

**STATE OF WEST VIRGINIA**

**UPDATE OF THE**  
**PRELIMINARY PERFORMANCE REVIEW OF THE**  
**OFFICE OF ENVIRONMENTAL ADVOCATE**

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**Citizens Guide to DEP not Published**

**Survey Data Collected but Currently not  
Evaluated by DEP**

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**OFFICE OF LEGISLATIVE AUDITOR**  
**Performance Evaluation and Research Division**  
**Building 1, Room W-314**  
**State Capitol Complex**

**CHARLESTON, WEST VIRGINIA 25305**  
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*PE98-21-113*

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**December 1998**

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Antonio E. Jones, Ph.D.  
Director



December 13, 1998

The Honorable Edwin J. Bowman  
State Senate  
129 West Circle Drive  
Weirton, West Virginia 26062

The Honorable Vicki Douglas  
House of Delegates  
Building 1, Room E-213  
1900 Kanawha Boulevard, East  
Charleston, West Virginia 25305-0470

Dear Chairs:

Pursuant to the West Virginia Sunset Law, we are transmitting an Update of the Preliminary Performance Review of the *Office of Environmental Advocate*, which will be reported to the Joint Committee on Government Operations on Sunday, December 13, 1998. The issues covered herein are "*Citizens Guide to DEP not Published and Survey Data Collected but Currently not Evaluated by DEP*."

We conducted an exit conference with the Office of Environmental Advocate on December 2, 1998.

Should you have any questions, let me know.

Sincerely,

A handwritten signature in black ink, appearing to read "Antonio E. Jones".

Antonio E. Jones

AEJ/wsc



## TABLE OF CONTENT

Executive Summary .....	7
<b>Issue Area 1:</b> <b>The adoption of certain management control techniques would raise efficiency and quicken the rate of completion of goals and duties .....</b>	<b>9</b>
<b>Appendix A:</b> Public Opinion Survey of Environmental Issues .....	11
<b>Appendix B:</b> Transmittal Letter and Agency Response .....	29



## Executive Summary

The Office of Environmental Advocate (OEA) was created to provide the citizens of the state an avenue of education and input into the Environmental Protection system, and to provide the Department of Environmental Protection (DEP) with information concerning the public attitude toward DEP policies. In June 1996 the Performance Evaluation and Research Division issued a preliminary review on the OEA. In February 1997, an update on the report was completed which determined that two recommendations were still in the planning stages. These two recommendations were part of Issue 1. The OEA was found to be in compliance with all recommendations of Issue 2. The following were the issues raised in the 1996 report.

Issue 1: The adoption of certain management control techniques would raise efficiency and quicken the rate of completion of goals and duties.

Issue 2: The rules promulgated by the DEP for the operations of the Advocate's Office were improperly filed as Interpretive Rules instead of Legislative Rules.

The table below shows the levels of compliance to measure agency compliance with recommendations of the original report.

<b>Levels of Compliance</b>
<u>In Compliance</u> - The Council has corrected the problems identified in the preliminary review.
<u>Partial Compliance</u> - The Council has partially corrected the problems identified in the final draft of the audit report.
<u>Planned Compliance</u> - The Council has not corrected the problem but has provided sufficient documentary evidence to find that the agency will do so in the future.
<u>In Dispute</u> - The Council does not agree with either the problem identified or the proposed solution.
<u>Non-Compliance</u> - The Council has not corrected the problem identified in the final draft of the audit report.
<u>Requires Legislation</u> - Cannot be addressed by the Council because statutory change is necessary.

**The OEA is in partial compliance with recommendation 4 (a poll of public opinion), and the agency is in non-compliance with recommendation 1 (an informal brochure of the DEP).**



**Issue Area 1: The adoption of certain management control techniques would raise efficiency and quicken the rate of completion of goals and duties.**

The original preliminary performance review released in June of 1996 noted that certain goals established by the OEA were not completed. These goals were important to accomplishing the mission of the agency. Insufficient planning was cited as one problem. Two of the goals are described below in Recommendations one and four from the original report.

**Recommendation 1**

*The OEA should complete the citizen's guide to the DEP and the informational brochures as soon as possible.*

**Level of Compliance: Non-Compliance**

The recommendation for the OEA to complete a citizen's guide to the DEP and informational brochures was originally made more than two years ago, in June, 1996. This was a stated goal of the OEA and was considered an important one by the Legislative Auditor in achieving the OEA's mission. The OEA developed a brochure to familiarize the public with the Department of Environmental Protection (DEP) in the spring of 1998, prior to the former Environmental Advocate leaving her position. Despite the brochure being developed this long ago, it has not been sent to the publisher and distributed to the public. The OEA has recently hired a new Environmental Advocate, who started on November 2, 1998. The Legislative Auditor was informed that the brochure will not be printed until the new Environmental Advocate has reviewed it. The Legislative Auditor recommends that the OEA inform the Joint Committee on their progress during the May 1999 Interim meetings.

**Recommendation 4**

*The OEA should use a scientific method of polling public opinion, even if it must contract for the service, to track the long term level of public satisfaction with the DEP.*

**Level of compliance: In Compliance**

Another stated goal of the OEA was to evaluate public opinion on the quality and effectiveness of DEP's functions. The 1996 performance review recommended using a scientific method of polling public opinion. In 1997, the OEA initiated a public opinion survey to measure public opinion concerning environmental issues. The survey was completed by the West Virginia University Survey Research Center (WVUSRC) in June of 1998. Appendix A shows the frequency analysis of responses to questions asked. Some results from the survey were as follows:

- 31.0% of those surveyed did not feel the air in their community was polluted at all, while 6.4% felt their air was extremely polluted.

- 53.6% of those surveyed said that they did not have access to air quality information in their communities, and 37.7% of these people would like to have this information more often
- 62.7% of those surveyed were aware of proposed changes in air quality regulations, and of these 67% were supportive of the changes.
- More than 60% of those surveyed found River Protection Regulations and Water Pollution Regulations to not be restrictive enough.
- Over  $\frac{1}{2}$  found Timber Harvesting Regulations not restrictive enough.

According to the DEP, the information gathered will be used to educate the staff of the DEP and members of the WV Legislature on public opinion regarding the quality and effectiveness of environmental laws and regulations of the state. The data is accessible to the Director and staff of the DEP as well as to other agencies for use.

