WEST Virginia Board of Funeral Service Examiners



Annual Report

Submitted January 2014

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CURRENT BOARD MEMBERS

Chad R. Harding, President Crematory Operator Licensee PO Box2 Poca, WV 25159

John S. Stump, Secretary Funeral Service Licensee PO Box 648 Grantsville, WV 26147

John E. Fahey Lay Member 152 Elm Street Wheeling, WV 26003

Chad A. Hutson Funeral Service Licensee 500 East Main Street Mannington, WV 26582

Sarah Lobban Funeral Service Licensee PO Box 148 Alderson, WV 24910 Ira C. Handley Funeral Service Licensee PO Box 175 Danville, WV 26003

Keith A. Kimble Funeral Service Licensee 500 East Main Street Mannington, WV 26582

BOARD STAFF

Executive Director Regina J. Foster

Administrative Assistant Constance Sloan

Inspector Michael Howard

<u>FINANCIAL REPORT 7/1/12 – 6/30/13</u>

Salaries Board Member Pay	\$ 99,425.09 3,750.00
Annual Increment	3,229.67
PEIA Administrative Fees	100.00
Social Security Matching	7,925.73
PEIA	4,575.00
Workers Compensation	1,261.00
Pension/Retirement	17,380.00
Office Expenses	1,249.60
Printing/Binding	307.52
Rent	12,062.40
Utilities (water)	24.00
Telephone	2,019.81
Professional Services	10,647.00
Travel	8,632.47
Computer Services	2,932.30
Vehicle Rental	1,041.87
Machine Rentals	4,200.98
Association Dues	495.00
Liability Ins. Etc	2,028.00
Hospitality	217.86
Motor Vehicle Expense (gas, etc.)	970.96
Miscellaneous	1,080.00
Training	800.00
Postage/Freight	3,052.95
Computer Supplies	20.00
Misc. Equipment Purchases	379.98
Office Equipment	74.99
PEIA Reserve Transfer	541.00
WV OPEB Contribution	3,204.00
TOTAL EXPENDITURES	\$186,551.42
7/1/2012 Cash Balance	\$244,382.09
Revenues 2013	154,235.00
Revenue Refunds	-1,000.00
2013 Expenditures	<u>-186,551.42</u>
Cash Balance 6/30/2013	\$211,075.67

West Virginia Board of Funeral Service Examiners BOARD MEETING Charleston, West Virginia February 19, 2013

The meeting was called to order at 1:10 p.m. by President Chad Hutson. Members present: Chad Hutson, John Stump, Keith Kimble, Ira Handley, John Fahey and Chad Harding. Sarah Lobban attended but was late arriving due to adverse weather conditions. Non members present, Constance Sloan, Administrative Assistant and Regina Foster, Administrative Assistant.

Chad Harding moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Keith Kimble. The motion carried unanimously.

On motion of Keith Kimble, seconded by John Fahey, the Board voted to return to public session

The Board then moved to the recommendations of the Complaint Committee as follows:

COMPLAINT 2012-05

Smith Funeral Home alleged that Markwood Funeral Home had illegally charged for embalming. The complaining funeral home held a preneed funeral contract which was purchased by the deceased's guardian and the family of the deceased was unaware of the preneed. Markwood furnished the Board a copy of a letter from the deceased's son stating that he had inadvertently failed to advise Smith that he had authorized his father's embalming. The Director communicated with Smith that this letter should resolve the matter and that Markwood should be paid.

Smith then revised their funeral contract, subtracting the amount of the embalming fee which was a covered expense under the preneed but did not refund the amount of the embalming to the family. Instead, the family was advised that the funeral home was making no charge for embalming and that the family should pay the other funeral home for that charge.

The matter was then referred to the Preneed Division of the Attorney General's Office and it was determined that the family was entitled to a refund of the embalming fees as those had been purchased in the preneed contract.

The Complaint Committee recommends that the complaint against Markwood be dismissed as there was no violation of the Funeral Service Examiners Act. The Committee further recommends that Smith Funeral Home be advised not only of the dismissal but that his actions in attempting to prevent the respondent funeral home from being paid and to have the consumers pay for services already purchased in the preneed are unethical and that future such acts will result in disciplinary action against him and his funeral home.

COMPLAINT 2013-01

This complaint was originally received March 21, 2012 from Mr. Burkhammer but did not have enough substance that would enable the Board to adequately know what was being complained of. A letter was sent to the complainant requesting specific information but no response was ever In received. In December the complaint called asking about his complaint and denied getting a letter from this Board, however, the address he gave at this time was the address to which the letter had been sent.

The respondent funeral home, Hardman-Paletti Funeral Home, was contacted and asked to respond in writing as required by law. Originally, the funeral director contacted, Anthony Paletti, stated that he did not make the arrangements, his father (who is unlicensed) had met with the family and made the arrangements. He stated he would talk with his father and call back. When he called back he put his father on speaker phone and all the questions were answered by his father.

On January 28,2013 Hardman-Paletti Funeral Home filed an answer through their attorney at which time Anthony Paletti stated he had made the funeral arrangements. It is apparent both from conversations with the complainant and the response of the funeral home, that Mr. Burkhammer wanted nothing to do with his father's funeral arrangements, especially if it included paying for the funeral. Complainant's sister, who although a minor was represented by her legal guardian, wished a viewing and the guardian signed the embalming authorization. Mr. Burkhammer met with John Paletti and signed the authorization for the cremation. The funeral home states that the Complainant was never billed for any services.

Mr. Burkhammer's allegation that he never dealt with a "licensed funeral director" appears, contrary to the written response of the funeral home, to be true based on the conversations with Anthony Paletti and this office on two different occasions.

The Complaint Committee recommends the Complaint be dismissed insofar as the authorization for the embalming is concerned and the fact that a third party was involved in the funeral arrangements. The sister of the complainant was represented by her guardian and therefore there is no violation of the Funeral Service Act. The Committee recommends the Licensee in Charge and Anthony Paletti are to be advised that with the exception of **making Preneed Contracts**, the owner of the funeral home may not, under any circumstance, meet with families for the purpose of making funeral arrangements or performing any other activities which are the sole responsibility of a licensed funeral director and that their licenses are subject to disciplinary action if Mr. Paletti continues to operate outside the scope of what is permitted under the Funeral Service Act.

COMPLAINT 2012-13

The complaint alleges that her father's funeral arrangements were handled by Melton Mortuary and his body was cremated by Sever Funeral Service. She believes the ashes she received are not those of her father. The cremation authorization was signed by all family members and the funeral home was to receive the ashes and hold for a burial at the grave of the deceased's wife. There was no specific person authorized to pick up the ashes.

The cremation of the deceased took place in February, 2012. The ashes remained at Melton Mortuary until September 25, 2012 when the complainant made a rip to the funeral home to retrieve them. Upon arriving at the funeral home and asking for the cremains, purportedly an employee of the funeral home told her that there was a balance due on the account which had to be paid before the cremains could be released. That balance was paid by the complainant by credit card. At first the employee refused to release the cremains because the complaint had not made the arrangements but instructed another employee to bring the cremains to her. When complainant received the box she noted that the taped seal had been cut and inquired as to why. She was told so they could compare the numbers on the outside with the tag on the inside.

When complaint returned to her home in Ohio she had a Deputy Sheriff come to her office on October 11, 2012 to confirm that the numbers on the outside of the box matched the tag on the inside. There was no metal tag in the cremains. On October 19, 2012, the officer had the cremains scanned through a metal x-ray machine. The x-ray did not reveal a metal tag but did reveal a large mass of small metal particles.

On October 24, 2012 Melton Mortuary responded and stated that there was never any indication that the release of the cremains was dependent upon payment of the account balance and that it was poor timing on the part of the employee who advised the complainant that there was a balance due. That aspect of the complaint has been addressed with staff so that in the future there will be no misunderstandings on this issue. Melton stated that because the other sister was the only local contact and the person who made the contract, they felt obligated to check with her prior to releasing the remains. Melton states that their instructions up to that point were to retain the ashes until burial arrangements had been made. Melton states they should have made the telephone call to the other sister in front of the complainant with everyone on speaker phone so all parties would be involved in the conversation. The funeral home has also met with staff to ensure that in the future this will not happen.

The complainant received a portion of the remains in the original temporary urn with the Certificate of Cremation attached. The identification tag was retained with the portion of the remains going to the sister.

The funeral home states that the metal fragments found in the ashes likely are the result of the deceased's open heart surgery at which time titanium wires were used to repair the procedure. Sever Funeral Service also responded stating that there was no wrong doing and that the cremation was done properly. The letter contained some derogatory remarks about the complainant and her family.

The Complaint Committee recommends this complaint be dismissed as the is no evidence of any wrong doing on the part of the crematory. Because there could be metal fragments in the cremains from shipping containers or various types of surgeries, the Board is confident that the cremains the complainant received are those of her deceased father. The Committee further recommends that the Director send a letter to the crematory advising them that the remarks contained in their response to the complaint regarding the family of the deceased are inappropriate. Further, the funeral home should implement procedures to ensure that in the future the situation as existed here with releasing the cremains does not happen; that unless there is a designated person to receive the cremains, the appropriate next of kin shall all be present or consent to the release of cremains to a person or persons.

John Stump moved that the Board accept the recommendations of the Committee with regard to all complaints; the motion was seconded by John Fahey and carried unanimously.

The Minutes of the Meetings held October 24, 2012 and December 3, 2012 were unanimously approved on motion of Chad Harding, seconded by Keith Kimble.

The Financial Reports for September, October, November and December 2012 were unanimously approved on motion of Chad Harding, seconded by Keith Kimble.

On motion of Chad Harding, seconded by Keith Kimble, the Purchase Card reports for September, October, November and December 2012 were unanimously approved.

The Board then considered the Consent Agreement signed by Junora Walton of Walton's Chapel of Faith Funeral Home (Complaint 2012-08) wherein she agreed to be Reprimanded for her failure to keep current her State, City and Board licenses, and to also be placed on probation for a period of one year and also considered the Consent Agreement signed by Billy Ray Surratt of Elk Funeral Home (Complaint 2012-06) wherein he agreed to complete correctly and timely all death certificated and to be placed on probation for a period of six months. The Board voted unanimously to accept the Consent Agreements.

The Board then reviewed the letter from the Boone County Prosecuting Attorney updating this office regarding criminal prosecution of Thomas Stevens for embezzlement of preneed funeral funds. The Director will continue to monitor the matter.

The Board next discussed the monthly inspections and although the inspector is doing a good job the Board would like the Director to ask that he make telephone calls the day prior to his inspections so that the funeral homes can make sure someone is present when he arrives. The only time telephone calls will not be made in advance is if there is some problem with the funeral establish that leads the Director to believe the inspection should be unannounced.

The Board then discussed the position of Executive Director and based upon the performance of Ms. Foster the past two and a half months, in addition to her training for the past eighteen months, John Stump moved, seconded by Sarah Lobban, that Regina Foster be promoted to the position of Executive Director. The motion carried unanimously.

On Motion of Chad Harding, seconded by John Fahey, the Board voted unanimously to raise Ms. Foster's salary to \$45,000 a year effective March 1, 2013.

The Board next discussed the renewal of the lease for its office space and on motion of Chad Harding, seconded by Keith Kimble, the Board unanimously approved the renewal of the lease for the current office space. The lease will be for a minimum of one year, however, if the landlord is agreeable to extending the lease beyond that period with no raise in rent, the Director is authorized to sign the lease.

The Board then moved to election of the position of the unexpired term of Secretary due to the death of Mr. Tomassene. On motion of Ira Handley, seconded by Sarah Lobban, John Stump was unanimously elected as Secretary of the Board for the remainder of the term ending June 30, 2013.

Licenses were signed for the following:

Funeral Directors

Jessica L. Longanacre Brian S. Duda Jordan M. Mullins Jay S. Ford

Funeral Homes:

Ceredo-Kenova Funeral Home (Change of Ownership)

Crematory Operator:

Guy Bailey
Angela J. Melton
Elbert Varney
Harry Dale Smith, Jr.
Kevin E. Hostletler
Timothy rice
Ryan Logan Summerfield
Elizabeth T. Summerfield
Jamey P. Kissell

Crematories:

Randolph Funeral and Cremation

Apprentice:

Brandon M. Whetsell Calvin R. Stump, III Cathrine L. Pettry Stephen E. McIntire Curtis E. McKinney

<u>Courtesy Card Holder:</u> Christopher M. Wilson

The next meeting of the Board will be at Glade Springs Resort on June 3, 2013 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, the meeting was adjourned.

