others as they become subject to subpoena.

At this time, Mr. Harding turned the Chair over to Mr. Kimble, who is unable to vote on these matters.

On Motion of Chad Harding, seconded by Chad Hutson, the Board voted unanimously to accept the Committee's recommendation in Complaints 2014-01 and 2014-02 and Complaint 2014-14 and to accept the Consent Decree and Order entered in Complaint 2012-A and 2012-B.

At this time the Chair was returned to Mr. Harding.

The Board then moved to the issue of pay raises of office staff and inspectors. On motion of Chad Hutson, seconded by Sarah Lobban, the Board voted unanimously to increase the salaries of Regina Foster, Amanda Legg, Michael Howard and Ira Handley by five percent (5%) and Constance Sloan is increased to \$20,000 per year pursuant to the Legislative increase allowed retired employees working part time. Raises are effective July 1, 2015.

The Board considered the Minutes of February 10, 2015, and on motion of Chad Hutson, seconded by Keith Kimble, voted unanimously to accept the same.

The P-Card invoices were reviewed and on motion of Chad Hutson, seconded by Sarah Lobban, the Board voted unanimously to accept and approve the same. Financial reports from January through May 19, 2015 were reviewed and on motion of Chad Hutson, seconded by Keith Kimble, were accepted and approved unanimously.

The application of Yuganda Rash for a reciprocal license was discussed. On motion of Keith Kimble, seconded by Chad Hutson, the Board approved her application subject to Ms. Rash working under the supervision of a licensed funeral director and submitting monthly reports of her funeral directing/embalming activities for a period of one year. The Board makes this stipulation inasmuch as Ms. Rash has not practiced in over ten years.

The Board was appraised of the change in legal fees to be charged by the Attorney General effective July 1, 2015. For a number of years the Board has paid \$50 per hour for legal services, pursuant to an agreement with the former Attorney General. The current Attorney General will no longer honor that agreement. Instead, legal fees will range from \$120 to \$140 per hour depending on each attorney's rate. It was understood at a meeting between Board staff and Mr. Leslie that the Attorney General's Office would not bill our office for activities not requested by the Board and that any inquiries as to funeral services, complaints, etc. would be forwarded to this office to handle in the normal, routine manner.

On motion of Keith Kimble, seconded by Chad Hutson, the Board voted unanimously to continue Chad Harding as President.

On motion of Chad Hutson, seconded by Keith Kimble, the Board voted unanimously to continue John Stump as Chairman.

The President then appointed Chad Hutson and John Stump to the Complaint Committee for a 2-year term, effective July 1, 2015.

The next meeting date will be Tuesday, October 6, 2015 at 1:00 pm. The Complaint Committee will meet that same date at 10:00 am.

Licenses were then signed for the following:

Funeral Service Licensees: Tracy V. Boorom Michelle L. Walls Durst James A. Harris Jeffrey T. Jude James M. Kidwell Anthony W. Lowry Emily R. Rosinski Katie J. Woodside Apprentice Licenses: John Brady Nicholas T. Cutright Kevin M. Gessler Z. Luke Massey Tyler J. Matney Stacey Vallarta

<u>Funeral Homes:</u> Adams-Reed Funeral Home (new ownership) Dodd-Reed Funeral Home (new ownership) Foglesong-Casto Funeral Home (new ownership) White Funeral Home (new ownership) Affordable Funeral and Cremation Center

There being no further business to be discussed, the meeting adjourned.

Chad R. Harding, President

Regina J. Foster, Executive Director

# LICENSEES BY COUNTY (2013-2015)

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<b>BERKELEY:</b> Berry, Edward P Eddy, Michael A Fields, Robert C Fields, Robert M. Harrison, Jessica Krebbel, James R Spewock, Joseph R Stancoven, John C	Martinsburg Falling Waters Martinsburg Martinsburg Berkeley Springs Martinsburg Falling Waters Martinsburg	WV 25401 WV 25419 WV 25401 WV 25401 WV 25411 WV 25419 WV 25419 WV 25401
<b>BOONE:</b> Armstrong, James W. Brown, Jeremy Handley, John T Handley, Ira D Hess, Gary Wayne Kellione, Cletis D Tinnel, Jason L Vance, Mark A.	Whitesville Danville Danville Danville Whitesville Danville Danville	WV 25209 WV 25053 WV 25053 WV 25053 WV 25053 WV 25053 WV 25053 WV 25053
BRAXTON: Gibson, Millard S Jeffers, John Steven Paletti, Anthony M Roach, Richard Roach, Ryan M Tylor, Robin J	Flatwoods Sutton Gassaway Gassaway Gassaway Sutton	WV 26621 WV 26601 WV 26624 WV 26624 WV 26624 WV 26624 WV 26601
<b>BROOKE:</b> Baldwin, Pete A Courtney, James T Fithyan, Eric L Lewis, George M Morris, Robert J Mullenbach, Joseph M	Wellsburg Weirton Wellsburg Beech Bottom Wellsburg Wellsburg	WV 26070 WV 26062 WV 26070 WV 26030 WV 26070 WV 26070

