

WEST Virginia
Board of Funeral Service Examiners



Annual Report

Submitted January 2014

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CURRENT BOARD MEMBERS

Chad R. Harding, President
Crematory Operator Licensee
PO Box 2
Poca, WV 25159

John S. Stump, Secretary
PO Box 648
Grantsville, WV 26147

John E. Fahey
Lay Member
152 Elm Street
Wheeling, WV 26003

Ira C. Handley
Funeral Service Licensee
PO Box 175
Danville, WV 25159

Chad A. Hutson
Funeral Service Licensee
500 East Main Street
Mannington, WV 26582

Keith A. Kimble
Funeral Service Licensee
PO Box 159
Franklin, WV 26807

Sarah Lobban
Funeral Service Licensee
PO Box 148
Alderson, WV 24910

BOARD STAFF

Executive Director Regina J. Foster

Administrative Assistant Constance Sloan

Inspector Michael Howard

FINANCIAL REPORT 7/1/12 – 6/30/13

Salaries	\$ 99,425.09
Board Member Pay	3,750.00
Annual Increment	3,229.67
PEIA Administrative Fees	100.00
Social Security Matching	7,925.73
PEIA	4,575.00
Workers Compensation	1,261.00
Pension/Retirement	17,380.00
Office Expenses	1,249.60
Printing/Binding	307.52
Rent	12,062.40
Utilities (water)	24.00
Telephone	2,019.81
Professional Services	10,647.00
Travel	8,632.47
Computer Services	2,932.30
Vehicle Rental	1,041.87
Machine Rentals	4,200.98
Association Dues	495.00
Liability Ins. Etc	2,028.00
Hospitality	217.86
Motor Vehicle Expense (gas, etc.)	970.96
Miscellaneous	1,080.00
Training	800.00
Postage/Freight	3,052.95
Computer Supplies	20.00
Misc. Equipment Purchases	379.98
Office Equipment	74.99
PEIA Reserve Transfer	541.00
WV OPEB Contribution	<u>3,204.00</u>

TOTAL EXPENDITURES \$186,551.42

7/1/2012	Cash Balance	\$244,382.09
	Revenues 2013	154,235.00
	Revenue Refunds	-1,000.00
	2013 Expenditures	<u>-186,551.42</u>
	Cash Balance 6/30/2013	\$211,075.67

West Virginia Board of Funeral Service Examiners
BOARD MEETING
Charleston, West Virginia
February 19, 2013

The meeting was called to order at 1:10 p.m. by President Chad Hutson. Members present: Chad Hutson, John Stump, Keith Kimble, Ira Handley, John Fahey and Chad Harding. Sarah Lobban attended but was late arriving due to adverse weather conditions. Non members present, Constance Sloan, Administrative Assistant and Regina Foster, Administrative Assistant.

Chad Harding moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Keith Kimble. The motion carried unanimously.

On motion of Keith Kimble, seconded by John Fahey, the Board voted to return to public session

The Board then moved to the recommendations of the Complaint Committee as follows:

COMPLAINT 2012-05

Smith Funeral Home alleged that Markwood Funeral Home had illegally charged for embalming. The complaining funeral home held a preneed funeral contract which was purchased by the deceased's guardian and the family of the deceased was unaware of the preneed. Markwood furnished the Board a copy of a letter from the deceased's son stating that he had inadvertently failed to advise Smith that he had authorized his father's embalming. The Director communicated with Smith that this letter should resolve the matter and that Markwood should be paid.

Smith then revised their funeral contract, subtracting the amount of the embalming fee which was a covered expense under the preneed but did not refund the amount of the embalming to the family. Instead, the family was advised that the funeral home was making no charge for embalming and that the family should pay the other funeral home for that charge.

The matter was then referred to the Preneed Division of the Attorney General's Office and it was determined that the family was entitled to a refund of the embalming fees as those had been purchased in the preneed contract.

The Complaint Committee recommends that the complaint against Markwood be dismissed as there was no violation of the Funeral Service Examiners Act. The Committee further recommends that Smith Funeral Home be advised not only of the dismissal but that his actions in attempting to prevent the respondent funeral home from being paid and to have the consumers pay for services already purchased in the preneed are unethical and that future such acts will result in disciplinary action against him and his funeral home.

COMPLAINT 2013-01

This complaint was originally received March 21, 2012 from Mr. Burkhammer but did not have enough substance that would enable the Board to adequately know what was being complained of. A letter was sent to the complainant requesting specific information but no response was ever received. In December the complainant called asking about his complaint and denied getting a letter from this Board, however, the address he gave at this time was the address to which the letter had been sent.

The respondent funeral home, Hardman-Paletti Funeral Home, was contacted and asked to respond in writing as required by law. Originally, the funeral director contacted, Anthony Paletti, stated that he did not make the arrangements, his father (who is unlicensed) had met with the family and made the arrangements. He stated he would talk with his father and call back. When he called back he put his father on speaker phone and all the questions were answered by his father.

On January 28, 2013 Hardman-Paletti Funeral Home filed an answer through their attorney at which time Anthony Paletti stated he had made the funeral arrangements. It is apparent both from conversations with the complainant and the response of the funeral home, that Mr. Burkhammer wanted nothing to do with his father's funeral arrangements, especially if it included paying for the funeral. Complainant's sister, who although a minor was represented by her legal guardian, wished a viewing and the guardian signed the embalming authorization. Mr. Burkhammer met with John Paletti and signed the authorization for the cremation. The funeral home states that the Complainant was never billed for any services.

Mr. Burkhammer's allegation that he never dealt with a "licensed funeral director" appears, contrary to the written response of the funeral home, to be true based on the conversations with Anthony Paletti and this office on two different occasions.

The Complaint Committee recommends the Complaint be dismissed insofar as the authorization for the embalming is concerned and the fact that a third party was involved in the funeral arrangements. The sister of the complainant was represented by her guardian and therefore there is no violation of the Funeral Service Act. The Committee recommends the Licensee in Charge and Anthony Paletti are to be advised that with the exception of **making Pre-need Contracts**, the owner of the funeral home may not, under any circumstance, meet with families for the purpose of making funeral arrangements or performing any other activities which are the sole responsibility of a licensed funeral director and that their licenses are subject to disciplinary action if Mr. Paletti continues to operate outside the scope of what is permitted under the Funeral Service Act.

COMPLAINT 2012-13

The complaint alleges that her father's funeral arrangements were handled by Melton Mortuary and his body was cremated by Sever Funeral Service. She believes the ashes she received are not those of her father. The cremation authorization was signed by all family members and the funeral home was to receive the ashes and hold for a burial at the grave of the deceased's wife. There was no specific person authorized to pick up the ashes.

The cremation of the deceased took place in February, 2012. The ashes remained at Melton Mortuary until September 25, 2012 when the complainant made a trip to the funeral home to retrieve them. Upon arriving at the funeral home and asking for the cremains, purportedly an employee of the funeral home told her that there was a balance due on the account which had to be paid before the cremains could be released. That balance was paid by the complainant by credit card. At first the employee refused to release the cremains because the complaint had not made the arrangements but instructed another employee to bring the cremains to her. When complainant received the box she noted that the taped seal had been cut and inquired as to why. She was told so they could compare the numbers on the outside with the tag on the inside.

When complaint returned to her home in Ohio she had a Deputy Sheriff come to her office on October 11, 2012 to confirm that the numbers on the outside of the box matched the tag on the inside. There was no metal tag in the cremains. On October 19, 2012, the officer had the cremains scanned through a metal x-ray machine. The x-ray did not reveal a metal tag but did reveal a large mass of small metal particles.

On October 24, 2012 Melton Mortuary responded and stated that there was never any indication that the release of the cremains was dependent upon payment of the account balance and that it was poor timing on the part of the employee who advised the complainant that there was a balance due. That aspect of the complaint has been addressed with staff so that in the future there will be no misunderstandings on this issue. Melton stated that because the other sister was the only local contact and the person who made the contract, they felt obligated to check with her prior to releasing the remains. Melton states that their instructions up to that point were to retain the ashes until burial arrangements had been made. Melton states they should have made the telephone call to the other sister in front of the complainant with everyone on speaker phone so all parties would be involved in the conversation. The funeral home has also met with staff to ensure that in the future this will not happen.

The complainant received a portion of the remains in the original temporary urn with the Certificate of Cremation attached. The identification tag was retained with the portion of the remains going to the sister.

The funeral home states that the metal fragments found in the ashes likely are the result of the deceased's open heart surgery at which time titanium wires were used to repair the procedure. Sever Funeral Service also responded stating that there was no wrong doing and that the cremation was done properly. The letter contained some derogatory remarks about the complainant and her family.

The Complaint Committee recommends this complaint be dismissed as there is no evidence of any wrong doing on the part of the crematory. Because there could be metal fragments in the cremains from shipping containers or various types of surgeries, the Board is confident that the cremains the complainant received are those of her deceased father. The Committee further recommends that the Director send a letter to the crematory advising them that the remarks contained in their response to the complaint regarding the family of the deceased are inappropriate. Further, the funeral home should implement procedures to ensure that in the future the situation as existed here with releasing the cremains does not happen; that unless there

is a designated person to receive the cremains, the appropriate next of kin shall all be present or consent to the release of cremains to a person or persons.

John Stump moved that the Board accept the recommendations of the Committee with regard to all complaints; the motion was seconded by John Fahey and carried unanimously.

The Minutes of the Meetings held October 24, 2012 and December 3, 2012 were unanimously approved on motion of Chad Harding, seconded by Keith Kimble.

The Financial Reports for September, October, November and December 2012 were unanimously approved on motion of Chad Harding, seconded by Keith Kimble.

On motion of Chad Harding, seconded by Keith Kimble, the Purchase Card reports for September, October, November and December 2012 were unanimously approved.

The Board then considered the Consent Agreement signed by Junora Walton of Walton's Chapel of Faith Funeral Home (Complaint 2012-08) wherein she agreed to be Reprimanded for her failure to keep current her State, City and Board licenses, and to also be placed on probation for a period of one year and also considered the Consent Agreement signed by Billy Ray Surratt of Elk Funeral Home (Complaint 2012-06) wherein he agreed to complete correctly and timely all death certificated and to be placed on probation for a period of six months. The Board voted unanimously to accept the Consent Agreements.

The Board then reviewed the letter from the Boone County Prosecuting Attorney updating this office regarding criminal prosecution of Thomas Stevens for embezzlement of preneed funeral funds. The Director will continue to monitor the matter.

The Board next discussed the monthly inspections and although the inspector is doing a good job the Board would like the Director to ask that he make telephone calls the day prior to his inspections so that the funeral homes can make sure someone is present when he arrives. The only time telephone calls will not be made in advance is if there is some problem with the funeral establish that leads the Director to believe the inspection should be unannounced.

The Board then discussed the position of Executive Director and based upon the performance of Ms. Foster the past two and a half months, in addition to her training for the past eighteen months, John Stump moved, seconded by Sarah Lobban, that Regina Foster be promoted to the position of Executive Director. The motion carried unanimously.

On Motion of Chad Harding, seconded by John Fahey, the Board voted unanimously to raise Ms. Foster's salary to \$45,000 a year effective March 1, 2013.

The Board next discussed the renewal of the lease for its office space and on motion of Chad Harding, seconded by Keith Kimble, the Board unanimously approved the renewal of the lease for the current office space. The lease will be for a minimum of one year, however, if the landlord is agreeable to extending the lease beyond that period with no raise in rent, the Director is authorized to sign the lease.

The Board then moved to election of the position of the unexpired term of Secretary due to the death of Mr. Tomassene. On motion of Ira Handley, seconded by Sarah Lobban, John Stump was unanimously elected as Secretary of the Board for the remainder of the term ending June 30, 2013.