West Virginia Board of Funeral Service Examiners BOARD MEETING Glade Springs Resort June 3, 2013

The meeting was called to order at 1:00 p.m. by President Chad Hutson. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Fahey and Sarah Lobban. Chad Harding was present via teleconference. John Stump was absent. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant and Regina Foster, Executive Director.

Ira Handley moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Keith Kimble. The motion carried unanimously.

On motion of Ira Handley, seconded by Keith Kimble, the Board voted to return to public session

The Board then moved to the recommendations of the Complaint Committee as follows:

COMPLAINT 2013-02

This complaint was filed by a gentleman against Kimes Funeral Home. Although the gentleman has some mental problems and was placed in Weston State Hospital after being found guilty by reason of insanity of the crime of arson, he has never been declared incompetent and, in fact, if extremely brilliant.

The complainant has had some very valid complaints against this funeral home and some aspects of those complaints resulted in action by the Attorney General's Office and a referral to law enforcement for investigation of criminal activity.

However, in the instant case, the deceased died in 2006 and the pictures provided do not substantiate the complainant's belief that his brother looked like a clown. The embalming room reports do not indicate any unusual problems with the embalming.

The evidence presented does not indicate any violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed.

COMPLAINT 2013-04

The Complainant alleges that Lobban Funeral Home did not give him a price list until the date he retrieved the ashes from the funeral home.

The deceased died December 17, 2012 and her body was picked up by Charleston Mortuary and taken to the crematory in Princeton as this was a direct cremation which had been

arranged for by the complainant by telephone. There was some delay in getting the death certificate from CMS and with the holiday schedule there was a delay in getting the cremation done.

The funeral home states that in the initial conversation with the complaint which was over the phone, that she gave him an estimate of the costs and told him that the final bill could be different depending on obituary charges, the cost of an urn if one was purchased, sales tax, etc.

The actual cremation took place January 12, 2013 and the ashes were picked up at the crematory on January 25, 2013. The death certificates were received on February 9, 2013 and on February 10, 2013 the complainant was contacted by phone and asked if the funeral home could deliver the death certificates and finalize the bill. Complainant stated that was not convenient to him and that he had decided not to purchase an urn and for her to mail the death certificates, which she did. The complainant did not come to the funeral home until February 17, 2013 at which time the bill was finalized and he was provided with the GPL. The complainant returned the following day and paid the bill in full.

The FTC Rule, which is incorporated in the Funeral Service Examiners Act, provides that the triggering event for giving out a GPL is a face-to-face meeting. With regard to the Statement for Funeral Services, the FTC Rule provides that "if arrangements are made over the telephone, you should give the consumer the Statement at the earliest possible date. If the consumer makes all funeral arrangements by telephone, you make a reasonable attempt to give a completed Statement to the consumer before a final disposition of the remains occurs. If the Consumer does not visit the funeral home in person before the final disposition, you should still give or send a completed statement to the consumer as soon as possible.

A review of the circumstances of this complaint does not indicate that Lobban Funeral Home violated this FTC Rule which would, in turn, be a violation of the Funeral Service Act. The Committee, therefore, recommended this complaint be dismissed.

COMPLAINT 2013-05

The complainant states that she and her niece were refused permission by Keller Funeral Home to view her deceased husband prior to him being taken to the cemetery; that she was forced to ride in a very cold car provided by the funeral home; that the obituary notice was incorrect and that there was no Register Book or memory cards at the funeral.

The funeral home responded that on two separate occasions the complainant refused permission to embalm the body and she arranged for a direct burial with grave side service. It was only when the complainant arrived at the funeral home as they were preparing to leave for the grave side service that the complainant asked to view the body. Because the body had not been embalmed, and there was rapid deterioration, it was not possible to view the body.

The funeral home further states that they were unaware that the complainant was going to use a funeral home vehicle until she showed up at the funeral home and thus did not have a car ready for her use. The funeral home admits there was an error in the obituary and that the

Register Book and memory cards were not provided. Those items were deducted from the Statement of Goods and Services provided.

As a signed disclosure would have been required prior to viewing of an unembalmed body, it is apparent that the funeral home did not anticipate that the complaint or other person would be viewing the body. It is also apparent that they did not anticipate the complainant would be requesting to ride in a funeral home provided vehicle. It is unfortunate that the obituary had to be corrected and that the Register Book and memory cards were not provided. These mistakes, although unfortunate, do not give rise to a violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed and that the funeral home be instructed to institute some type of check list so that in the future these problems do not occur.

COMPLAINT 2013-06:

The complainant says that Barlow Bonsall Funeral Home failed to timely order a VA marker for their deceased relative. The funeral home cremated the deceased and her ashes were then claimed by her fiancé and taken to Virginia for burial at a cemetery there. Approximately a year later the complainant called the funeral home to inquire about the marker and was told they would check with the VA and call back. When complainant did not hear from the funeral home she called again and was told that the wrong form had been submitted and that they had resubmitted the application.

In January 2013, complainant called the VA Office in Quantico, VA and was advised that no order was in their system for the deceased's marker. In February 2013, complainant called the funeral home and this time provided the name, address and telephone number for the funeral home in VA where the marker was to be shipped direct rather than to Charleston. In March 2013 complainant was again advised by the VA that there was no order in their system.

Barlow Bonsall admits there was a delay in the original order due to the fact they had not received the proper work to complete the order. The paper work was then completed and mailed to the cemetery in Virginia. For whatever reason, the cemetery did not receive the documents and the paper work was resubmitted to the cemetery on February 14, 2013 and that it is the responsibility of that funeral home/cemetery to complete the paper work and submit it to the VA.

It appears that Barlow Bonsall have done their portion of the paper work and that the Virginia facilities are now responsible for completing the remainder of the paper work and ordering the marker.

As there is no violation of the Funeral Service Examiners Act, the Complaint Committee recommends that the complaint be dismissed but that the funeral home institute some type of tracking system to check on these orders at 60 day intervals.

Prior to voting on the Complaint Committee recommendations, Ms. Sloan noted for the record that Sarah Lobban did not participate in any discussion of Complaint 2013-04 and that she had recused herself from voting on that complaint.

John Fahey moved that the Board accept the recommendations of the Committee with regard to all complaints; the motion was seconded by Keith Kimble and carried unanimously, with Sarah Lobban abstaining from voting.

The Minutes of the Meeting held February 19, 2013 were unanimously approved on motion of Chad Harding, seconded by Sarah Lobban.

The Financial Reports for January, February, March and April, 2013 were unanimously approved on motion of Chad Harding, seconded by John Fahey.

On motion of Chad Harding, seconded by Sarah Lobban, the Purchase Card reports for January, February and March 2013 were unanimously approved.

The Board then considered the issue of whether or not a Bachelor's in Technology from SUNY Canton would meet the requirements of the Funeral Service Examiners Act, which requires a Bachelor's in Mortuary Science. On motion of Ira Handley, seconded by Sarah Lobban, the Board unanimously voted to accept that degree as being sufficient to meet the educational requirements for West Virginia licensure.

The Board then discussed a request from Mike Howard for a pay increase. On Motion of Chad Harding, seconded by John Fahey, the Board voted unanimously to raise Mr. Howard's pay by five percent (5%) or a total of \$445.73 per year effective July 1, 2013.

Chad Hutson then appointed Keith Kimble and Sarah Lobban to the Complaint Committee for two years terms effective July 1, 2013.

Chad Hutson then announced his intention to resign as President of the Board and asked for nominations for the positions of President and Secretary of the Board. Ira Handley nominated Chad Harding for the position of President and John Stump for the position of Secretary of the Board. There being no other nominations, Keith Kimble seconded the motion, which carried unanimously. The terms of office for the respective positions are effective July 1, 2013.

Licenses were signed for the following:

Funeral Directors:
Destiny D. Newcome
Robert W. Eddy
Jeremy D. Brown
Jayma Wilson- Diaz
Kathryn A. Slaughter

Apprentice: Christopher M. Smallwood

Crematories:

Wallace and Wallace

Mountain Cremation Service LLC

Courtesy Card Holders:

Christopher Wilson Gregory David Boyer

Wesley Heston

Crematory Operators:

James L. Arnold

Randall L. Broyles

Michael R. Sparks

Gary L. Alton

David W. Bolyard, Jr.

Louie Male

Sean Maier (reinstated)

Jason Cook

Allen Cunningham

Spencer Arnold

William C. Arnold

Henry Melton, III (original license lost in mail)

The next meeting of the Board will be at the Board's office in Charleston on October 8, 2013 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, the meeting was adjourned.

West Virginia Board of Funeral Service Examiners BOARD MEETING October 8, 2013

The meeting was called to order at 1:00 p.m. by President Chad Harding. Members present: Chad Hutson, Keith Kimble, Ira Handley, John Fahey, John Stump, Chad Harding and Sarah Lobban. Non members present, Regina Foster, Executive Director and Constance Sloan, Administrative Assistant. At the conclusion of the Executive Session Rob Kimes and Anthony Paletti joined the meeting.

Chad Hutson moved to go into Executive Session pursuant to WV Code 6-9-4(4), seconded by Sarah Lobban. The motion carried unanimously.

On motion of Ira Handley, seconded by Sarah Lobban., the Board voted to return to public session

The Board then moved to the recommendations of the Complaint Committee as follows:

COMPLAINT 2013-04

The Complainant requested a reconsideration of the dismissal of his complaint against Lobban Funeral Home alleging she did not give him a price list until the date he retrieved the ashes from the funeral home.

The deceased died December 17, 2012 and her body was picked up by Charleston Mortuary and taken to the crematory in Princeton as this was a direct cremation which had been arranged for by the complainant by telephone. There was some delay in getting the death certificate from CMS and with the holiday schedule there was a delay in getting the cremation done.

The funeral home states that in the initial conversation with the complaint which was over the phone, that she gave him an estimate of the costs and told him that the final bill could be different depending on obituary charges, the cost of an urn if one was purchased, sales tax, etc.

The actual cremation took place January 12, 2013 and the ashes were picked up at the crematory on January 25, 2013. The death certificates were received on February 9, 2013 and on February 10, 2013 the complainant was contacted by phone and asked if the funeral home could deliver the death certificates and finalize the bill. Complainant stated that was not convenient to him and that he had decided not to purchase an urn and for her to mail the death certificates, which she did. The complainant did not come to the funeral home until February 17, 2013 at which time the bill was finalized and he was provided with the GPL. The complainant returned the following day and paid the bill in full.

The FTC Rule, which is incorporated in the Funeral Service Examiners Act, provides that the triggering event for giving out a GPL is a face-to-face meeting. With regard to the Statement for Funeral Services, the FTC Rule provides that "if arrangements are made over the telephone,

you should give the consumer the Statement at the earliest possible date. If the consumer makes all funeral arrangements by telephone, you make a reasonable attempt to give a completed Statement to the consumer before a final disposition of the remains occurs. If the Consumer does not visit the funeral home in person before the final disposition, you should still give or send a completed statement to the consumer as soon as possible.

The Board has confirmed with Seaver Mortuary that they did give an invoice to either the transport service or the person picking up the cremains for Lobban and that due to the backlog of work and the holiday schedule they are unable to state when the invoice was sent to Lobban.

A review of the circumstances of this complaint again does not indicate that Lobban Funeral Home violated this FTC Rule which would, in turn, be a violation of the Funeral Service Act. The Committee, therefore, recommended this complaint be dismissed but that the Director write Lobban and ask that she try to get her billings done a little faster in the future.

COMPLAINT 2013-08

The complainant's deceased brother was first taken to Tyree Funeral Home, however, the family wanted him transferred to High Lawn Funeral Home.

The brothers of the deceased were told that the decedent's daughter (Janette Hall) would have to arrange for the transfer to their funeral home.

