

**West Virginia  
Hearing Aid Dealers  
Licensure Board**



**Annual Report  
Fiscal Years 2014 & 2015**

**WVBHAD**

**179 Summers Street, Suite 715  
Charleston, WV 25301**

West Virginia Hearing Aid Dealers Licensure Board  
179 Summers Street, Suite 715  
Charleston, WV 25301  
Phone: 304-558-3527  
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Web Page: <https://www.wvdhhr.org/wvbhdf/index.html>

The Honorable Earl Ray Tomblin  
Governor of West Virginia  
State Capitol Complex  
Charleston, WV 25305

The West Virginia Hearing Aid Dealers Licensure Board is pleased to provide you with our report for the fiscal years 2014 and 2015. The report is hereby submitted in compliance with statutory requirements.

The Board is charged with the administration and enforcement of the provisions of Chapter 30 Article 26 of the West Virginia Code governing the profession of Hearing Aid dealing and fitting. This report is submitted in accordance with Chapter 30, Article 1, Section 12 which requires a financial report of total revenues and expenditures and a complete list of names licensed by it during such period. Other information enclosed is a list of current board members and other pertinent information.

The West Virginia Hearing Aid Dealers Licensure Board continues to strive for maximum efficiency in serving the people of West Virginia.

Sincerely,

Kendra Zamora  
Agency Administrator

cc: Secretary of State  
Clerk of the WV Senate  
Clerk of the WV House of Delegates  
Assistant Attorney General

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Office of the Secretary of State  
Building 1 Room 157K  
Capitol Complex  
Charleston, WV 25305

Dear Ms. Secretary:

Enclosed you will find the Annual Report for Fiscal Year 2014 and Fiscal Year 2015 for the West Virginia Hearing Aid Dealers and Fitters Licensure Board.

This report has been submitted to the Clerks of the WV Senate and the WV House of Delegates as well as the Library Commission Reference Service.

Sincerely,

Kendra Zamora  
Agency Administrator

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## **Board Members**

Marsha Mattingly, Chairperson  
Huntington, WV

Deborah Barnes Chewning, Secretary  
Elkins, WV

George Evans, Audiologist  
Parkersburg, WV

Dr. Jenny Cross  
Elkins, WV

Jason Kaposy  
Petersburg, WV

# **Board Meeting Minutes**

## WV Board of Hearing Aid Dealers Meeting Minutes

Date: Thursday, October 30, 2014

Time: 1:00

A regular Board meeting of the WV Board of Hearing Aid Dealers was held at 179 Summers St, conference room 509, Charleston WV.

Board members present:

Marsha Mattingly, George Evans, Jenny Cross, Deborah Chewning

Also present, Kendra Zamora, agency coordinator

Linda Lyter, Executive Director WVMTLB/Acupuncture Boards

Call to Order: Kendra Zamora called meeting to order at 1:15

Approval of Minutes: There were no previous minutes for approval on record

Complaint summary and discussion: complaint #14-01 and 14-02 discussed, both complainants are to be informed that they have 30 days to respond with letter addressed to the board office that the complaints have been rectified.

Election of Officers: Deborah Chewning made motion to nominate Marsha Mattingly for Chairperson, Jenny Cross seconded, motion passed

Marsha Mattingly made motion to nominate Deborah Chewning as Secretary, Jenny Cross seconded, motion passed

National Exam Discussion: Deborah Chewning made motion to put into effect the International Licensing Exam for the written portion of the test for licensees. Marsha Mattingly seconded, motion passed

Financial Report: P-card discussion, Marsha Mattingly made motion that administrative assistant (Kendra Zamora) will need approval by the board for purchase amounting to more than \$500. Motion seconded by Deborah Chewning, and passed.

Signature Sheets discussed. Deborah Barnes made motion to give Linda Lyter back up signature authority for the board. Motion seconded by Marsha Mattingly, Motion approved.

Jenny Cross made motion to adjourn meeting, motion seconded by Marsha Mattingly and passed.

WV Board of Hearing Aid Dealers Board Meeting March 24, 2015 at 1:00pm

Attendees: Marsha Mattingly, Jason Kaposy, George Evans, Deborah Chewning, Dr. Jenny Cross, Linda Lyter-Executive Director WVMTLB/Acupuncture boards, Kendra Zamora-Agency Coordinator.

Call to order: by board chairperson, Marsha Mattingly

Approval of minutes: Previous minutes presented and move to accept made by Deborah Chewning, second by George Evans and approved

Discussion was held on 2 complaints (#14-01 and #14-02) addressed at October 2014 meeting. George Evans made motion to close both complaints, Jason Kaposy seconded, motion was approved

Financial Report: \$44,937.00-Cash on hand  
\$43,129.00- Annual budget  
\$7000.00- Total revenue

Motion to approve financial report made by Dr. Cross. Second by George Evans and approved.

Budget is submitted in May. Motion made by Dr. Cross to submit raise for Kendra from \$10/hr to \$12/hr. Seconded by George Evans and approved.

New Business: National Exam discussion. Deborah will send information to Kendra and work with her to get clarification of cost involved for board and for applicants.

George Evans presented an issue re: Andrew Donchatz, employed by Beltone in Wheeling, who is listed as an audiologist and hearing aid fitter on his NPI registration. He is not an audiologist, per Marsha Mattingly, former employer. Kendra will prepare a letter to Mr. Donchatz to suspend using the audiologist title. He will be given 30 days to correct issue and respond.

Legislative update regarding boards. Nothing passes the legislature this session. Discussion on clarification of non-communicable disease for licensure of hearing dispensers. No determination, will be discussed at a future meeting.

