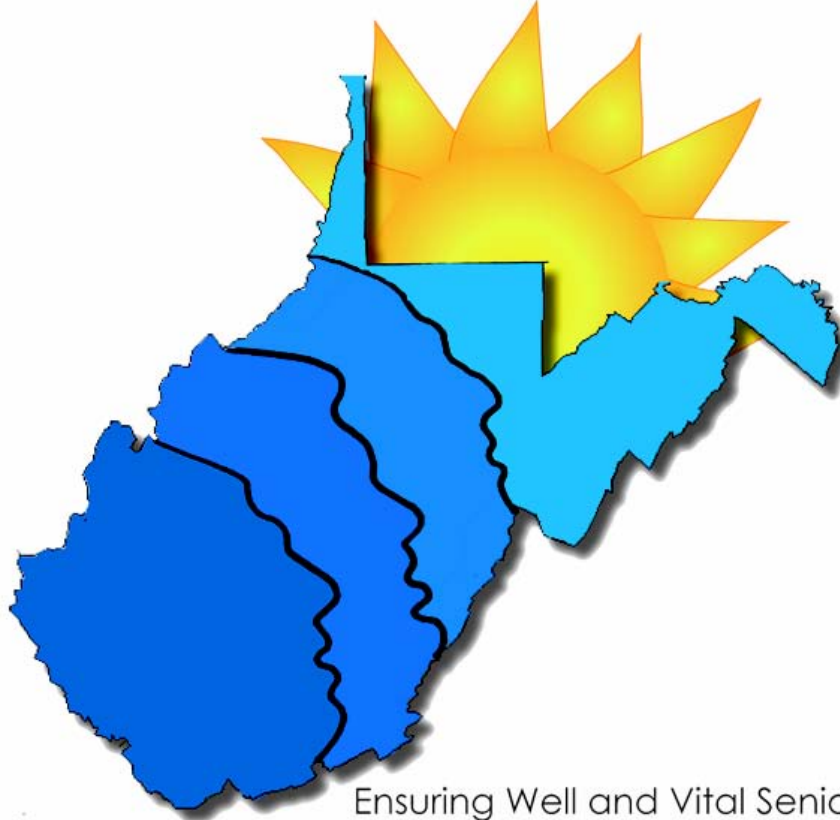


West Virginia
Bureau of Senior Services



Ensuring Well and Vital Seniors

2007 Annual Report

**WEST VIRGINIA
BUREAU OF SENIOR SERVICES
ANNUAL REPORT
TABLE OF CONTENTS**

OVERVIEW & MISSION	1
COUNCIL ON AGING	2
2007 HIGHLIGHTS	3 - 5
PROGRAMS AND SERVICES	
OLDER AMERICANS ACT PROGRAMS	6
CAREGIVER SUPPORT	6
SUPPORTIVE SERVICES	6
NUTRITION	7
LEGAL ASSISTANCE	7
LONG-TERM CARE OMBUDSMAN	7
SENIOR COMMUNITY SERVICE EMPLOYMENT	
PROGRAM (SCSEP)	7 - 8
OTHER PROGRAMS AND GRANTS	8
LEGISLATIVE INITIATIVE FOR THE ELDERLY (LIFE)	8
ALZHEIMER'S DISEASE DEMONSTRATION GRANT	
TO STATES (ADDGS)	8
FAMILY ALZHEIMER'S IN-HOME RESPITE (FAIR)	8
FAIR PLUS	8
WEST VIRGINIA STATE HEALTH INSURANCE	
PROGRAM (SHIP)	9

ANNUAL REPORT, CONT.

MEDICAID AGED & DISABLED WAIVER (ADW)	
PROGRAM AND <i>PERSONAL OPTIONS</i>	9
MEDICAID PERSONAL CARE	9
AGING & DISABILITY RESOURCE CENTERS	
DEMONSTRATION GRANT	10
GOLDEN MOUNTAINEER DISCOUNT CARD	10
END-OF-LIFE INITIATIVES	10
THE LIGHTHOUSE PROGRAM	10
SPECIAL EVENTS	11
GOVERNOR'S SUMMIT ON AGING	11
ROBERT W. JACKSON SENIOR CONFERENCE	11
SILVER HAIRED LEGISLATURE	11
RESEARCH AND DEVELOPMENT	12
FUNDING	13
COLLABORATIONS & PARTNERSHIPS	14
EXHIBITS	
A: AREA AGENCIES ON AGING	
B: COUNTY SENIOR SERVICE PROVIDERS	
C: WEST VIRGINIA'S SENIOR POPULATION BY AGE	
D: FISCAL YEAR 2007 EXPENDITURES BY SOURCE	
E: FISCAL YEAR 2007 EXPENDITURES BY PROGRAM	
F: BUREAU OF SENIOR SERVICES ORGANIZATIONAL CHART	
G: BUREAU OF SENIOR SERVICES STAFF LISTING	

OVERVIEW

The West Virginia Bureau of Senior Services, located at Charleston Town Center, is a cabinet-level agency within state government and acts as the lead entity for programs serving older West Virginians. A Commissioner, appointed by the Governor, is the chief administrative officer and oversees all program and fiscal operations. In addition to agency staff, the Bureau has a 15-member Advisory Council on Aging.

MISSION

To be West Virginia's premier advocate for the provision of in-home and community-based services for the state's seniors and others served by our programs.

To be faithful stewards of the federal and state monies entrusted to our care for the provision of services throughout West Virginia.

**WEST VIRGINIA BUREAU OF SENIOR SERVICES
COUNCIL ON AGING
MEMBERSHIP**

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Highlights 2007

Alzheimer's Disease Demonstration Grant

The second year of a three-year Alzheimer's Disease Demonstration Grant was completed; we are in the second three-year cycle that has been awarded. The goals of the grant are threefold: to provide Continuum of Contact for up to 500 families of individuals with Alzheimer's disease; to identify the roles/activities of Hospice regarding palliative care, and provide grief and bereavement counseling for persons with Alzheimer's disease and their families; and to support, enhance, and expand respite care.

Family Alzheimer's In-Home Respite

Family Alzheimer's In-Home Respite (FAIR), a state-funded respite program available in all 55 counties, provided more than 9,000 hours of service per month to nearly 250 Alzheimer's family caregivers.