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Johnson, Dewey RHuntingtonWV 25705Kitchen, FrederickHuntingtonWV 25702Lunsford, Merrill CMiltonWV 25541Miller, CharlesHuntingtonWV 25701Ransbottom, Barry DHuntingtonWV 25702Ransbottom, Don EHuntingtonWV 25702Refer, Patrick JHuntingtonWV 25701Ritchie, Jr., Ernest MHuntingtonWV 25705Smith, ElsworthBarboursvilleWV 25505Smith, KimberlyBarboursvilleWV 25505Sovine, Thomas CMiltonWV 25705Stowasser, Kevin GHuntingtonWV 25705Thompson, JasonMiltonWV 25705Wright, DonaldHuntingtonWV 25705Wright, DoraGrantsvilleWV 25705Stump, J. NeilGrantsvilleWV 26147Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147	Haymaker, Stephen	Huntington	WV 25705
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Miller, CharlesHuntingtonWV 25701Ransbottom, Barry DHuntingtonWV 25702Ransbottom, Don EHuntingtonWV 25702Refer, Patrick JHuntingtonWV 25701Ritchie, Jr., Ernest MHuntingtonWV 25705Smith, ElsworthBarboursvilleWV 25505Smith, KimberlyBarboursvilleWV 25505Sovine, Thomas CMiltonWV 25505Stowasser, Kevin GHuntingtonWV 25705Thompson, JasonMiltonWV 25705Wright, DonaldHuntingtonWV 25705Wright, DoraGrantsvilleWV 25705CALHOUN:Cano-Stump, GinaGrantsvilleWV 26147Channell, Lester KBig SpringsWV 26147Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147	Kitchen, Frederick	Huntington	WV 25702
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Stowasser, Kevin GHuntingtonWV 25705Thompson, JasonMiltonWV 25541Wright, DonaldHuntingtonWV 25705Wright, DoraHuntingtonWV 25705CALHOUN: Cano-Stump, GinaGrantsvilleWV 26147Channell, Lester KBig SpringsWV 26137Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147		Huntington	WV 25705
Thompson, JasonMiltonWV 25541Wright, DonaldHuntingtonWV 25705Wright, DoraHuntingtonWV 25705CALHOUN: Cano-Stump, GinaGrantsvilleWV 26147Channell, Lester KBig SpringsWV 26137Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147		0	
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Wright, DoraHuntingtonWV 25705CALHOUN: Cano-Stump, GinaGrantsvilleWV 26147Channell, Lester KBig SpringsWV 26137Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147	1		
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Channell, Lester KBig SpringsWV 26137Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147	CALHOUN:		
Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147	Cano-Stump, Gina	Grantsville	WV 26147
Stump, J. NeilGrantsvilleWV 26147Stump, John SGrantsvilleWV 26147	Channell, Lester K	Big Springs	WV 26137
Stump, John S Grantsville WV 26147			
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CLAY:		
Shamblin, Ronald L.	Procious	WV 25164
Smith, Jr., Basil W	Clay	WV 25043
FAYETTE:		
Anderson, Brad A	Fayetteville	WV 25840
Bowles, William E	Mt. Hope	WV 25880
Davis, William A	Oak Hill	WV 25902
Gunnoe, Brian	Oak Hill	WV 25901
Hess, Larry Joe	Fayetteville	WV 25840
Kidd, David M	Oak Hill	WV 25901
Kucner Kara D.	Oak Hill	WV 25901
Leake, Clarence	Ansted	WV 25812
Powell, Leonard T	Glen Jean	WV 25846
Tyree, Joseph P	Oak Hill	WV 25901
VanMeter, Thomas W	Smithers	WV 25186
Venable, Monica	Rainelle	WV 25962
Williams, Benjamin F	Oak Hill	WV 25901
Williams, Frederick	Glen Jean	WV 25901
<u>GILMER</u> :	<u>01</u> 11	111110/051
Ellyson, Terry L	Glenville	WV 26351
Ellyson, II, Terry Lee	Glenville	WV 26351
GRANT:		
Basagic, Neil J	Cabins	WV 26855
Basagic, Mark M	Petersburg	WV 26833 WV 26847
Kitzmiller, Raymond	Maysville	WV 26833
Schaeffer, J. Blaine	Petersburg	WV 26833 WV 26847
Schaeffer, Renee S	Petersburg	WV 26847 WV 26847
Schaeffer, Thomas	Petersburg	WV 26847 WV 26847
Schaener, Thomas	retersburg	W V 20047
GREENBRIER:		
Anderson, Jr., James	Frankford	WV 24938
Arnold, William C	Rainelle	WV 25962
Arnold, James L	Ronceverte	WV 24970
Broyles, Randall L	Ronceverte	WV 24970
Campbell, Jerry L	Lewisburg	WV 24901
Lobban, Sarah E	Alderson	WV 24910
Longanacre, John D	Ronceverte	WV 24970
McCraw, Jeffrey	Lewisburg	WV 24901
McCraw, Perry	Lewisburg	WV 24901
Morgan, Theo V	Frankford	WV 24938
Smathers, Don R	Rainelle	WV 25962
Wallace, William L	Lewisburg	WV 24901
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Wallace, William H Willis, James S	Clintonville Rainelle	WV 24931 WV 25962
HAMPSHIRE: Baldwin, Harley P Giffin, Jerry Giffin, Lucas Morgret, Sarah S Kidwell, James M. Pyles, Chad J Pyles, James R Pyles, James W Wagoner, Carter	Romney Capon Bridge Capon Bridge Romney Romney Augusta Augusta Augusta Romney	WV 26757 WV 26711 WV 26711 WV 26757 WV 26757 WV 26704 WV 26704 WV 26704 WV 26704
HANCOCK: Arner, Douglas A Arner, III, Alvin L Barnardi, II, Anthony Finton, Mary Hannah Finton, Douglas B Givins, Sr., Roger E Greco, John C Gregory, Amos F Nixon, Mitchell Porco, John M Turley, Timothy <u>HARDY:</u> Elmore, John A Fraley, J. Thomas Fraley, Jeffrey A Hines, Jr., Loring L	Chester Chester Chester Weirton Weirton Weirton Weirton Newell Weirton New Cumberland Moorefield Moorefield	WV 26034 WV 26034 WV 26034 WV 26062 WV 26062 WV 26062 WV 26062 WV 26062 WV 26062 WV 26062 WV 26062 WV 26047 WV 26836 WV 26836 WV 26836 WV 26836
Hornbeck, Peter L. <u>HARRISON:</u> Amos, A. Randy Atkinson, Denver D Carelli, Mark A Carvelli, Paul V Ford, Bradley A Fox, John A Gemondo, II, Jimmy Harmer, Jay D Harris, James A	Wardensville Clarksburg Nutter Fort Nutter Fort Lumberport Bridgeport Fairmont Shinnston Shinnston Clarksburg	WV 26851 WV 26301 WV 25241 WV 25241 WV 26386 WV 26330 WV 26554 WV 26431 WV 26431 WV 2431 WV 26301