Licenses were signed for the following:

Funeral Directors

Jessica L. Longanacre
Brian S. Duda
Jordan M. Mullins
Jay S. Ford

Apprentice:

Brandon M. Whetsell
Calvin R. Stump, III
Cathrine L. Pettry
Stephen E. McIntire
Curtis E. McKinney

Funeral Homes:

Ceredo-Kenova Funeral Home
(Change of Ownership)

Courtesy Card Holder:

Christopher M. Wilson

Crematory Operator:

Guy Bailey
Angela J. Melton
Elbert Varney
Harry Dale Smith, Jr.
Kevin E. Hostletler
Timothy rice
Ryan Logan Summerfield
Elizabeth T. Summerfield
Jamey P. Kissell

Crematories:

Randolph Funeral and Cremation

The next meeting of the Board will be at Glade Springs Resort on June 3, 2013 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, the meeting was adjourned.

Chad A. Hutson, President

Regina J. Foster, Executive Director

West Virginia Board of Funeral Service Examiners
BOARD MEETING
Glade Springs Resort
June 3, 2013

The meeting was called to order at 1:00 p.m. by President Chad Hutson. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Fahey and Sarah Lobban. Chad Harding was present via teleconference. John Stump was absent. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant and Regina Foster, Executive Director.

Ira Handley moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Keith Kimble. The motion carried unanimously.

On motion of Ira Handley, seconded by Keith Kimble, the Board voted to return to public session

The Board then moved to the recommendations of the Complaint Committee as follows:

COMPLAINT 2013-02

This complaint was filed by a gentleman against Kimes Funeral Home. Although the gentleman has some mental problems and was placed in Weston State Hospital after being found guilty by reason of insanity of the crime of arson, he has never been declared incompetent and, in fact, is extremely brilliant.

The complainant has had some very valid complaints against this funeral home and some aspects of those complaints resulted in action by the Attorney General's Office and a referral to law enforcement for investigation of criminal activity.

However, in the instant case, the deceased died in 2006 and the pictures provided do not substantiate the complainant's belief that his brother looked like a clown. The embalming room reports do not indicate any unusual problems with the embalming.

The evidence presented does not indicate any violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed.

COMPLAINT 2013-04

The Complainant alleges that Lobban Funeral Home did not give him a price list until the date he retrieved the ashes from the funeral home.

The deceased died December 17, 2012 and her body was picked up by Charleston Mortuary and taken to the crematory in Princeton as this was a direct cremation which had been arranged for by the complainant by telephone. There was some delay in getting the death certificate from CMS and with the holiday schedule there was a delay in getting the cremation done.

The funeral home states that in the initial conversation with the complainant which was over the phone, that she gave him an estimate of the costs and told him that the final bill could be different depending on obituary charges, the cost of an urn if one was purchased, sales tax, etc.

The actual cremation took place January 12, 2013 and the ashes were picked up at the crematory on January 25, 2013. The death certificates were received on February 9, 2013 and on February 10, 2013 the complainant was contacted by phone and asked if the funeral home could deliver the death certificates and finalize the bill. Complainant stated that was not convenient to him and that he had decided not to purchase an urn and for her to mail the death certificates, which she did. The complainant did not come to the funeral home until February 17, 2013 at which time the bill was finalized and he was provided with the GPL. The complainant returned the following day and paid the bill in full.

The FTC Rule, which is incorporated in the Funeral Service Examiners Act, provides that the triggering event for giving out a GPL is a face-to-face meeting. With regard to the Statement for Funeral Services, the FTC Rule provides that "if arrangements are made over the telephone, you should give the consumer the Statement at the earliest possible date. If the consumer makes all funeral arrangements by telephone, you make a reasonable attempt to give a completed Statement to the consumer before a final disposition of the remains occurs. If the Consumer does not visit the funeral home in person before the final disposition, you should still give or send a completed statement to the consumer as soon as possible.

A review of the circumstances of this complaint does not indicate that Lobban Funeral Home violated this FTC Rule which would, in turn, be a violation of the Funeral Service Act. The Committee, therefore, recommended this complaint be dismissed.

COMPLAINT 2013-05

The complainant states that she and her niece were refused permission by Keller Funeral Home to view her deceased husband prior to him being taken to the cemetery; that she was forced to ride in a very cold car provided by the funeral home; that the obituary notice was incorrect and that there was no Register Book or memory cards at the funeral.

The funeral home responded that on two separate occasions the complainant refused permission to embalm the body and she arranged for a direct burial with grave side service. It was only when the complainant arrived at the funeral home as they were preparing to leave for the grave side service that the complainant asked to view the body. Because the body had not been embalmed, and there was rapid deterioration, it was not possible to view the body.

The funeral home further states that they were unaware that the complainant was going to use a funeral home vehicle until she showed up at the funeral home and thus did not have a car ready for her use. The funeral home admits there was an error in the obituary and that the Register Book and memory cards were not provided. Those items were deducted from the Statement of Goods and Services provided.

As a signed disclosure would have been required prior to viewing of an unembalmed body, it is apparent that the funeral home did not anticipate that the complainant or other person would be viewing the body. It is also apparent that they did not anticipate the complainant would be requesting to ride in a funeral home provided vehicle. It is unfortunate that the obituary had to be corrected and that the Register Book and memory cards were not provided. These mistakes, although unfortunate, do not give rise to a violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed and that the funeral home be instructed to institute some type of check list so that in the future these problems do not occur.

COMPLAINT 2013-06:

The complainant says that Barlow Bonsall Funeral Home failed to timely order a VA marker for their deceased relative. The funeral home cremated the deceased and her ashes were then claimed by her fiancé and taken to Virginia for burial at a cemetery there. Approximately a year later the complainant called the funeral home to inquire about the marker and was told they would check with the VA and call back. When complainant did not hear from the funeral home she called again and was told that the wrong form had been submitted and that they had resubmitted the application.

In January 2013, complainant called the VA Office in Quantico, VA and was advised that no order was in their system for the deceased's marker. In February 2013, complainant called the funeral home and this time provided the name, address and telephone number for the funeral home in VA where the marker was to be shipped direct rather than to Charleston. In March 2013 complainant was again advised by the VA that there was no order in their system.

Barlow Bonsall admits there was a delay in the original order due to the fact they had not received the proper work to complete the order. The paper work was then completed and mailed to the cemetery in Virginia. For whatever reason, the cemetery did not receive the documents and the paper work was resubmitted to the cemetery on February 14, 2013 and that it is the responsibility of that funeral home/cemetery to complete the paper work and submit it to the VA.

It appears that Barlow Bonsall have done their portion of the paper work and that the Virginia facilities are now responsible for completing the remainder of the paper work and ordering the marker.

As there is no violation of the Funeral Service Examiners Act, the Complaint Committee recommends that the complaint be dismissed but that the funeral home institute some type of tracking system to check on these orders at 60 day intervals.

Prior to voting on the Complaint Committee recommendations, Ms. Sloan noted for the record that Sarah Lobban did not participate in any discussion of Complaint 2013-04 and that she had recused herself from voting on that complaint.

John Fahey moved that the Board accept the recommendations of the Committee with regard to all complaints; the motion was seconded by Keith Kimble and carried unanimously, with Sarah Lobban abstaining from voting.

The Minutes of the Meeting held February 19, 2013 were unanimously approved on motion of Chad Harding, seconded by Sarah Lobban.

The Financial Reports for January, February, March and April, 2013 were unanimously approved on motion of Chad Harding, seconded by John Fahey.

On motion of Chad Harding, seconded by Sarah Lobban, the Purchase Card reports for January, February and March 2013 were unanimously approved.

The Board then considered the issue of whether or not a Bachelor's in Technology from SUNY Canton would meet the requirements of the Funeral Service Examiners Act, which requires a Bachelor's in Mortuary Science. On motion of Ira Handley, seconded by Sarah Lobban, the Board unanimously voted to accept that degree as being sufficient to meet the educational requirements for West Virginia licensure.

The Board then discussed a request from Mike Howard for a pay increase. On Motion of Chad Harding, seconded by John Fahey, the Board voted unanimously to raise Mr. Howard's pay by five percent (5%) or a total of \$445.73 per year effective July 1, 2013.

Chad Hutson then appointed Keith Kimble and Sarah Lobban to the Complaint Committee for two years terms effective July 1, 2013.

Chad Hutson then announced his intention to resign as President of the Board and asked for nominations for the positions of President and Secretary of the Board. Ira Handley nominated Chad Harding for the position of President and John Stump for the position of Secretary of the Board. There being no other nominations, Keith Kimble seconded the motion, which carried unanimously. The terms of office for the respective positions are effective July 1, 2013.

Licenses were signed for the following:

Funeral Directors:

Destiny D. Newcome
Robert W. Eddy
Jeremy D. Brown
Jayma Wilson- Diaz
Kathryn A. Slaughter

Apprentice:

Christopher M. Smallwood

Crematories:

Wallace and Wallace
Mountain Cremation Service LLC

Courtesy Card Holders:

Christopher Wilson
Gregory David Boyer
Wesley Heston

Crematory Operators:

James L. Arnold

Randall L. Broyles

Michael R. Sparks

Gary L. Alton

David W. Bolyard, Jr.

Louie Male

Sean Maier (reinstated)

Jason Cook

Allen Cunningham

Spencer Arnold

William C. Arnold

Henry Melton, III (original license lost in mail)

The next meeting of the Board will be at the Board's office in Charleston on October 8, 2013 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, the meeting was adjourned.

Chad R. Harding, President

Regina J. Foster, Executive Director

West Virginia Board of Funeral Service Examiners
BOARD MEETING
October 8, 2013

The meeting was called to order at 1:00 p.m. by President Chad Harding. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Fahey, John Stump, Chad Harding and Sarah Lobban. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant. At the conclusion of the Executive Session Rob Kimes and Anthony Paletti joined the meeting.

Chad Hutson moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Sarah Lobban. The motion carried unanimously.

On motion of Ira Handley, seconded by Sarah Lobban., the Board voted to return to public session

The Board then moved to the recommendations of the Complaint Committee as follows:

COMPLAINT 2013-04

The Complainant requested a reconsideration of the dismissal of his complaint against Lobban Funeral Home alleging she did not give him a price list until the date he retrieved the ashes from the funeral home.

The deceased died December 17, 2012 and her body was picked up by Charleston Mortuary and taken to the crematory in Princeton as this was a direct cremation which had been arranged for by the complainant by telephone. There was some delay in getting the death certificate from CMS and with the holiday schedule there was a delay in getting the cremation done.

The funeral home states that in the initial conversation with the complaint which was over the phone, that she gave him an estimate of the costs and told him that the final bill could be different depending on obituary charges, the cost of an urn if one was purchased, sales tax, etc.

The actual cremation took place January 12, 2013 and the ashes were picked up at the crematory on January 25, 2013. The death certificates were received on February 9, 2013 and on February 10, 2013 the complainant was contacted by phone and asked if the funeral home could deliver the death certificates and finalize the bill. Complainant stated that was not convenient to him and that he had decided not to purchase an urn and for her to mail the death certificates, which she did. The complainant did not come to the funeral home until February 17, 2013 at which time the bill was finalized and he was provided with the GPL. The complainant returned the following day and paid the bill in full.

The FTC Rule, which is incorporated in the Funeral Service Examiners Act, provides that the triggering event for giving out a GPL is a face-to-face meeting. With regard to the Statement for Funeral Services, the FTC Rule provides that "if arrangements are made over the telephone, you should give the consumer the Statement at the earliest possible date. If the consumer makes

all funeral arrangements by telephone, you make a reasonable attempt to give a completed Statement to the consumer before a final disposition of the remains occurs. If the Consumer does not visit the funeral home in person before the final disposition, you should still give or send a completed statement to the consumer as soon as possible.

The Board has confirmed with Seaver Mortuary that they did give an invoice to either the transport service or the person picking up the cremains for Lobban and that due to the backlog of work and the holiday schedule they are unable to state when the invoice was sent to Lobban.

A review of the circumstances of this complaint again does not indicate that Lobban Funeral Home violated this FTC Rule which would, in turn, be a violation of the Funeral Service Act. The Committee, therefore, recommended this complaint be dismissed but that the Director write Lobban and ask that she try to get her billings done a little faster in the future.