Medicare Call Center

The Bureau's Medicare Call Center began operation in November 2005 with an initial purpose of assisting those with Medicare to navigate the new prescription drug benefit. The Call Center has evolved, and the staff now handles West Virginians' questions on all Medicare topics. The Call Center's toll-free telephone hotline is supported by the Bureau and funded by a federal grant from the Centers for Medicare & Medicaid Services. Medicare beneficiaries, their families, and caregivers can contact the call center Monday-Friday from 8:30 a.m. – 4:30 p.m. Counseling service is also available for "walk-ins."

Meals

More than 33,300 seniors received over 2.4 million meals in their homes or at county nutrition sites. The meals program, traditionally funded by federal Older Americans Act monies, was able to expand this year due to funding provided by the West Virginia Legislature.

Medicaid Programs

The Medicaid Aged & Disabled Waiver Program and the Medicaid Personal Care Program served approximately 9,000 people in all 55 counties. The programs provide in-home services that allow participants—seniors and the disabled—to remain living in the community.

Ombudsman Program

The West Virginia Long-Term Care Ombudsman Program conducted 1,109 monitoring visits in 289 long-term care residential facilities. The Ombudsman Program investigated and closed out 1,282 complaints—an increase of over 25% from last year. Of the complaints that were verified, more than 80% were resolved to the satisfaction of the resident and/or the complainant. In addition, the ombudsman staff had contacts with 33 family councils—almost all of the resident councils that exist in nursing homes;

participated in 31 community educational sessions (e.g., health fairs); and conducted 77 trainings for long-term care facility staff, primarily on resident rights, dealing with abuse, and abuse reporting. Ombudsman staff also provided 670 telephone consultations to individuals in the community and 738 telephone consultations to facility staff.

Employment

Through the Senior Community Service Employment Program, 34 low-income seniors were placed in unsubsidized employment, with an additional 84 seniors participating in training programs across the state. During the last year, participants in the employment training program provided 67,572 hours to various nonprofit organizations.

Conferences & Coalitions

More than 300 seniors from 40 counties received education on nutrition, exercise, gardening, medications and reactions, Medicare, fire safety, and caregiver stress at the Bureau's annual senior citizens' conference at Cedar Lakes in Ripley. More than 225 professionals attended the 15th Annual West Virginia Governor's Summit on Aging in September in Chester. New for the Summit this year was a one-day pre-conference intensive about depression, mental illness, and suicide in the elderly population.

The Bureau continues to provide opportunities to increase physical activity through a community-based grant with West Virginia on the Move; to participate with the Mountains of Hope Comprehensive Cancer Coalition, the West Virginia Asthma Coalition, and the Osteoporosis/Arthritis Advisory Council to provide health information to seniors; and to partner with West Virginia University to provide "Enhanced Fitness"—an evidence-based program—for seniors in eight counties.

NEW INITIATIVES

Personal Options

Through a grant from the Robert Wood Johnson Foundation that began in 2004, the Bureau, in cooperation with the West Virginia Bureau for Medical Services, developed a consumer-directed "Cash & Counseling" component in the Medicaid Aged and Disabled Waiver Program, offering participants an additional service model to choose from (i.e., participants can now choose to be served by a traditional service provider agency or they can elect to hire their workers directly). Enrollment for the new program, entitled *Personal Options*, began in May 2007. There will be approximately 125 participants in *Personal Options* by the end of the calendar year.

ADRCs

West Virginia's state-funded Aging and Disability Resource Centers (ADRCs) —"one-stop shops" that inform seniors and adults with physical disabilities and their families about long-term care services—will serve approximately 1,200 individuals and their families. The ADRCs expanded service areas from Marion and Ohio counties to statewide coverage November 1, 2007. A new brochure was developed, and a website—www.wvnavigate.org—and toll-free number—1-866-WVS-ADRC (1-866-987-2372)—were put in place to support the ADRCs.

Lighthouse

The Lighthouse state-funded program began July 1, 2007. Designed to assist medically eligible seniors (60+), who are not eligible for Medicaid, with in-home services, it is estimated that 1,000 seniors will receive Lighthouse services by the end of the calendar year.

FAIR Plus

In October 2007, the Bureau received a grant of \$533,364 from the U.S. Administration on Aging, entitled the "Nursing Home Diversion Modernization Grant." This 18-month grant has been named *FAIR Plus* in West Virginia and will provide stipends to 50 Alzheimer's family caregivers beginning July 2008. Twelve federal grants were awarded; West Virginia's grant application was ranked #1 in the nation out of 30 submitted.

Stanford University Chronic Disease Self-Management Program

Two Bureau staff members participated in the evidence-based Stanford Chronic Disease Self-Management Program training provided by Marshall University. They are now certified to instruct participants in the program (a two-hour/week, six-week course) in how to deal not only with their chronic disease(s) symptoms but also with the impact chronic disease has on their lives and emotions. It has been found that participants in the Stanford program have improved their healthful behaviors (exercise, cognitive symptoms management, coping, and communications with physicians), improved their health status (self-reported health, fatigue, disability, and health distress), and decreased the length of hospital stays.

West Virginia Transition Initiative

The West Virginia Transition Initiative, based on the federal "Money Follows the Person" rebalancing grant, commenced in July 2007. The purpose is to coordinate services, resources, and providers, enabling nursing home residents to return to their communities to live. Working in partnership with the Olmstead Office, the Initiative will serve approximately 50 people within the first year of operation.

Programs and Services 2007

OLDER AMERICANS ACT PROGRAMS

The Older Americans Act (OAA) is among the most important contributions of aging legislation ever enacted by Congress; its goal is to provide the framework for the administration of services for Americans aged 60 and older, and to provide support to families who care for older individuals. As the West Virginia State Unit on Aging, the Bureau of Senior Services is designated to administer the OAA.

As required by the OAA, area agencies on aging throughout the state are designated (see Exhibit A); they provide short- and long-range planning, act as advocates on behalf of the regions' elderly, and provide monitoring and assistance to the county aging providers. Funds are allocated by a federally mandated formula to the area agencies on aging and are, in turn, distributed to the state's county aging providers (senior centers). This year, more than 52,300 West Virginians were served with OAA services. There is no charge to seniors or their families for OAA services, although contributions are encouraged. The direct provision of services to seniors is made possible by the efforts of a variety of local organizations that operate senior centers in all 55 counties. Locally constituted boards govern these nonprofit organizations. (See Exhibit B for a list of West Virginia's county aging providers.) The mission of the Bureau could not be accomplished without the work of the area agencies on aging and the local service providers.

The Older Americans Act Programs consist of the following:

Caregiver Support

The Family Caregiver Support Program provides information and support to individuals who are caring for elderly family or friends. Services include assistance to caregivers in accessing services, individual counseling, organization of support groups, training to assist caregivers, and respite care (in both home and group settings).