Heitger, Jr., Jeffrey W Holtz, Timmy D Hooker, Timmy R Jimmie, Jason B Kovalck, Patrick A Leary, Eric E McIntyre, Steven Nutter, Robert D Painter, Frederick D Perine, Adam T Perine, Timothy E Rosinski, Emily Smith, David E	Nutter Fort Clarksburg Bridgeport Bridgeport Shinnston Clarksburg Clarksburg Clarksburg Shinnston Shinnston Shinnston Clarksburg Mt. Clare	WV 26301 WV 26301 WV 26330 WV 26330 WV 26431 WV 26301 WV 26301 WV 26301 WV 26431 WV 26431 WV 26431 WV 26431 WV 26431 WV 26408
JACKSON: Casto, Jr., James W Casto, III, James W Criss, Paul L Kimes, Robert C Parsons, Edison H Roush, Joseph R Waybright, J. Coleman Waybright, Ronald D	Evans Evans Evans Ravenswood Ripley Ravenswood Ripley Ripley	WV 25241 WV 25241 WV 25241 WV 26164 WV 25271 WV 26164 WV 25271 WV 25271
JEFFERSON: Barr, Jerry B Christian, Joann S Durst, Michelle Norton, Alan H Spencer, Robert L	Charles Town Charles Town Kearneysville Halltown Harpers Ferry	WV 25414 WV 2541 WV 25430 WV 25423 WV 25425
KANAWHA: Alley, Anthony Baughan, David L Bishoff, Richard D Boback, Keith R Bollinger, Terrance Brown, Monica Cooke, Roger A Crowder, Mark A Dotson, Rachel Douglas, Gregory A Douglas, Shelly L Fidler, Richard D Fidler, II, R. Dayle	St. Albans Charleston Charleston Charleston So. Charleston Charleston Cedar Grove Charleston Elkview Charleston Charleston Belle Belle	WV 25177 WV 25314 WV 25314 WV 25302 WV 25303 WV 25303 WV 25387 WV 25039 WV 25304 WV 25071 WV 25306 WV 25306 WV 25306 WV 25015 WV 25015

Fischer, Rachel S	Hurricane	WV 25526
Fitzwater, Nicholas	Charleston	WV 25362
Guthrie, C. Patrick	So. Charleston	WV 25302 WV 25309
Hamm, Gary E	Big Chimney	WV 25302
Hartwell, Charles M	St. Albans	WV 25302 WV 25177
Hess, Mark	Dunbar	WV 25064
Howard, Michael F	Charleston	WV 25304
Jarrett, Brian P	Charleston	WV 25304 WV 25301
Johnson, Carl	Charleston	WV 25301
Johnson, Christopher	Marmet	WV 25315
Johnson, Mack	Marmet	WV 25315
Johnson, Wayne L	Charleston	WV 25330
Lowry, James W	Charleston	WV 25361
Maltempie, Mark D	Cross Lanes	WV 25356
Matics, Anthony	Clendenin	WV 25045
Matics, Gregory	Clendenin	WV 25045
McCarty, Michael	So. Charleston	WV 25303
Newcome, Destiny	Charleston	WV 25313
Nichols, David L	Charleston	WV 25314
Nichols, Eric Bryan	Charleston	WV 25312
Nichols, Jr., Thomas	St. Albans	WV 25177
O'Dell, Jerry C	Montgomery	WV 25136
Phillips, Roy L	Sissonville	WV 25320
Querry, David W	Hugheston	WV 25110
Ratliff, Samuel	Elkview	WV 25071
Rogers, Scott E	St. Albans	WV 25177
Spinelli, Vincent P	Clendenin	WV 25045
Stevens, Robert	Charleston	WV 25309
Stricklen, Mark	Elkview	WV 25071
Summers, Daniel	Elkview	WV 25071
Surratt, Billy Ray	Charleston	WV 25302
Thaxton, John Hafer	Elkview	WV 25071
Wilson, Jr., Harlan	Charleston	WV 25302
Wolfingbarger, James	Malden	WV 25306
Workman, Jr., Rexford	Elkview	WV 25071
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LEWIS:		
Boyle, Patrick D	Weston	WV 26452
Cunningham, William	Jane Lew	WV 26378
Hardman, C. David	Weston	WV 26452
Heater, Christopher	Jane Lew	WV 26378
Vincent, Robert M	Jane Lew	WV 26378
Wills, Don Urvan	Weston	WV 26452
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LINCOLN:		
Curry, John R.	Alum Creek	WV 25003
Curry, Randy Heath	Alum Creek	WV 25003
Curry, Randy Lee	Alum Creek	WV 25003
Curry, Todd Allen	Alum Creek	WV 25003
Hall, Kent D	West Hamlin	WV 25571
Koontz, Jeremy S	Hamlin	WV 25523
McClure, Amanda	Alkol	WV 25525 WV 25501
Stewart, Jon Scott	Hamlin	WV 25523
Stewart, Jon Scott	Tamm	VV V 25525
LOGAN:		
Akers, Chad B	Logan	WV 25601
Collins, Dale E	Switzer	WV 25647
Cooke, Kevin L	Logan	WV 25508
Evans, Riley Joe	Chapmanville	WV 25508
Evans, Riley Jordan	Chapmanville	WV 25508
Fisher, William F	Logan	WV 25601
Freeman, Ilene L	Chapmanville	WV 25508
Gibson, Vickie Krantz	Man	WV 25635
Honaker, Michael	Logan	WV 25601
Jude, Jeffrey	Logan	WV 25508
Krantz, Rebecca L	Man	WV 25635
Meadows, Jr., Wayne	Omar	WV 25638
Miller, Brittany	Logan	WV 25601
Muncey, Larry	Mt. Gay	WV 25637
Vest, William E.	Mann	WV 25635
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MARION:		
Basagic, John J.	Fairmont	WV 26554
Bussey, DeAndrea	Fairmont	WV 26554
Carpenter, Terry L	Fairmont	WV 26554
Dalton, Justin D	Fairmont	WV 26554
Domico, David M	Fairmont	WV 26554
Domico, Gregory A	Fairmont	WV 26554
Ford, J. Spencer	Fairmont	WV 26554
Ford, Lauren	Fairmont	WV 26554
Ford, Raymond J	Fairmont	WV 26554
Ford, William H	Fairmont	WV 26554
Ford, William R	Fairmont	WV 26554
Ford, II, William H	Fairmont	WV 26554
Ford, III, Joseph F	Fairmont	WV 26554
Frey, Jr., Robert	Fairmont	WV 26554
Gribben, George M	Fairmont	WV 26554
Hutson, Chad A	Manningtn	WV 26582
Lobban, Robert	Fairmont	WV 26554