On March 23, 2013, the complainant and his family went to the funeral home to make the funeral arrangements. At that time they met with the Kaye Ballard, owner of the funeral home who is not a licensed funeral director and who very frequently meets with family to make at-need funeral arrangements. The complaint was told that the funeral bill would need to be paid in full before the body would be removed to their funeral home. At that time they were given a "price quote" of \$5590.61 for the funeral services. On March 24, 2013 the family returned to the funeral home and paid in full the bill. The body was removed from Tyree's on March 25, 2013.

At no time prior to the funeral, and specifically not at the time the second Statement of Goods and Services was prepared, were the complainants given receipts for their payments or presented with the finalized bill. When the complainant asked for a copy of the contract he found that the deceased's daughter was the named purchaser, that the Statement was dated March 26, 20913, the day of the funeral, and that they had been charged a second embalming fee in the amount of \$895.

Complainant asked the funeral home to give him a contract with his name so that he could file the claim against the estate but the funeral home refused. After several unsuccessful attempts to obtain the contract and a refund of the second embalming charge, the complainant filed his complaint with this office. (It should be noted that this office talked with the owner and was assured that the contract would be rewritten and a refund made, however, that did not happen.)

The funeral home responded to the complainant and in their response states that "Kaye Ballard, owner of Highlawn, met with Bobby Gene Ward and his family on March 25, 2013, at

which time the contract was executed." The response further states that he (Mr. Ward) "met with the funeral director, Mr. James Patton, who came in the office while they were meeting with Ms. Ballard, when he spoke to them, gave them his sympathy..."

The response also questions the refund of \$220 stating that their cost for embalming was less than Tyree charged. The Board obtained a copy of the statement from Tyree for the services rendered. Their charges were \$300 for removal and \$625 for embalming, totaling \$925. Respondent told the complainant that the embalming fee was \$925 and that they were cheaper and thus saved him money.

On June 10, 2013, the Board advised the attorney for respondent the discrepancy in his client's figures and that the refund would be proper. The Board also advised the attorney that the contract should be in the name of the complainant.

Complainant has notified this office that he has received a refund and, finally, a new contract in his name.

The Complaint Committee notes that the license in charge at the time of this complaint has now been criminally charged with a felony and is no longer at the funeral home. A new LIC has been hired and he has been advised that he must insist that the owner refrain from funeral director activities.

The Complaint Committee recommends that the current Licensee in Charge of High Lawn Funeral Home be advised that the Kaye Ballard may not make funeral arrangements or perform other duties of a licensed funeral director and that any such conduct in the future will result in penalties not only against the Licensee in Charge but also the license of the funeral home. The funeral home is to be instructed to comply with the FTC Rule relating to giving the Statement of Goods and Services in a timely manner.

COMPLAINT 2013-09

The complainant alleges that he was treated unprofessionally by David Deal of Deal Funeral Home with regard to his wife's funeral services and specifically, that the funeral director is attempting to hold him responsible for a funeral bill of an in-law.

The funeral director responded and his response does indicate that he has a problem with this family as well as complainant's in-laws. His recitation of services rendered in the past to a member of his in-laws family is unprofessional, at best.

Complainant called the funeral director at 1:30 am to say he wanted to change the arrangements. He is miffed that the funeral director was upset at being awakened at that hour and hung up on him. However, it is unacceptable to make changes to a funeral at that hour of the morning.

The Complaint Committee believes that both the complainant and the funeral director are at fault. However, the funeral director should be better prepared to act in a professional manner. His personal attacks on the complainant and his extended family are uncalled for, unethical and unprofessional. The complainant states in his response, he has made payments to the funeral home contrary to what the funeral home represents in its answer.

The Complaint Committee finds that David Deal did act in an unprofessional manner and recommends that the Board by letter admonish the funeral director that his personal attack on the complainant and extended family is unprofessional and that he should probably refrain from handling future services for these families.

COMPLAINT 2013-10

The complaint is the sister of the deceased. She complains Richard M. Roach Funeral Home did not embalm her sister and that no one at the viewing was aware they were viewing an unembalmed body.

The funeral director says that although the body was unembalmed, at the request of the family, that adequate measures were taken to ensure sanitation and safety. Some cosmetic work was done and the body was prepared for viewing. An unembalmed body disclosure was placed in the register.

The husband of the deceased sent a letter to the Board stating that his wife's body had been preserved and she was dressed and prepared for viewing.

The Complaint Committee finds that there was no violation of the Funeral Service Examiners Act and recommends that the complaint be dismissed as the funeral director acted to ensure the safety and welfare of all concerned.

COMPLAINT 2013-11

The complainant alleges that Junora Walton of Walton's Chapel of Faith acted unprofessionally towards her and her family and did not properly embalm her deceased father. The father of complainant died July 30, 2013 at 4:00 am at his place of residence. Junora Walton was contacted and a transport service picked up the body.

Junora Walton was supposed to call the family on Wednesday, July 31st to arrange to meet the family. When she did not call that morning, the complainant's mother called to ask abut the death certificate at which time she was advised she was "putting the cart before the horse" and that the death certificate had been sent to the doctor for signature. When the complainant's mother asked about coming in to make the arrangements, she was told that most of that could be done by telephone.

When the complainant's mother told the funeral director that she was thinking of a funeral August 17, due to family coming from out of town and other reasons, the funeral director said that was entirely too long and that if they were looking at that date they would have to

cremate him. Because the funeral director had a funeral the following day (Thursday) the arrangements conference was set for Friday, August 2, 2013 at 10am.

The complainant offers a very detailed statement regarding the events which took place. What is apparent is that at no time did Junora Walton offer a GPL or give a GPL to the family (as they had to ask prices) nor did she show them a casket price list before showing them caskets.

Complainant became uncomfortable with the meeting and decided to transfer her father to another funeral home. At that time she asked what the charges were for the transportation and embalming and was told by Ms. Walton that the total was \$960. As the complainant was driving to the bank to get the money she received a telephone call from Ms. Walton wanting payment in cash, which was done.

Charleston Mortuary Service removed the body from the Walton's Chapel of Faith and called Preston Funeral Home, the receiving funeral home, and stated that they would need to work on the body to have him viewable, including embalming because of the condition of the body. Ms. Walton states that "after the initial embalming process, it was clear that [the deceased] had not embalmed well due to the many complications of his condition when he arrived and that extensive work would have to be done to try to keep him." An embalming room report from CMS is submitted as part of the record indicating the work necessary. NOTE: Respondent funeral home did not have am embalming report and only started using them after this complaint was filed and the inspector asked for a copy of the deceased's report.

CMS was able to adequately embalm the body and do restoration work so that a private viewing could be had on Wednesday, August 7,2013. In the respondent's response she states that "she was going to be charged extra anyway because of the amount of work that was involved."

The respondent funeral director has had two previous complaints resulting in reprimands and probation in each instance. She is currently on probation under Complaint 2012-08.

An inspection was made of the funeral home shortly after this complaint was received. See attached inspection report.

The Complaint Committee recommended that Junora Walton be required to hire a licensed funeral director to act as Licensee in Charge at her facility for a period of one year and that the Licensee be required to be present for all arrangements, at need or preneed, as well as during the embalming of bodies and to attend all funeral or memorial services. The Committee further recommended that Ms.Walton return the \$750 embalming fee and pay to the Board \$500 as administrative fees. The Committee also recommended that the Board allow the Committee to negotiate a consent decree with the Respondent pursuant to W. Va. Code § 6-4-2.8

COMPLAINT 2013-12

Complainant called this office and said she wanted to make a complaint about a funeral director at Ross Funeral Home in Fairmont. She alleged that he has allowed her and others to

witness embalmings. She provided the names of Brad Summer and "Bob" and a person named Steven Coark.

A letter was sent to the director notifying him of the complaint and asking for his response. After receiving the letter, the director called the office and stated that this was untrue, was the result of a domestic situation between he and his now ex-girlfriend and that he had no idea who Mr. Coark was, and that Brad Summer and Bob were employees in the funeral home who assist him after the embalming in dressing, etc. the body. The director was instructed to write a response and he did.

The response by the director states that the complainant has been harassing him and that neither she or anyone else has watched embalmings. He also alleges that the Marion County Sheriff's Department is working on this matter (I assume he means possible harassment charges).

The Complaint Committee recommends that the complaint be dismissed as there is nothing to substantiate the complaint and as this is the result of some domestic situation.

The Complaint Committee also recommended to the Board that a letter be sent to Pat Boyle advising him that he is to contact the Board Office with any complaints and concerns that he may have and that his actions in contacting Mr. Howard, the Board's inspector, questioning his inspection of a competitor facility were unethical and unprofessional especially when he had been expressly told that would be improper by the Executive Director. He is to be advised that any future such conduct will result in disciplinary action.

On motion of Chad Hutson, seconded by John Fahey, the recommendations of the Complaint Committee were unanimously accepted by the Board.

On motion of John Stump, seconded by John Fahey, the Minutes of the June 3, 2013 meeting were approved unanimously.

On motion of Chad Hutson, seconded by Sarah Lobban, the Financial Reports for May, June, July and August 2013 were unanimously approved.

On motion of John Fahey, seconded by Ira Handley, the P-Card reports for April, May, June, July and August 2013 were unanimously approved.

The Board considered the reinstatement of Carl Durgan conditioned on him obtaining his continuing education hours from the time his license lapsed to June 30, 2013; that he perform a one-year period of apprenticeship and pass the West Virginia Funeral Service Exam. On motion of Ira Handley, seconded by John Stump, the Board unanimously agreed to allow Carl Durgan to reinstate his license on the conditions herein set forth.

On motion of Chad Hutson, seconded by Sarah Lobban, the Board approved payment of the membership dues for the coming year to the International Conference.

Licenses were signed for the following individuals and facilities:

Funeral Directors: Apprentice:

Rachel S. Fischer-Bramble Joseph Tanner Cheryl Smith Brian Gunnoe Jessica Bowers Kasey L. Waybright Bradley J. Mayle Jill Luterek Codi Cabrera Michelle Walls Leonard Romans, Jr. Anthony Mitchem

<u>Funeral Homes:</u> Grisell Funeral Service Stockert-Gibson-Paletti <u>Courtesy Card Holders</u>: Theresa Boal Ernest B. Hall III

<u>Crematory Operators</u>: Rachel S. Fischer- Bramble

The next meeting of the Board will be at the Board's office in Charleston on Monday, February 3, 2013 at 1:00 pm with the Complaint Committee meeting at 10:00 am. that day.

There being no other business to be considered, on motion of John Fahey, seconded, by Chad Hutson, and unanimously adopted, the meeting was adjourned.

COMPLAINTS 2013

- 2012-11 Holding for statement to substantiate complaint
- 2012-14 Possible criminal actions; respondent not notified pending investigation by State Police and ME Office; complainant advised and agrees
- 2013-01 This complaint was originally received March 21, 2012 from Mr. Burkhammer but did not have enough substance that would enable the Board to adequately know what was being complained of. A letter was sent to the complainant requesting specific information but no response was ever In received. In December the complaint called asking about his complaint and denied getting a letter from this Board, however, the address he gave at this time was the address to which the letter had been sent.

The respondent funeral home, Hardman-Paletti Funeral Home, was contacted and asked to respond in writing as required by law. Originally, the funeral director contacted, Anthony Paletti, stated that he did not make the arrangements, his father (who is unlicensed) had met with the family and made the arrangements. He stated he would talk with his father and call back. When he called back he put his father on speaker phone and all the questions were answered by his father.

On January 28, 2013 Hardman-Paletti Funeral Home filed an answer through their attorney at which time Anthony Paletti stated he had made the funeral arrangements. It is apparent both from conversations with the complainant and the response of the funeral home, that Mr. Burkhammer wanted nothing to do with his father's funeral arrangements, especially if it included paying for the funeral. Complainant's sister, who although a minor was represented by her legal guardian, wished a viewing and the guardian signed the embalming authorization. Mr. Burkhammer met with John Paletti and signed the authorization for the cremation. The funeral home states that the Complainant was never billed for any services.

Mr. Burkhammer's allegation that he never dealt with a "licensed funeral director" appears, contrary to the written response of the funeral home, to be true based on the conversations with Anthony Paletti and this office on two different occasions.