COMPLAINT 2013-08

The complainant's deceased brother was first taken to Tyree Funeral Home, however, the family wanted him transferred to High Lawn Funeral Home. The brothers of the deceased were told that the decedent's daughter (Janette Hall) would have to arrange for the transfer to their funeral home.

On March 23, 2013, the complainant and his family went to the funeral home to make the funeral arrangements. At that time they met with the Kaye Ballard, owner of the funeral home who is not a licensed funeral director and who very frequently meets with family to make at-need funeral arrangements. The complaint was told that the funeral bill would need to be paid in full before the body would be removed to their funeral home. At that time they were given a "price quote" of \$5590.61 for the funeral services. On March 24, 2013 the family returned to the funeral home and paid in full the bill. The body was removed from Tyree's on March 25, 2013.

At no time prior to the funeral, and specifically not at the time the second Statement of Goods and Services was prepared, were the complainants given receipts for their payments or presented with the finalized bill. When the complainant asked for a copy of the contract he found that the deceased's daughter was the named purchaser, that the Statement was dated March 26, 2013, the day of the funeral, and that they had been charged a second embalming fee in the amount of \$895.

Complainant asked the funeral home to give him a contract with his name so that he could file the claim against the estate but the funeral home refused. After several unsuccessful attempts to obtain the contract and a refund of the second embalming charge, the complainant filed his complaint with this office. (It should be noted that this office talked with the owner and was assured that the contract would be rewritten and a refund made, however, that did not happen.)

The funeral home responded to the complainant and in their response states that "Kaye Ballard, owner of Highlawn, met with Bobby Gene Ward and his family on March 25, 2013, at which time the contract was executed." The response further states that he (Mr. Ward) "met with the funeral director, Mr. James Patton, who came in the office while they were meeting with Ms.

Ballard, when he spoke to them, gave them his sympathy . . .”

The response also questions the refund of \$220 stating that their cost for embalming was less than Tyree charged. The Board obtained a copy of the statement from Tyree for the services rendered. Their charges were \$300 for removal and \$625 for embalming, totaling \$925. Respondent told the complainant that the embalming fee was \$925 and that they were cheaper and thus saved him money.

On June 10, 2013, the Board advised the attorney for respondent the discrepancy in his client’s figures and that the refund would be proper. The Board also advised the attorney that the contract should be in the name of the complainant.

Complainant has notified this office that he has received a refund and, finally, a new contract in his name.

The Complaint Committee notes that the license in charge at the time of this complaint has now been criminally charged with a felony and is no longer at the funeral home. A new LIC has been hired and he has been advised that he must insist that the owner refrain from funeral director activities.

The Complaint Committee recommends that the current Licensee in Charge of High Lawn Funeral Home be advised that the Kaye Ballard may not make funeral arrangements or perform other duties of a licensed funeral director and that any such conduct in the future will result in penalties not only against the Licensee in Charge but also the license of the funeral home. The funeral home is to be instructed to comply with the FTC Rule relating to giving the Statement of Goods and Services in a timely manner.

COMPLAINT 2013-09

The complainant alleges that he was treated unprofessionally by David Deal of Deal Funeral Home with regard to his wife’s funeral services and specifically, that the funeral director is attempting to hold him responsible for a funeral bill of an in-law.

The funeral director responded and his response does indicate that he has a problem with this family as well as complainant’s in-laws. His recitation of services rendered in the past to a member of his in-laws family is unprofessional, at best.

Complainant called the funeral director at 1:30 am to say he wanted to change the arrangements. He is miffed that the funeral director was upset at being awakened at that hour and hung up on him. However, it is unacceptable to make changes to a funeral at that hour of the morning.

The Complaint Committee believes that both the complainant and the funeral director are at fault. However, the funeral director should be better prepared to act in a professional manner. His personal attacks on the complainant and his extended family are uncalled for, unethical and unprofessional. The complainant states in his response, he has made payments to the funeral home contrary to what the funeral home represents in its answer.

The Complaint Committee finds that David Deal did act in an unprofessional manner and recommends that the Board by letter admonish the funeral director that his personal attack on the complainant and extended family is unprofessional and that he should probably refrain from handling future services for these families.

COMPLAINT 2013-10

The complaint is the sister of the deceased. She complains Richard M. Roach Funeral Home did not embalm her sister and that no one at the viewing was aware they were viewing an unembalmed body.

The funeral director says that although the body was unembalmed, at the request of the family, that adequate measures were taken to ensure sanitation and safety. Some cosmetic work was done and the body was prepared for viewing. An unembalmed body disclosure was placed in the register.

The husband of the deceased sent a letter to the Board stating that his wife's body had been preserved and she was dressed and prepared for viewing.

The Complaint Committee finds that there was no violation of the Funeral Service Examiners Act and recommends that the complaint be dismissed as the funeral director acted to ensure the safety and welfare of all concerned.

COMPLAINT 2013-11

The complainant alleges that Junora Walton of Walton's Chapel of Faith acted unprofessionally towards her and her family and did not properly embalm her deceased father. The father of complainant died July 30, 2013 at 4:00 am at his place of residence. Junora Walton was contacted and a transport service picked up the body.

Junora Walton was supposed to call the family on Wednesday, July 31st to arrange to meet the family. When she did not call that morning, the complainant's mother called to ask about the death certificate at which time she was advised she was "putting the cart before the horse" and that the death certificate had been sent to the doctor for signature. When the complainant's mother asked about coming in to make the arrangements, she was told that most of that could be done by telephone.

When the complainant's mother told the funeral director that she was thinking of a funeral August 17, due to family coming from out of town and other reasons, the funeral director said that was entirely too long and that if they were looking at that date they would have to cremate him. Because the funeral director had a funeral the following day (Thursday) the arrangements conference was set for Friday, August 2, 2013 at 10am.

The complainant offers a very detailed statement regarding the events which took place. What is apparent is that at no time did Junora Walton offer a GPL or give a GPL to the family (as they had to ask prices) nor did she show them a casket price list before showing them caskets.

Complainant became uncomfortable with the meeting and decided to transfer her father to another funeral home. At that time she asked what the charges were for the transportation and embalming and was told by Ms. Walton that the total was \$960. As the complainant was driving to the bank to get the money she received a telephone call from Ms. Walton wanting payment in cash, which was done.

Charleston Mortuary Service removed the body from the Walton's Chapel of Faith and called Preston Funeral Home, the receiving funeral home, and stated that they would need to work on the body to have him viewable, including embalming because of the condition of the body. Ms. Walton states that "after the initial embalming process, it was clear that [the deceased] had not embalmed well due to the many complications of his condition when he arrived and that extensive work would have to be done to try to keep him." An embalming room report from CMS is submitted as part of the record indicating the work necessary. NOTE: Respondent funeral home did not have an embalming report and only started using them after this complaint was filed and the inspector asked for a copy of the deceased's report.

CMS was able to adequately embalm the body and do restoration work so that a private viewing could be had on Wednesday, August 7, 2013. In the respondent's response she states that "she was going to be charged extra anyway because of the amount of work that was involved. "

The respondent funeral director has had two previous complaints resulting in reprimands and probation in each instance. She is currently on probation under Complaint 2012-08.

An inspection was made of the funeral home shortly after this complaint was received. See attached inspection report.

The Complaint Committee recommended that Junora Walton be required to hire a licensed funeral director to act as Licensee in Charge at her facility for a period of one year and that the Licensee be required to be present for all arrangements, at need or preneed, as well as during the embalming of bodies and to attend all funeral or memorial services. The Committee further recommended that Ms. Walton return the \$750 embalming fee and pay to the Board \$500 as administrative fees. The Committee also recommended that the Board allow the Committee to negotiate a consent decree with the Respondent pursuant to W. Va. Code § 6-4-2.8

COMPLAINT 2013-12

Complainant called this office and said she wanted to make a complaint about a funeral director at Ross Funeral Home in Fairmont. She alleged that he has allowed her and others to witness embalmings. She provided the names of Brad Summer and "Bob" and a person named Steven Coark.

A letter was sent to the director notifying him of the complaint and asking for his response. After receiving the letter, the director called the office and stated that this was untrue, was the result of a domestic situation between he and his now ex-girlfriend and that he had no idea who Mr. Coark was, and that Brad Summer and Bob were employees in the funeral home who assist him after the embalming in dressing, etc. the body. The director was instructed to write a response and he did.

The response by the director states that the complainant has been harassing him and that neither she or anyone else has watched embalmings. He also alleges that the Marion County Sheriff's Department is working on this matter (I assume he means possible harassment charges).

The Complaint Committee recommends that the complaint be dismissed as there is nothing to substantiate the complaint and as this is the result of some domestic situation.

The Complaint Committee also recommended to the Board that a letter be sent to Pat Boyle advising him that he is to contact the Board Office with any complaints and concerns that he may have and that his actions in contacting Mr. Howard, the Board's inspector, questioning his inspection of a competitor facility were unethical and unprofessional especially when he had been expressly told that would be improper by the Executive Director. He is to be advised that any future such conduct will result in disciplinary action.

On motion of Chad Hutson, seconded by John Fahey, the recommendations of the Complaint Committee were unanimously accepted by the Board.

On motion of John Stump, seconded by John Fahey, the Minutes of the June 3, 2013 meeting were approved unanimously.

On motion of Chad Hutson, seconded by Sarah Lobban, the Financial Reports for May, June, July and August 2013 were unanimously approved.

On motion of John Fahey, seconded by Ira Handley, the P-Card reports for April, May, June, July and August 2013 were unanimously approved.

The Board considered the reinstatement of Carl Durgan conditioned on him obtaining his continuing education hours from the time his license lapsed to June 30, 2013; that he perform a one-year period of apprenticeship and pass the West Virginia Funeral Service Exam. On motion of Ira Handley, seconded by John Stump, the Board unanimously agreed to allow Carl Durgan to reinstate his license on the conditions herein set forth.

On motion of Chad Hutson, seconded by Sarah Lobban, the Board approved payment of the membership dues for the coming year to the International Conference.

Licenses were signed for the following individuals and facilities:

Funeral Directors:

Rachel S. Fischer-Bramble
Joseph Tanner
Cheryl Smith
Brian Gunnoe

Apprentice:

Kasey L. Waybright
Bradley J. Mayle
Jill Luterek
Codi Cabrera

Jessica Bowers

Michelle Walls
Leonard Romans, Jr.
Anthony Mitchem

Funeral Homes:
Grisell Funeral Service
Stockert-Gibson-Paletti

Courtesy Card Holders:
Theresa Boal
Ernest B. Hall III

Crematory Operators:
Rachel S. Fischer- Bramble

The next meeting of the Board will be at the Board's office in Charleston on Monday, February 3, 2013 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, on motion of John Fahey, seconded, by Chad Hutson, and unanimously adopted, the meeting was adjourned.

Chad R. Harding, President

Regina Foster, Executive Director

COMPLAINTS 2013

- 2012-11 Holding for statement to substantiate complaint
- 2012-14 Possible criminal actions; respondent not notified pending investigation by State Police and ME Office; complainant advised and agrees
- 2013-01 This complaint was originally received March 21, 2012 from Mr. Burkhammer but did not have enough substance that would enable the Board to adequately know what was being complained of. A letter was sent to the complainant requesting specific information but no response was ever received. In December the complaint called asking about his complaint and denied getting a letter from this Board, however, the address he gave at this time was the address to which the letter had been sent.

The respondent funeral home, Hardman-Paletti Funeral Home, was contacted and asked to respond in writing as required by law. Originally, the funeral director contacted, Anthony Paletti, stated that he did not make the arrangements, his father (who is unlicensed) had met with the family and made the arrangements. He stated he would talk with his father and call back. When he called back he put his father on speaker phone and all the questions were answered by his father.