Loy, Robert M Savanarola, Michael	Fairmont Fairmont	WV 26554 WV 26554
MARSHALL: Anderson, Jeffrey Danehart, Mark S Gonchoff, Frank Grisell, Connie E Grisell, Elliott Grisell, Sidney E Meinel, Patrick L Phillips, Edwin P Rose, Robert G	Moundsville Wheeling Moundsville Glen Dale Glen Dale Moundsville Glen Dale Benwood	WV 26041 WV 26003 WV 26041 WV 26038 WV 26038 WV 26041 WV 26041 WV 26038 WV 26031
MASON: Browning, Ronald K Deal, David R Green, Richard D Hornsby, William E Patterson, II, Robert Tucker, Jerry W	Pt. Pleasant Pt. Pleasant Fraziers Bottom Pt. Pleasant Pt. Pleasant Mason	WV 25550 WV 25550 WV 25082 WV 25550 WV 25550 WV 25260
<u>McDOWELL</u> : Bailey, Fred Bivens, II, Howard Fanning, John P Sly, James H Widener, Jr., James E	Panther Iaeger Ieger Welch Northfork	WV 24872 WV 24844 WV 24844 WV 24802 WV 24868
MERCER: Boyce, Mary L Boyce, II, Gerald R Cantrell, Jonathan Fredeking, Stewart O Fredeking, William S Hariston, Manuel Hurt, Toni Johnston, John K Kirk, David Wayne Kirk, Shirley Bailey Linkous, Michael D Mathena, Charles McConnell, Jerry A Mills, Marvin D	Bluefield Bluefield Princeton Princeton Princeton Bluefield Princeton Princeton Bluefield Princeton Bluefield Princeton Bluefield Princeton	WV 24701 WV 24703 WV 24740 WV 24740 WV 24740 WV 24740 WV 24702 WV 24702 WV 24740 WV 24740 WV 24740 WV 24740 WV 24701 WV 24702 WV 24702 WV 24740

Seaver, IV, George W Shires, Jimmie L Wellman, Howard L	Princeton Bluefield Bluefield	WV 27404 WV 24701 WV 24701
<u>MINERAL:</u> Fredlock, III, William H Fredlock, IV, William H Nofsinger, Harold D Schadler, Robert A Smith, Brian L Upchurch, Wendy N	Piedmont Piedmont Keyser Keyser Keyser Ft. Ashby	WV 26750 WV 26750 WV 26726 WV 26726 WV 26726 WV 26719
MINGO: Cook, Stephen A Gregory, Keith D Hayes, Bonney M Mounts, Lowell Weaver, John E	Delbarton Welch Matewan Gilbert Williamson	WV 25670 WV 24801 WV 25678 WV 25621 WV 25661
MONONGALIA: Best, Michael K Bowen, Jeremiah J Brock, Paul A Carnegie, Danny Dalton, Michael E Eddy, Robert Gocke, Jr., Thomas V Hastings, Dewey S Hastings, Edward D Hastings, Grant S Henson, Thomas W Jenkins, Jared S Male, Louie Gene Matthews, Franklin L McCulla, IV, William B Slaughter, Kathryn Smith, II, C. Jason Tennant, Jr., Wayne	Morgantown Blacksville Westover Morgantown Morgantown Morgantown Morgantown Morgantown Morgantown Morgantown Westover Morgantown Morgantown Morgantown Morgantown Morgantown Morgantown	WV 26505 WV 26521 WV 26501 WV 26508 WV 26508 WV 26505 WV 26505 WV 26505 WV 26505 WV 26505 WV 26505 WV 26505 WV 26505 WV 26505 WV 26507 WV 26501 WV 26501 WV 26501 WV 26508 WV 26508
Whetsell, Brandon <u>MONROE:</u> Broyles, William S Groves, Robert L Holliday,II, James R Johnson, David W.	Morgantown Lindside Union Peterstown Peterstown	WV 26505 WV 24951 WV 24983 WV 24963 WV 24963

Mann, Kenny W McGuire, Billy Joe McGuire, Joel L Shrewsbury, Phillip L Wickline, Robert K Wilson, Fredy L	Ballard Union Union Peterstown Lindside Greenville	WV 24918 WV 24983 WV 24983 WV 24963 WV 24951 WV 24945
MORGAN: Anderson, John A Braithwaite, Lewis O Braithwaite, Lisa Jo Sensel, Douglas C Sensel, Ellen F	Berkeley Springs Berkeley Springs Berkeley Springs Berkeley Springs Berkeley Springs	WV 25411 WV 25411 WV 25411 WV 25411 WV 25411 WV 25411
<u>NICHOLAS:</u> Coleman, Thomas J Day, Teddy K Hamilton, Ronald P Mace, Patty Susan Russell, Tiffany S Vickers, Raymond D Waters, John G	Richwood Summersville Craigsville Craigsville Summerville Summersville Summersville	WV 25261 WV 26651 WV 26205 WV 26205 WV 26651 WV 26651 WV 26651
<u>OHIO:</u> Altmeyer, Jr., James E Altmeyer, Sr., James E Burke, Jr., William T Cilles, Robert B Clark, Richard W Fahey, Eugene T Fahey, Sean P Furbee, David L Jasko, III, Stephen M Kepner, Alexander Kepner, James B Kepner, John W Kepner, Jonathan Mathieu, Michael A Patterson, Jr., Neil Seabright, Drew R	Wheeling Wheeling Wheeling Wheeling Wheeling Triadelphia Triadelphia Wheeling Wheeling Wheeling Wheeling Wheeling Wheeling Wheeling Wheeling Wheeling Wheeling Wheeling	WV 26003 WV 26003 WV 26003 WV 26003 WV 26003 WV 26003 WV 26059 WV 26003 WV 26003 WV 26003 WV 26003 WV 26003 WV 26003 WV 26003 WV 26003 WV 26003
<u>PENDLETON:</u> Basagic, David J Coleman, Rodger Kimble, Keith A	Franklin Sugar Grove Franklin	WV 26807 WV 26815 WV 26807

PLEASANTS:		
Ingram, Jeremy	St. Marys	WV 26170
Ingram, Jr., Lester P.	St. Marys	WV 26170
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POCAHONTAS:		
Lantz, Dougas A	Buckeye	WV 24924
Smith, James L	Marlinton	WV 24954
VanReenen, Ivan C	Buckeye	WV 24924
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PRESTON:		
Bolyard, Robert	Kingwood	WV 26301
Bolyard, Jr., David W	Clarksburg	WV 26301
Field, Jerry Lee	Masontown	WV 26542
Lobb, James G	Kingwood	WV 26537
Mayfield, Morgan	Reedsville	WV 26547
Rotruck, A. Craig	Kingwood	WV 26537
Smell, Thomas W	Kingwood	WV 26537
Smith Greaser, Sonia	Terra Alta	WV 26764
Spear, Carl R	Bruceton Mills	WV 26525
Spear, Mark Carl	Terra Alta	WV 26764
Taylor, Jeffrey Scott	Masontown	WV 26542
Turner, Rodney S	Bruceton Mills	WV 26525
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PUTNAM:		
Allen, Gregory D	Hurricane	WV 25526
Allen, Wesley R	Hurricane	WV 25526
Bias, Timothy E	Eleanor	WV 25070
Chapman, Christopher	Winfield	WV 25213
Chapman, III, John W	Hurricane	WV 25226
Chapman, Joseph T.	Hurricane	WV 25226
Conn, Matthew K	Winfield	WV 25213
Derrick, Keith R	Poca	WV 25159
Erwin, Carl Douglas	Winfield	WV 25213
Garren, Wayman K	Hurricane	WV 25226
Harding, Chad R	Poca	WV 25159
Luikart, Michael E	Hurricane	WV 25526
Martin, Jason Randall	Scott Depot	WV 25560
Nowlin, Gregory K	Fraziers Bottom	WV 25082
Nunley, Dennis E	Scott Depot	WV 25560
Parsons, Randall	Bufalo	WV 25033
Roberts, Keith A	Hurricane	WV 25226
Smith, Cheryl A	Hurricane	WV 25226