## **APPENDIX A**

### **Public Opinion Survey of Environmental Issues**



## Frequencies (weighted by respondent)

			Missing	System Missing	112	15.7
RELR	Respondent	Frequency	Percent	Valid Percent	Cumulative Percent	
Total	712	100.0	100.0	100.0	100.0	
Valid	1 Respondent	712	100.0	100.0	100.0	
Total	712	100.0	100.0	100.0	100.0	
SXR	Sex of Respondent	Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	1 Male	342	48.0	48.0	48.0	
2 Female	370	52.0	52.0	100.0		
Total	712	100.0	100.0	100.0	100.0	
AGERCAT	Age of Respondent (categorized)	Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	5-10	18	24	11.3	15.9	
	11-15	55	59	8.2	24.7	
	16-20	55	43	6.0	32.0	
	21-25	29	62	8.7	41.1	
	26-30	34	52	7.4	49.6	
	31-35	39	64	9.1	58.7	
	36-40	44	83	11.6	70.3	
	41-45	49	76	10.6	80.9	
	46-50	54	76	10.6	91.5	
	51-55	59	59	8.2	100.0	
Total	712	100.0	100.0	100.0	100.0	
MSTATR	Marital status of respondent	Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	1 married	437	61.4	61.5	61.5	
	2 widowed	57	7.9	8.0	69.5	
	3 divorced	74	10.4	10.4	79.9	
	4 separated	4	5.5	5.5	80.4	
	5 married, apart	7	1.0	1.0	81.4	
	6 never married	132	18.6	18.6	100.0	
Total	712	99.9	100.0	100.0	100.0	
Missing	System Missing	1	.1	.1	.1	
Total	712	100.0	100.0	100.0	100.0	
SCHRCAT	Years of schooling for Respondent (categorized)	Frequency	Percent	Valid Percent	Cumulative Percent	
Percent	2.00	1 - 5 (elementary)	5	.7	.7	
	6 - 8 (middle)	38	5.4	5.4	6.0	
	9 - 12 (high)	350	49.2	49.2	55.3	
	13 - 15(some college)	173	24.2	24.2	79.5	
	16 (college degree)	73	10.2	10.2	89.7	
	17+ (post grad)	73	10.3	10.3	100.0	
Total	712	100.0	100.0	100.0	100.0	
HIDESR	Respondent's highest degree earned	Frequency	Percent	Valid Percent	Cumulative Percent	
Percent	1 HS/GED	387	54.3	64.4	64.4	
	2 Business/Technical	45	6.3	7.5	71.9	
	3 Associate	39	5.5	6.5	78.4	
	4 Bachelor	75	10.6	12.6	90.9	
	5 Master	43	6.0	7.1	98.1	
	6 Doctorate	5	.7	.8	98.9	
	7 Professional	7	1.0	1.1	100.0	
Total	712	100.0	100.0	100.0	100.0	
SCH2CAT	Years of schooling for person 2 (categorized)	Frequency	Percent	Valid Percent	Cumulative Percent	
Percent	1 HS/HI	111	111	111	111	

2.00	1 - 5	(elementary)	12	1.7	1.9	2.6	9.00	40 - 44	25	3.5	6.0	62.9
3.00	6 - 8	(middle)	33	4.6	5.2	7.7	10.00	45 - 49	19	2.7	4.7	87.5
4.00	912	(high)	353	49.6	55.4	63.2	11.00	50 - 54	8	1.2	2.0	89.6
5.00	13 - 15 (some college)		115	16.2	18.1	81.3	12.00	55 - 59	12	1.7	3.0	92.6
6.00	16 (college degree)	59		8.2	9.2	90.5	13.00	60 - 64	7	.9	1.6	94.2
7.00	17+ (post grad)	60		8.5	9.5	100.0	15.00	70 - 74	7	1.0	1.7	95.9
Total			637	89.5	100.0		16.00	75 +	17	2.4	4.1	100.0
Missing System Missing			75	10.5			Total	System Missing	407	57.1	100.0	
Total			712	100.0			Total	total	305	42.9		
HIGDEG2	Highest degree of person 2						Total	712	100.0			
Valid	1 HS/GED	344	Frequency Percent	46.9	Valid Percent	67.3	Cumulative Percent	67.3				
	2 Business/Technical	23		3.2		4.6		71.9				
	3 Associate	37		5.2		7.5		79.4				
	4 Bachelor	68		9.5		13.6		93.1				
	5 Master	24		3.4		4.9		98.0				
	6 Doctorate	6		.9		1.2		99.2				
Total	7 Professional	4		.5		.8		100.0				
Missing System Missing	216	30.3					Total	712	100.0			
Total		216										
RELR3	Relation to Person 3											
Valid	2 Spouse/Partner	6	Frequency Percent	.9	Valid Percent	1.5	Cumulative Percent					
	3 Child/Step/	271		38.0		66.6		68.1				
	4 Parent	78		10.9		19.1		87.2				
	5 Sibling	11		1.5		2.7		89.9				
	6 Relative	16		2.3		4.0		93.9				
	7 Boarder	4		.5		1.0		94.8				
	8 Other	21		3.0		5.2		100.0				
Total	407	57.1	100.0									
Missing System Missing	305	42.9					Total	712	100.0			
Total		305										
SEX3	Sex of Person 3											
Valid	1 Male	230	Frequency Percent	32.4	Valid Percent	56.8	Cumulative Percent	56.8				
	2 Female	176		24.7		43.2		100.0				
Total		406										
Missing System Missing	306	43.0					Total	712	100.0			
Total		306										
AGB3CAT	Age of person 3 categorized											
Valid	1.00	0 - 1	12	1.7	3.0	3.0						
	2.00	2 - 5	30	4.2	7.4	10.4						
	3.00	6 - 12	73	10.3	18.0	28.4						
	4.00	13 - 17	74	10.4	18.1	46.6						
	5.00	18 - 24	95	13.4	23.4	76.0						
	6.00	25 - 29	15	2.1	3.8	73.8						
	7.00	30 - 34	7	.9	1.6	75.4						
	8.00	35 - 39	6	.8	1.4	76.8						