On January 28, 2013 Hardman-Paletti Funeral Home filed an answer through their attorney at which time Anthony Paletti stated he had made the funeral arrangements. It is apparent both from conversations with the complainant and the response of the funeral home, that Mr. Burkhammer wanted nothing to do with his father's funeral arrangements, especially if it included paying for the funeral. Complainant's sister, who although a minor was represented by her legal guardian, wished a viewing and the guardian signed the embalming authorization. Mr. Burkhammer met with John Paletti and signed the authorization for the cremation. The funeral home states that the Complainant was never billed for any services.

Mr. Burkhammer's allegation that he never dealt with a "licensed funeral director" appears, contrary to the written response of the funeral home, to be true based on the conversations with Anthony Paletti and this office on two different occasions.

The Complaint Committee recommends the Complaint be dismissed insofar as the authorization for the embalming is concerned and the fact that a third party was involved in the funeral arrangements. The sister of the complainant was represented by her guardian and therefore there is no violation of the Funeral Service Act. The Committee recommends the Licensee in Charge and Anthony Paletti are to be advised that with the exception of **making Pre-need Contracts**, the owner of the funeral home may not, under any circumstance, meet with families for the purpose of making funeral arrangements or performing any other activities which are the sole responsibility of a licensed funeral director and that their licenses are subject to disciplinary action if Mr. Paletti continues to operate outside the scope of what is permitted under the Funeral Service Act.

2013-02 This complaint was filed by a gentleman against Kimes Funeral Home. Although the gentleman has some mental problems and was placed in Weston State Hospital after being found guilty by reason of insanity of the crime of arson, he has never been declared incompetent and, in fact, is extremely brilliant.

The complainant has had some very valid complaints against this funeral home and some aspects of those complaints resulted in action by the Attorney General's Office and a referral to law enforcement for investigation of criminal activity.

However, in the instant case, the deceased died in 2006 and the pictures provided do not substantiate the complainant's belief that his brother looked like a clown. The embalming room reports do not indicate any unusual problems with the embalming.

The evidence presented does not indicate any violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed.

2013-03 Pending

2013-04 The Complainant, Jack Ballard, requested a reconsideration of the dismissal of his complaint against Lobban Funeral Home alleging she did not give him a price list until the date he retrieved the ashes from the funeral home.

The deceased died December 17, 2012 and her body was picked up by Charleston Mortuary and taken to the crematory in Princeton as this was a direct cremation which had been arranged for by the complainant over the telephone. There was some delay in getting the death certificate from CMS and with the holiday schedule there was a delay in getting the cremation done.

The funeral home states that in the initial conversation with the complainant which was over the phone, that she gave him an estimate of the costs and told him that the final bill could be different depending on obituary charges, the cost of an urn if one was purchased, sales tax, etc.

The actual cremation took place January 12, 2013 and the ashes were picked up at the crematory on January 25, 2013. The death certificates were received on February 9, 2013 and on February 10, 2013 the complainant was contacted by phone and asked if the funeral home could deliver the death certificates and finalize the bill. Complainant stated that was not convenient to him and that he had decided not to purchase an urn and for her to mail the death certificates, which she did. The complainant did not come to the funeral home until February 17, 2013 at which time the bill was finalized and he was provided with the GPL. The complainant returned the following day and paid the bill in full.

The FTC Rule, which is incorporated in the Funeral Service Examiners Act, provides that the triggering event for giving out a GPL is a face-to-face meeting. With regard to the Statement for Funeral Services, the FTC Rule provides that "if arrangements are made over the telephone, you should give the consumer the Statement at the earliest possible date. If the consumer makes all funeral arrangements by telephone, you make a reasonable attempt to give a completed Statement to the consumer before a final disposition of the remains occurs. If the Consumer does not visit the funeral home in person before the final disposition, you should still give or send a completed statement to the consumer as soon as possible.

The Board has confirmed with Seaver Mortuary that they did give an invoice to either the transport service or the person picking up the cremains for Lobban and that due to the backlog of work and the holiday schedule they are unable to state when the invoice was sent to Lobban.

A review of the circumstances of this complaint again does not indicate that Lobban Funeral Home violated this FTC Rule which would, in turn, be a violation of the Funeral Service Act. The Committee, therefore, recommended this complaint be dismissed but that the Director write Lobban and ask that she try to get her billings done a little faster in the future.

NOTE: Ms. Lobban recused herself from any participation in this matter.

2013-05 The complainant, Orpha Hager, states that she and her niece were refused permission by Keller Funeral Home to view her deceased husband prior to him being taken to the cemetery; that she was forced to ride in a very cold car provided by the funeral home; that the obituary notice was incorrect and that there was no Register Book or memory cards at the funeral.

The funeral home responded that on two separate occasions the complainant refused permission to embalm the body and she arranged for a direct burial with grave side service. It was only when the complainant arrived at the funeral home as they were preparing to leave for the grave side service that the complainant asked to view the body. Because the body had not been embalmed, and there was rapid deterioration, it was not possible to view the body.

The funeral home further states that they were unaware that the complainant was going to use a funeral home vehicle until she showed up at the funeral home and thus did not have a car ready for her use. The funeral home admits there was an error in the obituary and that the Register Book and memory cards were not provided. Those items were deducted from the Statement of Goods and Services provided.

As a signed disclosure would have been required prior to viewing of an unembalmed body, it is apparent that the funeral home did not anticipate that the complainant or other person would be viewing the body. It is also apparent that they did not anticipate the complainant would be requesting to ride in a funeral home provided vehicle. It is unfortunate that the obituary had to be corrected and that the Register Book and memory cards were not provided. These mistakes, although unfortunate, do not give rise to a violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed and that the funeral home be instructed to institute some type of check list so that in the future these problems do not occur.

2013-06 The complainant, Sandra Miles, says that Barlow Bonsall Funeral Home failed to timely order a VA marker for their deceased relative. The funeral home cremated the deceased and her ashes were then claimed by her fiancé and taken to Virginia for burial at a cemetery there. Approximately a year later the complainant called the funeral home to inquire about the marker and was told they would check with the VA and call back. When complainant did not hear from the funeral home she called again and was told that the wrong form had been submitted and that they had resubmitted the application.

In January 2013, complainant called the VA Office in Quantico, VA and was advised that no order was in their system for the deceased's marker. In February 2013, complainant called the funeral home and this time provided the name, address and telephone number for the funeral home in VA where the marker was to be shipped direct rather than to Charleston. In March 2013 complainant was again advised by the VA that there was no order in their system.

Barlow Bonsall admits there was a delay in the original order due to the fact they had not received the proper work to complete the order. The paper work was then completed and mailed to the cemetery in Virginia. For whatever reason, the cemetery did not receive the documents and the paper work was resubmitted to the cemetery on February 14, 2013 and that it is the responsibility of that funeral home/cemetery to complete the paper work and submit it to the VA.

It appears that Barlow Bonsall has done their portion of the paper work and that the Virginia facilities are now responsible for completing the remainder of the paper work and ordering the marker.

As there is no violation of the Funeral Service Examiners Act, the Complaint Committee recommends that the complaint be dismissed but that the funeral home institute some type of tracking system to check on these orders at 60 day intervals.

2013-07 Referral to Parkersburg State Police per request of complainant as City Police have closed their investigation for the reason that the funeral director repaid the funds.

2013-08 The complainant's deceased brother was first taken to Tyree Funeral Home, however, the family wanted him transferred to High Lawn Funeral Home. The brothers of the deceased were told that the decedent's daughter (Janette Hall) would have to arrange for the transfer to their funeral home.

On March 23, 2013, the complainant and his family went to the funeral home to make the funeral arrangements. At that time they met with the Kaye Ballard, owner of

the funeral home who is not a licensed funeral director and who very frequently meets with family to make at-need funeral arrangements. The complaint was told that the funeral bill would need to be paid in full before the body would be removed to their funeral home. At that time they were given a "price quote" of \$5590.61 for the funeral services. On March 24, 2013 the family returned to the funeral home and paid in full the bill. The body was removed from Tyree's on March 25, 2013.

At no time prior to the funeral, and specifically not at the time the second Statement of Goods and Services was prepared, were the complainants given receipts for their payments or presented with the finalized bill. When the complainant asked for a copy of the contract he found that the deceased's daughter was the named purchaser, that the Statement was dated March 26, 2013, the day of the funeral, and that they had been charged a second embalming fee in the amount of \$895.

Complainant asked the funeral home to give him a contract with his name so that he could file the claim against the estate but the funeral home refused. After several unsuccessful attempts to obtain the contract and a refund of the second embalming charge, the complainant filed his complaint with this office. (It should be noted that this office talked with the owner and was assured that the contract would be rewritten and a refund made, however, that did not happen.)

The funeral home responded to the complainant and in their response states that "Kaye Ballard, owner of Highlawn, met with Bobby Gene Ward and his family on March 25, 2013, at which time the contract was executed." The response further states that he (Mr. Ward) "met with the funeral director, Mr. James Patton, who came in the office while they were meeting with Ms. Ballard, when he spoke to them, gave them his sympathy . . ."

The response also questions the refund of \$220 stating that their cost for embalming was less than Tyree charged. The Board obtained a copy of the statement from Tyree for the services rendered. Their charges were \$300 for removal and \$625 for embalming, totaling \$925. Respondent told the complainant that the embalming fee was \$925 and that they were cheaper and thus saved him money. On June 10, 2013, the Board advised the attorney for respondent the discrepancy in his client's figures and that the refund would be proper. The Board also advised the attorney that the contract should be in the name of the complainant.

Complainant has notified this office that he has received a refund and, finally, a new contract in his name.

The Complaint Committee notes that the license in charge at the time of this complaint has now been criminally charged with a felony and is no longer at the funeral home. A new LIC has been hired and he has been advised that he must insist that the owner refrain from funeral director activities.

The Complaint Committee recommends that the current Licensee in Charge of High Lawn Funeral Home be advised that the Kaye Ballard may not make funeral arrangements or perform other duties of a licensed funeral director and that any such conduct in the future will result in penalties not only against the Licensee in Charge but also the license of the funeral home. The funeral home is to be instructed to comply with the FTC Rule relating to giving the Statement of Goods and Services in a timely manner.

2013-09 Brian S Vance, the complainant alleges that he was treated unprofessionally by David Deal of Deal Funeral Home with regard to his wife's funeral services and specifically, that the funeral director is attempting to hold him responsible for a funeral bill of an in-law.

The funeral director responded and his response does indicate that he has a problem with this family as well as complainant's in-laws. His recitation of services rendered in the past to a member of his in-laws family is unprofessional, at best.

Complainant called the funeral director at 1:30 am to say he wanted to change the arrangements. He is miffed that the funeral director was upset at being awakened at that hour and hung up on him. However, it is unacceptable to make changes to a funeral at that hour of the morning.

The Complaint Committee believes that both the complainant and the funeral director are at fault. However, the funeral director should be better prepared to act in a professional manner. His personal attacks on the complainant and his extended family are uncalled for, unethical and unprofessional. The complainant states in his response, he has made payments to the funeral home contrary to what the funeral home represents in its answer

2013-10 The complaint, Dee Coen, is the sister of the deceased. She complains Richard M. Roach Funeral Home did not embalm her sister and that no one at the viewing was aware they were viewing an unembalmed body.

The funeral director says that although the body was unembalmed, at the request of the family, that adequate measures were taken to ensure sanitation and safety. Some cosmetic work was done and the body was prepared for viewing. An unembalmed body disclosure was placed in the register.

The husband of the deceased sent a letter to the Board stating that his wife's body had been preserved and she was dressed and prepared for viewing.

The Complaint Committee finds that there was no violation of the Funeral Service Examiners Act and recommends that the complaint be dismissed as the funeral director acted to ensure the safety and welfare of all concerned.

2013-11 Pending approval of consent agreement to be presented to Board in February 2014

2013-12 Christian Barker called this office and said she wanted to make a complaint about the funeral director at Ross Funeral Home in Fairmont. She alleged that he has allowed her and others to witness embalmings. She provided the names of Brad Summer and "Bob" and a person named Steven Coark.