Supportive Services

Local aging providers offer a variety of supportive services to seniors. Each county aging program offers transportation for seniors to access senior centers, grocery stores, doctors, and pharmacies. Other services may include health screenings, exercise programs, and information and referral. For seniors who are homebound, the aging programs offer chore and housekeeping services, assistance with shopping, and telephoning/visiting assurance programs.

Nutrition

Congregate meals are served in senior centers and their satellite sites to seniors who are able to leave their homes. These meals meet federally mandated nutrition requirements and also offer an opportunity for seniors to socialize. Home-delivered meals, which also meet nutrition requirements, are delivered directly to homebound seniors. This year, West Virginia's aging network served approximately 2.4 million congregate and home-delivered meals.

Legal Assistance

Legal services are available to senior citizens who are homebound, disabled, living in rural areas, or who are unable to hire private attorneys, through a contract with West Virginia Senior Legal Aid, Inc. (WVSLA). This year, WVSLA served 760 seniors in each of the state's 55 counties, providing 2,065 hours of legal assistance, including 164.25 hours of pro bono case services from private attorneys in 60 cases across 27 counties. WVSLA's client access points include a toll free number (1-800-229-5068) and a web site, www.seniorlegalaid.org. This year WVSLA published the WV Elder Advocacy Quarterly (in conjunction with the state's Long-Term Care Ombudsman Program), and distributed it to 1,000+ seniors and senior service providers. It also published the 8th edition of its manual of *Legal Questions Frequently Asked by West Virginia Seniors*. WVSLA provided legal information to 770 workshop participants this year on topics including mental capacity and legal decision-making, Medicaid and Medicare, dealing with debt, proactive legal planning, and domestic violence in later life.

Long-Term Care Ombudsman

The Long-Term Care Ombudsman Program advocates for residents of long-term care facilities. This often involves educating residents and their families and/or legal representatives about their rights. The services provided are important to the health and well-being of our frailest population—those living in nursing facilities, assisted living facilities, or similar settings.

The Ombudsman Program utilizes nine separate regions, each containing a paid regional ombudsman and, in some instances, one or more volunteers.

Additionally, program staff include a state ombudsman, a supervisor/volunteer coordinator, and an attorney.

Senior Community Service Employment Program (SCSEP)

The Senior Community Service Employment Program (SCSEP) is an employment training program, targeting people aged 55 and older who have a limited income. The purpose of the program is to provide seniors with the necessary skills needed to join the workforce by placing them at nonprofit organizations for up to twenty-seven months. The Bureau of Senior Services administers the SCSEP via a contract with the U.S. Department of Labor. The Bureau, in turn, contracts with three county aging providers to assist up to 136 older people in fourteen counties. The remaining counties across the state

access training through either Experience Works or the National Council on Aging.

During the past year, Preston County Senior Citizens, Putnam Aging Program, and the Council on Aging in Wyoming County provided employment training to 129 people with a total of 34 obtaining independent employment as a result of the SCSEP. During the past year, these workers provided a total of 43,032 hours to general community service groups with an additional 67,572 hours to senior-focused nonprofit organizations.

OTHER PROGRAMS AND GRANTS

Legislative Initiative for the Elderly (LIFE)

LIFE is funded by the State Legislature through lottery funds. Services delivered with these funds are modeled after those provided by the Older Americans Act, with each county aging provider receiving funds to be used to expand and enhance those services. This year 17,800+ individuals received 418,000+ hours of LIFE services.

Alzheimer's Disease Demonstration Grant to States (ADDGS)

The ADDGS is currently in the final year of a three-year grant. (This is the second cycle of three-year grants—the first originally awarded in 2002.) The grant will conclude in 2008. (See Highlights for more details about the ADDGS.)

Family Alzheimer's In-Home Respite (FAIR)

With funding provided by the Legislature, the Bureau implemented FAIR in 38 counties, beginning July 1, 2006. In September 2006, after training their in-home workers, county aging providers served 21 families statewide, providing 398 hours of service. By September 2007—one year after the first caregivers received respite service, the program was serving more than 240 families per month, averaging over 9,000 hours of service each month.

Originally, FAIR provided up to eight hours of respite per week for caregivers of individuals with a diagnosis of Alzheimer's disease or a related dementia. Early in 2007, the maximum number of respite hours per week was increased to sixteen. FAIR is totally state-funded and is now available in all 55 counties.

FAIR Plus

In October 2007, the Bureau received a grant of \$533,364 from the U.S. Administration on Aging, entitled the "Nursing Home Diversion Modernization Grant." This 18-month grant has been named *FAIR Plus* in West Virginia and will provide stipends to 50 Alzheimer's family caregivers beginning July 2008. Twelve federal grants were awarded; West Virginia's grant application was ranked #1 in the nation out of 30 submitted.

West Virginia State Health Insurance Program (SHIP)

WV SHIP is administered by the Bureau of Senior Services through a grant from the Centers for Medicare & Medicaid Services and serves West Virginians receiving Medicare. The program provides assistance to beneficiaries, through one-on-one and telephone counseling, group presentations, and via the media. Information is provided to beneficiaries, their families, and caregivers on a variety of Medicare topics, including assistance with prescription medications, preventive services, Medigap policies, and Medicare Savings Programs. Additionally, the Bureau's Medicare Call Center, which opened in November 2005, answers questions about all matters related to Medicare. The Call Center uses the WV SHIP statewide toll-free number (1-877-987-4463).

Counselors are located at the Bureau and in all 55 county senior centers. There are also four SHIP Coordinators located within the state's Aging and Disability Resource Centers (ADRCs).

Medicaid Aged & Disabled Waiver (ADW) Program and *Personal Options*

The Bureau of Senior Services conducts the day-to-day operational administration and monitoring of the Medicaid ADW Program, which is available in all 55 counties and provides in-home health care for eligible members. The program served 4,737 members in FY 2007. To be eligible for the ADW, individuals must be 18 years of age or older and residents of West Virginia; they must require the same level of care provided in a nursing facility as determined by a comprehensive medical assessment; and their services cannot exceed the average cost of nursing home care. ADW members can choose to receive their services—case management, homemaker, medical adult day care, transportation, and RN consulting services—from an agency, or they can choose *Personal Options*, a self-directed component that allows members to hire their own workers and/or purchase goods and services. *Personal Options* was made possible by a Robert Wood Johnson Foundation grant that began in 2004 and concluded this year. BoSS registered nurses provide full-time ADW programmatic monitoring to assure quality services and to meet federal and state regulations.