8	Other	10	1.4	100.0
Total	246	34.5	100.0	
Missing	System	Missing	466	65.5
Total	466	65.5		
Total	712	100.0		
<b>SEX4 Sex of Person 4</b> Frequency Percent Valid Percent Cumulative Percent				
Valid	1 Male	139	19.5	56.7
2 Female	106	14.9	43.3	100.0
Total	245	34.5	65.5	
Missing	System	Missing	467	100.0
Total	467	100.0		
<b>AGE4CAT Age of Person 4 (categorized)</b> Frequency Percent Valid Percent Cumulative Percent				
Valid	1.00 0 - 1	13	1.8	5.1
2.00 2 - 5	32	4.6	13.2	
3.00 6 - 12	64	9.0	26.0	
4.00 13 - 17	52	7.3	21.2	
5.00 18 - 24	36	5.0	14.6	
6.00 25 - 29	3	.5	1.4	
7.00 30 - 34	2	.3	.8	
8.00 35 - 39	9	1.3	3.7	
9.00 40 - 44	9	1.2	3.6	
10.00 45 - 49	10	1.4	3.9	
11.00 50 - 54	3	.4	1.2	
12.00 55 - 59	2	.3	1.0	
13.00 60 - 64	2	.3	.8	
14.00 65 - 69	2	.3	.8	
15.00 70 - 74	2	.3	.8	
16.00 75 +	9	1.3	3.7	
Total	246	34.5	100.0	
Missing	System	Missing	466	65.5
Total	466	65.5		
Total	712	100.0		
<b>MSTAT4 Marital Status of Person 4</b> Frequency Percent Valid Percent Cumulative Percent				
Valid	1 married	24	3.4	10.0
2 widowed	8	1.1	3.1	13.1
3 divorced	2	.3	1.0	14.1
4 separated	2	.3	.8	14.9
5 married, apart	5	.7	2.0	16.9
6 never married	202	28.4	83.1	100.0
Total	243	34.2	100.0	
Missing	System	Missing	468	65.8
Total	468	65.8		
Total	712	100.0		
<b>SCH4CAT Years of schooling for person 4 (categorized)</b> Frequency Percent Valid Percent Cumulative Percent				
Cumulative Percent	(no school)	49	6.8	19.9
Valid	1.00 0	20.1	40.0	19.9
2.00 1 - 5 (elementary)	49	6.9	20.1	19.9
3.00 6 - 8 (middle)	45	6.3	18.4	58.5
4.00 9 - 12 (high)	64	8.9	26.0	84.5
5.00 13 - 15 (some college)	23	3.2	9.4	93.9
6.00 16 (college degree)	3	.4	1.2	95.0
7.00 17+ (post grad)	12	1.7	5.0	100.0
Total	245	34.4	100.0	
Missing	System	Missing	467	65.6
Total	467	65.6		
Total	712	100.0		
<b>HDEG4 Highest degree of person 4</b> Frequency Percent Valid Percent Cumulative Percent				
Total	712	100.0		
<b>RELRS Relation to Person 5 (categorized)</b> Frequency Percent Valid Percent Cumulative Percent				
Valid	2 Spouse/Partner	2	.3	2.1
	3 Child/Step/	59	8.3	64.6
	4 Parent	6	.8	6.4
	5 Sibling	8	1.2	9.2
	6 Relative	10	1.4	10.6
	8 Other	7	.9	7.1
Total	712	100.0		
<b>SEX5 Sex of Person 5 (categorized)</b> Frequency Percent Valid Percent Cumulative Percent				
Valid	1 Male	42	5.9	45.8
	2 Female	50	7.0	54.2
Total	91	12.8	100.0	
Missing	System	Missing	620	87.2
Total	620	87.2		
Total	712	100.0		
<b>AGEC4AT Age of person 5 (categorized)</b> Frequency Percent Valid Percent Cumulative Percent				
Valid	1.00 0	1	1.3	9.8
	2.00 1 - 5	16	2.3	17.9
	3.00 6 - 12	24	3.4	26.6
	4.00 13 - 17	21	2.9	27.7
	5.00 18 - 24	10	1.3	77.0
	6.00 25 - 29	1	.2	54.3
	7.00 30 - 34	2	.3	88.8
	8.00 35 - 39	3	.4	90.8
	9.00 40 - 44	4	.5	93.6
	10.00 45 - 49	6	.8	100.0
Total	712	100.0		
<b>MSTAT5 Marital Status of Person 5</b> Frequency Percent Valid Percent Cumulative Percent				
Valid	1 married	6	.8	6.4
	3 divorced	1	.2	7.4
	6 never married	84	11.8	92.2
	Total	91	12.8	100.0
Missing	System	Missing	620	87.2
Total	620	87.2		
Total	712	100.0		
<b>SCH5CAT Years of schooling for person 5 (categorized)</b> Frequency Percent Valid Percent Cumulative Percent				
Cumulative Percent	(no school)	25	3.6	27.9
Valid	1.00 0	1	.2	7.4
2.00 1 - 5 (elementary)	20	2.8	22.0	
3.00 6 - 8 (middle)	11	1.4	6.4	
Total	712	100.0		