A letter was sent to the director notifying him of the complaint and asking for his response. After receiving the letter, the director called the office and stated that this was untrue, was the result of a domestic situation between he and his now ex-girlfriend and that he had no idea who Mr. Coark was, and that Brad Summer and Bob were employees in the funeral home who assist him after the embalming in dressing, etc. the body. The

director was instructed to write a response and he did.

The response by the director states that the complainant has been harassing him and that neither she or anyone else has watched embalmings. He also alleges that the Marion County Sheriff's Department is working on this.

The Complaint Committee recommends that the complaint be dismissed as there is nothing to substantiate the complaint and as this is the result of some domestic situation.

2013-13 Pending

2013-14 Pending

The Board office staff made the Complaint Committee aware of a situation wherein Pay Boyle of Pat Boyle Funeral Home called the office asking how a competitor funeral home was operating and how it passed inspection. He specifically asked if it would "cross the line" for him to contact the inspector and discuss the inspection and was told that it would and that it was not appropriate for him to contact the inspector relating to matters with a competitor funeral home. Notwithstanding the instructions of the Executive Director, Pat Boyle did contact the inspector, questioned his inspection and stated that there were problems at the funeral home which would not pass inspection.

The Complaint Committee recommended to the Board that a letter be sent to Pat Boyle advising him that he is to contact the Board Office with any complaints and concerns that he may have and that his actions in contacting Mr. Howard, the Board's inspector, questioning his inspection of a competitor facility were unethical and unprofessional especially when he had been expressly told that would be improper by the Executive Director. He is to be advised that any future such conduct will result in disciplinary action.

LICENSEES BY COUNTY (2013-2015)

BARBOUR:

Kittle, Thomas Scott	Belington	WV 26250
Schoonover, Timothy E	Philippi	WV 26416
Schoonover, Gary E	Philippi	WV 26416
Talbott, Michael W	Belington	WV 26250
Wright, Carl R	Philippi	WV 26416
Wright, Joseph	Philippi	WV26416

BERKELEY:

Berry, Edward P	Martinsburg	WV 25401
Bowers, Jessica	Berkeley Springs	WV 25411
Dotson, Rachel A	Martinsburg	WV 25401
Eddy, Michael A	Falling Waters	WV 25419
Field, Robert C	Martinsburg	WV 25401
Krebbel, James R	Martinsburg	WV 25419
Spewock, Joseph R	Falling Waters	WV 25419
Stancoven, John C	Martinsburg	WV 25401

BOONE:

Brown, Jeremy	Danville	WV 25053
Handley, John T	Danville	WV 25053
Handley, Ira D	Danville	WV 25053
Hess, Charles E	Danville	WV 25053
Hess, Gary Wayne	Danville	WV 25053
Kellione, Cletis D	Whitesville	WV 25209
Tinnel, Jason L	Danville	WV 25053
Vest, William Everett	Turtle Creek	WV 25203

BRAXTON:

Gibson, Millard S	Flatwoods	WV 26621
Jeffers, John Steven	Sutton	WV 26601
Paletti, Anthony M	Gassaway	WV 26624
Roach, Richard	Gassaway	WV 26624
Roach, Ryan M	Gassaway	WV 26624
Sizemore, Timothy	Flatwoods	WV 26601
Tylor, Robin J	Sutton	WV 26601

BROOKE:

Baldwin, Pete A	Wellsburg	WV 26070
Chambers, Fred T	Wellsburg	WV 26070
Courtney, James T	Weirton	WV 26062
Fithyan, Eric L	Wellsburg	WV 26070
Lewis, George M	Beech Bottom	WV 26030
Morris, Robert J	Wellsburg	WV 26070

Mullenbach, Joseph M	Wellsburg	WV 26070
Myers, Scott Robert	Wellsburg	WV 26070
Reasner III, C. Daniel	Wellsburg	WV 26070

CABELL:

Barker, II, Carroll W	Barboursville	WV 25504
Bentley, H. Mark	Barboursville	WV 25504
Black, George S	Barboursville	WV 25504
Carpenter, R. David	Huntington	WV 25701
Carpenter, Robert	Huntington	WV 25701
Carpenter, Timothy	Huntington	WV 25701
Cartmill, Robert G. W	Huntington	WV 25701
Chambers, Matthew	Huntington	WV 25703
Chapman, Charles	Huntington	WV 25702
Compton, Hubert	Huntington	WV 25702
Cyfers, Melissa	Huntington	WV 25701
Davis, Jr., Fredrick L	Huntington	WV 25705
Elmore, David D	Huntington	WV 25705
Glover, Heather S	Milton	WV 25541
Haymaker, Stephen	Huntington	WV 25705
Henson, Charles D	Huntington	WV 25705
Johnson, Dewey R	Huntington	WV 25705
Kitchen, Frederick	Huntington	WV 25702
Lunsford, Merrill C	Milton	WV 25541
Miller, Charles	Huntington	WV 25701
Mullins, Jordan M	Huntington	WV 25702
Ransbottom, Barry D	Huntington	WV 25702
Ransbottom, Don E	Huntington	WV 25702
Reger, Patrick J	Huntington	WV 25701
Ritchie, Jr., Ernest M	Huntington	WV 25705
Smith, Elsworth	Barboursville	WV 25505
Smith, Kimberly	Barboursville	WV 25505
Smith, Tina G	Barboursville	WV 25505
Sovine, Thomas C	Milton	WV 25541
Stone, David R	Huntington	WV 25705
Stowasser, Kevin G	Huntington	WV 25705
Thompson, Jason	Milton	WV 25541
Wright, Donald	Huntington	WV 25705
Wright, Dora	Huntington	WV 25705

CALHOUN:

Cano-Stump, Gina	Grantsville	WV 26147
Channell, Lester K	Big Springs	WV 26137
Stump, J. Neil	Grantsville	WV 26147
Stump, John S	Grantsville	WV 26147
Tanner, Joseph	Arnoldsburg	WV 25234

CLAY:

Shamblin, Ronald L.	Procious	WV 25164
Smith, Jr., Basil W	Clay	WV 25043

FAYETTE:

Anderson, Brad A	Fayetteville	WV 25840
Alexander, J. W	Oak Hill	WV 25901
Davis, William A	Oak Hill	WV 25902
Gunnoe, Brian	Oak Hill	WV 25901
Hess, Larry Joe	Fayetteville	WV 25840
Hess, Mark S	Ansted	WV 25812
Kidd, David M	Oak Hill	WV 25901
Leake, Clarence	Ansted	WV 25812
Powell, Leonard T	Glen Jean	WV 25846
Tyree, Joseph P	Oak Hill	WV 25901
VanMeter, Thomas W	Smithers	WV 25186
Venable, Monica	Rainelle	WV 25962
Whittington, Melanie	Montgomery	WV 25136
Whittington, Terry L	Montgomery	WV 25136
Williams, Frederick	Glen Jean	WV 25901
Williams, Benjamin F	Oak Hill	WV 25901

GILMER:

Ellyson, Terry L	Glenville	WV 26351
Ellyson, II, Terry Lee	Glenville	WV 26351

GRANT:

Basagic, Neil J	Cabins	WV 26855
Basagic, Mark M	Petersburg	WV 26847
Kitzmiller, Raymond	Maysville	WV 26833
Schaeffrer, J. Blaine	Petersburg	WV 26847
Schaeffer, Renee S	Petersburg	WV 26847
Schaeffer, Thomas	Petersburg	WV 26847

GREENBRIER:

Anderson, Jr., James	Frankford	WV 24938
Arnold, William C	Rainelle	WV 25962
Arnold, James L	Ronceverte	WV 24970
Broyles, Randall L	Ronceverte	WV 24970
Campbell, Jerry L	Lewisburg	WV 24901
Higginbotham, William	Frankford	WV 24938
Lobban, Robert F	Alderson	WV 24910
Lobban, Sarah E	Alderson	WV 24910
Longanacre, Jessica	Ronceverte	WV 24970

Longanacre, John D	Ronceverte	WV 24970
McCraw, Jeffrey	Lewisburg	WV 24901
McCraw, Perry	Lewisburg	WV 24901
Morgan, Theo V	Frankford	WV 24938
Smathers, Don R	Rainelle	WV 25962
Wallace, William L	Lewisburg	WV 24901
Wallace, William H	Clintonville	WV 24931
Willis, James S	Rainelle	WV 25962

HAMPSHIRE:

Baldwin, Harley P	Romney	WV 26757
Giffin, Lucas	Capon Bridge	WV 26711
Giffin, Lucas	Capon Bridge	WV 26711
Morgret, Sarah S	Romney	WV 26757
Pyles, Chad J	Augusta	WV 26704
Pyles, James R	Augusta	WV 26704
Pyles, James W	Augusta	WV 26704
Wagoner, Carter	Romney	WV 26757

HANCOCK:

Arner, Douglas A	Chester	WV 26034
Arner, III, Alvin L	Chester	WV 26034
Barnardi, II, Anthony	Chester	WV 26034
Finton, Mary Hannah	Weirton	WV 26062
Finton, Douglas B	Weirton	WV 26062
Givins, Sr., Roger E	Chester	WV 26034
Greco, John C	Weirton	WV 26062
Gregory, Amos F	Weirton	WV 26062
Nixon, Mitchell	Newell	WV 26050
Porco, John M	Weirton	WV 26062
Soplinski, Jr., Chester	Weirton	WV 26062
Turley, Timothy	New Cumberland	WV 26047
Wilson-Diaz, Jama	Newell	WV 26050

HARDY:

Elmore, John A	Moorefield	WV 26836
Fraley, J. Thomas	Moorefield	WV 26836
Fraley, Jeffrey A	Moorefield	WV 26836
Hines, Jr., Loring L	Moorefield	WV 26836
Hornbeck, Peter L	Wardensville	WV 26851

HARRISON:

Amos, A. Randy	Clarksburg	WV 26301
Atkinson, Denver D	Nutter Fort	WV 25241
Carelli, Mark A	Nutter Fort	WV 25241
Carvelli, Paul V	Lumberport	WV 26386

Cunningham, Allen R	Clarksburg	WV 26301
Dorsey, William O	Clarksburg	WV 26301
Ford, Bradley A	Bridgeport	WV 26330
Fox, John A	Fairmont	WV 26554
Gemondo, II, Jimmy	Shinnston	WV 26431
Harmer, Jay D	Shinnston	WV 2431
Harris, James A	Clarksburg	WV 26301
Heitger, Jr., Jeffrey W	Nutter Fort	WV 26301
Holtz, Timmy D	Clarksburg	WV 26301
Hooker, Timmy R	Bridgeport	WV 26330
Jimmie, Jason B	Bridgeport	WV 26330
Kovalck, Patrick A	Shinnston	WV 26431
Leary, Eric E	Clarksburg	WV 26301
Nutter, Robert D	Clarksburg	WV 26301
Painter, Frederick D	Shinnston	WV 26431
Perine, Adam T	Shinnston	WV 26431
Perine, Timothy E	Shinnston	WV 26431
Smth, David E	Mt. Clare	WV 26408

JACKSON:

Casto, Jr., James W	Evans	WV 25241
Casto, III, James W	Evans	WV 25241
Criss, Paul L	Evans	WV 25241
Kimes, Robert C	Ravenswood	WV 26164
Parsons, Edison H	Ripley	WV 25271
Roush, Joseph R	Ravenswood	WV 26164
Waybright, J. Coleman	Ripley	WV 25271
Waybright, Ronald D	Ripley	WV 25271

JEFFERSON:

Barr, Jerry B	Charles Town	WV 25414
Brown, Horace M	Charles Town	WV 25414
Christian, Joann S	Charles Town	WV 25414
Norton, Alan H	Halltown	WV 25423
Spencer, Robert L	Harpers Ferry	WV 25425

KANAWHA:

Alley, Anthony	St. Albans	WV 25177
Baughan, David L	Charleston	WV 25314
Bishoff, Richard D	Charleston	WV 25314
Boback, Keith R	Charleston	WV 25302
Bollinger, Terrance	So. Charleston	WV 25303
Brown, Monica	Charleston	WV 25387
Cooke, Roger A	Cedar Grove	WV 25039
Crank, Richard	Charleston	WV 25313
Crowder, Mark A	Charleston	WV 25304