RALEIGH:		
Attilli, Sally	Beaver	WV 25813
Blankenship, Bruce E	Beckley	WV 25801
Brady, John R	Beckley	WV 25801
Burdette, Charles D	Whitesville	WV 25209
Calfee, Daniel R	Beckley	WV 25801
Calfee, III, Price H	Beckley	WV 25801
Diehl, Gary W	Beckley	WV 25801
Durgan, Victor P	Beckley	WV 25801
Durgan, Jr. Andrew	Beckley	WV 25801
Flanagan, Paul H	Sophia	WV 25921
Martin, Jr., Alvin H	Beckley	WV 25801
Melton, III, Henry E	Beckley	WV 25801
Moran, Michael E	Beckley	WV 25801
Powell, Cheryl P	Beckley	WV 25801
Quesenberry, David	Beckley	WV 25801
Rine, Nicholas Todd	Beckley	WV 25801
Tankersley, Richie C	Coal City	WV 25823
White, Thomas M	Beckley	WV 25801
Woodside, Katie	Mt. Hope	WV 25880
RANDOLPH:	D11-1	WW 26241
Barb, Jeffrey Adams	Elkins Elkins	WV 26241
Barb, Hugh Nicholas	Montrose	WV 26241 WV 26283
Hosteter, Kevin E	Elkins	WV 26283 WV 26241
Lothes, Anthony R	Montrose	WV 26241 WV 25283
Lowther, Charles	Mill Creek	WV 25285 WV 26280
Snyder, Roxie Lea Summerfield, Ryan	Elkins	WV 26240 WV 26241
	Elkins	WV 26241 WV 26241
Tomblyn Mark A	Elkins	WV 26241 WV 26241
Tomblyn, Philip C	EIKIIIS	W V 20241
<u>RITCHIE:</u>		
Bever, Jr., John M	Harrisville	WV 26362
Hinzman, Noah M	Harrisville	WV 26362
McCullough, Thomas A	Pennsboro	WV 26415
ROANE:		
Taylor, John H	Spencer	WV 25276
Taylor, Mark E	Spencer	WV 25276
Taylor, Richard V	Spencer	WV 25276
	Spencer	** * <i>2321</i> 0
SUMMERS:		
Bowling, John Keith	Oak Hill	WV 25901
Fox, William Mark	Hinton	WV 25951

Johnson, David W Leslie, Coleman L Payne, Terry L Pivont, Jr., Leon R Pivont, III, Leon R Woodrum, Jack D	Hinton Talcott Spencer Hinton Hinton Hinton	WV 24951 WV 24981 WV 25276 WV 25951 WV 25951 WV 25951
<u>TAYLOR:</u> Ford, Donald G Maier, Sean S. Mayle, Bradley J.	Grafton Grafton Flemingon	WV 26354 WV 26353 WV 26347
<u>TUCKER:</u> Barb, Jeffrey A Barb, Jeffrey Adam DeMotto, L. Hugh Hinkle, Gregory S	Parsons Parsons Redcreek Davis	WV 26287 WV 26287 WV 26289 WV 26260
<u>TYLER:</u> Furbee, David C Myers, Randy Louis Pritchett, Craig	Alma Sistersville Sistersville	WV 26320 WV 26175 WV 26175
<u>UPSHUR:</u> Blackwell, R. Patrick Cutright, Deborah H St. Clair, Jeffrey C Straight, Stephen A Tomblyn, Bruce N	Buckhannon Buckhannon Buckhannon Buckhannon	WV 26201 WV 26201 WV 26201 WV 26201 WV 26201
Tomblyn, Gary R <u>WAYNE:</u> Amos, David G Bias, Timothy D Cochran, Jessica Lipscomb, Brady K Mooney, William M Morris, Dana C	Buckhannon Kenova Lavalette Wayne Wayne Wayne	WV 26201 WV 25530 WV 25530 WV 25535 WV 25570 WV 25570 WV 25570
Morris, Dana C Noble, Sonya Sayre Patrick, Charles L Reger, George M Tiler, Chad Tiller, Deborah R	Wayne Huntington Ceredo Kenova Wayne Wayne	WV 25570 WV 25704 WV 25507 WV 25530 WV 25570 WV 25570

WEBSTER:		
Clutter, Jonathan D	Webster Springs	WV 26288
Coleman, Rodger L	Webster Springs	WV 26288
Morris, Michael J	Cowan	WV 26206
Pettrey, Catherine	Webster Springs	WV 26288
Pettrey, Kenneth	Webster Springs	WV 26288
Reed, John D	Webster Springs	WV 26288
WETZEL:		
Cecil, Joshua Clay	Hundred	WV 26575
Coen, Shawn T	Reader	WV 26167
McKeever, Timothy	New Martinsville	WV 26155
Palmer, David B	Pine Grove	WV 26419
Palmer, Richard E	Pine Grove	WV 26419
Tennant, Roger E	Hundred	WV 26575
Varner, Stephen T	Littleton	WV 26581
Williams, Christopher	New Martinsville	WV 26155
Williams, Weldon P	New Martinsville	WV 26155
WOOD:		
Bibbee, Lynley R	Vienna	WV 26105
Boorom, Tracy V	Parkersburg	WV 26104
Chambers, Matthey	Parkersburg	WV 25701
Harbert, Jr., R. Edward	Parkersburg	WV 26104
Hickman, Mark E	Parkersburg	WV 26101
Kimes, Larry G	Parkersburg	WV 26101
Lauderman, Aaron A	Parkersburg	WV 26101
Lauderman, Shawn	Parkersburg	WV 26101
Leavitt, Jonathan C	Parkersburg	WV 26101
Leavitt, Stephen P	Parkersburg	WV 26101
Parks, Alan E	Vienna	WV 26105
Plant, Michael Sean	Parkersburg	WV 26104
Rockhold, III, John W	Parkersburg	WV 26104
Spencer, II, Robert O	Parkersburg	WV 26101
Sprout, Steven E	Parkersburg	WV 26101
Tatman, Steven L	Parkersburg	WV 26101
WYOMING:		
Ellis, Christopher	Pineville	WV 24874
Evans, Jr., Thomas	Oceana	WV 24870
Goode, Michael T	Pineville	WV 24874
Hughes, Cheri L	Oceana	WV 24870
Knotts, Michael T	Mullens	WV 25882
Stafford, Jerry R	Oceana	WV 24870
Wood, II, David	Mullens	WV 25882