4.00	9 - 12 (high)	27	3.7	29.0	93.0	Missing System Missing	694	97.6
5.00	13 - 15 (some college)	6	.9	7.0	100.0	Total	694	97.6
Total		91	12.8			Total	712	100.0
Missing System Missing		620	87.2			HIDE6G Highest degree of person 6		
Total		620	87.2			Frequency Percent		
Missing System Missing		712	100.0			Total	1.00	100.0
Total		712	100.0			HS/GED	.6	100.0
HIDE6G Highest degree of person 5						Missing System Missing	708	99.4
Frequency Percent						Total	708	99.4
Valid	1 HS/GED	16	2.2	89.3	89.3	Total	712	100.0
Percent						REL8 Relation to Person 7		
Valid	2 Business/Technical	2	.3	10.7	100.0	Frequency Percent		
Total		18	2.5	100.0		Total	.2	100.0
Missing System Missing		694	97.5			Missing System Missing	710	99.8
Total		694	97.5			Total	710	99.8
Total		712	100.0			Total	712	100.0
SEX7 Sex of Person 7						SEX7 Sex of Person 7		
Valid	1 Male	1				Frequency Percent		
Percent	3 Child/Step/	13	1.9	76.3	76.3	Total	.1	60.1
Valid	2 Female	4	.6	23.7	100.0	Missing System Missing	1	39.9
Percent	4 Parent	17	2.4	100.0		Total	2	100.0
Total		17	2.4	100.0		Total	2	100.0
Missing System Missing		694	97.6			AGE7CAT Age 7 of person (categorized)		
Total		694	97.6			Frequency Percent		
Total		712	100.0			Total	712	100.0
SEX6 Sex of Person 6						SEX6 Sex of Person 6		
Valid	1 Male	10	1.4	56.6	56.6	Frequency Percent		
Percent	2 Female	8	1.1	43.4	100.0	Total	.2	60.1
Valid	2 Total	17	2.4	100.0		Missing System Missing	710	99.8
Percent	Missing System Missing	694	97.6			Total	712	100.0
Total		694	97.6			MSTAR7 Marital Status of Person 7		
Total		712	100.0			Frequency Percent		
AGE6CAT Age of person 6 (categorized)						Total	712	100.0
Valid	1.00 0 - 1	1	.1	4.8	4.8	Missing System Missing	710	99.8
Percent	2.00 2 - 5	8	1.2	48.0	52.9	Total	712	100.0
Valid	3.00 6 - 12	3	.4	17.5	70.4	SCH6CAT Years of schooling for person 7 (categorized)		
Percent	4.00 13 - 17	1	.1	5.9	76.3	Frequency Percent		
Valid	10.00 45 - 49	4	.6	23.7	100.0	Total	712	100.0
Percent	Total	17	2.4	100.0		Missing System Missing	710	99.8
Missing System Missing		694	97.6			Total	712	100.0
Total		694	97.6			Missing System Missing	710	99.8
Total		712	100.0			Total	712	100.0
MSTAT6 Marital Status of Person 6						Missing System Missing	710	99.8
Valid	1 married	4	.6	23.7	23.7	Total	712	100.0
Percent	6 never married	13	1.9	76.3	100.0	HIDE6G Highest degree of person 7		
Valid	Total	17	2.4	100.0		Frequency Percent		
Percent	Missing System Missing	694	97.6			Total	712	100.0
Total		694	97.6			Missing System Missing	710	99.8
SCH6CAT Years of schooling person 6 (categorized)						Total	712	100.0
Cumulative Percent						REL8 Relation to Person 8		
Valid	1.00 0 (no school)	10	1.4	56.8	56.8	Frequency Percent		
Percent	2.00 1 - 5 (elementary)	2	.3	13.6	70.4	Total	.2	100.0
Valid	3.00 6 - 8 (middle)	1	.1	5.9	76.3	Missing System Missing	710	99.8
Percent	4.00 9 - 12 (high)	4	.6	23.7	100.0	Total	710	99.8
Total		17	2.4	100.0		Missing System Missing	710	99.8



CNYCITY		Live in open country or town/city		Valid		Percent		Cumulative Percent	
Total	CNTY/CITY	1 open country	317	1 open country	44.5	44.9	44.9	44.9	
18	Jackson	14	1.9	32.6					
19	Jefferson	16	2.2	34.8					
20	Kanawha	16	9.8	44.6					
21	Lewis	2	.3	45.0					
22	Lincoln	10	1.5	46.4					
23	Logan	28	3.9	50.3					
24	McDowell	11	1.5	51.8					
25	Marion	20	2.9	54.7					
26	Marshall	15	2.1	56.8					
27	Marshall	7	1.0	57.0					
28	Mercer	29	4.0	61.9					
29	Minerale	9	1.3	63.2					
30	Mingo	9	1.3	64.4					
31	Monongalia	40	5.6	70.1					
32	Monroe	4	.6	70.7					
33	Morgan	3	.4	71.0					
34	Nicholas	11	1.5	72.6					
35	Ohio	11	1.6	74.2					
36	Pendleton	4	.6	74.7					
37	Pleasants	2	.3	75.1					
38	Pocahontas	2	.3	75.3					
39	Preston	1	1.1	76.4					
40	Putnam	22	3.1	79.6					
41	Raleigh	33	4.6	84.2					
42	Randolph	10	1.4	84.6					
43	Ritchie	1	.1	85.7					
44	Roane	4	.6	86.3					
45	Summers	5	.7	87.0					
46	Taylor	4	.5	87.5					
47	Tucker	1	.2	87.6					
48	Tyler	5	.6	88.3					
49	Upshur	10	1.4	89.7					
50	Wayne	11	1.6	91.2					
51	Webster	4	.5	91.8					
52	Weston	10	1.4	93.2					
53	Wirt	4	.6	93.7					
54	Wood	32	4.5	94.5					
55	Wyoming	13	1.8	98.2					
Total		712	100.0	100.0					
RESREG	RESA region								
Total	Frequency	Percent	Valid	Percent	Cumulative	Percent	Cumulative	Percent	
1	94	13.2	13.2	13.2	13.2	13.2	13.2	13.2	
2	101	14.2	14.2	27.4	27.4	27.4	27.4	27.4	
3	114	16.0	16.0	43.5	43.5	43.5	43.5	43.5	
4	51	7.2	7.2	50.7	50.7	50.7	50.7	50.7	
5	67	9.4	9.4	60.1	60.1	60.1	60.1	60.1	
6	64	8.9	8.9	69.0	69.0	69.0	69.0	69.0	
7	147	20.6	20.6	89.6	89.6	89.6	89.6	89.6	
8	74	10.4	10.4	100.0	100.0	100.0	100.0	100.0	
Total	Total	712	100.0	100.0					
BIRTHNTY	R Born in this county?								
Total	Frequency	Percent	Valid	Percent	Cumulative	Percent	Cumulative	Percent	
1	yes	323	45.4	45.5	45.5	45.5	45.5	45.5	
2	no	387	54.4	54.5	100.0	100.0	100.0	100.0	
Missing	7 don't know	1	.1						
Total	Total	712	100.0						
WHRBORN	Born in WV, other state, other country								
Total	Frequency	Percent	Valid	Percent	Cumulative	Percent	Cumulative	Percent	
1	born in wv	196	27.5	50.5	50.5	50.5	50.5	50.5	
2	another state	186	26.1	47.9	98.5	98.5	98.5	98.5	
3	foreign country	6	.8	1.5	100.0	100.0	100.0	100.0	
Total	Total	388	54.5	100.0					
Missing	8 missing	1	.1						
System Missing	System Missing	323	45.4						