Medicaid Personal Care

The Medicaid Personal Care Program provides services in the home or in the workplace to members who are certified as requiring these services by a physician. In FY 2007, 4,149 Personal Care members were provided in-home, hands-on, medically necessary activities, such as dressing, personal hygiene, feeding, assistance with self-administration of medications, and meal preparation. Other services include environmental support and assistance outside the home to help obtain/retain competitive employment of at least 40 hours/month. Registered nurses at the Bureau of Senior Services provide full-time programmatic monitoring to assure quality services and to meet federal and state regulations.

Aging and Disability Resource Centers Demonstration Grant

Two Aging and Disability Resource Centers (ADRCs—one-stop shops that inform and assist seniors and adults with physical disabilities and their families to make informed decisions about long-term care services and how to access these services) continue to operate in Marion and Ohio counties and provide services in seven counties. These offices will continue to be funded by a grant issued by the U.S. Administration on Aging and the Centers for Medicare & Medicaid through September 2008. Governor Joe Mansion III and the State Legislature approved additional funding for ADRCs to be developed statewide in all 55 counties. This statewide expansion began November 1, 2007. (See Highlights for more information about ADRCs.)

Golden Mountaineer Discount Card

The Golden Mountaineer Discount card offers West Virginians aged 60 and over discounts on prescription medicine, retail items, restaurant dining, and professional services. Caremark, a pharmacy benefits manager, administers the prescription component of this program through a network of approximately 350 West Virginia pharmacies.

End-of-Life Initiatives

The Bureau provides two booklets related to end-of-life decision-making and care. *Five Wishes* lets individuals determine how they wish to be treated if they are seriously ill, including choices related to spiritual, personal, and emotional needs, as well as medical wishes. *Hard Choices for Loving People*, which provides guidance to patients and their families as they face difficult treatment choices and life-prolonging medical decisions, is distributed through a cooperative agreement with AARP WV.

The Bureau also partners with the WV Center for End-of-Life Care, Hospice Council of WV, and the Alzheimer's Association, WV Chapter, to improve quality of care at the end of life.

The Lighthouse Program

The Lighthouse Program, which began July 1, 2007, is designed to assist seniors who have functional needs in their homes. Services are provided by a trained caregiver who is employed by the county aging provider. This unique program is funded entirely by the State of West Virginia, and clients pay for services based upon their monthly income. A client can receive up to sixty hours of service—personal care, environmental, and help with mobility and nutrition—each month. To participate in the program, an individual must be at least 60 years old and meet the medical eligibility criteria established by the Bureau, and determined by the aging provider's registered nurse.

Special Events 2007

Governor's Summit on Aging

More than 225 professionals attended the 15th Annual West Virginia Governor's Summit on Aging from September 18-21 at the Mountaineer Race Track and Gaming Resort in Chester. The purpose of this conference is to help professionals better protect our senior citizens and to improve the quality of their lives. This conference provided state-of-the-art training and continuing education units (CEUs) for registered nurses, licensed practical nurses, social workers, nursing home administrators, activity directors, recreational therapists, certified addiction counselors, domestic violence workers, and licensed professional counselors from across the state. The Bureau of Senior Services partnered with the Suicide Prevention Council to address depression, mental illness and suicide in the elderly population on the first day. Other nationally known presenters taught classes on nutrition; Medicare; sexuality; incontinence; special issues of gay, bisexual, lesbian and transgender; crimes of violence; domestic violence; personal options; nursing homes and hospice; cultural diversity; and advance care planning. Financial support for the Summit was received from Governor Manchin, seven sponsors, and 35 exhibitors.

Robert W. Jackson Senior Conference

The annual Robert W. Jackson Senior Conference was held at Cedar Lakes Conference Center in Ripley on May 30-June 1, with 300+ senior citizens in attendance representing 40 counties. Workshops were conducted on nutrition, fire safety, exercising with arthritis, Medicare, dance as exercise, gardening as exercise, digital camera, medication and reactions, and caregiver stress. Phil Pfister, the world's strongest man, addressed the attendees. Craft and painting classes were held, and conference attendees participated in a variety of leisure activities.

Silver Haired Legislature

The 26th session of the West Virginia Silver Haired Legislature convened at the State Capitol on Thursday, October 25, with a welcome by Governor Manchin. Training was provided by the Clerks' Offices of both the Senate and House of Delegates. The elected representatives continued the work they began in October 2006 at the Ramada Inn in South Charleston.

During the committee meetings, the representatives studied 14 position papers and 14 resolutions on topics researched and written last year. Following discussions, representatives voted to accept or reject the position papers and resolutions. The session ended at noon on Friday, October 26. The WV Silver Haired Legislature will hold their statewide election in June 2008. Information regarding membership requirements will be available through statewide press releases, local senior centers, and the Bureau of Senior Services.

Research and Development 2007

The Bureau's Research and Development Unit concentrates on five major areas of responsibility:

- Data collection, analysis, research, and dissemination
- Technical support for information and education
- Program development initiatives
- State and federal legislative research
- WV legislative bill tracking

Specific activities this year included health care research, assistance to various program staff in completing grant applications, a complete redesign of the Bureau's web page, in-house support for program presentations, and program analysis.

Our state continues to lead the nation with the highest median age at 38.9 years, and we are second only to Florida with the highest percentage of people age 60 and older. Senior populations of West Virginia by county are shown in Exhibit C.

Funding 2007

Financial Sources

The Bureau receives funding from three sources under the agency's budget:

- Lottery appropriations amounted to \$42.1 million, of which \$23.3 million was transferred to the Department of Health and Human Resources to match Medicaid funding for services to seniors;
- Federal Appropriations in the amount of \$14.6 million; and
- Special Revenue allotments totaling \$1.36 million, of which \$450,000 was Lottery matching from the Lottery Appropriation. Exhibits D and E illustrate the Bureau's actual fiscal year 2007 expenditures by source and program activity. Also included in these figures is funding re-appropriated from prior fiscal years.