Douglas, Gregory A	Charleston	WV 25306
Douglas, Shelly L	Charleston	WV 25306
Fidler, Richard D	Belle	WV 25015
Fidler, II, R. Dayle	Belle	WV 25015
Fischer, Rachel S	Hurricane	WV 25526
Fitzwater, Nicholas	Charleston	WV 25362
Hamm, Gary E	Big Chimney	WV 25302
Hartwell, Charles M	St. Albans	WV 25177
Howard, Michael F	Charleston	WV 25304
Jarrett, Brian P	Charleston	WV 25301
Johnson, Carl	Charleston	WV 25301
Johnson, Christopher	Marmet	WV 25315
Johnson, Mack	Marmet	WV 25315
Johnson, Wayne L	Charleston	WV 25330
Long, Richard L	Charleston	WV 25302
Lowry, James W	Charleston	WV 25361
Maltempie, Mark D	Cross Lanes	WV 25356
Matics, Anthony	Clendenin	WV 25045
Matics, Gregory	Clendenin	WV 25045
McCarty, Michael	So. Charleston	WV 25303
Myers, Frederick D	Elkview	WV 25071
Newcome, Destiny	Charleston	WV 25313
Nichols, David L	Charleston	WV 25314
Nichols, Eric Bryan	Charleston	WV 25312
Nichols, Jr., Thomas	St. Albans	WV 25177
O'Dell, Jerry C	Montgomery	WV 25136
Phillips, Roy L	Sissonville	WV 25320
Querry, David W	Hugheston	WV 25110
Ratliff, Samuel	Elkview	WV 25071
Robertson, Aubrey	Charleston	WV 25302
Rogers, Scott E	St. Albans	WV 25177
Spinelli, Vincent P	Clendenin	WV 25045
Summers, Daniel	Elkview	WV 25071
Surratt, Billy Ray	Charleston	WV 25302
Thaxton, John Hafer	Elkview	WV 25071
Walton, Junora	Charleston	WV 25312
Whited, Gene P	Charleston	WV 25302
Wolfingbarger, James	Malden	WV 25306
Workman, Jr., Rexford	Elkview	WV 25071

LEWIS:

Boyle, Patrick D	Weston	WV 26452
Cunningham, William	Jane Lew	WV 26378
Hardman, C. David	Weston	WV 26452
Heater, Christopher	Jane Lew	WV 26378
Vincent, Robert M	Jane Lew	WV 26378

Wills, Don Urvan	Weston	WV 26452
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LINCOLN:

Curry, John R.	Alum Creek	WV 25003
Curry, Randy Heath	Alum Creek	WV 25003
Curry, Randy Lee	Alum Creek	WV 25003
Curry, Todd Allen	Alum Creek	WV 25003
Hall, Kent D	West Hamlin	WV 25571
Koontz, Jeremy S	Hamlin	WV 25523
Stewart, Jon Scott	Hamlin	WV 25523

LOGAN:

Akers, Chad B	Logan	WV 25601
Collins, Dale E	Switzer	WV 25647
Cooke, Kevin L	Logan	WV 25508
Evans, Riley Joe	Chapmanville	WV 25508
Evans, Riley Jordan	Chapmanville	WV 25508
Fisher, William F	Logan	WV 25601
Freeman, Ilene L	Chapmanville	WV 25508
Gibson, Vickie Krantz	Man	WV 25635
Honaker, Michael	Logan	WV 25601
Krantz, Rebecca L	Man	WV 25635
Meadows, Jr., Wayne	Omar	WV 25638
Muncey, Larry	Mt. Gay	WV 25637
Vance, Mark A	Chapmanville	WV 25508

MARION:

Basagic, John J.	Fairmont	WV 26554
Bussey, DeAndrea	Fairmont	WV 26554
Carpenter, Terry L	Fairmont	WV 26554
Dalton, Justin D	Fairmont	WV 26554
Domico, David M	Fairmont	WV 26554
Domico, Gregory A	Fairmont	WV 26554
Domico, Jr., Nick	Fairmont	WV 26554
Ford, J. Spencer	Fairmont	WV 26554
Ford, Lauren	Fairmont	WV 26554
Ford, Raymond J	Fairmont	WV 26554
Ford, William H	Fairmont	WV 26554
Ford, William R	Fairmont	WV 26554
Ford, II, William H	Fairmont	WV 26554
Ford, III, Joseph F	Fairmont	WV 26554
Gribben, George M	Fairmont	WV 26554
Hutson, Chad A	Manningtn	WV 26582
Loy, Robert M	Fairmont	WV 26554
Savarola, Michael	Fairmont	WV 26554

MARSHALL:

Anderson, Jeffrey	Moundsville	WV 26041
Danehart, Mark S	Wheeling	WV 26003
Gonchoff, Frank	Moundsville	WV 26041
Grisell, Connie E	Glen Dale	WV 26038
Grisell, Elliott	Glen Dale	WV 26038
Grisell, Sidney E	Moundsville	WV 26041
Meinel, Patrick L	Moundsville	WV 26041
Mills, Steven W	McMechen	WV 26040
Phillips, Edwin P	Glen Dale	WV 26038
Rose, Robert G	Benwood	WV 26031

MASON:

Browning, Ronald K	Pt. Pleasant	WV 25550
Deal, David R	Pt. Pleasant	WV 25550
Green, Richard D	Fraziers Bottom	WV 25082
Hornsby, William E	Pt. Pleasant	WV 25550
Patterson, II, Robert	Pt. Pleasant	WV 25550
Tucker, Jerry W	Mason	WV 25260

McDOWELL:

Bailey, Fred	Panther	WV 24872
Bivens, II, Howard	Iaeger	WV 24844
Fanning, John P	Ieger	WV 24844
Sly, James H	Welch	WV 24802
Widener, Jr., James E	Northfork	WV 24868

MERCER:

Attili, Johnny L	Princeton	WV 24740
Attili, Sally S	Princeton	WV 24740
Boyce, Mary L	Bluefield	WV 24701
Boyce, II, Gerald R	Bluefield	WV 24701
Cantrell, Jonathan	Princeton	WV 24703
Fredeking, Stewart O	Princeton	WV 24740
Fredeking, William S	Princeton	WV 24740
Hariston, Manuel	Princeton	WV 24740
Hurt, Toni	Bluefield	WV 24702
Johnston, John K	Princeton	WV 24740
Kirk, David Wayne	Princeton	WV 24740
Kirk, Shirley Bailey	Princeton	WV 24740
Linkous, Michael D	Bluefield	WV 24701
Mathena, Charles	Princeton	WV 24740
McConnell, Jerry A	Bluefield	WV 24702
Mills, Marvin D	Princeton	WV 24740
Seaver Vest, Amy	Princeton	WV 24740
Seaver, IV, George W	Princeton	WV 27404

Shires, Jimmie L	Bluefield	WV 24701
Wellman, Howard L	Bluefield	WV 24701

MINERAL:

Fredlock, III, William H	Piedmont	WV 26750
Fredlock, IV, William H	Piedmont	WV 26750
Nofsinger, Harold D	Keyser	WV 26726
Schadler, Robert A	Keyser	WV 26726
Smith, Brian L	Keyser	WV 26726
Upchurch, Wendy N	Ft. Ashby	WV 26719

MINGO:

Cook, Stephen A	Delbarton	WV 25670
Gregory, Keith D	Welch	WV 24801
Hayes, Bonney M	Matewan	WV 25678
Mounts, Lowell	Gilbert	WV 25621
Weaver, John E	Williamson	WV 25661

MONONGALIA:

Best, Michael K	Morgantown	WV 26505
Bowen, Jeremiah J	Blacksville	WV 26521
Brock, Paul A	Westover	WV 26501
Carnegie, Danny	Morgantown	WV 26508
Dalton, Michael E	Morgantown	WV 26508
Eddy, Robert	Fairview	WV 26570
Gocke, Jr., Thomas V	Morgantown	WV 26505
Hastings, Dewey S	Morgantown	WV 26505
Hastings, Edward D	Morgantown	WV 26505
Hastings, Grant S	Morgantown	WV 26505
Henson, Thomas W	Morgantown	WV 26505
Jenkins, Jared S	Morgantown	WV 26505
Male, Louie Gene	Westover	WV 26505
Mancinelli, Vincent	Morgantown	WV 26505
Matthews, Franklin L	Morgantown	WV 26507
McCulla, IV, William B	Morgantown	WV 26501
Slaughter, Kathryn	Morgantown	WV 26501
Tennant, Jr., Wayne	Morgantown	WV 26508

MONROE:

Broyles, William S	Lindsay	WV 24951
Groves, Robert L	Union	WV 24983
Holliday,II, James R	Peterstown	WV 24963
Mann, Kenny W	Ballard	WV 24918
McGuire, Billy Joe	Union	WV 24983
McGuire, Joel L	Union	WV 24983
Shrewsbury, Phillip L	Peterstown	WV 24963

Wickline, Robert K	Lindside	WV 24951
Wilson, Fredy L	Greenville	WV 24945

MORGAN:

Anderson, John A	Berkeley Springs	WV 25411
Braithwaite, Lewis O	Berkeley Springs	WV 25411
Braithwaite, Lisa Jo	Berkeley Springs	WV 25411
Sensel, Douglas C	Berkeley Springs	WV 25411
Sensel, Ellen F	Berkeley Springs	WV 25411

NICHOLAS:

Coleman, Thomas J	Richwood	WV 25261
Day, Teddy K	Summersville	WV 26651
Hamilton, Ronald P	Craigsville	WV 26205
Mace, Patty Susan	Craigsville	WV 26205
Russell, Tiffany S	Summerville	WV 26651
Vickers, Raymond D	Summersville	WV 26651
Waters, John G	Summersville	WV 26651
White, Howard C	Summersville	WV 26651

OHIO:

Altmeyer, Jr., James E	Wheeling	WV 26003
Altmeyer, Sr., James E	Wheeling	WV 26003
Burke, Jr., William T	Wheeling	WV 26003
Cilles, Robert B	Wheeling	WV 26003
Clark, Richard W	Wheeling	WV 26003
Fahey, Eugene T	Wheeling	WV 26003
Fahey, Sean P	Triadelphia	WV 26059
Furbee, David L	Triadelphia	WV 26059
Jasko, III, Stephen M	Wheeling	WV 26003
Kepner, Alexander	Wheeling	WV 26003
Kepner, James B	Wheeling	WV 26003
Kepner, John W	Wheeling	WV 26003
Mathieu, Michael A	Wheeling	WV 26003
Patterson, Jr., Neil	Wheeling	WV 26003
Seabright, Drew R	Wheeling	WV 26003

PENDLETON:

Basagic, David J	Franklin	WV 26807
Kimble, Keith A	Franklin	WV 26807

POCAHONTAS:

Lantz, Douglas A	Buckeye	WV 24924
Smith, James L	Marlinton	WV 24954
VanReenen, Ivan C	Buckeye	WV 24924

PRESTON:

Bolyard, Robert	Kingwood	WV 26301
Bolyard, Jr., David W	Clarksburg	WV 26301
Field, Jerry Lee	Masontown	WV 26542
Lobb, James G	Kingwood	WV 26537
Mayfield, Morgan	Reedsville	WV 26547
Rotruck, A. Craig	Kingwood	WV 26537
Rotruck, Allen M	Kingwood	WV 26537
Smell, Thomas W	Kingwood	WV 26537
Smith Greaser, Sonia	Terra Alta	WV 26764
Spear, Carl R	Bruceton Mills	WV 26525
Spear, Mark Carl	Terra Alta	WV 26764
Taylor, Jeffrey Scott	Masontown	WV 26542
Turner, Rodney S	Bruceton Mills	WV 26525

PUTNAM:

Allen, Gregory D	Hurricane	WV 25526
Allen, Wesley R	Hurricane	WV 25526
Bias, Timothy E	Eleanor	WV 25070
Chapman, Christopher	Winfield	WV 25213
Chapman, III, John W	Hurricane	WV 25226
Conn, Matthew K	Winfield	WV 25213
Derrick, Keith R	Poca	WV 25159
Erin, Carl Douglas	Winfield	WV 25213
Garren, Wayman K	Hurricane	WV 25226
Harding, Chad R	Poca	WV 25159
Luikart, Michael E	Hurricane	WV 25526
Martin, Jason Randall	Scott Depot	WV 25560
Nowlin, Gregory K	Fraziers Bottom	WV 25082
Nunley, Dennis E	Scott Depot	WV 25560
Roberts, Keith A	Hurricane	WV 25226
Smith, Cheryl A	Hurricane	WV 25226

RALEIGH:

Blankenship, Bruce E	Beckley	WV 25801
Bowles, William E	Beckley	WV 25801
Brady, John R	Beckley	WV 25801
Burdette, Charles D	Whitesville	WV 25209
Calfee, Daniel R	Beckley	WV 25801
Calfee, III, Price H	Beckley	WV 25801
Diehl, Gary W	Beckley	WV 25801
Durgan, Victor P	Beckley	WV 25801
Durgan, Jr. Andrew	Beckley	WV 25801
Flanagan, Paul H	Sophia	WV 25921
Martin, Jr., Alvin H	Beckley	WV 25801
Melton, III, Henry E	Beckley	WV 25801
Moran, Michael E	Beckley	WV 25801

Patton, James E	Eccles	WV 25836
Powell, Cheryl P	Beckley	WV 25801
Quesenberry, Amos E	Shady Springs	WV 25918
Quesenberry, David	Beckley	WV 25801
Rine, Nicholas Todd	Beckley	WV 25801
Tankersley, Richie C	Coal City	WV 25823
White, Thomas M	Beckley	WV 25801

RANDOLPH:

Barb, Hugh Nicholas	Elkins	WV 26241
Hosteter, Kevin E	Montrose	WV 26283
Lothes, Anthony R	Elkins	WV 26241
Snyder, Roxie Lea	Mill Creek	WV 26280
Summerfield, Ryan	Elkins	WV 26241
Tomblyn Mark A	Elkins	WV 26241
Tomblyn, Philip C	Elkins	WV 26241

RITCHIE:

Bever, Jr., John M	Harrisville	WV 26362
Hinzman, Noah M	Harrisville	WV 26362
McCullough, Thomas A	Pennsboro	WV 26415

ROANE:

Taylor, John H	Spencer	WV 25276
Taylor, Mark E	Spencer	WV 25276
Taylor, Richard V	Spencer	WV 25276

SUMMERS:

Bowling, John Keith	Oak Hill	WV 25901
Fox, William Mark	Hinton	WV 25951
Johnson, David W	Hinton	WV 24951
Leslie, Coleman L	Talcott	WV 24981
Payne, Terry L	Spencer	WV 25276
Pivont, Jr., Leon R	Hinton	WV 25951
Pivont, III, Leon R	Hinton	WV 25951
Woodrum, Jack D	Hinton	WV 25951

TAYLOR:

Ford, Donald G	Grafton	WV 26354
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TUCKER:

Barb, Jeffrey A	Parsons	WV 26287
Barb, Jeffrey Adam	Parsons	WV 26287
DeMotto, L. Hugh	Redcreek	WV 26289
Hinkle, Gregory S	Davis	WV 26260

TYLER:

Furbee, David C	Alma	WV 26320
McKeever, Timothy E	Paden City	WV 26159
Myers, Randy Louis	Sistersville	WV 26175
Pritchett, Craig	Sistersville	WV 26175

UPSHUR:

Blackwell, R. Patrick	Buckhannon	WV 26201
Cutright, Deborah H	Buckhannon	WV 26201
Nester, Paul	Buckhannon	WV 26201
St. Clair, Jeffrey C	Buckhannon	WV 26201
St. Clair, M. Conrad	Buckhannon	WV 26201
Straight, Stephen A	Buckhannon	WV 26201
Tomblyn, Bruce N	Buckhannon	WV 26201
Tomblyn, Gary R	Buckhannon	WV 26201

WAYNE:

Amos, David G	Kenova	WV 25530
Bias, Timothy D	Kenova	WV 25530
Cochran, Jessica	Lavalette	WV 25535
Lipscomb, Brady K	Wayne	WV 25570
Mooney, William M	Wayne	WV 25570
Morris, Dana C	Wayne	WV 25570
Noble, Sonya Sayre	Huntington	WV 25704
Patrick, Charles L	Ceredo	WV 25507
Reger, George M	Kenova	WV 25530
Rollins, Harold E	Keova	WV 25530
Tiler, Chad	Wayne	WV 25570
Tiller, Deborah R	Wayne	WV 25570

WEBSTER:

Clutter, Jonathan D	Webster Springs	WV 26288
Coleman, Rodger L	Webster Springs	WV 26288
Morris, Michael J	Cowan	WV 26206
Reed, John D	Webster Springs	WV 26288

WETZEL:

Cecil, Joshua Clay	Hundred	WV 26575
Coen, Shawn T	Reader	WV 26167
Palmer, David B	Pine Grove	WV 26419
Palmer, Richard E	Pine Grove	WV 26419
Tennant, Roger E	Hundred	WV 26575
Varner, Stephen T	Littleton	WV 26581
Williams, Christopher	New Martinsville	WV 26155
Williams, Weldon P	New Martinsville	WV 26155

WOOD:

Bibbee, Lynley R	Vienna	WV 26105
Crowe, Willard S	Parkersburg	WV 26104
Hahn, Brian C	Parkersburg	WV 26101
Harbert, Jr., R. Edward	Parkersburg	WV 26104
Hickman, Mark E	Parkersburg	WV 26101
Kimes, David A	Parkersburg	WV 26101
Kimes, Larry G	Parkersburg	WV 26101
Lauderman, Aaron A	Parkersburg	WV 26101
Lauderman, Shawn	Parkersburg	WV 26101
Leavitt, Jonathan C	Parkersburg	WV 26101
Leavitt, Stephen P	Parkersburg	WV 26101
Parks, Alan E	Vienna	WV 26105
Plant, Michael Sean	Parkersburg	WV 26104
Rockhold, III, John W	Parkersburg	WV 26104
Spencer, II, Robert O	Parkersburg	WV 26101
Sprout, Steven E	Parkersburg	WV 26101
Tatman, Steven L	Parkersburg	WV 26101

WYOMING:

Cline, Rebekah E	Oceana	WV 24870
Ellis, Christopher	Pineville	WV 24874
Evans, Jr., Thomas	Oceana	WV 24870
Goode, Michael T	Pineville	WV 24874
Hughes, Cheri L	Oceana	WV 24870
Knotts, Michael T	Mullens	WV 25882
Stafford, Jerry R	Oceana	WV 24870
Wood, II, David	Mullens	WV 25882

FUNERAL HOMES AND/OR CREATORIES BY COUNTY

BARBOUR:

Schoonover-Stemple Funeral Chapel	Belington	WV 26250
Stemple and Foreman Funeral Home	Philippi	WV 26416
Talbott Funeral Home	Belington	WV 26250
Wright Funeral Home	Philippi	WV 26416

BERKELEY:

Brown Funeral Home	Martinsburg	WV 25402
Jefferson Chapel Funeral Home	Charles Town	WV 25414
Rosedale Funeral Home & Crematory	Martinsburg	WV 25402
South Berkeley Chapel	Martinsburg	WV 25402

BOONE:

Armstrong Funeral Home	Whitesville	WV 25209
Handley Funeral Homes	Danville	WV 25053
Madison Funeral Home	Madison	WV 25130

BRAXTON:

Greene-Robertson Funeral Home	Sutton	WV 26601
Richard M. Roach Funeral Home	Gassaway	WV 26624
Stockert-Sizemore Funeral Home	Flatwoods	WV 26621

BROOKE:

Chambers Funeral Home	Wellsburg	WV 26070
James Funeral Home	Wellsburg	WV 26070
Mullenbach Funeral Home	Follansbee	WV 26037
Reasner of Wellsburg	Wellsburg	WV 26070
Steel and Wolfe Funeral Home	Weirton	WV 26070

CABELL:

Beard Mortuary	Huntington	WV 25702
Callender Funeral Home	Huntington	WV 25703
Chapmans Mortuary	Huntington	WV 25702
Ferrell-Chambers Funeral Home	Huntington	WV 25303
Heck Funeral Home	Milton	WV 25541
Henson Mortuary Inc.	Huntington	WV 25705
Klingel Carpenter Mortuary	Huntington	WV 25701
Reger Funeral Home	Huntington	WV 25704
Wallace Funeral Home	Milton	WV 25541
Wallace Funeral Home	Barboursville	WV 25504

CALHOUN:

Stump Funeral Home	Grantsville	WV 26147
Stump Funeral Home	Arnoldsburg	WV 25234

Steel and Wolfe Funeral Home	Weirton	WV 26062
Turley Funeral Home	New Cumberland	WV 26047

HARDY:

Elmore Funeral Home	Moorefield	WV 26836
Fraley Funeral Home	Moorefield	WV 26836
Loy-Giffin Funeral Home	Wardensville	WV 26851
McKee Funeral Home	Baker	WV 26801

HARRISON:

Allen Funeral Home	Bridgeport	WV 26330
Amos Carvelli Funeral Home	Nutter Fort	WV 26301
Burnside Funeral Home	Bridgeport	WV 26330
Davis Funeral Home	Clarksburg	WV 26301
Davis Weaver Funeral Home	Clarksburg	WV 26301
Dorsey Funeral Home	Clarksburg	WV 26301
Greathouse Funeral Home	Clarksburg	WV 26301
Harbert Funeral Home	Salem	WV 26426
Harmer Funeral Home	Shinnston	WV 26431
Mountain Cremation Service	Clarksburg	WV 26301
Perine Funeral Home	Shinnston	WV 26431

JACKSON:

Casto Funeral Home	Evans	WV 25241
Casto Funeral Home	Evans	WV 25241
Roush Funeral Home	Ravenswood	WV 26164
Waybright Funeral Home	Ripley	WV 24271

JEFFERSON:

Colonial Funeral Home	Charles Town	WV 25414
Eackles-Spencer & Norton Funeral Home	Harpers Ferry	WV 25425

KANAWHA:

Barlow Bonsal Funeral Home (Crematory)	Charleston	WV 25301
Barlow Bonsall Funeral Home	Charleston	WV 25301
Bartlett-Burdette-Cox Funeral Home	Charleston	WV 25302
Bartlett-Chapman Funeral Home	St. Albans	WV 25177
Casdorph & Curry Funeral Home	St. Albans	WV 25177
Charleston Mortuary Service	Charleston	WV 25361
Cooke and Pauley Funeral Home	Nitro	WV 25143
Cooke Funeral Home	Cedar Grove	WV 25039
Cooke Funeral Home Crematorium	Nitro	WV 25143
Cunningham-Parker & Johnson Funeral Home	Charleston	WV 25302
Elk Funeral Home	Charleston	WV 25302
Fidler & Frame Funeral Home	Belle	WV 25015
Good Shepherd Mortuary	So. Charleston	WV 25303

Hafer Funeral Home	Elkview	WV 25071
Harding Funerals & Cremations	Charleston	WV 25304
Keller Funeral Home	Dunbar	WV 25064
Leonard Johnson Funeral Home	Marmet	WV 25315
Long & Fisher Funeral Home	Sissonville	WV 25320
Matics Funeral Home	Clendenin	WV 25045
O'Dell Funeral Home	Montgomery	WV 25136
Preston Funeral Home	Charleston	WV 25301
Pryor Funeral Home	East Bank	WV 25067
Snodgrass Funeral Home	So Charleston	WV 25309
Stevens and Grass Funeral Home	Malden	WV 25306
Tyler Mountain Funeral Home	Cross Lanes	WV 25356
Walton' Chapel of Faith Funeral Home	Charleston	WV 25387
Wilson Funeral Home	Charleston	WV 25302