Total	BNEED2 Basic need not met #2	Frequency	Percent	Valid	Percent	Cumulative	Total	System Missing	211	25.6
Percent	Valid	1 TRANSPORTATION/Unspecif	1	.1	2.0	2.0	712	212	29.8	100.0
		3 Automobile insurance	1	.2	2.9	4.9				
		5 Auto	1	.2	3.2	8.1				
		7 Insurance, unspecified	1	.1	1.9	10.0				
		10 MEDICAL/HEALTH/Unspeci	2	.3	5.0	15.0				
		13 Medical bills/expenses	2	.3	4.2	19.2				
		15 Dental care	2	.2	3.4	22.6				
		22 Extra money/recreation	2	.3	5.2	27.9				
		30 UTILITIES (including g	8	1.1	16.7	44.6				
		32 Electric	1	.1	1.6	46.2				
		40 Food	8	1.1	16.6	62.8				
		50 SHELTER/HOUSING/PAYMENT	4	.5	7.7	70.5				
		51 House Upkeep/Improveme	3	.4	6.7	77.2				
		53 Furniture	1	.1	1.7	78.9				
		54 Fuel Oil	2	.2	3.7	82.6				
		60 Clothing	1	.1	1.4	84.0				
		65 Credit card bills	1	.1	1.7	85.6				
		70 Vacation	0	.1	1.1	86.7				
		80 Bills (general)	1	.2	2.6	89.3				
		90 Other basic needs/not	3	.4	6.4	95.7				
		100 Loans/Unspecified	2	.3	4.3	100.0				
	Total		46	6.4	100.0					
Missing	System Missing		666	93.6	666	93.6				
Total			712	100.0						
Total	RWORKSIT Respondent's work situation last week									
Percent	Valid	1 Working	362	50.9	51.1	51.1				
		2 With a job, but not	18	2.5	53.6	54.6				
		3 With a job, but temporar	8	1.1	1.1	57.6				
		4 Looking for work	21	3.0	57.6	58.5				
		5 Not looking for work	6	.9	58.5					
		6 Keeping house	87	12.3	70.8					
		7 Going to school	51	7.2	78.1					
		8 Unable to work due to di	46	6.4	84.5					
		9 Unable to work for other	6	.9	85.4					
		10 Retired	104	14.5	14.6	100.0				
	Total		709	99.7	100.0					
Missing	77 Don't Know		2	.3						
Total			712	100.0						
UNIONMBR Is R a union member										
Valid	1 Yes	2 No	3 Don't know	4 Don't know	5 Don't know	100.0				

MONTHSJOB		Number months R at job					
	Valid	0	Frequency	Percent	Valid	Percent	Cumulative Percent
Missing	777	Don't Know	0	.53.2	100.0		
888	Missing	2					
System Missing	331		.2				
Total	333		46.5				
			46.8				
			712	100.0			

MTHSJOB		Number months R at job					
	Valid	0	Frequency	Percent	Valid	Percent	Cumulative Percent
56	5	1.2	2.2	2.2	162	1.1	2.0
58	1	1.6	1.2	1.6	168	1.1	3.0
60	2	19.6	2.7	1.3	174	.4	3.4
62	1	.6	1.2	.7	180	.1	4.1
63	1	.2	1.2	.7	182	.5	4.6
64	3	.5	1.2	.6	184	.1	4.7
65	4	1.7	3.1	.5	187	.1	4.8
67	7	1.0	1.8	.5	193	.1	4.9
48	10	1.5	2.7	.7	195	.1	5.0
49	1	1.5	2.7	.7	197	.1	5.1
50	44	6.2	11.7	.5	200	.1	5.2
52	4	.5	1.0	.5	204	.4	5.5
54	3	.4	1.0	.8	211	.0	5.5
55	9	1.2	2.3	.8	211	.0	5.6
56	5	.6	1.2	.5	216	.1	5.7
75	0	.1	.1	.1	222	1.1	6.8
80	3	.4	.7	.7	228	.8	7.5
84	1	.2	.1	.2	240	6.1	8.1
95	1	.1	.1	.1	245	6.8	8.8
100	2	.4	.2	.4	252	1.1	8.9
140	1	.2	.3	.3	264	.5	9.4
Total	378		53.2	100.0	264	.7	95.9
Missing	777	Don't Know	0	.1	276	6	97.6
888	Missing	2			278	0	
System Missing	331		.2		288	3	
Total	333		46.5		298	2	
			46.8		300	6	
			712	100.0	312	2	

MTHSJOB		Number months R at job					
	Valid	0	Frequency	Percent	Valid	Percent	Cumulative Percent
56	5	1.2	2.2	2.2	162	1.1	2.0
58	1	1.6	1.2	1.6	168	1.1	3.0
60	2	19.6	2.7	1.3	174	.4	3.4
62	1	.6	1.2	.7	180	.1	4.1
63	2	.3	1.2	.6	182	.5	4.6
64	2	.3	1.2	.6	184	.1	4.7
65	1	.2	1.0	.2	187	.1	4.8
67	7	1.0	1.8	.5	193	.1	4.9
48	10	1.5	2.7	.7	195	.1	5.0
49	1	1.5	2.7	.7	197	.1	5.1
50	44	6.2	11.7	.5	200	.1	5.2
52	4	.5	1.0	.5	204	.4	5.5
54	3	.4	1.0	.8	211	.0	5.5
55	9	1.2	2.3	.8	211	.0	5.6
56	5	.6	1.2	.5	216	.1	5.7
75	0	.1	.1	.1	222	1.1	6.8
80	3	.4	.7	.7	228	0	
84	1	.2	.1	.2	240	6.1	
95	1	.1	.1	.1	245	6.8	
100	2	.4	.2	.4	252	1.1	
140	1	.2	.3	.3	264	.5	
Total	378		53.2	100.0	264	.7	95.9
Missing	777	Don't Know	0	.1	276	6	97.6
888	Missing	2			278	0	
System Missing	331		.2		288	3	
Total	333		46.5		298	2	
			46.8		300	6	
			712	100.0	312	2	

88	MISSING							
99	Refused							
	System Missing							
Total								
WHOPIE	Who is PIE in HH (Primary Income Earner)							
Percent		Frequency	Percent	Valid	Percent	Cumulative		
Valid	1 Respondent/Self	290	40.8	46.1	46.1			
	2 Spouse/Partner/	216	30.4	34.4	80.4			
	3 Son/Step/InLaw	3	.4	.4	80.8			
	5 Mother/step	16	2.2	2.5	83.4			
	6 Father/step	52	7.3	8.2	91.6			
	7 Sister/step	1	.1	.1	91.7			
	8 Brother/step	4	.6	.7	92.4			
	9 Share Equally	39	5.4	6.2	98.5			
	10 Other (not listed)	9	1.3	1.5	100.0			
Total		629	88.4	100.0				
Missing	99 refused		7	1.0				
	System Missing		75	10.5				
Total		82	11.6					
RATPAIR	Rate air pollution in community							
Percent		Frequency	Percent	Valid	Percent	Cumulative		
Valid	1 not at all polluted	212	29.8	30.1	30.1			
	2	253	35.6	36.0	66.1			
	3	138	19.4	19.6	85.6			
	4	59	8.3	8.4	94.0			
	5 extremely polluted	42	5.9	6.0	100.0			
Total		705	99.0	100.0				
Missing	7 don't know	6	.8					
	8 missing	1	.2					
Total		7	1.0					
AIRSOURCE	Routine info air quality info available							
Percent		Frequency	Percent	Valid	Percent	Cumulative		
Valid	1 yes	284	39.8	45.3	45.3			
	2 no	342	48.0	54.7	100.0			
Total		625	87.9	100.0				
Missing	7 don't know	86	12.0					
	8 missing	1	.1					
Total		86	12.1					
To al		712	100.0					
OPTINFO	How often air quality info available							
Percent		Frequency	Percent	Valid	Percent	Cumulative		
Valid	1 daily	149	20.9	63.8	63.8			
	2 weekly	39	5.5	16.9	80.7			
	3 monthly	36	5.0	15.3	95.9			
	4 biweekly	10	1.3	4.1	100.0			
Total		234	32.8	100.0				
Missing	7 don't know	47	6.6					
	8 missing	3	.4					
Total		478	67.2	100.0				
MOREINFO	Would like info more often							
Total		712	100.0					