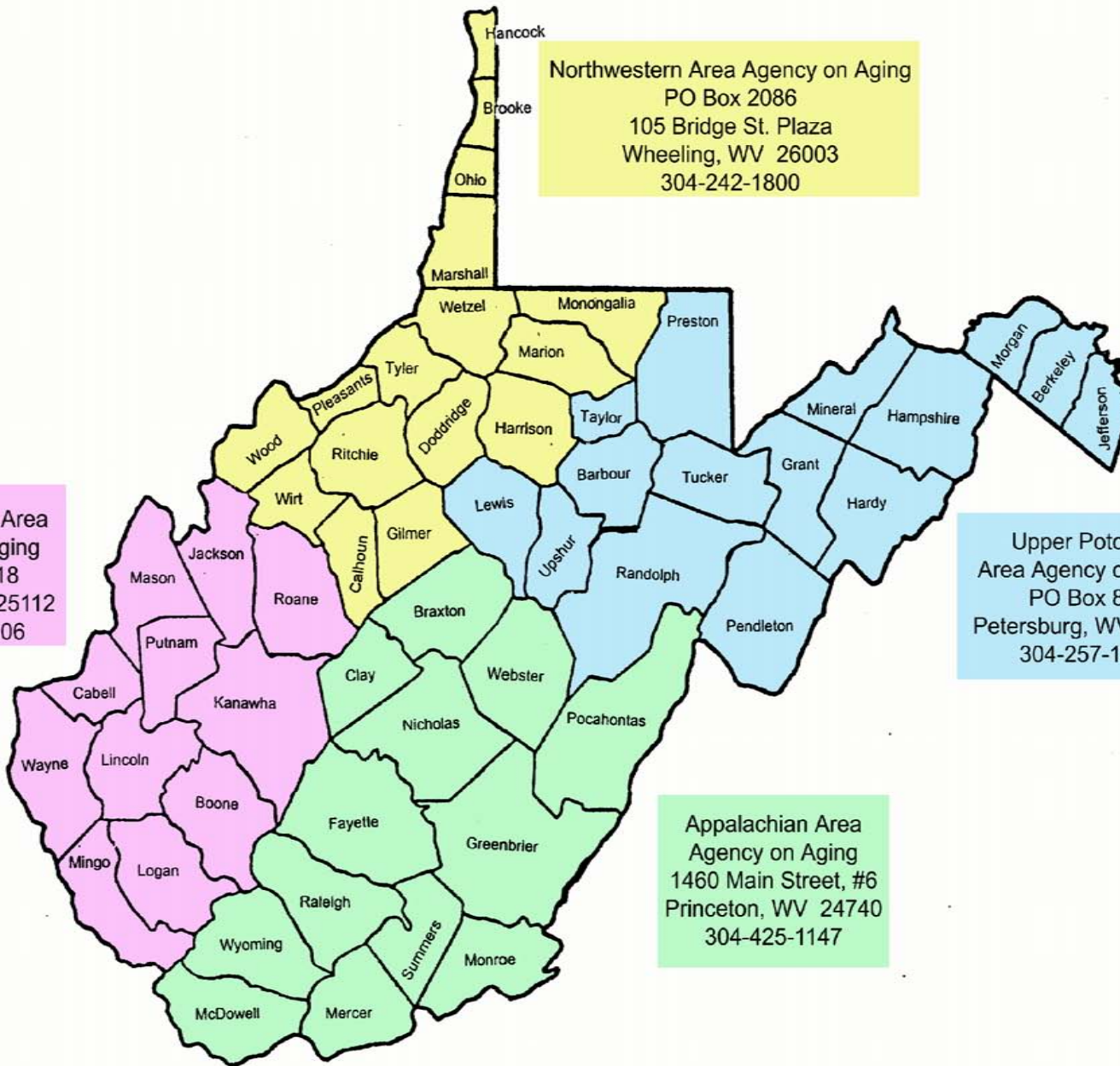
Senior Centers

In fiscal year 2007, \$2.6 million in lottery funds were appropriated for senior centers and their programs. There were 161 grants designated by the legislature. Those funds not used for senior center repair and renovation were used to support other programs such as family caregiver, congregate and home-delivered meals, transportation, in-home care, prescription assistance, and senior center operations.

Collaborations & Partnerships

- AARP West Virginia
- Alzheimer's Association, West Virginia Chapter
- Legal Aid of West Virginia
- Mission West Virginia, Relatives as Parents Program
- National Arthritis Foundation
- National Association of State Units on Aging
- Nursing Home Advisory Committee
- Statewide Independent Living Council
- West Virginia A Vision Shared – Long-Term Health Care Team
- West Virginia Asthma Coalition
- West Virginia Attorney General's Office
- West Virginia Bureau for Public Health, Osteoporosis
Prevention Education Program
- West Virginia Center for End-of-Life Care
- West Virginia Commission for the Deaf & Hard of Hearing
- West Virginia Comprehensive Cancer Control Coalition
- West Virginia Cost Management Council
- West Virginia Department of Agriculture, Senior Farmers'
Market Nutrition Program
- West Virginia Developmental Disabilities Council
- West Virginia Directors of Senior and Community Services
- West Virginia Fire Marshal
- West Virginia Lottery Commission
- West Virginia Medical Institute, Quality Improvement
Steering Committee
- West Virginia Primary Care Association
- West Virginia University Center for Excellence in Disabilities
- West Virginia University Center for Health Ethics & Law
- West Virginia University Center on Aging
- West Virginia Retiree Attraction Task Force
- West Virginia Workforce Investment Council

Exhibits



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 Wheeling, WV 26003
 304-242-1800

WVSC-Metro Area
 Agency on Aging
 PO Box 518
 Institute, WV 25112
 304-776-4106

Upper Potomac
 Area Agency on Aging
 PO Box 869
 Petersburg, WV 26847
 304-257-1221

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WEST VIRGINIA BUREAU OF SENIOR SERVICES

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PO Box 617 (121 So. Court St.)
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Carla Hamilton, Acting Director

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Vacant

Lewis County Senior Citizens Center, Inc.
171 West 2nd Street
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Dinah Mills

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R. Scott Mallery

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FAX: 296-3917
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Roxanne Nestor

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Jennifer Gibson

WEST VIRGINIA BUREAU OF SENIOR SERVICES
WEST VIRGINIA'S SENIOR POPULATION - CENSUS 2000
BY AGE AND PERCENT FOR
STATE AND COUNTIES