The Complaint Committee recommends the Complaint be dismissed insofar as the authorization for the embalming is concerned and the fact that a third party was involved in the funeral arrangements. The sister of the complainant was represented by her guardian and therefore there is no violation of the Funeral Service Act. The Committee recommends the Licensee in Charge and Anthony Paletti are to be advised that with the exception of **making Pre-need Contracts**, the owner of the funeral home may not, under any circumstance, meet with families for the purpose of making funeral arrangements or performing any other activities which are the sole responsibility of a licensed funeral director and that their licenses are subject to disciplinary action if Mr. Paletti continues to operate outside the scope of what is permitted under the Funeral Service Act.

2013-02 This complaint was filed by a gentleman against Kimes Funeral Home. Although the gentleman has some mental problems and was placed in Weston State Hospital after being found guilty by reason of insanity of the crime of arson, he has never been declared incompetent and, in fact, if extremely brilliant.

The complainant has had some very valid complaints against this funeral home and some aspects of those complaints resulted in action by the Attorney General's Office and a referral to law enforcement for investigation of criminal activity.

However, in the instant case, the deceased died in 2006 and the pictures provided do not substantiate the complainant's belief that his brother looked like a clown. The embalming room reports do not indicate any unusual problems with the embalming.

The evidence presented does not indicate any violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed.

2013-03 Pending

2013-04 The Complainant, Jack Ballard, requested a reconsideration of the dismissal of his complaint against Lobban Funeral Home alleging she did not give him a price list until the date he retrieved the ashes from the funeral home.

The deceased died December 17, 2012 and her body was picked up by Charleston Mortuary and taken to the crematory in Princeton as this was a direct cremation which had been arranged for by the complainant over the telephone. There was some delay in getting the death certificate from CMS and with the holiday schedule there was a delay in getting the cremation done.

The funeral home states that in the initial conversation with the complaint which was over the phone, that she gave him an estimate of the costs and told him that the final bill could be different depending on obituary charges, the cost of an urn if one was purchased, sales tax, etc.

The actual cremation took place January 12, 2013 and the ashes were picked up at the crematory on January 25, 2013. The death certificates were received on February 9, 2013 and on February 10, 2013 the complainant was contacted by phone and asked if the funeral home could deliver the death certificates and finalize the bill. Complainant stated that was not convenient to him and that he had decided not to purchase an urn and for her to mail the death certificates, which she did. The complainant did not come to the funeral home until February 17, 2013 at which time the bill was finalized and he was provided with the GPL. The complainant returned the following day and paid the bill in full.

The FTC Rule, which is incorporated in the Funeral Service Examiners Act,

provides that the triggering event for giving out a GPL is a face-to-face meeting. With regard to the Statement for Funeral Services, the FTC Rule provides that "if arrangements are made over the telephone, you should give the consumer the Statement at the earliest possible date. If the consumer makes all funeral arrangements by telephone, you make a reasonable attempt to give a completed Statement to the consumer before a final disposition of the remains occurs. If the Consumer does not visit the funeral home in person before the final disposition, you should still give or send a completed statement to the consumer as soon as possible.

The Board has confirmed with Seaver Mortuary that they did give an invoice to either the transport service or the person picking up the cremains for Lobban and that due to the backlog of work and the holiday schedule they are unable to state when the invoice was sent to Lobban.

A review of the circumstances of this complaint again does not indicate that Lobban Funeral Home violated this FTC Rule which would, in turn, be a violation of the Funeral Service Act. The Committee, therefore, recommended this complaint be dismissed but that the Director write Lobban and ask that she try to get her billings done a little faster in the future.

NOTE: Ms. Lobban recused herself from any participation in this matter.

2013-05 The complainant, Orpha Hager, states that she and her niece were refused permission by Keller Funeral Home to view her deceased husband prior to him being taken to the cemetery; that she was forced to ride in a very cold car provided by the funeral home; that the obituary notice was incorrect and that there was no Register Book or memory cards at the funeral.

The funeral home responded that on two separate occasions the complainant refused permission to embalm the body and she arranged for a direct burial with grave side service. It was only when the complainant arrived at the funeral home as they were preparing to leave for the grave side service that the complainant asked to view the body. Because the body had not been embalmed, and there was rapid deterioration, it was not possible to view the body.

The funeral home further states that they were unaware that the complainant was going to use a funeral home vehicle until she showed up at the funeral home and thus did not have a car ready for her use. The funeral home admits there was an error in the obituary and that the Register Book and memory cards were not provided. Those items were deducted from the Statement of Goods and Services provided.

As a signed disclosure would have been required prior to viewing of an unembalmed body, it is apparent that the funeral home did not anticipate that the complaint or other person would be viewing the body. It is also apparent that they did not anticipate the complainant would be requesting to ride in a funeral home provided vehicle. It is unfortunate that the obituary had to be corrected and that the Register Book and memory cards were not provided. These mistakes, although unfortunate, do not give rise to a violation of the Funeral Service Examiners Act and the Complaint Committee recommends that the complaint be dismissed and that the funeral home be instructed to institute some type of check list so that in the future these problems do not occur.

2013-06 The complainant, Sandra Miles, says that Barlow Bonsall Funeral Home failed to timely order a VA marker for their deceased relative. The funeral home cremated the deceased and her ashes were then claimed by her fiancé and taken to Virginia for burial at a cemetery there. Approximately a year later the complainant called the funeral home to inquire about the marker and was told they would check with the VA and call back. When complainant did not hear from the funeral home she called again and was told that the wrong form had been submitted and that they had resubmitted the application.

In January 2013, complainant called the VA Office in Quantico, VA and was advised that no order was in their system for the deceased's marker. In February 2013, complainant called the funeral home and this time provided the name, address and telephone number for the funeral home in VA where the marker was to be shipped direct rather than to Charleston. In March 2013 complainant was again advised by the VA that there was no order in their system.

Barlow Bonsall admits there was a delay in the original order due to the fact they had not received the proper work to complete the order. The paper work was then completed and mailed to the cemetery in Virginia. For whatever reason, the cemetery did not receive the documents and the paper work was resubmitted to the cemetery on February 14, 2013 and that it is the responsibility of that funeral home/cemetery to complete the paper work and submit it to the VA.

It appears that Barlow Bonsall has done their portion of the paper work and that the Virginia facilities are now responsible for completing the remainder of the paper work and ordering the marker.

As there is no violation of the Funeral Service Examiners Act, the Complaint Committee recommends that the complaint be dismissed but that the funeral home institute some type of tracking system to check on these orders at 60 day intervals.

2013-07 Referral to Parkersburg State Police per request of complainant as City Police have closed their investigation for the reason that the funeral director repaid the funds.

2013-08 The complainant's deceased brother was first taken to Tyree Funeral Home, however, the family wanted him transferred to High Lawn Funeral Home. The brothers of the deceased were told that the decedent's daughter (Janette Hall) would have to arrange for the transfer to their funeral home.

On March 23, 2013, the complainant and his family went to the funeral home to make the funeral arrangements. At that time they met with the Kaye Ballard, owner of the funeral home who is not a licensed funeral director and who very frequently meets with family to make at-need funeral arrangements. The complaint was told that the funeral bill would need to be paid in full before the body would be removed to their funeral home. At that time they were given a "price quote" of \$5590.61 for the funeral services. On March 24, 2013 the family returned to the funeral home and paid in full the bill. The body was removed from Tyree's on March 25, 2013.

At no time prior to the funeral, and specifically not at the time the second Statement of Goods and Services was prepared, were the complainants given receipts for their payments or presented with the finalized bill. When the complainant asked for a copy of the contract he found that the deceased's daughter was the named purchaser, that the Statement was dated March 26, 20913, the day of the funeral, and that they had been charged a second embalming fee in the amount of \$895.

Complainant asked the funeral home to give him a contract with his name so that he could file the claim against the estate but the funeral home refused. After several unsuccessful attempts to obtain the contract and a refund of the second embalming charge, the complainant filed his complaint with this office. (It should be noted that this office talked with the owner and was assured that the contract would be rewritten and a refund made, however, that did not happen.)

The funeral home responded to the complainant and in their response states that "Kaye Ballard, owner of Highlawn, met with Bobby Gene Ward and his family on March 25, 2013, at which time the contract was executed." The response further states that he (Mr. Ward) "met with the funeral director, Mr. James Patton, who came in the office while they were meeting with Ms. Ballard, when he spoke to them, gave them his sympathy . . ."

The response also questions the refund of \$220 stating that their cost for embalming was less than Tyree charged. The Board obtained a copy of the statement from Tyree for the services rendered. Their charges were \$300 for removal and \$625 for embalming, totaling \$925. Respondent told the complainant that the embalming fee was \$925 and that they were cheaper and thus saved him money. On June 10, 2013, the Board advised the attorney for respondent the discrepancy in his client's figures and that the refund would be proper. The Board also advised the attorney that the contract should be in the name of the complainant.

Complainant has notified this office that he has received a refund and, finally, a new contract in his name.

The Complaint Committee notes that the license in charge at the time of this complaint has now been criminally charged with a felony and is no longer at the funeral home. A new LIC has been hired and he has been advised that he must insist that the owner refrain from funeral director activities.

The Complaint Committee recommends that the current Licensee in Charge of High Lawn Funeral Home be advised that the Kaye Ballard may not make funeral arrangements or perform other duties of a licensed funeral director and that any such conduct in the future will result in penalties not only against the Licensee in Charge but also the license of the funeral home. The funeral home is to be instructed to comply with the FTC Rule relating to giving the Statement of Goods and Services in a timely manner.

2013-09 Brian S Vance, the complainant alleges that he was treated unprofessionally by David Deal of Deal Funeral Home with regard to his wife's funeral services and specifically, that the funeral director is attempting to hold him responsible for a funeral bill of an in-law.

The funeral director responded and his response does indicate that he has a problem with this family as well as complainant's in-laws. His recitation of services rendered in the past to a member of his in-laws family is unprofessional, at best.

Complainant called the funeral director at 1:30 am to say he wanted to change the arrangements. He is miffed that the funeral director was upset at being awakened at that hour and hung up on him. However, it is unacceptable to make changes to a funeral at that hour of the morning.

The Complaint Committee believes that both the complainant and the funeral director are at fault. However, the funeral director should be better prepared to act in a professional manner. His personal attacks on the complainant and his extended family are uncalled for, unethical and unprofessional. The complainant states in his response, he has made payments to the funeral home contrary to what the funeral home represents in its answer

2013-10 The complaint, Dee Coen, is the sister of the deceased. She complains Richard M. Roach Funeral Home did not embalm her sister and that no one at the viewing was aware they were viewing an unembalmed body.

The funeral director says that although the body was unembalmed, at the request of the family, that adequate measures were taken to ensure sanitation and safety. Some cosmetic work was done and the body was prepared for viewing. An unembalmed body disclosure was placed in the register.

The husband of the deceased sent a letter to the Board stating that his wife's body had been preserved and she was dressed and prepared for viewing.

The Complaint Committee finds that there was no violation of the Funeral Service Examiners Act and recommends that the complaint be dismissed as the funeral director acted to ensure the safety and welfare of all concerned.

- 2013-11 Pending approval of consent agreement to be presented to Board in February 2014
- 2013-12 Christian Barker called this office and said she wanted to make a complaint about the funeral director at Ross Funeral Home in Fairmont. She alleged that he has allowed her and others to witness embalmings. She provided the names of Brad Summer and "Bob" and a person named Steven Coark.

A letter was sent to the director notifying him of the complaint and asking for his response. After receiving the letter, the director called the office and stated that this was untrue, was the result of a domestic situation between he and his now ex-girlfriend and that he had no idea who Mr. Coark was, and that Brad Summer and Bob were employees in the funeral home who assist him after the embalming in dressing, etc. the body. The director was instructed to write a response and he did.

The response by the director states that the complainant has been harassing him and that neither she or anyone else has watched embalmings. He also alleges that the Marion County Sheriff's Department is working on this.

The Complaint Committee recommends that the complaint be dismissed as there is nothing to substantiate the complaint and as this is the result of some domestic situation.

2013-13 Pending

2013-14 Pending

The Board office staff made the Complaint Committee aware of a situation wherein Pay Boyle of Pat Boyle Funeral Home called the office asking how a competitor funeral home was operating and how it passed inspection. He specifically asked if it would "cross the line" for him to contact the inspector and discuss the inspection and was told that it would and that it was not appropriate for him to contact the inspector relating to matters with a competitor funeral home. Notwithstanding the instructions of the Executive Director, Pat Boyle did contact the inspector, questioned his inspection and stated that there were problems at the funeral home which would not pass inspection.