# **FUNERAL HOMES AND/OR CREMATORIES BY COUNTY**

<u>BARBOUR:</u> Schoonover-Stemple Funeral Chapel Stemple and Foreman Funeral Home Talbott Funeral Home Wright Funeral Home	Belington Philippi Belington Philippi	WV 26250 WV 26416 WV 26250 WV 26416
<u>BERKELEY:</u> Brown Funeral Home Jefferson Chapel Funeral Home Rosedale Funeral Home & Crematory South Berkeley Chapel	Martinsburg Charles Town Martinsburg Martinsburg	WV 25402 WV 25414 WV 25402 WV 25402
BOONE: Armstrong Funeral Home Handley Funeral Homes Madison Funeral Home	Whitesville Danville Madison	WV 25209 WV 25053 WV 25130
<u>BRAXTON:</u> Greene-Robertson Funeral Home Richard M. Roach Funeral Home Stockert-Paletti Funeral Home	Sutton Gassaway Flatwoods	WV 26601 WV 26624 WV 26621
<u>BROOKE</u> : Chambers Funeral Home James Funeral Home Mullenbach Funeral Home Reasner of Wellsburg Steel and Wolfe Funeral Home	Wellsburg Wellsburg Follansbee Wellsburg Weirton	WV 26070 WV 26070 WV 26037 WV 26070 WV 26070
<u>CABELL:</u> Beard Mortuary Callender Funeral Home Chapmans Mortuary Chapmans Mortuary (Crematory) Ferrell-Chambers Funeral Home Heck Funeral Home Henson Mortuary Inc. Klingel Carpenter Mortuary Reger Funeral Home Wallace Funeral Home	Huntington Huntington Huntington Huntington Milton Huntington Huntington Huntington Milton Barboursville	WV 25702 WV 25703 WV 25702 WV 25702 WV 25303 WV 25541 WV 25705 WV 25701 WV 25704 WV 25541 WV 25504

<u>CALHOUN:</u> Stump Funeral Home	Grantsville	WV 26147
Stump Funeral Home	Arnoldsburg	WV 25234
<u>CLAY:</u> Wilson-Shamblin-Smith Funeral Home	Clay	WV 25043
	Ciuy	
DODDRIDGE:		
Spurgeon Funeral Home	West Union	WV 26456
FAYETTE:		
Anderson-Hairston Funeral Home	Montgomery	WV 25136
Dodd-Payne-Hess Funeral Home	Fayetteville	WV 25840
High Lawn Funeral Chapel	Oak Hill	WV 25901
Pennington Funeral Home	Gauley Bridge	WV 25085
Tyree Funeral Home	Oak Hill	WV 25901
Tyree Funeral Home	Mt. Hope	WV 25880
Wallace & Wallace Funeral Home	Ansted	WV 25812
GILMER:		
Ellyson Mortuary	Glenville	WV 26351
<u>GRANT:</u>	D ( 1	WW 26047
Basagic Funeral Home	Petersburg	WV 26847
Schaeffer Funeral Home	Petersburg	WV 26847
<u>GREENBRIER:</u>		
McCraw Funeral Home	Frankford	WV 24938
McCraw Funeral Home	Lewisburg	WV 24901
Morgan Funeral Home	Lewisburg	WV 24901
Shanklin Funeral Home	White Sulphur Spgs	WV 24986
Smathers Funeral Home	Rainelle	WV 25962
Wallace & Wallace Funeral Home	Ronceverte	WV 24915
Wallace & Wallace Funeral Home	Lewisburg	WV 24901
Wallace and Wallace (crematory)	Ronceverte	WV 24970
Wallace & Wallace Funeral Home	Rainelle	WV 25962
HAMPSHIRE:		
Giffin Funeral Home	Capon Bridge	WV 26711
Giffin Funeral Home, Inc. (Crematory)	Capon Bridge	WV 26711
McKee Funeral Home	Romney	WV 26757
McKee Funeral Home	Augusta	WV 26704
Shaffer Funeral Home	Romney	WV 26757