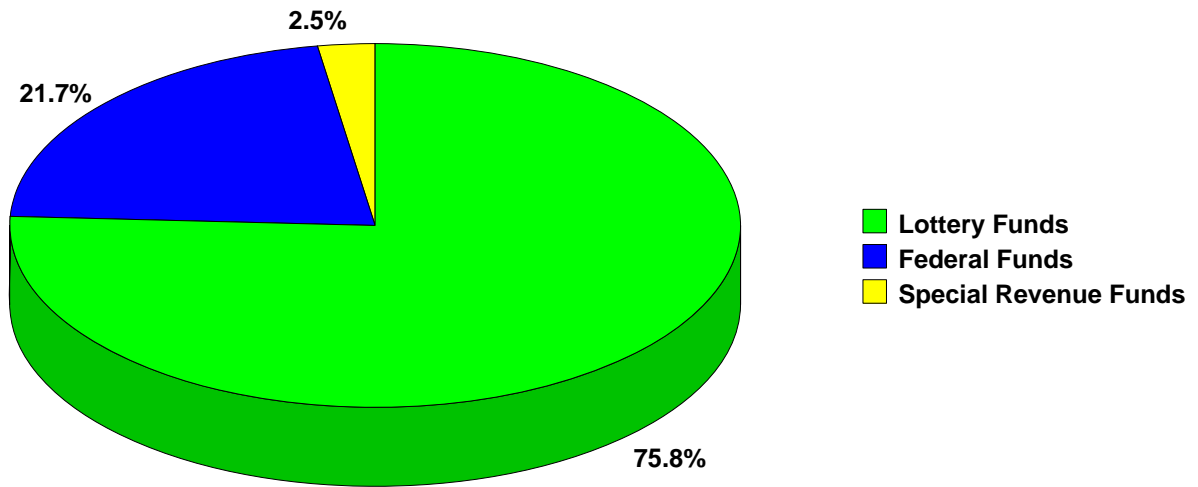
	AGE 55+	% OF WV	AGE 60+	% OF WV	AGE 65+	% OF WV	AGE 75+	% OF WV	AGE 85+	% OF WV
WV	461,711	25.5%	362,795	20.1%	276,895	15.3%	128,432	7.1%	31,779	1.8%
BARBOUR	4,099	26.3%	3,209	20.6%	2,420	15.6%	1,152	7.4%	335	2.2%
BERKELEY	15,406	20.3%	11,513	15.2%	8,466	11.2%	3,464	4.6%	738	1.0%
BOONE	5,963	23.4%	4,622	18.1%	3,464	13.6%	1,561	6.1%	369	1.4%
BRAXTON	3,911	26.6%	3,056	20.8%	2,330	15.8%	1,125	7.7%	320	2.2%
BROOKE	7,330	28.8%	5,959	23.4%	4,662	18.3%	2,217	8.7%	513	2.0%
CABELL	24,999	25.8%	19,948	20.6%	15,499	16.0%	7,410	7.7%	1,763	1.8%
CALHOUN	2,112	27.9%	1,656	21.8%	12,64	16.7%	584	7.7%	173	2.3%
CLAY	2,436	23.6%	1,889	18.3%	1,414	13.7%	583	5.6%	166	1.6%
DODDRIDGE	1,877	25.4%	1,478	20.0%	1,098	14.8%	473	6.4%	121	1.6%
FAYETTE	12,486	26.2%	9,993	21.0%	7,814	16.4%	3,730	7.8%	977	2.1%
GILMER	1,841	25.7%	1,448	20.2%	1,098	15.3%	512	7.2%	163	2.3%
GRANT	3,049	27.0%	2,323	20.6%	1,728	15.3%	805	7.1%	217	1.9%
GREENBRIER	10,064	29.2%	7,962	23.1%	6,101	17.7%	2,838	8.2%	786	2.3%
HAMPSHIRE	5,169	25.6%	3,940	19.5%	2,940	14.6%	1,253	6.2%	307	1.5%
HANCOCK	9,474	29.0%	7,791	23.8%	6,017	18.4%	2,787	8.5%	619	1.9%
HARDY	3,271	25.8%	2,525	19.9%	1,884	14.9%	810	6.4%	192	1.5%
HARRISON	18,284	26.6%	14,515	21.1%	11,378	16.6%	5,688	8.3%	1,475	2.1%
JACKSON	7,419	26.5%	5,851	20.9%	4,293	15.3%	1,800	6.4%	464	1.7%
JEFFERSON	8,802	20.9%	6,485	15.4%	4,724	11.2%	2,047	4.9%	446	1.1%
KANAWHA	53,226	26.6%	42,452	21.2%	33,036	16.5%	15,708	7.9%	3,849	1.9%
LEWIS	4,615	27.3%	3,654	21.6%	2,771	16.4%	1,314	7.8%	369	2.2%
LINCOLN	5,167	23.4%	4,003	18.1%	2,904	13.1%	1,194	5.4%	311	1.4%
LOGAN	9,126	24.2%	7,188	19.1%	5,450	14.5%	2,290	6.1%	480	1.3%
MCDOWELL	7,210	26.4%	5,698	20.8%	4,402	16.1%	2,087	7.6%	496	1.8%
MARION	15,893	28.1%	12,718	22.5%	10,073	17.8%	5,146	9.1%	1,319	2.3%
MARSHALL	9,473	26.7%	7,513	21.2%	5,795	16.3%	2,665	7.5%	602	1.7%
MASON	6,856	26.4%	5,358	20.6%	3,933	15.2%	1,680	6.5%	392	1.5%