The Complaint Committee recommended to the Board that a letter be sent to Pat Boyle advising him that he is to contact the Board Office with any complaints and concerns that he may have and that his actions in contacting Mr. Howard, the Board's inspector, questioning his inspection of a competitor facility were unethical and unprofessional especially when he had been expressly told that would be improper by the Executive Director. He is to be advised that any future such conduct will result in disciplinary action.

LICENSEES BY COUNTY (2013-2015)

BARBOUR: Kittle, Thomas Scott Schoonover, Timothy E Schoonover, Gary E Talbott, Michael W Wright, Carl R Wright, Joseph	Belington Philippi Philippi Belington Philippi Philippi	WV 26250 WV 26416 WV 26416 WV 26250 WV 26416 WV26416
BERKELEY: Berry, Edward P Bowers, Jessica Dotson, Rachel A Eddy, Michael A Field, Robert C Krebbel, James R Spewock, Joseph R Stancoven, John C	Martinsburg Berkeley Springs Martinsburg Falling Waters Martinsburg Martinsburg Falling Waters Martinsburg	WV 25401 WV 25411 WV 25401 WV 25419 WV 25401 WV 25419 WV 25419 WV 25401
BOONE: Brown, Jeremy Handley, John T Handley, Ira D Hess, Charles E Hess, Gary Wayne Kellione, Cletis D Tinnel, Jason L Vest, William Everett	Danville Danville Danville Danville Danville Whitesville Danville Turtle Creek	WV 25053 WV 25053 WV 25053 WV 25053 WV 25053 WV 25209 WV 25053 WV 25203
BRAXTON: Gibson, Millard S Jeffers, John Steven Paletti, Anthony M Roach, Richard Roach, Ryan M Sizemore, Timothy Tylor, Robin J	Flatwoods Sutton Gassaway Gassaway Gassaway Flatwoods Sutton	WV 26621 WV 26601 WV 26624 WV 26624 WV 26601 WV 26601
BROOKE: Baldwin, Pete A Chambers, Fred T Courtney, James T Fithyan, Eric L Lewis, George M	Wellsburg Wellsburg Weirton Wellsburg Beech Bottom	WV 26070 WV 26070 WV 26062 WV 26070 WV 26030

Morris, Robert J Mullenbach, Joseph M Myers, Scott Robert Reasner III, C. Daniel	Wellsburg Wellsburg Wellsburg Wellsburg	WV 26070 WV 26070 WV 26070 WV 26070
CABELL:	vv enseting	,, , 200,0
Barker, II, Carroll W	Barboursville	WV 25504
Bentley, H. Mark	Barboursville	WV 25504 WV 25504
Black, George S	Barboursville	WV 25504 WV 25504
Carpenter, R. David	Huntington	WV 25701
Carpenter, Robert	Huntington	WV 25701
Carpenter, Timothy	Huntington	WV 25701
Cartmill, Robert G. W	Huntington	WV 25701
Chambers, Matthew	Huntington	WV 25703
Chapman, Charles	Huntington	WV 25702
Compton, Hubert	Huntington	WV 25702
Cyfers, Melissa	Huntington	WV 25701
Davis, Jr., Fredrick L	Huntington	WV 25705
Elmore, David D	Huntington	WV 25705
Glover, Heather S	Milton	WV 25541
Haymaker, Stephen	Huntington	WV 25705
Henson, Charles D	Huntington	WV 25705
Johnson, Dewey R	Huntington	WV 25705
Kitchen, Frederick	Huntington	WV 25702
Lunsford, Merrill C	Milton	WV 25541
Miller, Charles	Huntington	WV 25701
Mullins, Jordan M	Huntington	WV 25702
Ransbottom, Barry D	Huntington	WV 25702
Ransbottom, Don E	Huntington	WV 25702
Reger, Patrick J	Huntington	WV 25701
Ritchie, Jr., Ernest M	Huntington	WV 25705
Smith, Elsworth	Barboursville	WV 25505
Smith, Kimberly	Barboursville	WV 25505
Smith, Tina G	Barboursville	WV 25505
Sovine, Thomas C	Milton	WV 25541
Stone, David R	Huntington	WV 25705
Stowasser, Kevin G	Huntington	WV 25705
Thompson, Jason	Milton	WV 25541
Wright, Donald	Huntington	WV 25705
Wright, Dora	Huntington	WV 25705
CALHOUN:	Country '11	WW 06147
Cano-Stump, Gina	Grantsville	WV 26147
Channell, Lester K	Big Springs Grantswille	WV 26137
Stump, J. Neil	Grantsville	WV 26147
	20	

Stump, John S Tanner, Joseph	Grantsville Arnoldsburg	WV 26147 WV 25234
<u>CLAY:</u> Shamblin, Ronald L. Smith, Jr., Basil W	Procious Clay	WV 25164 WV 25043
FAYETTE: Anderson, Brad A Alexander, J. W Davis, William A Gunnoe, Brian Hess, Larry Joe Hess, Mark S Kidd, David M Leake, Clarence Powell, Leonard T Tyree, Joseph P VanMeter, Thomas W Venable, Monica Whittington, Melanie Whittington, Terry L Williams, Frederick	Fayetteville Oak Hill Oak Hill Oak Hill Fayetteville Ansted Oak Hill Ansted Glen Jean Oak Hill Smithers Rainelle Montgomery Montgomery Glen Jean	WV 25840 WV 25901 WV 25902 WV 25901 WV 25840 WV 25812 WV 25901 WV 25812 WV 25846 WV 25901 WV 25186 WV 25962 WV 25136 WV 25136 WV 25901
Williams, Benjamin F <u>GILMER</u> : Ellyson, Terry L Ellyson, II, Terry Lee	Oak Hill Glenville Glenville	WV 25901 WV 26351 WV 26351
GRANT: Basagic, Neil J Basagic, Mark M Kitzmiller, Raymond Schaeffer, J. Blaine Schaeffer, Renee S Schaeffer, Thomas	Cabins Petersburg Maysville Petersburg Petersburg Petersburg	WV 26855 WV 26847 WV 26833 WV 26847 WV 26847 WV 26847
GREENBRIER: Anderson, Jr., James Arnold, William C Arnold, James L Broyles, Randall L Campbell, Jerry L Higginbotham, William	Frankford Rainelle Ronceverte Ronceverte Lewisburg Frankford	WV 24938 WV 25962 WV 24970 WV 24970 WV 24901 WV 24938

Lobban, Robert F Lobban, Sarah E Longanacre, Jessica Longanacre, John D McCraw, Jeffrey McCraw, Perry Morgan, Theo V Smathers, Don R Wallace, William L Wallace, William H Willis, James S	Alderson Alderson Ronceverte Ronceverte Lewisburg Lewisburg Frankford Rainelle Lewisburg Clintonville Rainelle	WV 24910 WV 24970 WV 24970 WV 24901 WV 24901 WV 24938 WV 25962 WV 24901 WV 24931 WV 25962
HAMPSHIRE: Baldwin, Harley P Giffin, Lucas Giffin, Lucas Morgret, Sarah S Pyles, Chad J Pyles, James R Pyles, James W Wagoner, Carter	Romney Capon Bridge Capon Bridge Romney Augusta Augusta Augusta Romney	WV 26757 WV 26711 WV 26711 WV 26757 WV 26704 WV 26704 WV 26704 WV 26757
HANCOCK: Arner, Douglas A Arner, III, Alvin L Barnardi, II, Anthony Finton, Mary Hannah Finton, Douglas B Givins, Sr., Roger E Greco, John C Gregory, Amos F Nixon, Mitchell Porco, John M Soplinski, Jr., Chester Turley, Timothy Wilson-Diaz, Jama	Chester Chester Chester Weirton Weirton Chester Weirton Weirton Weirton Newell Weirton Weirton New Cumberland Newell	WV 26034 WV 26034 WV 26062 WV 26047 WV 26050
HARDY: Elmore, John A Fraley, J. Thomas Fraley, Jeffrey A Hines, Jr., Loring L Hornbeck, Peter L	Moorefield Moorefield Moorefield Moorefield Wardensville	WV 26836 WV 26836 WV 26836 WV 26836 WV 26851

<u>HARRISON:</u>		
Amos, A. Randy	Clarksburg	WV 26301
Atkinson, Denver D	Nutter Fort	WV 25241
Carelli, Mark A	Nutter Fort	WV 25241
Carvelli, Paul V	Lumberport	WV 26386
Cunningham, Allen R	Clarksburg	WV 26301
Dorsey, William O	Clarksburg	WV 26301
Ford, Bradley A	Bridgeport	WV 26330
Fox, John A	Fairmont	WV 26554
Gemondo, II, Jimmy	Shinnston	WV 26431
Harmer, Jay D	Shinnston	WV 2431
Harris, James A	Clarksburg	WV 26301
Heitger, Jr., Jeffrey W	Nutter Fort	WV 26301
Holtz, Timmy D	Clarksburg	WV 26301
Hooker, Timmy R	Bridgeport	WV 26330
Jimmie, Jason B	Bridgeport	WV 26330
Kovalck, Patrick A	Shinnston	WV 26431
Leary, Eric E	Clarksburg	WV 26301
Nutter, Robert D	Clarksburg	WV 26301
Painter, Frederick D	Shinnston	WV 26431
Perine, Adam T	Shinnston	WV 26431
Perine, Timothy E	Shinnston	WV 26431
Smth, David E	Mt. Clare	WV 26408
JACKSON:		
Casto, Jr., James W	Evans	WV 25241
Casto, III, James W	Evans	WV 25241
Criss, Paul L	Evans	WV 25241
Kimes, Robert C	Ravenswood	WV 26164
Parsons, Edison H	Ripley	WV 25271
Roush, Joseph R	Ravenswood	WV 26164
Waybright, J. Coleman	Ripley	WV 25271
Waybright, Ronald D	Ripley	WV 25271
<u>JEFFERSON:</u>		
Barr, Jerry B	Charles Town	WV 25414
Brown, Horace M	Charles Town	WV 25414
Christian, Joann S	Charles Town	WV 25414
Norton, Alan H	Halltown	WV 25423
Spencer, Robert L	Harpers Ferry	WV 25425
KANAWHA:		
Alley, Anthony	St. Albans	WV 25177
Baughan, David L	Charleston	WV 25314
Bishoff, Richard D	Charleston	WV 25314

Boback, Keith R	Charleston	WV 25302
Bollinger, Terrance	So. Charleston	WV 25303
Brown, Monica	Charleston	WV 25387
Cooke, Roger A	Cedar Grove	WV 25039
Crank, Richard	Charleston	WV 25313
Crowder, Mark A	Charleston	WV 25304
Douglas, Gregory A	Charleston	WV 25306
Douglas, Shelly L	Charleston	WV 25306
Fidler, Richard D	Belle	WV 25015
Fidler, II, R. Dayle	Belle	WV 25015
Fischer, Rachel S	Hurricane	WV 25526
Fitzwater, Nicholas	Charleston	WV 25362
Hamm, Gary E	Big Chimney	WV 25302
Hartwell, Charles M	St. Albans	WV 25177
Howard, Michael F	Charleston	WV 25304
Jarrett, Brian P	Charleston	WV 25301
Johnson, Carl	Charleston	WV 25301
Johnson, Christopher	Marmet	WV 25315
Johnson, Mack	Marmet	WV 25315
Johnson, Wayne L	Charleston	WV 25330
Long, Richard L	Charleston	WV 25302
Lowry, James W	Charleston	WV 25361
Maltempie, Mark D	Cross Lanes	WV 25356
Matics, Anthony	Clendenin	WV 25045
Matics, Gregory	Clendenin	WV 25045
McCarty, Michael	So. Charleston	WV 25303
Myers, Frederick D	Elkview	WV 25071
Newcome, Destiny	Charleston	WV 25313
Nichols, David L	Charleston	WV 25314
Nichols, Eric Bryan	Charleston	WV 25312
Nichols, Jr., Thomas	St. Albans	WV 25177
O'Dell, Jerry C	Montgomery	WV 25136
Phillips, Roy L	Sissonville	WV 25320
Querry, David W	Hugheston	WV 25110
Ratliff, Samuel	Elkview	WV 25071
Robertson, Aubrey	Charleston	WV 25302
Rogers, Scott E	St. Albans	WV 25177
Spinelli, Vincent P	Clendenin	WV 25045
Summers, Daniel	Elkview	WV 25071
Surratt, Billy Ray	Charleston	WV 25302
Thaxton, John Hafer	Elkview	WV 25071
Walton, Junora	Charleston	WV 25312
Whited, Gene P	Charleston	WV 25302
Wolfingbarger, James	Malden	WV 25306
Workman, Jr., Rexford	Elkview	WV 25071