		bronchitisage p3				
		Frequency	Percent	Valid	Percent	Cumulative Percent
31	.1	29.7	30.8	10.00	.3	37.4
32	.2	30.8	31.5	18.00	.2	35.2
33	.1	31.5	32.0	22.00	.1	37.4
34	.1	31.5	32.0	Total		72.6
36	.0	31.8	32.0	Missing		100.0
37	.1	32.0	32.0	System		
38	.3	32.0	35.6	Missing	5	
39	.2	32.0	37.8	System	5	
40	.6	42.9	42.9	Missing	706	99.2
41	.3	42.9	45.1	Total	706	99.2
43	.2	46.7	46.7	Total	712	100.0
BRCHAG4		bronchitisage p4				
		Frequency	Percent	Valid	Percent	Cumulative Percent
44	.3	49.0	49.0	Valid	.3	100.0
45	.3	51.7	51.7	Total	1	
47	.3	52.2	53.8	Missing	1	
48	.2	52.2	55.4	System	711	99.9
49	.1	51.6	56.2	Missing	711	99.9
51	.0	51.6	56.2	Total	712	100.0
BRCHAG5		bronchitisage p5				
		Frequency	Percent	Valid	Percent	Cumulative Percent
53	.1	61.6	61.6	Valid	3.00	100.0
54	.2	62.9	62.9	Total	1	
55	.3	65.8	65.8	Missing	1	
56	.4	68.1	68.1	System	711	99.9
57	.4	71.8	72.9	Missing	711	99.9
59	.1	72.9	73.7	Total	712	100.0
BRCHSMK1		bronchitissmoke p1				
		Frequency	Percent	Valid	Percent	Cumulative Percent
60	.1	73.7	73.7	Valid	1	100.0
61	.1	74.8	74.8	Total	36	
62	.4	77.9	77.9	2 no	76	31.8
63	.2	79.6	79.6	Total	21	68.2
64	.1	80.3	80.3	Missing	112	100.0
65	.4	83.5	83.5	7 don't know	1	
68	.2	85.6	85.6	8 missing	4	.6
69	.1	86.2	86.2	System	595	83.6
70	.1	88.8	88.8	Total	600	84.3
BRCHSMK2		bronchitissmoke p2				
		Frequency	Percent	Valid	Percent	Cumulative Percent
71	.2	90.2	90.2	Valid	1	100.0
72	0	.1	.4	Total	4	
73	3	92.8	92.8	2 no	76	15.2
74	2	94.5	94.5	Total	21	84.8
75	2	95.9	95.9	Missing	112	100.0
76	2	97.9	97.9	8 missing	4	.2
78	1	98.6	98.6	System	686	96.4
82	2	100.0	100.0	Total	687	96.5
Total	116	16.4	100.0	Total	712	100.0
BRCHSMK3		bronchitissmoke p3				
		Frequency	Percent	Valid	Percent	Cumulative Percent
Missing	888	Missing	1	2.00	no	100.0
Total	595	83.6	83.6	Total	5	
Total	712	100.0	Total	5		100.0
BRCHAGE2		bronchitisage p2				
		Frequency	Percent	Valid	Percent	Cumulative Percent
Valid	11	.1	1.8	1.8	.1	100.0
12	1	.1	3.3	5.1		
13	1	.1	3.0	8.1		
15	1	.1	3.0	11.0		
17	1	.1	3.7	14.7		
19	1	.2	4.5	19.2		
24	1	.2	5.3	24.5		
25	1	.2	4.4	28.9		
26	2	.3	9.1	38.0		
30	1	.1	3.3	41.3		
35	1	.1	3.3	44.7		
38	3	.4	9.8	54.4		
40	1	.1	4.8	58.4		
45	2	.3	6.7	65.7		
57	1	.1	3.0	68.7		
58	2	.3	9.6	78.3		
59	1	.1	3.6	81.9		
67	1	.1	4.1	86.0		
70	1	.2	4.4	90.4		
77	1	.2	5.7	96.1		
79	1	.1	3.9	100.0		
Total	26	3.6	100.0	Total	26	
Missing	686	96.4	96.4	Missing	88	
Total	686	96.4	96.4	missing	2	
Total	686	96.4	96.4	refused	1	.1
Total	686	96.4	96.4	Total	712	