	AGE 55+	% OF WV	AGE 60+	% OF WV	AGE 65+	% OF WV	AGE 75+	% OF WV	AGE 85+	% OF WV
WV	461,711	25.5%	362,795	20.1%	276,895	15.3%	128,432	7.1%	31,779	1.8%
MERCER	17,572	27.9%	14,063	22.3%	10,969	17.4%	5,281	8.4%	1,286	2.0%
MINERAL	7,129	26.3%	5,463	20.2%	4,082	15.1%	1,892	7.0%	455	1.7%
MINGO	6,149	21.8%	4,720	16.7%	3,516	12.4%	1,476	5.2%	304	1.1%
MONONGALIA	14,920	18.2%	11,461	14.0%	8,765	10.7%	4,175	5.1%	1,058	1.3%
MONROE	3,857	26.4%	2,957	20.3%	2,242	15.4%	1,020	7.0%	229	1.6%
MORGAN	4,188	28.0%	3,302	22.1%	2,475	16.6%	1,015	6.8%	232	1.6%
NICHOLAS	6,796	25.6%	5,334	20.1%	3,974	15.0%	1,780	6.7%	440	1.7%
OHIO	13,458	28.4%	11,081	23.4%	8,900	18.8%	4,506	9.5%	1,108	2.3%
PENDLETON	2,380	29.0%	1,918	23.4%	1,460	17.8%	685	8.4%	191	2.3%
PLEASANTS	1,881	25.0%	1,460	19.4%	1,122	14.9%	529	7.0%	120	1.6%
POCAHONTAS	2,680	29.4%	2,105	23.1%	1,577	17.3%	725	7.9%	217	2.4%
PRESTON	7,464	25.4%	5,807	19.8%	4,386	15.0%	2,007	6.8%	500	1.7%
PUTNAM	11,109	21.5%	8,188	15.9%	5,961	11.6%	2,527	4.9%	578	1.1%
RALEIGH	20,001	25.2%	15,818	20.0%	12,200	15.4%	5,640	7.1%	1,384	1.7%
RANDOLPH	7,324	25.9%	5,641	20.0%	4,265	15.1%	2,122	7.5%	576	2.0%
RITCHIE	2,740	26.5%	2,148	20.8%	1,576	15.2%	745	7.2%	203	2.0%
ROANE	4,031	26.1%	3,115	20.2%	2,282	14.8%	1,030	6.7%	260	1.7%
SUMMERS	4,107	31.6%	3,321	25.5%	2,593	19.9%	1,196	9.2%	331	2.5%
TAYLOR	4,145	25.8%	3,286	20.4%	2,539	15.8%	1,211	7.5%	316	2.0%
TUCKER	2,235	30.5%	1,772	24.2%	1,314	17.9%	617	8.4%	171	2.3%
TYLER	2,689	28.0%	2,107	22.0%	1,579	16.5%	694	7.2%	186	1.9%
UPSHUR	5,836	24.9%	4,568	19.5%	3,449	14.7%	1,664	7.1%	504	2.2%
WAYNE	11,071	25.8%	8,635	20.1%	6,411	14.9%	2,741	6.4%	577	1.3%
WEBSTER	2,551	26.2%	1,996	20.5%	1,482	15.2%	687	7.1%	181	1.9%
WETZEL	4,978	28.1%	3,872	21.9%	2,861	16.2%	1,269	7.2%	362	2.0%
WIRT	1,419	24.2%	1,091	18.6%	763	13.0%	335	5.7%	86	1.5%
WOOD	23,218	26.4%	17,972	20.4%	13,608	15.5%	6,517	7.4%	1,656	1.9%
WYOMING	6,225	24.2%	4,847	18.9%	3,586	13.9%	1,423	5.5%	306	1.2%

NOTE: US Census, 2000 Census of Population & Housing 05/18/2001

NOTE: This document was compiled by the WV Bureau of Senior Services, 05/18/2001

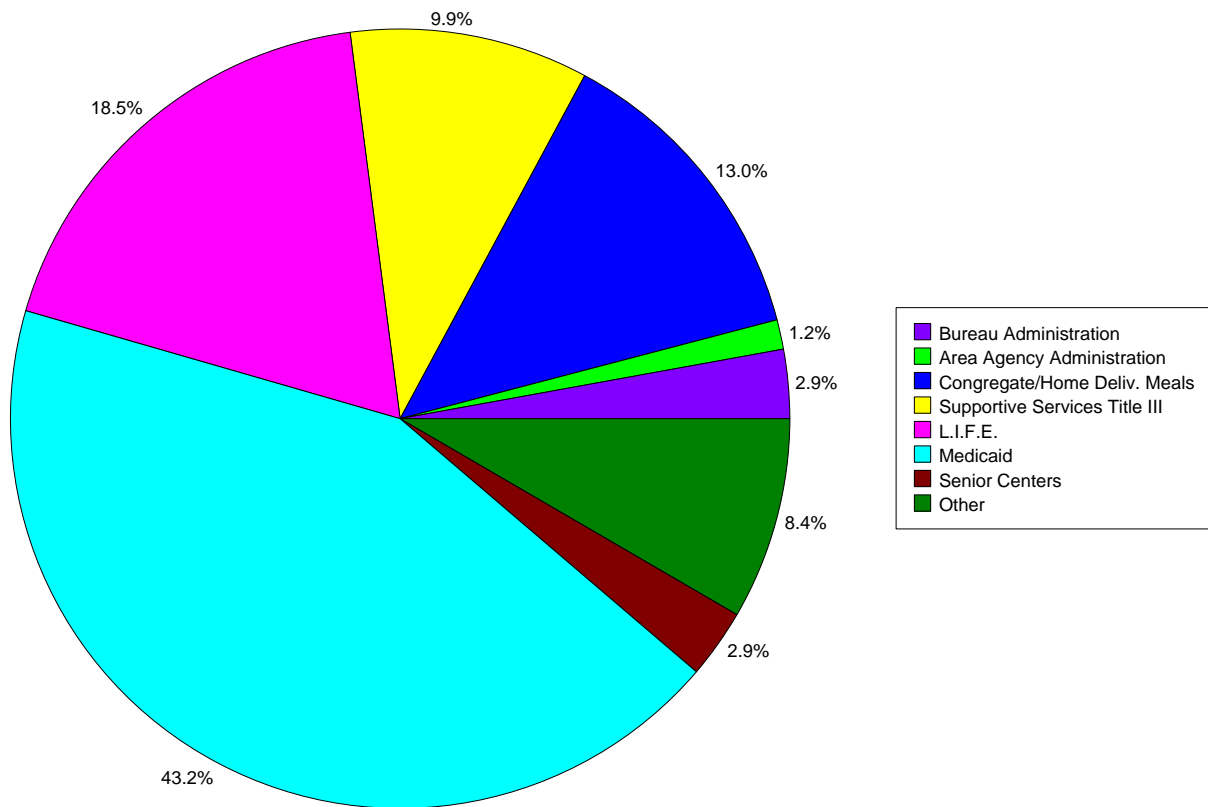
BUREAU OF SENIOR SERVICES FY2007 EXPENDITURES BY SOURCE



BUREAU OF SENIOR SERVICES FY 2007 EXPENDITURES BY SOURCE

Lottery Funds	\$41,003,007
Federal Funds	\$11,717,860
Special Revenue Funds	\$1,359,191
TOTAL	\$54,080,058

**BUREAU OF SENIOR SERVICES
FY2007 EXPENDITURES BY PROGRAM**



**BUREAU OF SENIOR SERVICES
FY 2007 ACTUAL EXPENSES**

Bureau Administration	2.88%	\$1,557,922
Area Agency Administration	1.23%	\$663,184
Congregate/Home Deliv. Meals	13.03%	\$7,047,638
Supportive Services Title III	9.94%	\$5,373,144
L.I.F.E.	18.48%	\$9,991,857
Medicaid	43.21%	\$23,368,988
Senior Centers	2.85%	\$1,542,323
Other	8.39%	\$4,535,002