HANCOCK:		<b>NHLO</b> (004
Arner Funeral Chapel	Chester	WV 26034
Genesis Cremation Services	Chester	WV 26034
Greco-Hertnick Funeral Home	Weirton	WV 26062
Nixon Funeral Home	Newell	WV 26040
Nixon Funeral Home	Newell	WV 26050
Steel and Wolfe Funeral Home	Weirton	WV 26062
Turley Funeral Home	New Cumberland	WV 26047
HARDY:		
Elmore Funeral Home	Moorefield	WV 26836
Fraley Funeral Home	Moorefield	WV 26836
Loy-Giffin Funeral Home	Wardensville	WV 26851
McKee Funeral Home	Baker	WV 26801
HARRISON:		
Affordable Funerals & Cremation Center	Clarksburg	WV 26301
Allen Funeral Home	Bridgeport	WV 26330
Amos Carvelli Funeral Home	Nutter Fort	WV 26301
Burnside Funeral Home	Bridgeport	WV 26330
Davis Funeral Home	Clarksburg	WV 26301
Davis Weaver Funeral Home	Clarksburg	WV 26301
Dorsey Funeral Home	Clarksburg	WV 26301
Greathouse Funeral Home	Clarksburg	WV 26301 WV 26301
Harbert Funeral Home	Salem	WV 26426
Harmer Funeral Home	Shinnston	WV 26431
Mountain Cremation Service (crematory)	Clarksburg	WV 26301
Perine Funeral Home	Shinnston	WV 26431
JACKSON:		
Casto Funeral Home	Evans	WV 25241
Casto Funeral Home	Evans	WV 25241
Roush Funeral Home	Ravenswood	WV 26164
Waybright Funeral Home	Ripley	WV 24271
IEFEED CONI.		
JEFFERSON:	C1 1 T	XXXX 25414
Colonial Funeral Home	Charles Town	WV 25414
Eackles-Spencer & Norton Funeral Home	Harpers Ferry	WV 25425
KANAWHA:		
Affordable Cremations	So. Charleston	WV 25303
Barlow Bonsal Funeral Home (Crematory)	Charleston	WV 25301
Barlow Bonsall Funeral Home	Charleston	WV 25301
Bartlett-Burdette-Cox Funeral Home	Charleston	WV 25302
Bartlett-Chapman Funeral Home	St. Albans	WV 25177
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Bollinger Funeral Home Casdorph & Curry Funeral Home	Charleston St. Albans	WV 25302 WV 25177
Charleston Mortuary Service	Charleston	WV 25361
Cooke and Pauley Funeral Home	Nitro Cedar Grove	WV 25143
Cooke Funeral Home		WV 25039
Cooke Funeral Home Crematorium (crematory)	Nitro Charleston	WV 25143 WV 25302
Cunningham-Parker & Johnson Funeral Home Elk Funeral Home	Charleston	WV 25302 WV 25302
Fidler & Frame Funeral Home	Belle	WV 25015
Good Shepherd Mortuary	So. Charleston	WV 25303
Hafer Funeral Home	Elkview	WV 25071
Harding Funerals & Cremations	Charleston	WV 25304
Keller Funeral Home	Dunbar	WV 25064
Leonard Johnson Funeral Home	Marmet	WV 25315
Long & Fisher Funeral Home	Sissonville	WV 25320
Matics Funeral Home	Clendenin	WV 25045
O'Dell Funeral Home	Montgomery	WV 25136
Preston Funeral Home	Charleston	WV 25301
Pryor Funeral Home	East Bank	WV 25067
Snodgrass Funeral Home	So Charleston	WV 25309
Stevens and Grass Funeral Home	Malden	WV 25306
Tyler Mountain Funeral Home	Cross Lanes	WV 25356
•		
LEWIS:		
Hardman-Paletti Funeal Home	Weston	WV 26378
Morris Funeral Home	Jane Lew	WV 26378
Pat Boyle Funeral Home and Cremation Service	Jane Lew	WV 26378
Pat Boyle Funeral Home	Jane Lew	WV 26378
LINCOLN:		
Curry Funeral Home	Alum Creek	WV 25003
Handley Funeral Home	Hamlin	WV 25523
Koontz Funeral Home	Hamlin	WV 25523
McGhee Funeral Home	West Hamlin	WV 25571
LOGAN:		
Collins Funereal Home	Switzer	WV 25647
Evans Funeral Home (crematory)	Chapmanville	WV 25508
Evans Funeral Home	Chapmanville	WV 25508
Freeman Funeral Home	Chapmanville	WV 25508
Honaker Funeral Home	Logan	WV 25601
James Funeral Home	Logan	WV 25601
Krantz-McNeely Funeral Home	Man	WV 25635
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MARION:		
Carpenter & Ford Funeral Home	Fairmont	WV 26554
Curry Chapel	Fairview	WV 26570
DeGarmo Funeral Home	Rivesville	WV 26588
Domico Funeral Home	Fairmont	WV 26554
Ford Funeral Home	Fairmont	WV 26555
Frey Home for Funerals	Fairmont	WV 26554
Hutson Funeral Homes	Farmington	WV 26751
Hutson Funeral Homes	Mannington	WV 26582
J. G. Lampkin Funeral Home	Fairmont	WV 26554
Masters Funeral Home	Mannington	WV 26582
R. C. Jones Funeral Home	Fairmont	WV 26554
Ross Funeral Home	Fairmont	WV 26554
MARSHALL:		WILL 2 (040
Altmeyer Funeral Home	McMechen	WV 26040
Anderson Funeral Home	Moundsville	WV 26041
Anderson Funeral Home	Moundsville	WV 26041
Care Funeral & Cremation Service	Moundsville	WV 26041
Grisell's Funeral Service	Moundsville	WV 26041
Grisell Funeral Home (Crematory)	Moundsville	WV 26041
Kirby-Vance Chapel	Moundsville	WV 26041
MASON:		
Anderson Funeral Home	New Haven	WV 25265
Crow-Hussell Funeral Home	Pt. Pleasant	WV 25550
Deal Funeral Home	Pt. Pleasant	WV 25550
Foglesong Casto Funeral Home	Mason	WV 25260
Wilcoxen Funeral Home	Pt. Pleasant	WV 25550
McDOWELL Douglas Funeral Home	Welch	WV 24801
Douglas Funeral Home Fanning Funeral Home	War	WV 24801 WV 24892
Fanning Funeral Home	Welch	WV 24892 WV 24801
Fanning Funeral Home		WV 24801 WV 24844
-	Iaeger Welch	WV 24844 WV 24801
Gregory-Page Funeral Home	Welch	WV 24801 WV 24801
The Douglas Mortuary Widener Funeral Home	Northfork	WV 24801 WV 24868
widener Funeral Home	Northfork	W V 24808
MERCER:		
A-P McConnell Funeral Home	Bluefield	WV 24701
Bailey-Kirk Funeral Home	Princeton	WV 24740
Cravens-Shires Funeral Home	Bluefield	WV 24701
Fredeking Funeral Service	Princeton	WV 24740
Memorial Funeral Directory (Crematory)	Princeton	WV 24740

Memorial Funeral Directory Mercer Funeral Home of Bluefield Mercer Funeral Home & Crematory (Crematory) Roselawn Funeral Home and Crematory Seaver Funeral Service Seaver Funeral Service (Crematory)	Princeton Bluefield Bluefield Princeton Princeton Princeton	WV 24740 WV 24701 WV 24701 WV 24740 WV 24740 WV 24740
<u>MINERAL:</u> Fredlock Funeral Home Markwood Funeral Home Smith Funeral Home Smith Funeral Home Smith Funeral Home (Crematory) Upchurch Funeral Home	Piedmont Keyser Burlington Keyser Keyser Fort Ashby	WV 26750 WV 26726 WV 26710 WV 26726 WV 26726 WV 26719
<u>MINGO:</u> Chafin Funeral Home Chambers Funeral Services, Inc. Mounts Funeral Home Weaver Mortuary	Delbarton Matewan Gilbert Williamson	WV 25670 WV 25678 WV 25621 WV 25661
MONONGALIA: Dering-Henson Funeral Home Fred L. Jenkins Funeral Home Hastings Funeral Home Smith Funeral Home & Cremation Care Omega Crematory Owen-Neely Funeral Home William McCulla Funeral Home	Morgantown Morgantown Morgantown Morgantown Blacksville Westover	WV 26505 WV 26501 WV 26505 WV 26505 WV 26505 WV 26521 WV 26501
MONROE: Broyles-McGuire Funeral Home Broyles-Shrewsbury Funeral Home Groves Funeral Home Lobban Funeral Home Wickline Funeral Home	Union Peterstown Union Alderson Lindside	WV 24983 WV 24963 WV 24983 WV 24910 WV 24951
<u>MORGAN:</u> Kimble Funeral Home Helsey-Johnson Funeral Home Hunter-Anderson Funeral Home & Cremations	Franklin Berkeley Springs Berkeley Springs	WV 26807 WV 25411 WV 25411