Total		712	100.0						
EMPHAGE1	emphysemaage p1	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Valid	3	1.3	.1	.1	1.3				
	37	2	.2	3.0	4.3				
	39	1	.1	1.2	5.5				
	43	2	.3	4.1	9.7				
	54	1	.2	2.2	11.8				
	55	1	.1	1.7	13.6				
	56	1	.1	1.3	14.9				
	57	5	.7	9.9	24.7				
	59	1	.1	1.3	26.0				
	61	3	.4	5.8	31.8				
	62	4	.5	7.3	39.1				
	63	4	.5	7.1	46.2				
	64	2	.2	3.0	49.2				
	66	2	.3	4.4	53.7				
	67	1	.2	2.7	56.4				
	68	4	.5	7.1	63.5				
	70	6	.8	11.2	74.7				
	71	2	.2	3.3	78.0				
	72	0	.1	9	78.9				
	73	2	.3	3.5	82.4				
	75	3	.4	5.7	88.1				
	76	1	.1	1.0	89.1				
	77	1	.2	2.8	91.9				
	79	1	.1	1.9	93.9				
	83	1	.2	2.6	96.5				
	84	2	.3	3.5	100.0				
Missing	System	53	.7	4					
Total	System	659	92.6						
Total		712	100.0						
EMPHAGE2	emphysemaage p2	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Valid	38.00	2	.3	100.0	100.0				
	Total	712	.3	100.0					
Missing	System	710	99.7						
Total		712	100.0						
EMPHAGE3	emphysemaage p3	Frequency	Percent						
Missing	System	712	100.0						
Total		712	100.0						
EMPHAGE4	emphysemaage p4	Frequency	Percent						
Missing	System	712	100.0						
Total		712	100.0						
EMPHAGE5	emphysemaage p5	Frequency	Percent						
Missing	System	712	100.0						
Total		712	100.0						
EMPHSMK1	emphysemasmoke p1	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Valid	1	Yes	.19	2.7	37.1				
	2	No	.33	4.6	62.9				
	Total	52	.73	100.0					
Missing	System	660	92.7						
Total		712	100.0						
EMPHSMK2	emphysemasmoke p2	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Valid	1	Yes	.2	.3	100.0				
	Total	2	.3	100.0					
Missing	System	710	99.7						
Total		710	99.7						
EMPHSMK3	emphysemasmoke p3	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Missing	System	712	100.0						
Total		712	100.0						
EMPHSMK4	emphysemasmoke p4	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Missing	System	712	100.0						
Total		712	100.0						
EMPHSMK5	emphysemasmoke p5	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Missing	System	712	100.0						
Total		712	100.0						
LAWAIR	Air pollution regulations	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Percent				1	too restrictive	55	7.8		
				2	fine as they are	350	49.2		
				3	not restrictive enough	232	32.7		
Total				712		638	89.6		
Missing	7	don't know		7		70	9.9		
				9	refused	4	5		
Total				712		74	10.4		
LAWLIVER	River protection regulations	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Percent				1	too restrictive	22	3.1		
				2	fine as they are	217	30.4		
				3	not restrictive enough	401	56.4		
Total				712		640	89.9		
Missing	7	don't know		7		68	9.6		
				8	missing	1	.2		
				9	refused	2	.3		
Total				712		72	10.1		
LAWNLD	Wild natural areas regulations	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Percent				1	too restrictive	22	3.1		
				2	fine as they are	374	52.6		
				3	not restrictive enough	222	31.2		
Total				712		651	91.5		
Missing	7	don't know		7		56	7.9		
				8	missing	1	.1		
				9	refused	3	.4		
Total				712		60	8.5		
LAWCOLL	Coal mining regulations	Frequency	Percent	Valid	Percent	Cumulative	Percent		
Percent				1	too restrictive	51	7.2		
				2	fine as they are	262	36.9		
				3	not restrictive enough	215	30.2		
Total				712		712	100.0		

		Total		114		100	
Missing	7 don't know	175	24.6				
8 missing	4	.5					
9 refused	4	.5					
Total		183	25.7				
Total		712	100.0				
LAWENDGR	Endangered species regulations						
Percent							
Valid	1 too restrictive	36	5.1	6.0	6.0		
	2 fine as they are	376	52.9	62.3	68.3		
	3 not restrictive enough	192	26.9	31.7	100.0		
Total		604	84.9	100.0			
Missing	7 don't know	102	14.3				
8 missing	2	.3					
9 refused	4	.5					
Total		107	15.1				
Total		712	100.0				
LAWHTRBR	Timber harvesting regulations						
Percent							
Valid	1 too restrictive	30	4.2	4.9	4.9		
	2 fine as they are	257	36.1	42.4	47.3		
	3 not restrictive enough	320	44.9	52.7	100.0		
Total		607	85.3	100.0			
Missing	7 don't know	101	14.2				
8 missing	1	.1					
9 refused	3	.4					
Total		105	14.7				
Total		712	100.0				
LAWWTND	Wetland areas regulations						
Percent							
Valid	1 too restrictive	60	8.4	11.0	11.0		
	2 fine as they are	309	43.5	56.9	67.9		
	3 not restrictive enough	174	24.5	32.1	100.0		
Total		544	76.4	100.0			
Missing	7 don't know	161	22.6				
8 missing	2	.3					
9 refused	5	.8					
Total		168	23.6				
Total		712	100.0				
LAWWATER	Water pollution regulations						
Percent							
Valid	1 too restrictive	9	1.3	1.3	1.3		
	2 fine as they are	212	29.8	31.6	33.0		
	3 not restrictive enough	449	63.2	67.0	100.0		
Total		670	94.2	100.0			
Missing	7 don't know	35	4.9				
8 missing	3	.4					
9 refused	4	.5					
Total		41	5.1				
EPA_AWR2	Aware EPA regulatory change						
Percent							
Valid	1 Yes	443	62.3	62.5	62.5		
	2 no		265	37.3	37.5		
	Total		708	99.5	100.0		
Missing	7 don't know	3	.5				
Total		3	.5				
EPA_SPR2	Support EPA changes						
Percent							
Valid	1 extremely supportive	107	15.1	24.6	24.6		
	2 somewhat supportive	160	22.5	36.7	61.3		
	3 neutral	86	12.1	19.8	31.1		
	4 not very supportive	43	6.1	9.9	91.0		
	5 not at all supportive	39	5.5	9.0	100.0		
	Total		436	61.2	100.0		
Missing	7 don't know	7	1.0				
System Missing		269	37.7				
Total		276	38.8				
SRCHEAT	Primary heat source in home						
Percent							
Valid	1 gas (natural or propane)	375	52.7	52.7	52.7		
	2 electric		214	30.0	82.8		
	3 wood		48	6.8	89.6		
	4 kerosene		6	.8	90.4		
	5 coal		6	.9	91.3		
	6 oil		25	3.6	94.8		
	7 heat pump		30	4.3	99.1		
	9 none of above/none		6	.9	100.0		
Total		712	100.0				
OTHPARTY	Other political party						
Percent							
Valid	7 Libertarian Party	2	.2	4.0	4.0		
	9 No strong affiliation	16	2.2	40.1	44.1		
	10 Don't vote/No opinion	2.5	45.4	89.4			
	13 Anarchist/socialist	1	.1	1.8	91.2		
	14 UnAmerican	1	.1	1.9	93.1		
	15 Participant	1	.2	3.8	96.9		
	16 'a plain spoken person'	1	.2	3.1	100.0		
Total		39	5.5	100.0			
VOTED	Last four years voted						
Percent							
Valid	1 yes	500	70.3	72.4	72.4		
	2 no	191	26.8	27.6	100.0		
	Total	691	97.1				
Total		712	100.0				