LEWIS:		
Boyle, Patrick D	Weston	WV 26452
Cunningham, William	Jane Lew	WV 26378
Hardman, C. David	Weston	WV 26452
Heater, Christopher	Jane Lew	WV 26378
Vincent, Robert M	Jane Lew	WV 26378
Wills, Don Urvan	Weston	WV 26452
,		
<u>LINCOLN:</u>		
Curry, John R.	Alum Creek	WV 25003
Curry, Randy Heath	Alum Creek	WV 25003
Curry, Randy Lee	Alum Creek	WV 25003
Curry, Todd Allen	Alum Creek	WV 25003
Hall, Kent D	West Hamlin	WV 25571
Koontz, Jeremy S	Hamlin	WV 25523
Stewart, Jon Scott	Hamlin	WV 25523
<u>LOGAN</u> :		
Akers, Chad B	Logan	WV 25601
Collins, Dale E	Switzer	WV 25647
Cooke, Kevin L	Logan	WV 25508
Evans, Riley Joe	Chapmanville	WV 25508
Evans, Riley Jordan	Chapmanville	WV 25508
Fisher, William F	Logan	WV 25601
Freeman, Ilene L	Chapmanville	WV 25508
Gibson, Vickie Krantz	Man	WV 25635
Honaker, Michael	Logan	WV 25601
Krantz, Rebecca L	Man	WV 25635
Meadows, Jr., Wayne	Omar	WV 25638
Muncey, Larry	Mt. Gay	WV 25637
Vance, Mark A	Chapmanville	WV 25508
MARION:		
Basagic, John J.	Fairmont	WV 26554
Bussey, DeAndrea	Fairmont	WV 26554
Carpenter, Terry L	Fairmont	WV 26554
Dalton, Justin D	Fairmont	WV 26554
Domico, David M	Fairmont	WV 26554
Domico, Gregory A	Fairmont	WV 26554
Domico, Jr., Nick	Fairmont	WV 26554
Ford, J. Spencer	Fairmont	WV 26554
Ford, Lauren	Fairmont	WV 26554
Ford, Raymond J	Fairmont	WV 26554
Ford, William H	Fairmont	WV 26554

Ford, William R	Fairmont	WV 26554
Ford, II, William H	Fairmont	WV 26554
Ford, III, Joseph F	Fairmont	WV 26554
Gribben, George M	Fairmont	WV 26554
Hutson, Chad A	Manningtn	WV 26582
Loy, Robert M	Fairmont	WV 26554
Savanarola, Michael	Fairmont	WV 26554
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MARSHALL:		
Anderson, Jeffrey	Moundsville	WV 26041
Danehart, Mark S	Wheeling	WV 26003
Gonchoff, Frank	Moundsville	WV 26041
Grisell, Connie E	Glen Dale	WV 26038
Grisell, Elliott	Glen Dale	WV 26038
Grisell, Sidney E	Moundsville	WV 26041
Meinel, Patrick L	Moundsville	WV 26041
Mills, Steven W	McMechen	WV 26041 WV 26040
Phillips, Edwin P	Glen Dale	WV 26038
Rose, Robert G	Benwood	WV 26038 WV 26031
Rose, Robert G	Bellwood	W V 20031
MASON:		
	Pt. Pleasant	WV 25550
Browning, Ronald K	Pt. Pleasant	
Deal, David R		WV 25550
Green, Richard D	Fraziers Bottom	WV 25082
Hornsby, William E	Pt. Pleasant	WV 25550
Patterson, II, Robert	Pt. Pleasant	WV 25550
Tucker, Jerry W	Mason	WV 25260
M-DOWELL		
McDOWELL:	D 4	WW 24072
Bailey, Fred	Panther	WV 24872
Bivens, II, Howard	Iaeger	WV 24844
Fanning, John P	Ieger	WV 24844
Sly, James H	Welch	WV 24802
Widener, Jr., James E	Northfork	WV 24868
MEDGED		
MERCER:	D :	WW 24740
Attilli, Johnny L	Princeton	WV 24740
Attilli, Sally S	Princeton	WV 24740
Boyce, Mary L	Bluefield	WV 24701
Boyce, II, Gerald R	Bluefield	WV 24701
Cantrell, Jonathan	Princeton	WV 24703
Fredeking, Stewart O	Princeton	WV 24740
Fredeking, William S	Princeton	WV 24740
Hariston, Manuel	Princeton	WV 24740
Hurt, Toni	Bluefield	WV 24702

Johnston, John K	Princeton	WV 24740
Kirk, David Wayne	Princeton	WV 24740
Kirk, Shirley Bailey	Princeton	WV 24740
Linkous, Michael D	Bluefield	WV 24701
Mathena, Charles	Princeton	WV 24740
McConnell, Jerry A	Bluefield	WV 24702
Mills, Marvin D	Princeton	WV 24740
Seaver Vest, Amy	Princeton	WV 24740
Seaver, IV, George W	Princeton	WV 27404
Shires, Jimmie L	Bluefield	WV 24701
Wellman, Howard L	Bluefield	WV 24701
Weilinan, Howard D	Bittericia	VV V 21701
MINERAL:		
Fredlock, III, William H	Piedmont	WV 26750
Fredlock, IV, William H	Piedmont	WV 26750
Nofsinger, Harold D	Keyser	WV 26726
Schadler, Robert A	Keyser	WV 26726
Smith, Brian L	Keyser	WV 26726
Upchurch, Wendy N	Ft. Ashby	WV 26719
Openaren, wendy iv	i t. Ashoy	VV V 20717
MINGO:		
Cook, Stephen A	Delbarton	WV 25670
Gregory, Keith D	Welch	WV 24801
Hayes, Bonney M	Matewan	WV 25678
Mounts, Lowell	Gilbert	WV 25621
Weaver, John E	Williamson	WV 25661
Weaver, John E	Williamson	VV V 25001
MONONGALIA:		
Best, Michael K	Morgantown	WV 26505
Bowen, Jeremiah J	Blacksville	WV 26521
Brock, Paul A	Westover	WV 26501
Carnegie, Danny	Morgantown	WV 26508
Dalton, Michael E	Morgantown	WV 26508
Eddy, Robert	Fairview	WV 26570
Gocke, Jr., Thomas V	Morgantown	WV 26505
Hastings, Dewey S	Morgantown	WV 26505
Hastings, Edward D	Morgantown	WV 26505
Hastings, Grant S	Morgantown	WV 26505
Henson, Thomas W	Morgantown	WV 26505
Jenkins, Jared S	Morgantown	WV 26505
Male, Louie Gene	Westover	WV 26505 WV 26505
		WV 26505 WV 26505
Mancinelli, Vincent	Morgantown	
Matthews, Franklin L	Morgantown	WV 26507
McCulla, IV, William B	Morgantown	WV 26501
Slaughter, Kathryn	Morgantown	WV 26501
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Tennant, Jr., Wayne	Morgantown	WV 26508
MONROE:		
Broyles, William S	Lindside	WV 24951
Groves, Robert L	Union	WV 24983
Holliday,II, James R	Peterstown	WV 24963
Mann, Kenny W	Ballard	WV 24918
McGuire, Billy Joe	Union	WV 24983
McGuire, Joel L	Union	WV 24983
Shrewsbury, Phillip L Wickline, Robert K	Peterstown Lindside	WV 24963 WV 24951
Wilson, Fredy L	Greenville	W V 24931 WV 24945
wilson, Fredy L	Orechvine	VV V 24943
MORGAN:	Doubolos Carinos	WW 25411
Anderson, John A	Berkeley Springs	WV 25411
Braithwaite, Lewis O Braithwaite, Lisa Jo	Berkeley Springs	WV 25411 WV 25411
Sensel, Douglas C	Berkeley Springs Berkeley Springs	W V 25411 WV 25411
Sensel, Ellen F	Berkeley Springs	W V 25411 WV 25411
NICHOLAS:	Berkeley Springs	VV V 25411
Coleman, Thomas J	Richwood	WV 25261
Day, Teddy K	Summersville	WV 26651
Hamilton, Ronald P	Craigsville	WV 26205
Mace, Patty Susan	Craigsville	WV 26205
Russell, Tiffany S	Summerville	WV 26651
Vickers, Raymond D	Summersville	WV 26651
Waters, John G	Summersville	WV 26651
White, Howard C	Summersville	WV 26651
OHIO:		
Altmeyer, Jr., James E	Wheeling	WV 26003
Altmeyer, Sr., James E	Wheeling	WV 26003
Burke, Jr., William T	Wheeling	WV 26003
Cilles, Robert B	Wheeling	WV 26003
Clark, Richard W	Wheeling	WV 26003
Fahey, Eugene T	Wheeling	WV 26003
Fahey, Sean P	Triadelphia	WV 26059
Furbee, David L	Triadelphia	WV 26059
Jasko, III, Stephen M	Wheeling	WV 26003
Kepner, Alexander	Wheeling	WV 26003
Kepner, James B Kepner, John W	Wheeling Wheeling	WV 26003 WV 26003
Mathieu, Michael A	Wheeling	WV 26003
Patterson, Jr., Neil	Wheeling	WV 26003 WV 26003
Seabright, Drew R	Wheeling	WV 26003
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	38	

PENDLETON: Basagic, David J Kimble, Keith A	Franklin Franklin	WV 26807 WV 26807
POCAHONTAS: Lantz, Dougas A Smith, James L VanReenen, Ivan C	Buckeye Marlinton Buckeye	WV 24924 WV 24954 WV 24924
PRESTON: Bolyard, Robert Bolyard, Jr., David W Field, Jerry Lee Lobb, James G Mayfield, Morgan Rotruck, A. Craig Rotruck, Allen M Smell, Thomas W Smith Greaser, Sonia Spear, Carl R Spear, Mark Carl Taylor, Jeffrey Scott Turner, Rodney S	Kingwood Clarksburg Masontown Kingwood Reedsville Kingwood Kingwood Kingwood Terra Alta Bruceton Mills Terra Alta Masontown Bruceton Mills	WV 26301 WV 26301 WV 26542 WV 26537 WV 26547 WV 26537 WV 26537 WV 26537 WV 26764 WV 26525 WV 26764 WV 26542 WV 26542
PUTNAM: Allen, Gregory D Allen, Wesley R Bias, Timothy E Chapman, Christopher Chapman, III, John W Conn, Matthew K Derrick, Keith R Erin, Carl Douglas Garren, Wayman K Harding, Chad R Luikart, Michael E Martin, Jason Randall Nowlin, Gregory K Nunley, Dennis E Roberts, Keith A Smith, Cheryl A	Hurricane Hurricane Eleanor Winfield Hurricane Winfield Poca Winfield Hurricane Poca Hurricane Scott Depot Fraziers Bottom Scott Depot Hurricane Hurricane Hurricane	WV 25526 WV 25526 WV 25070 WV 25213 WV 25226 WV 25213 WV 25159 WV 25226 WV 25159 WV 25526 WV 25560 WV 25082 WV 25560 WV 25226 WV 25226 WV 25226
RALEIGH: Blankenship, Bruce E	Beckley	WV 25801