<u>NICHOLAS:</u> Simons-Coleman Funeral Home Waters Funeral Chapel White Funeral Home	Richwood Summersville Summersville	WV 26261 WV 26651 WV 26651
<u>OHIO:</u> Altmeyer Funeral Home	Wheeling	WV 26003
Altmeyer Funeral Home	Wheeling	WV 26003
Beiswenger Chapel	Wheeling	WV 26003
Burke Chapel	Wheeling	WV 26003
Dignity Funeral Services	Wheeling	WV 26003
Grisell Funeral Service	Wheeling	WV 26003
Kepner Funeral Home (Crematory)	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
<u>r</u>		
PENDLETON:		
Basagic Funeral Home	Franklin	WV 26807
Kimble Funeral Home	Franklin	WV 26807
PLEASANTS:		
Ingram Funeral Home	St. Marys	WV 26170
POCAHONTAS:		
Lantz Funeral Home	Buckeye	WV 24924
Kimble Funeral Home	Marlinton	WV 24954
VanReenen Funeral Home	Marlinton	WV 24954
Wallace & Wallace Funeral Home (Chapel only)	Arbovale	WV 24915
PRESTON:	T A 1/	
Arthur H. Wright Funeral Home	Terra Alta	WV 26764
Bolyard Funeral Home	Clarksburg	WV 26302
Browning Funeral Home	Kingwood	WV 26537
Burke Chapel	Kingwood	WV 26537
Carl R. Spear Funeral Home	Bruceton	WV 26525 WV 26542
Field Funeral Home	Masontown	
Kingwood Chapel	Kingwood	WV 26537
Morgan Funeral Home	Clarksburg	WV 26301
Sunset Cemetery (Cematory)	Kingwood	WV 26537
PUTNAM:		
Allen Funeral Home	Hurricane	WV 25526
Chapman Funeral Home	Hurricane	WV 25526
Chapman Funeral Home	Hurricane	WV 25526
		., , 20020

Chapman Funeral Services (Crematory) Gatens-Harding Funeral Home Haven of Rest Memory Gardens (Crematory) Raynes Funeral Home Raynes Funeral Home Eleanor Chapel	Hurricae Poca Red House Buffalo Buffalo	WV 25526 WV 25159 WV 25168 WV 25033 WV 25033
RALEIGH: Blue Ridge Funeral Home Blue RidgeFuneral Home (Crematory) Calfee Funeral Home Durgan Funeral Home Melton Mortuary Melton Mortuary (Crematory) Ritchie & Johnson Funeral Parlor Rose & Quesenberry Funeral Homes Shady Springs Chapel Williams Blue Ridge Funeral Home	Beckley Beckley Beckley Beckley Beckley Beckley Beckley Beckley Sophia	WV 25801 WV 25921
<u>RANDOLPH</u> : Lohr & Barb Funeral Home Randolph Funeral Home Randolph Funeral Home & Cremations (Crematory) Tomblyn Funeral Home	Elkins Valley Bend Valley Bend Elkins	WV 26241 WV 26293 WV 26293 WV 26241
<u>RITCHIE:</u> McCullough Rogers Funeral Home Raiguel Funeral Home	Pennsboro Harrisville	WV 26415 WV 26362
<u>ROANE:</u> John H. Taylor Funeral Home Taylor-Vandale Funeral Home	Spencer Spencer	WV 25276 WV 25276
<u>SUMMERS:</u> Pivont Funeral Home Ronald Meadows Funeral Parlors	Hinton Hinton	WV 25951 WV 25951
<u>TAYLOR:</u> Bartlett Funeral Home Bradley J. Mayle Funeral Home Donald G. Ford Funeral Home	Clarksburg Flemington Grafton	WV 26301 WV 26347 WV 26354

<u>TUCKER:</u> Hinkle Funeral Home Lohr & Barb Funeral Home Summerfield Funeral Home	Davis Parsons Parsons	WV 26260 WV 26287 WV 26287
<u>TYLER:</u> Furbee Funeral Home Furbee Funeral Home Myers Funeral Home	Alma Middlebourne Sistersville	WV 26320 WV 26149 WV 26175
<u>UPSHUR:</u> Alkire Funeral Home Heavner and Cutright Funeral Chapel Poling-St. Clair Funeral Home Tomblyn Whitescarver-Rundio Funeral Chapel	Buckhannon Buckhannon Buckhannon Buckhannon	WV 26201 WV 26201 WV 26201 WV 26201
<u>WAYNE:</u> Ceredo-Kenova Funeral Home Johnson-Tiller Funeral Home Morris Funeral Home, Inc. Rollins Funeral Home Tri State Cremations	Ceredo Wayne Wayne Kenova Ceredo	WV 25507 WV 25570 WV 25570 WV 25570 WV 26201
<u>WEBSTER:</u> Adams-Reed Funeral Home Dodd & Reed Funeral Home Morris Funeral Home	Cowen Webster Springs Cowen	WV 26206 WV 26288 WV 26206
<u>WETZEL:</u> Grissell Funeral Home Jarvis Funeral Home Palmer Funeral Home Tennant Funeral Home Williams Funeral Home	New Martinsville Paden City Paden City Pine Grove Hundred Pine Grove	WV 26155 WV 26155 WV 26155 WV 26419 WV 26575 WV 26419
<u>WIRT</u> : Busch-Kimes Funeral Home Matheny Whited Funeral Home	Elizabeth Elizabeth	WV 26143 WV 26143
<u>WOOD:</u> Assured Cremation Services (Crematory) Kimes Funeral Home & Cremation Svc Lambert-Tatman Funeral Home	Parkersburg Parkersburg Parkersburg	WV 26101 WV 26101 WV 26102

Parkersburg	WV 26102
Parkersburg	WV 26102
Parkersburg	WV 26101
Parkersburg	WV 26101
Parkersburg	WV 26103
Parkersburg	WV 20102
Pineville	WV 24874
Oceana	WV 24870
Oceana	WV 24870
Mullens	WV 25882
	Parkersburg Parkersburg Parkersburg Parkersburg Parkersburg Pineville Oceana Oceana