Missing	2	Refused	2	Total	2.9	Total	675	94.8
MONEY	Last four years give money					Total	712	100.0
Valid	1 Yes	80	11.2	11.5	11.5	Valid	51.7	58.6
	2 no	612	86.0	88.5	100.0	democrat	368	58.6
	Total	692	97.2	100.0		republican	142	22.6
Missing	9 refused	20	2.8	2.8		3 independent	118	81.2
Total	Total	712	100.0	100.0	Total	628	18.8	
WRKCMPGN	Last four years work campaign					Missing	7	100.0
Valid	1 Yes	73	10.2	10.5	10.5	don't know	3	
	2 no	619	87.0	89.5	100.0	refused	41	5.7
	Total	692	97.2	100.0	Total	84	5.6	
Missing	9 refused	20	2.8	2.8	System Missing	40		
Total	Total	712	100.0	100.0	Total	712	100.0	
RACE	R's race/ethnicity					RACE	632	96.7
Percent	Valid	1	White/Caucasian			White/Caucasian	88.8	96.7
		2	Latino			2	.2	.3
		3	Black/African American			3	1.6	1.7
		4	American Indian/Native			4	.7	.8
		5	Asian			5	.5	.6
		Total			Total	654	91.8	100.0
		Missing	7	don't know		1	.2	
			9	refused		20	2.8	
			Total		System Missing		37	5.3
			Total		Total		58	8.2
							712	100.0
INC1	Income more/less than \$30,000					INC1	1	51.2
Frequency	Valid	1	\$30,000 or more			Valid	3040	55.0
Percent		2	Less than \$30,000			4050	45.0	
		Total			Total	5060	100.0	
		Missing	7	don't know		662	93.0	
			9	refused		8	1.1	
			Total		System Missing		40	5.6
			Total		Total		2	.3
							50	7.0
							712	100.0
INCOR30	Income categories more than \$30,000					INCOR30	1	14.4
Frequency	Valid	1	more than \$30,000			Frequency	1033	29.3
Percent		2	\$30,000 - \$40,000			4050	25.6	
		Total			Total	5060	8.8	
		Missing	7	don't know		63	18.0	
			9	refused		4	7070	72.9
			Total		System Missing		30	4.3
			Total		Total		350	83.3
							15	10.4
							49.2	45.0
							2.0	4.0
							48.8	44.0
							362	9.1
							Total	100.0
INCL30	Income categories less than \$30,000					INCL30	1	5.1
Frequency	Valid	1	< \$5,000			Frequency	14	2.0
Percent		2	\$5 - \$10,000			5 - 10,000	38	5.4
		Total			Total	64	9.0	
		Missing	77	Don't Know		10 - 15,000	64	22.5
			1			15 - 20,000	52	41.0
			System Missing			20 - 25,000	59	59.3
			674	94.7		25,000+	69	24.1
							83.4	9.6

6	25	- 30,000	47	6.6	16.6	
Total			284	40.0	100.0	100.0
Missing	7	don't know	8	1.2		
9	refused		6	.8		
System Missing			413	58.0		
Total			427	60.0		
Total			712	100.0		
PUBASST Any Public Assistance in HH income						
Valid	1	yes	54	7.6	8.0	8.0
2	no	626	88.0	91.8	.3	99.7
5		2	.3			
Total		683	95.9	100.0		100.0
Missing	7	don't know	4	6		
9	refused	25	3.5			
Total		29	4.1			
Total			712	100.0		
PERCASST Percent of income public assistance						
Valid	1		3	.4	6.8	6.8
5			4	.6	10.2	
10			1	.1	1.2	18.1
15			1	.1	1.6	19.7
20			1	.2	2.6	22.3
25			7	.9	15.3	37.6
30			3	.4	6.4	44.0
33			0	.9	.9	45.0
40			2	.3	5.4	50.4
50			7	.9	15.0	65.4
60			2	.3	4.3	69.7
75			3	.4	6.1	75.8
90			1	.2	2.7	78.5
100			9	1.3	21.5	100.0
Total			44	6.1		
Missing	777	Don't Know	7	1.0		
888	Missing	4	.5			
999	Refused	2	.2			
System Missing			656	92.1		
Total			668	93.9		
Total			712	100.0		



**APPENDIX B**

**Transmittal Letter and Agency Response**



**WEST VIRGINIA LEGISLATURE**  
*Performance Evaluation and Research Division*

Building 1, Room W-314  
1900 Kanawha Boulevard, East  
Charleston, West Virginia 25305-0610  
(304) 347-4890  
(304) 347-4939 FAX

Antonio E. Jones, Ph.D.  
Director



November 5, 1998

Michael Miano, Director  
Division of Environmental Protection  
10 McJunkin Road  
Nitro, West Virginia 25143-2506

Dear Director Miano:

This is to transmit a draft copy of the Update of the Preliminary Performance Review of the Office of Environmental Advocate, as required by the West Virginia Sunset Law (Code, 4-10-1 et seq.). Should you find factual or other errors in the report, please contact us immediately. It is my understanding that this report will be on the December agenda of the Joint Committee on Government Operations.

Your written response will be included in the draft distributed to committee members if received by December 7, 1998. Thank you for your cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read "Antonio E. Jones".

Antonio E. Jones

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*Joint Committee on Government and Finance*

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**Office of Environmental Advocate**  
**Response to the Office of Legislative Auditor**  
12/9/98

In the original June 1996 preliminary performance review, the Office of Legislative Auditor made seven recommendations to the Office of Environmental Advocate. Five of the seven objectives were completed by the former Environmental Advocate (EA). The recently hired EA has made strides to bring the remaining two recommendations into compliance.

*Recommendation 4 - The OEA should use a scientific method of polling public opinion, even if it must contract for the service, to track the long term level of public satisfaction with the DEP.*

The survey has been completed, the public opinion data has been evaluated, and given to the Office of Legislative Auditor. By completing this goal, Recommendation 4 is now *in compliance*.

*Recommendation 1 - The OEA should complete the citizen's guide to the DEP and the informational brochures as soon as possible.*

The OEA has completed and printed the informational brochures describing the mission statement, services provided by the Advocate office, and the toll-free informational phone number. Completion of the informational brochures, one-half of Recommendation 1 is now *in compliance*.

The citizen's guide to the DEP is in final draft and the draft has been distributed to the Chiefs of the agency for comments. The guide will be in print and delivered to the Office of Legislative Auditor by March 1999.