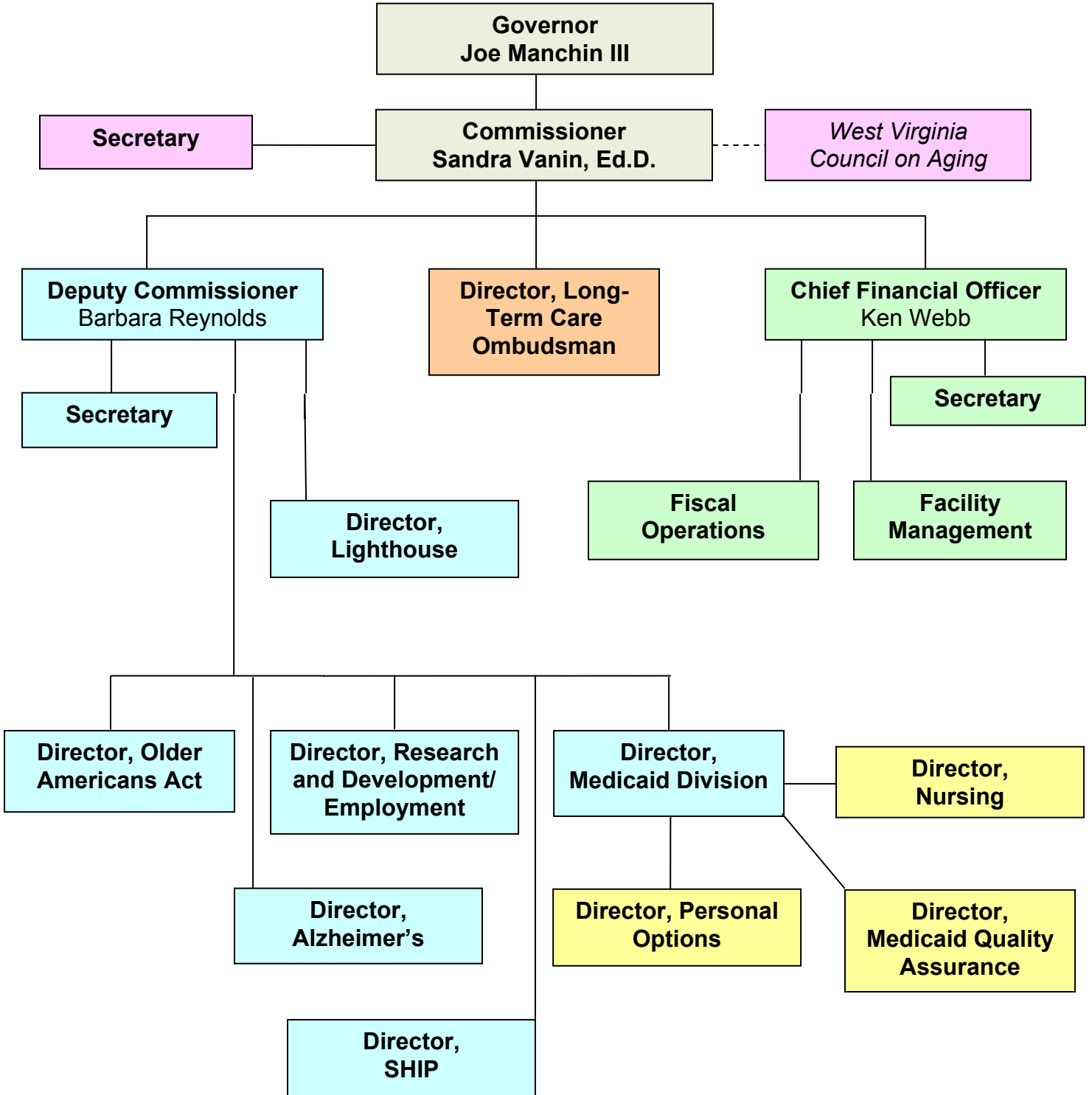
TOTAL	100.00%	\$54,080,058
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OTHER

Employment Programs	\$971,215
Benefits Counseling (SHIP)	\$399,665
Sub-State Ombudsman Program	\$692,709
In-Home Non-Medicaid	\$998,728
Resource Centers	\$223,540
Robert Wood Johnson Self Choice	\$152,178
Alzheimer's Respite Grant	\$1,042,196
Miscellaneous Other	\$54,771

TOTAL OTHER	\$4,535,002
--------------------	--------------------

West Virginia Bureau of Senior Services Organizational Chart



WEST VIRGINIA BUREAU OF SENIOR SERVICES
STAFF LISTING

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Charleston, WV 25305 · 304 558-3317

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Lee Rodgers, Support

Deputy Commissioner

Bobby Reynolds
Tammy Webb, Support

Fiscal Operations

Ken Webb, Chief Financial Officer
Debbie Kittinger, Accountant
Doug Fields, Purchasing/Technology
Ron Petry, Senior Centers
Verna Schweer, Support

Medicaid Program Operations

Julie Shelton, Director
Linda Wright, Director, Nursing
Vacant, Quality Assurance Nurse
Kay Ikerd, Hearings Nurse
Brian Holstine, ADW Personal
Options
Gina Tinsley, ADW Personal Options
Assistant
Vonda Spencer, Transitions Initiative
Angel Khosa, ADW Client Transfers
Cathie Zusan, Nurse Monitor
Fay Wojtowicz, Nurse Monitor
Kim Humphrey, Nurse Monitor
Pat Quirk, Nurse Monitor
Barbara Paxton, Client Tracking/New
Agency Openings
Pam Pushkin, Prior Authorizations
Cathy Richardson, Support

Older Americans Act

Ray Woods, Director
Deloris Wilder, Health/Wellness
Jenni Sutherland, Aging & Disability
Resource Centers (ADRCs)
Susan Poindexter, Nutrition
Consultant
Allyson Hager, Support

*Research and Development/
Employment*

Tom Dudley, Director

*Alzheimer's Programs/End of Life
Initiatives*

Nancy Cipoletti, Director

Special Projects

Fredericka White, Director

Lighthouse

Libby Boggess, Director
Donna Brothers, Support

*State Health Insurance Assistance
Program (SHIP) – Medicare
Counseling*

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Marcia Meeks, SHIP Assistant
Joey Stonestreet, Call Center
Sue Lawson, Call Center

Reception Area

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Chris Cline

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