Bowles, William E	Beckley	WV 25801
Brady, John R	Beckley	WV 25801
Burdette, Charles D	Whitesville	WV 25209
Calfee, Daniel R	Beckley	WV 25801
Calfee, III, Price H	Beckley	WV 25801
Diehl, Gary W	Beckley	WV 25801
Durgan, Victor P	Beckley	WV 25801
Durgan, Jr. Andrew	Beckley	WV 25801
Flanagan, Paul H	Sophia	WV 25921
Martin, Jr., Alvin H	Beckley	WV 25801
Melton, III, Henry E	Beckley	WV 25801
Moran, Michael E	Beckley	WV 25801
Patton, James E	Eccles	WV 25836
Powell, Cheryl P	Beckley	WV 25801
Quesenberry, Amos E	Shady Springs	WV 25918
Quesenberry, David	Beckley	WV 25801
Rine, Nicholas Todd	Beckley	WV 25801 WV 25801
Tankersley, Richie C	Coal City	WV 25823
•	Beckley	WV 25823 WV 25801
White, Thomas M	Beckley	W V 23601
DANDOLDII.		
RANDOLPH:	Elkins	WV 26241
Barb, Hugh Nicholas	Montrose	
Hosteter, Kevin E		WV 26283
Lothes, Anthony R	Elkins	WV 26241
Snyder, Roxie Lea	Mill Creek	WV 26280
Summerfield, Ryan	Elkins	WV 26241
Tomblyn Mark A	Elkins	WV 26241
Tomblyn, Philip C	Elkins	WV 26241
DITCHIE		
RITCHIE:	TT ' '11	WW 26262
Bever, Jr., John M	Harrisville	WV 26362
Hinzman, Noah M	Harrisville	WV 26362
McCullough, Thomas A	Pennsboro	WV 26415
DO LIVE		
ROANE:	G.	XXXX 0.505.6
Taylor, John H	Spencer	WV 25276
Taylor, Mark E	Spencer	WV 25276
Taylor, Richard V	Spencer	WV 25276
ava a app a		
SUMMERS:	0.1.1771	WW 05001
Bowling, John Keith	Oak Hill	WV 25901
Fox, William Mark	Hinton	WV 25951
Johnson, David W	Hinton	WV 24951
Leslie, Coleman L	Talcott	WV 24981
Payne, Terry L	Spencer	WV 25276
	40	

Pivont, Jr., Leon R Pivont, III, Leon R Woodrum, Jack D	Hinton Hinton Hinton	WV 25951 WV 25951 WV 25951
TAYLOR: Ford, Donald G	Grafton	WV 26354
TUCKER: Barb, Jeffrey A Barb, Jeffrey Adam DeMotto, L. Hugh Hinkle, Gregory S	Parsons Parsons Redcreek Davis	WV 26287 WV 26287 WV 26289 WV 26260
TYLER: Furbee, David C McKeever, Timothy E Myers, Randy Louis Pritchett, Craig	Alma Paden City Sistersville Sistersville	WV 26320 WV 26159 WV 26175 WV 26175
UPSHUR: Blackwell, R. Patrick Cutright, Deborah H Nester, Paul St. Clair, Jeffrey C St. Clair, M. Conrad Straight, Stephen A Tomblyn, Bruce N Tomblyn, Gary R	Buckhannon Buckhannon Buckhannon Buckhannon Buckhannon Buckhannon Buckhannon Buckhannon	WV 26201 WV 26201 WV 26201 WV 26201 WV 26201 WV 26201 WV 26201 WV 26201
WAYNE: Amos, David G Bias, Timothy D Cochran, Jessica Lipscomb, Brady K Mooney, William M Morris, Dana C Noble, Sonya Sayre Patrick, Charles L Reger, George M Rollins, Harold E Tiler, Chad Tiller, Deborah R	Kenova Kenova Lavalette Wayne Wayne Wayne Huntington Ceredo Kenova Keova Wayne Wayne	WV 25530 WV 25530 WV 25535 WV 25570 WV 25570 WV 25570 WV 25570 WV 25530 WV 25530 WV 25570 WV 25570
WEBSTER: Clutter, Jonathan D	Webster Springs	WV 26288

Coleman, Rodger L	Webster Springs	WV 26288
Morris, Michael J	Cowan	WV 26206
Reed, John D	Webster Springs	WV 26288
WETZEL		
WETZEL:	Hundred	WV 26575
Cecil, Joshua Clay Coen, Shawn T	Reader	W V 26373 WV 26167
Palmer, David B	Pine Grove	WV 26419
Palmer, Richard E	Pine Grove	WV 26419 WV 26419
Tennant, Roger E	Hundred	WV 26575
Varner, Stephen T	Littleton	WV 26581
Williams, Christopher	New Martinsville	WV 26155
Williams, Weldon P	New Martinsville	WV 26155
Williams, Weldon's	Tiew Marting vine	W V 20133
WOOD:		
Bibbee, Lynley R	Vienna	WV 26105
Crowe, Willard S	Parkersburg	WV 26104
Hahn, Brian C	Parkersburg	WV 26101
Harbert, Jr., R. Edward	Parkersburg	WV 26104
Hickman, Mark E	Parkersburg	WV 26101
Kimes, David A	Parkersburg	WV 26101
Kimes, Larry G	Parkersburg	WV 26101
Lauderman, Aaron A	Parkersburg	WV 26101
Lauderman, Shawn	Parkersburg	WV 26101
Leavitt, Jonathan C	Parkersburg	WV 26101
Leavitt, Stephen P	Parkersburg	WV 26101
Parks, Alan E	Vienna	WV 26105
Plant, Michael Sean	Parkersburg	WV 26104
Rockhold, III, John W	Parkersburg	WV 26104
Spencer, II, Robert O	Parkersburg	WV 26101
Sprout, Steven E	Parkersburg	WV 26101
Tatman, Steven L	Parkersburg	WV 26101
WWOM		
WYOMING:	0	WW 24070
Cline, Rebekah E	Oceana	WV 24870
Ellis, Christopher	Pineville	WV 24874
Evans, Jr., Thomas	Oceana	WV 24870
Goode, Michael T	Pineville	WV 24874
Hughes, Cheri L	Oceana Mullens	WV 24870
Knotts, Michael T		WV 25882
Stafford, Jerry R	Oceana Mullons	WV 24870 WV 25882
Wood, II, David	Mullens	vv v 23002

FUNERAL HOMES AND/OR CREATORIES BY COUNTY

BARBOUR: Schoonover-Stemple Funeral Chapel Stemple and Foreman Funeral Home Talbott Funeral Home Wright Funeral Home	Belington Philippi Belington Philippi	WV 26250 WV 26416 WV 26250 WV 26416
BERKELEY: Brown Funeral Home Jefferson Chapel Funeral Home Rosedale Funeral Home & Crematory South Berkeley Chapel	Martinsburg Charles Town Martinsburg Martinsburg	WV 25402 WV 25414 WV 25402 WV 25402
BOONE: Armstrong Funeral Home Handley Funeral Homes Madison Funeral Home	Whitesville Danville Madison	WV 25209 WV 25053 WV 25130
BRAXTON: Greene-Robertson Funeral Home Richard M. Roach Funeral Home Stockert-Sizemore Funeral Home	Sutton Gassaway Flatwoods	WV 26601 WV 26624 WV 26621
BROOKE: Chambers Funeral Home James Funeral Home Mullenbach Funeral Home Reasner of Wellsburg Steel and Wolfe Funeral Home	Wellsburg Wellsburg Follansbee Wellsburg Weirton	WV 26070 WV 26070 WV 26037 WV 26070 WV 26070
CABELL: Beard Mortuary Callender Funeral Home Chapmans Mortuary Ferrell-Chambers Funeral Home Heck Funeral Home Henson Mortuary Inc. Klingel Carpenter Mortuary Reger Funeral Home Wallace Funeral Home Wallace Funeral Home	Huntington Huntington Huntington Huntington Milton Huntington Huntington Huntington Huntington Milton Barboursville	WV 25702 WV 25703 WV 25702 WV 25303 WV 25541 WV 25705 WV 25701 WV 25704 WV 25541 WV 25504
CALHOUN: Stump Funeral Home	Grantsville	WV 26147

Stump Funeral Home	Arnoldsburg	WV 25234
<u>CLAY:</u> Wilson-Shamblin-Smith Funeral Home	Clay	WV 25043
DODDRIDGE: Spurgeon Funeral Home	West Union	WV 26456
FAYETTE: Anderson-Hairston Funeral Home Dodd-Payne-Hess Funeral Home High Lawn Funeral Chapel Pennington Funeral Home Tyree Funeral Home Tyree Funeral Home Wallace & Wallace Funeral Home	Montgomery Fayetteville Oak Hill Gauley Bridge Oak Hill Mt. Hope Ansted	WV 25136 WV 25840 WV 25901 WV 25085 WV 25901 WV 25880 WV 25812
GILMER: Ellyson Mortuary	Glenville	WV 26351
GRANT: Basagic Funeral Home Schaeffer Funeral Home	Petersburg Petersburg	WV 26847 WV 26847
GREENBRIER: McCraw Funeral Home McCraw Funeral Home Morgan Funeral Home Shanklin Funeral Home Smathers Funeral Home Wallace & Wallace Funeral Home Wallace & Wallace Funeral Home Wallace and Wallace (crematory) Wallace & Wallace Funeral Home	Frankford Lewisburg Lewisburg White Sulphur Spgs Rainelle Ronceverte Lewisburg Ronceverte Rainelle	WV 24938 WV 24901 WV 24901 WV 24986 WV 25962 WV 24915 WV 24901 WV 24970 WV 25962
HAMPSHIRE: Giffin Funeral Home McKee Funeral Home McKee Funeral Home Shaffer Funeral Home	Capon Bridge Romney Augusta Romney	WV 26711 WV 26757 WV 26704 WV 26757
HANCOCK: Arner Funeral Chapel Genesis Cremation Services Greco-Hertnick Funeral Home	Chester Chester Weirton	WV 26034 WV 26034 WV 26062

Nixon Funeral Home	Newell	WV 26040
Nixon Funeral Home	Newell	WV 26050
Steel and Wolfe Funeral Home	Weirton	WV 26062
Turley Funeral Home	New Cumberland	WV 26047
.		
HARDY:		
Elmore Funeral Home	Moorefield	WV 26836
Fraley Funeral Home	Moorefield	WV 26836
Loy-Giffin Funeral Home	Wardensville	WV 26851
McKee Funeral Home	Baker	WV 26801
HARRISON:		
Allen Funeral Home	Bridgeport	WV 26330
Amos Carvelli Funeral Home	Nutter Fort	WV 26301
Burnside Funeral Home	Bridgeport	WV 26330
Davis Funeral Home	Clarksburg	WV 26301
Davis Weaver Funeral Home	Clarksburg	WV 26301
Dorsey Funeral Home	Clarksburg	WV 26301
Greathouse Funeral Home	Clarksburg	WV 26301
Harbert Funeral Home	Salem	WV 26426
Harmer Funeral Home	Shinnston	WV 26431
Mountain Cremation Service	Clarksburg	WV 26301
Perine Funeral Home	Shinnston	WV 26431
Terme runeral frome	Similiston	VV V 20431
JACKSON:		
Casto Funeral Home	Evans	WV 25241
Casto Funeral Home	Evans	WV 25241 WV 25241
Roush Funeral Home	Ravenswood	WV 26164
Waybright Funeral Home	Ripley	WV 24271
wayongin runeral frome	Ripiey	VV V 242/1
JEFFERSON:		
Colonial Funeral Home	Charles Town	WV 25414
Eackles-Spencer & Norton Funeral Home	Harpers Ferry	WV 25414 WV 25425
Lackies-Spencer & Norton I unclai frome	Transpers refry	VV V 25425
KANAWHA:		
Barlow Bonsal Funeral Home (Crematory)	Charleston	WV 25301
Barlow Bonsall Funeral Home	Charleston	WV 25301 WV 25301
Bartlett-Burdette-Cox Funeral Home	Charleston	WV 25301 WV 25302
Bartlett-Chapman Funeral Home	St. Albans	WV 25177
<u>.</u>	St. Albans	WV 25177 WV 25177
Casdorph & Curry Funeral Home Charleston Mortuary Service	Charleston	W V 25177 WV 25361
•	Nitro	W V 25301 WV 25143
Cooke and Pauley Funeral Home Cooke Funeral Home		
	Cedar Grove	WV 25039
Cooke Funeral Home Crematorium	Nitro Charleston	WV 25143
Cunningham-Parker & Johnson Funeral Home	Charleston	WV 25302

