

RESA Quarterly IT Program Report for 2nd Quarter, 2014
For Installation, Maintenance and Repair of Technology Equipment

Device Type	Number of Units	Average Turn Around Time (Hours)
Server	210	54
Local Area Network	428	17
WVEIS	268	82
Computer Workstation	8109	46
Printer	382	115
Other	15010	36

**Other Devices include, but are not limited to: Scanner, UPS, Webcam, Flash Drive, Speakers, Document Camera, Student Responder, Data Projector, Interactive Whiteboard, Tablet, VOIP Device*