LEWIS:

Hardman-Paletti Funearl Home	Weston	WV 26378
Morris Funeral Home	Jane Lew	WV 26378
Pat Boyle Funeral Home and Cremation Service	Jane Lew	WV 26378
Pat Boyle Funeral Home	Jane Lew	WV 26378

LINCOLN:

Curry Funeral Home	Alum Creek	WV 25003
Handley Funeral Home	Hamlin	WV 25523
Koontz Funeral Home	Hamlin	WV 25523
McGhee Funeral Home	West Hamlin	WV 25571

LOGAN:

Chatman Funeral Home	Logan	WV 25601
Collins Funereal Home 25647	Switzer	WV
Evans Funeral Home (crematory)	Chapmanville	WV 25508
Evans Funeral Home	Chapmanville	WV 25508
Freeman Funeral Home	Chapmanville	WV 25508
Honaker Funeral Home	Logan	WV 25601
James Funeral Home	Logan	WV 25601
Krantz-McNeely Funeral Home	Man	WV 25635

MARION:

Carpenter & Ford Funeral Home	Fairmont	WV 26554
Curry Chapel	Fairview	WV 26570
DeGarmo Funeral Home	Rivesville	WV 26588
Domico Funeral Home	Fairmont	WV 26554
Ford Funeral Home	Fairmont	WV 26555
Frey Home for Funerals	Fairmont	WV 26554
Hutson Funeral Homes	Farmington	WV 26751

Hutson Funeral Homes	Mannington	WV 26582
J. G. Lampkin Funeral Home	Fairmont	WV 26554
Masters Funeral Home	Mannington	WV 26582
R. C. Jones Funeral Home	Fairmont	WV 26554
Ross Funeral Home	Fairmont	WV 26554

MARSHALL:

Altmeyer Funeral Home	McMechen	WV 26040
Anderson Funeral Home	Moundsville	WV 26041
Anderson Funeral Home	Moundsville	WV 26041
Care Funeral & Cremation Service	Moundsville	WV 26041
Grisell's Funeral Service	Moundsville	WV 26041
Grisell Funeral Home (Crematory)	Moundsville	WV 26041
Kirby-Vance Chapel	Moundsville	WV 26041

MASON:

Anderson Funeral Home	New Haven	WV 25265
Crow-Hussell Funeral Home	Pt. Pleasant	WV 25550
Deal Funeral Home	Pt. Pleasant	WV 25550
Foglesong Roush Funeral Home	Mason	WV 25260
Wilcoxon Funeral Home	Pt. Pleasant	WV 25550

McDOWELL

Douglas Funeral Home	Welch	WV 24801
Fanning Funeral Home	War	WV 24892
Fanning Funeral Home	Welch	WV 24801
Fanning Funeral Home	Iaeger	WV 24844
Gregory-Page Funeral Home	Welch	WV 24801
The Douglas Mortuary	Welch	WV 24801
Widener Funeral Home	Northfork	WV 24868
Widener Funeral Home	Northfork	WV 24868

MERCER:

A-P McConnell Funeral Home	Bluefield	WV 24701
Bailey-Kirk Funeral Home	Princeton	WV 24740
Cravens-Shires Funeral Home	Bluefield	WV 24701
Fredeking Funeral Service	Princeton	WV 24740
Memorial Funeral Directory (Crematory)	Princeton	WV 24740
Memorial Funeral Directory	Princeton	WV 24740
Mercer Funeral Home of Bluefield	Bluefield	WV 24701
Mercer Funeral Home & Crematory (Crematory)	Bluefield	WV 24701
Richardson's Funeral Home of Keystone	Bluefield	WV 24701
Roselawn Funera Home and Crematory	Princeton	WV 24740
Seaver Funeral Service	Princeton	WV 24740
Seaver Funeral Service (Crematory)	Princeton	WV 24740

MINERAL:

Fredlock Funeral Home	Piedmont	WV 26750
Markwood Funeral Home	Keyser	WV 26726
Smith Funeral Home	Burlington	WV 26710
Smith Funeral Home	Keyser	WV 26726
Smith Funeral Home (Crematory)	Keyser	WV 26726
Upchurch Funeral Home	Fort Ashby	WV 26719

MINGO:

Chafin Funeral Home	Delbarton	WV 25670
Chambers Funeral Services, Inc.	Matewan	WV 25678
Mounts Funeral Home	Gilbert	WV 25621
Weaver Mortuary	Williamson	WV 25661

MONONGALIA:

Dering-Henson Funeral Home	Morgantown	WV 26505
Fred L. Jenkins Funeral Home	Morgantown	WV 26501
Hastings Funeral Home	Morgantown	WV 26505
Mancinelli Chapel	Morgantown	WV 26505
Omega Crematory	Morgantown	WV 26505
Owen-Neely Funeral Home	Blacksville	WV 26521
William McCulla Funeral Home	Westover	WV 26501

MONROE:

Broyles-McGuire Funeral Home	Union	WV 24983
Broyles-Shrewsbury Funeral Home	Peterstown	WV 24963
Groves Funeral Home	Union	WV 24983
Lobban Funeral Home	Alderson	WV 24910
Wickline Funeral Home	Lindside	WV 24951

MORGAN:

Kimble Funeral Home	Franklin	WV 26807
Helsey-Johnson Funeral Home	Berkeley Springs	WV 25411
Hunter-Anderson Funeral Home & Cremations	Berkeley Springs	WV 25411

NICHOLAS:

Simons-Coleman Funeral Home	Richwood	WV 26261
Waters Funeral Chapel	Summersville	WV 26651
White Funeral Home	Summersville	WV 26651
White Funeral Home	Summersville	WV 26651

OHIO:

Altmeyer Funeral Home	Wheeling	WV 26003
Altmeyer Funeral Home	Wheeling	WV 26003
Beiswenger Chapel	Wheeling	WV 26003
Burke Chapel	Wheeling	WV 26003

Dignity Funeral Services	Wheeling	WV 26003
Grisell Funeral Service	Wheeling	WV 26003
Kepner Funeral Home (Crematory)	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003

PENDLETON:

Basagic Funeral Home	Franklin	WV 26807
Kimble Funeral Home	Franklin	WV 26807

PLEASANTS:

Ingram Funeral Home	St. Marys	WV 26170
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POCAHONTAS:

Kimble Funeral Home	Franklin	WV 26807
Lantz Funeral Home	Buckeye	WV 24924
Kimble Funeral Home	Marlinton	WV 24954
Wallace & Wallace Funeral Home (Chapel only)	Arbovale	WV 24915

PRESTON:

Arthur H. Wright Funeral Home	Terra Alta	WV 26764
Bolyard Funeral Home	Clarksburg	WV 26302
Browning Funeral Home	Kingwood	WV 26537
Burke Chapel	Kingwood	WV 26537
Carl R. Spear Funeral Home	Bruceton	WV 26525
Field Funeral Home	Masontown	WV 26542
Kingwood Chapel	Kingwood	WV 26537
Morgan Funeral Home	Clarksburg	WV 26301
Sunset Cemetery (Cematory)	Kingwood	WV 26537

PUTNAM:

Allen Funeral Home	Hurricane	WV 25526
Chapman Funeral Home	Hurricane	WV 25526
Chapman Funeral Home	Hurricane	WV 25526
Chapman Funeral Services (Crematory)	Hurricae	WV 25526
Gatens-Harding Funeral Home	Poca	WV 25159
Haven of Rest Memory Gardens (Crematory)	Red House	WV 25168
Raynes Funeral Home	Buffalo	WV 25033
Raynes Funeral Home Eleanor Chapel	Buffalo	WV 25033

RALEIGH:

Blue Ridge Funeral Home	Beckley	WV 25801
Blue Ridge Funeral Home (Crematory)	Beckley	WV 25801
Calfee Funeral Home	Beckley	WV 25801
Durgan Funeral Home	Beckley	WV 25801
Melton Mortuary	Beckley	WV 25801

Melton Mortuary (Crematory)	Beckley	WV 25801
Ritchie & Johnson Funeral Parlor	Beckley	WV 25801
Rose & Quesenberry Funeral Homes	Beckley	WV 25801
Shady Springs Chapel	Beckley	WV 25801
Williams Blue Ridge Funeral Home	Sophia	WV 25921

RANDOLPH:

Lohr & Barb Funeral Home	Elkins	WV 26241
Randolph Funeral Home	Valley Bend	WV 26293
Randolph Funeral Home & Cremations (Crematory)	Valley Bend	WV 26293
Tomblyn Funeral Home	Elkins	WV 26241

RITCHIE:

McCullough Rogers Funeral Home	Pennsboro	WV 26415
Raiguel Funeral Home	Harrisville	WV 26362
Raiguel Funeral Home	Cairo	WV 26337

ROANE:

John H. Taylor Funeral Home	Spencer	WV 25276
Taylor-Vandale Funeral Home	Spencer	WV 25276

SUMMERS:

Pivont Funeral Home	Hinton	WV 25951
Ronald Meadows Funeral Parlors	Hinton	WV 25951

TAYLOR:

Bartlett Funeral Home	Clarksburg	WV 26301
Bradley J. Mayle Funeral Home	Flemington	WV 26347
Donald G. Ford Funeral Home	Grafton	WV 26354

TUCKER:

Hinkle Funeral Home	Davis	WV 26260
Lohr & Barb Funeral Home	Parsons	WV 26287
Summerfield Funeral Home	Parsons	WV 26287

TYLER:

Furbee Funeral Home	Alma	WV 26320
Furbee Funeral Home	Middlebourne	WV 26149
Myers Funeral Home	Sistersville	WV 26175

UPSHUR:

Alkire Funeral Home	Buckhannon	WV 26201
Heavner and Cutright Funeral Chapel	Buckhannon	WV 26201
Poling-St. Clair Funeral Home	Buckhannon	WV 26201
Tomblyn Whitescarver-Rundio Funeral Chapel	Buckhannon	WV 26201

WAYNE:

Ceredo-Kenova Funeral Home	Ceredo	WV 25507
Johnson-Tiller Funeral Home	Wayne	WV 25570
Morris Funeral Home, Inc.	Wayne	WV 25570
Rollins Funeral Home	Kenova	WV 25570

WEBSTER:

Adams-Reed Funeral Home	Cowen	WV 26206
Dodd & Reed Funeral Home	Webster Springs	WV 26288
Morris Funeral Home	Cowen	WV 26206

WETZEL:

Grissell Funeral Home	New Martinsville	WV 26155
Jarvis Funeral Home	Paden City	WV 26155
Jarvis Funeral Home	Paden City	WV 26155
Palmer Funeral Home	Pine Grove	WV 26419
Tennant Funeral Home	Hundred	WV 26575
Williams Funeral Home	Pine Grove	WV 26419

WIRT:

Busch-Kimes Funeral Home	Elizabeth	WV 26143
Matheny Whited Funeral Home	Elizabeth	WV 26143

WOOD:

Assured Cremation Services (Crematory)	Parkersburg	WV 26101
Kimes Funeral Home & Cremation Svc	Parkersburg	WV 26101
Lambert-Tatman Funeral Home	Parkersburg	WV 26102
Lambert-Tatman Funeral Home	Parkersburg	WV 26102
Lambert-Tatman Funeral Home	Parkersburg	WV 26102
Leavitt Funeral Home	Parkersburg	WV 26101
Mid-Ohio Valley Cremation Svc (Crematory)	Parkersburg	WV 26101
Sunset Funeral Home	Parkersburg	WV 26103
Vaughan Funeral Home	Parkersburg	WV 20102

WYOMING:

Adam Toler Memorial Funeral Home	Oceana	WV 24870
Calfee Funeral Services of Pineville	Pineville	WV 24874
Evans Funeral Home	Oceana	WV 24870
Stafford Family Funeral Home	Oceana	WV 24870
Tankersley Funeral Home	Mullens	WV 25882