Elk Funeral Home	Charleston	WV 25302
Fidler & Frame Funeral Home	Belle	WV 25015
Good Shepherd Mortuary	So. Charleston	WV 25303
Hafer Funeral Home	Elkview	WV 25071
Harding Funerals & Cremations	Charleston	WV 25304
Keller Funeral Home	Dunbar	WV 25064
Leonard Johnson Funeral Home	Marmet	WV 25315
Long & Fisher Funeral Home	Sissonville	WV 25320
Matics Funeral Home	Clendenin	WV 25045
O'Dell Funeral Home	Montgomery	WV 25136
Preston Funeral Home	Charleston	WV 25301
Pryor Funeral Home	East Bank	WV 25067
Snodgrass Funeral Home	So Charleston	WV 25309
Stevens and Grass Funeral Home	Malden	WV 25306
Tyler Mountain Funeral Home	Cross Lanes	WV 25356
Walton' Chapel of Faith Funeral Home	Charleston	WV 25387
Wilson Funeral Home	Charleston	WV 25302
<u>LEWIS:</u>		
Hardman-Paletti Funeal Home	Weston	WV 26378
Morris Funeral Home	Jane Lew	WV 26378
Pat Boyle Funeral Home and Cremation Service	Jane Lew	WV 26378
Pat Boyle Funeral Home	Jane Lew	WV 26378
I DIGOLVI		
LINCOLN:		******
Curry Funeral Home	Alum Creek	WV 25003
Handley Funeral Home	Hamlin	WV 25523
Koontz Funeral Home	Hamlin	WV 25523
McGhee Funeral Home	West Hamlin	WV 25571
LOCAN.		
LOGAN: Chatman Funeral Home	Logon	WV 25601
Collins Funereal Home	Logan Switzer	W V 23001 WV
25647	SWILZCI	VV V
Evans Funeral Home (crematory)	Chapmanville	WV 25508
Evans Funeral Home	Chapmanville	WV 25508 WV 25508
Freeman Funeral Home	Chapmanville	WV 25508
Honaker Funeral Home	Logan	WV 25601
James Funeral Home	Logan	WV 25601
Krantz-McNeely Funeral Home	Man	WV 25635
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MARION:		
Carpenter & Ford Funeral Home	Fairmont	WV 26554
Curry Chapel	Fairview	WV 26570
DeGarmo Funeral Home	Rivesville	WV 26588
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Domico Funeral Home Ford Funeral Home Frey Home for Funerals Hutson Funeral Homes Hutson Funeral Homes J. G. Lampkin Funeral Home Masters Funeral Home R. C. Jones Funeral Home Ross Funeral Home	Fairmont Fairmont Fairmont Farmington Mannington Fairmont Mannington Fairmont Fairmont	WV 26554 WV 26555 WV 26554 WV 26751 WV 26582 WV 26554 WV 26582 WV 26554 WV 26554
MARSHALL: Altmeyer Funeral Home Anderson Funeral Home Anderson Funeral Home Care Funeral & Cremation Service Grisell's Funeral Service Grisell Funeral Home (Crematory) Kirby-Vance Chapel	McMechen Moundsville Moundsville Moundsville Moundsville Moundsville	WV 26040 WV 26041 WV 26041 WV 26041 WV 26041 WV 26041
MASON: Anderson Funeral Home Crow-Hussell Funeral Home Deal Funeral Home Foglesong Roush Funeral Home Wilcoxen Funeral Home	New Haven Pt. Pleasant Pt. Pleasant Mason Pt. Pleasant	WV 25265 WV 25550 WV 25550 WV 25260 WV 25550
McDOWELL Douglas Funeral Home Fanning Funeral Home Fanning Funeral Home Fanning Funeral Home Gregory-Page Funeral Home The Douglas Mortuary Widener Funeral Home Widener Funeral Home	Welch War Welch Iaeger Welch Welch Northfork Northfork	WV 24801 WV 24892 WV 24801 WV 24844 WV 24801 WV 24868 WV 24868
MERCER: A-P McConnell Funeral Home Bailey-Kirk Funeral Home Cravens-Shires Funeral Home Fredeking Funeral Service Memorial Funeral Directory (Crematory) Memorial Funeral Directory Mercer Funeral Home of Bluefield Mercer Funeral Home & Crematory)	Bluefield Princeton Bluefield Princeton Princeton Princeton Bluefield Bluefield	WV 24701 WV 24740 WV 24701 WV 24740 WV 24740 WV 24740 WV 24701 WV 24701

Richardson's Funeral Home of Keystone Roselawn Funera Home and Crematory Seaver Funeral Service Seaver Funeral Service (Crematory)	Bluefield Princeton Princeton Princeton	WV 24701 WV 24740 WV 24740 WV 24740
MINERAL: Fredlock Funeral Home Markwood Funeral Home Smith Funeral Home Smith Funeral Home Smith Funeral Home (Crematory) Upchurch Funeral Home	Piedmont Keyser Burlington Keyser Keyser Fort Ashby	WV 26750 WV 26726 WV 26710 WV 26726 WV 26726 WV 26719
MINGO: Chafin Funeral Home Chambers Funeral Services, Inc. Mounts Funeral Home Weaver Mortuary	Delbarton Matewan Gilbert Williamson	WV 25670 WV 25678 WV 25621 WV 25661
MONONGALIA: Dering-Henson Funeral Home Fred L. Jenkins Funeral Home Hastings Funeral Home Mancinelli Chapel Omega Crematory Owen-Neely Funeral Home William McCulla Funeral Home	Morgantown Morgantown Morgantown Morgantown Blacksville Westover	WV 26505 WV 26501 WV 26505 WV 26505 WV 26505 WV 26521 WV 26501
MONROE: Broyles-McGuire Funeral Home Broyles-Shrewsbury Funeral Home Groves Funeral Home Lobban Funeral Home Wickline Funeral Home	Union Peterstown Union Alderson Lindside	WV 24983 WV 24963 WV 24983 WV 24910 WV 24951
MORGAN: Kimble Funeral Home Helsey-Johnson Funeral Home Hunter-Anderson Funeral Home & Cremations	Franklin Berkeley Springs Berkeley Springs	WV 26807 WV 25411 WV 25411
NICHOLAS: Simons-Coleman Funeral Home Waters Funeral Chapel White Funeral Home White Funeral Home	Richwood Summersville Summersville Summersville	WV 26261 WV 26651 WV 26651 WV 26651

OHIO:		
Altmeyer Funeral Home	Wheeling	WV 26003
Altmeyer Funeral Home	Wheeling	WV 26003
Beiswenger Chapel	Wheeling	WV 26003
Burke Chapel	Wheeling	WV 26003
Dignity Funeral Services	Wheeling	WV 26003
Grisell Funeral Service	Wheeling	WV 26003
Kepner Funeral Home (Crematory)	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
Kepner Funeral Home	Wheeling	WV 26003
PENDLETON:		
Basagic Funeral Home	Franklin	WV 26807
Kimble Funeral Home	Franklin	WV 26807
PLEASANTS:		
Ingram Funeral Home	St. Marys	WV 26170
POCAHONTAS:		****
Kimble Funeral Home	Franklin	WV 26807
Lantz Funeral Home	Buckeye	WV 24924
Kimble Funeral Home	Marlinton	WV 24954
Wallace & Wallace Funeral Home (Chapel only)	Arbovale	WV 24915
PRESTON:		
Arthur H. Wright Funeral Home	Terra Alta	WV 26764
Bolyard Funeral Home	Clarksburg	WV 26302
Browning Funeral Home	Kingwood	WV 26537
Burke Chapel	Kingwood	WV 26537
Carl R. Spear Funeral Home	Bruceton	WV 26525
Field Funeral Home	Masontown	WV 26542
Kingwood Chapel	Kingwood	WV 26537
Morgan Funeral Home	Clarksburg	WV 26301
Sunset Cemetery (Cematory)	Kingwood	WV 26537
Sumot comment (comment)	111118000	= 5555.
PUTNAM:		
Allen Funeral Home	Hurricane	WV 25526
Chapman Funeral Home	Hurricane	WV 25526
Chapman Funeral Home	Hurricane	WV 25526
Chapman Funeral Services (Crematory)	Hurricae	WV 25526
Gatens-Harding Funeral Home	Poca	WV 25159
Haven of Rest Memory Gardens (Crematory)	Red House	WV 25168
Raynes Funeral Home	Buffalo	WV 25033
Raynes Funeral Home Eleanor Chapel	Buffalo	WV 25033
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RALEIGH: Blue Ridge Funeral Home Blue RidgeFuneral Home (Crematory) Calfee Funeral Home Durgan Funeral Home Melton Mortuary Melton Mortuary (Crematory) Ritchie & Johnson Funeral Parlor Rose & Quesenberry Funeral Homes Shady Springs Chapel Williams Blue Ridge Funeral Home	Beckley Beckley Beckley Beckley Beckley Beckley Beckley Beckley Beckley Sophia	WV 25801 WV 25801 WV 25801 WV 25801 WV 25801 WV 25801 WV 25801 WV 25801 WV 25801 WV 25921
RANDOLPH: Lohr & Barb Funeral Home Randolph Funeral Home Randolph Funeral Home & Cremations (Crematory) Tomblyn Funeral Home	Elkins Valley Bend Valley Bend Elkins	WV 26241 WV 26293 WV 26293 WV 26241
RITCHIE: McCullough Rogers Funeral Home Raiguel Funeral Home Raiguel Funeral Home	Pennsboro Harrisville Cairo	WV 26415 WV 26362 WV 26337
ROANE: John H. Taylor Funeral Home Taylor-Vandale Funeral Home	Spencer Spencer	WV 25276 WV 25276
SUMMERS: Pivont Funeral Home Ronald Meadows Funeral Parlors	Hinton Hinton	WV 25951 WV 25951
TAYLOR: Bartlett Funeral Home Bradley J. Mayle Funeral Home Donald G. Ford Funeral Home	Clarksburg Flemington Grafton	WV 26301 WV 26347 WV 26354
TUCKER: Hinkle Funeral Home Lohr & Barb Funeral Home Summerfield Funeral Home	Davis Parsons Parsons	WV 26260 WV 26287 WV 26287
TYLER: Furbee Funeral Home	Alma	WV 26320

Furbee Funeral Home Myers Funeral Home	Middlebourne Sistersville	WV 26149 WV 26175
UPSHUR: Alkire Funeral Home Heavner and Cutright Funeral Chapel Poling-St. Clair Funeral Home Tomblyn Whitescarver-Rundio Funeral Chapel	Buckhannon Buckhannon Buckhannon Buckhannon	WV 26201 WV 26201 WV 26201 WV 26201
WAYNE: Ceredo-Kenova Funeral Home Johnson-Tiller Funeral Home Morris Funeral Home, Inc. Rollins Funeral Home	Ceredo Wayne Wayne Kenova	WV 25507 WV 25570 WV 25570 WV 25570
WEBSTER: Adams-Reed Funeral Home Dodd & Reed Funeral Home Morris Funeral Home	Cowen Webster Springs Cowen	WV 26206 WV 26288 WV 26206
WETZEL: Grissell Funeral Home Jarvis Funeral Home Jarvis Funeral Home Palmer Funeral Home Tennant Funeral Home Williams Funeral Home	New Martinsville Paden City Paden City Pine Grove Hundred Pine Grove	WV 26155 WV 26155 WV 26155 WV 26419 WV 26575 WV 26419
WIRT: Busch-Kimes Funeral Home Matheny Whited Funeral Home	Elizabeth Elizabeth	WV 26143 WV 26143
WOOD: Assured Cremation Services (Crematory) Kimes Funeral Home & Cremation Svc Lambert-Tatman Funeral Home Lambert-Tatman Funeral Home Lambert-Tatman Funeral Home Leavitt Funeral Home Mid-Ohio Valley Cremation Svc (Crematory) Sunset Funeral Home Vaughan Funeral Home	Parkersburg	WV 26101 WV 26101 WV 26102 WV 26102 WV 26102 WV 26101 WV 26101 WV 26103 WV 20102
WYOMING: Adam Toler Memorial Funeral Home	Oceana	WV 24870

Calfee Funeral Services of Pineville	Pineville	WV 24874
Evans Funeral Home	Oceana	WV 24870
Stafford Family Funeral Home	Oceana	WV 24870
Tankersley Funeral Home	Mullens	WV 25882