Next meeting: Conference call in approx. 60 days to discuss any issues

Next physical meeting scheduled for August 18, 2015 in Charleston

Motion to adjourn made by Jason Kaposy, seconded by Jenny Cross and approved



WVBHAD meeting on August 18, 2015 1:00pm

Attendees: Marsha Mattingly, Jason Kaposy, George Evans, Dr. Jenny Cross, Linda Lyter, Kendra Zamora

Call to order: Made by George Evans

Approval of minutes: Quorum was established and previous minutes were presented and move to accept was made by Jason Kaposy, second by Jenny Cross and approved.

Discussion of national exam: discussion of ILE standard percentage for passing grade, ILE practical test versus current practical test, fees for administering test. Board wants more information on these matters before implementing the ILE testing program, will be discussed at next meeting.

Financial Report: \$46,461.12- Cash on hand  
\$43,129.00- annual Budget  
\$2400.00- total revenue

Motion to approve financial report made by George Evans, second by Dr. Cross and approved

Motion made to accept office lease increase of \$10 per month by Jason Kaposy, second by George Evans and approved. Motion to continue Linda Lyter's signature authority made by Dr. Cross, second by Jason Kaposy and approved.

Complaint 15-01: Response letter from Mr. Donchatz reviewed and motion made by Jason Kaposy to close the complaint, George Evans seconded, approved

Next board meeting will be a conference call scheduled for September 30, 2015.

Motion to adjourn meeting made by George Evans, Second by Jason Kaposy, approved

**WVBHAD conference call 12:00 September 30, 2015**

Attendees: Marsha Mattingly, Jason Kaposy, George Evans, Dr. Jenny Cross, Kendra Zamora, Joy Wilkin HIS Director of Professional Development

Call to order: Meeting called to order by board president, Marsha Mattingly

One hour conference call discussing implementation of the new testing procedures using the HIS exams. Test scores, fees, and general information discussed.

Decision to continue using the practical and law portion of testing, administered at George Evan's office.

Motion made to end call by Marsha Mattingly.

# **Financial Statements**

WV Board of Hearing Aid Dealers Financial Report  
For Fiscal Years 2014 and 2015

Fiscal Year 2014

Annual Special Revenue Budget Amount: \$43,129.00

Expenditure Information:

Personal Services: \$8935.25

Other expenses: \$6678.80

Total Expenditures: \$15,614.05

Revenue: \$12,600.00

Fiscal Year 2015

Annual Special Revenue Budget Amount: \$43,129.00

Expenditure Information

Personal Services: \$5646.04

Other expenses: \$4186.31

Total Expenditures: \$9832.35

Revenue: \$

# LIST OF ACTIVE LICENSEES

<u>First Name</u>	<u>Last Name</u>	<u>City/State</u>	<u>Status</u>	<u>License #</u>
Nicholas	Amrhein	Beckley,WV	Active	1016
William	Amrhein	Huntington,WV	Active	994
Anson	Anderson	Charleston, WV	Active	886
Cesar	Anderson	Charleston,WV	Active	677
Misty	Anderson	Charleston,WV	Active	807
Jeffrey	Arensberg	Wheeling,WV	Active	221
Clark	Barnes	Buckhannon,WV	Active	463
Deborah	Barnes	Elkins,WV	Active	520
Larry	Barsh	Spencer,WV	Active	689
Charles	Bennett	Winchester,VA	Active	583
Cynthia	Berrane	Hedgesville,WV	Active	387
Linda	Blankenship	Proctorville,OH	Active	821
Gregory	Blevins	Huntington, WV	Active	701
Christopher	Childs	Roanoke,VA	Active	928
Debra	Conn	Uniontown,PA	Active	795
Linda	Cornell	Wheeling,WV	Active	921

Richard	Cunningham	Wheeling,WV	Active	528
Angela	DeWees	Kenna,WV	Active	1014
Dwight	Dille	Barboursville,WV	Active	680
Joseph	Donchatz	Lavalette,WV	Active	987
Martin	Elbin	Grantsville,WV	Active	996
Darryl	Feaga	Frederick,MD	Active	913
Benjamin	Ferguson	Huntington,WV	Active	1003
Katherine	Friend	Buck,WV	Active	754
Andrea	Gallagher	Grafton,WV	Active	1028
Anthony	Hagedorn	Brookeville,MD	Active	266
Shane	Halle	Elkins,WV	Active	989
Steven	Hankins	Springfield,MO	Active	1036
Kathryn	Harris	Huntington,WV	Active	1018
Rebecca	Higgins	Elkins,WV	Active	847
Cheryl	Houck	Princeton,WV	Active	596
William	Hunt	Huntington,WV	Active	1012
Sairam	Jandhyala	Fairfax,VA	Active	1007
Tiffany	Jenkins	Huntington,WV	Active	1008
Donna	Johnson	Princeton,WV	Active	1020
Sharon	Johnson	Nitro,WV	Active	643

Jason	Kaposy	Petersburg,WV	Active	964
Jacquelyn	Keenan	St.Clairsville,OH	Active	690
Darla	Kingery	Barboursville,WV	Active	906
Carla	Knapp	Parkersburg,WV	Active	863
Robert	Knapp	Parkersburg,WV	Active	853
Rhonda	Koutssobaris	Lost Creek,WV	Active	636
Stephen	Krehbiel	Beaufort,SC	Active	500
Teresa	Lewis	Montgomery,WV	Active	416
Joseph	Lilly	Elkview,WV	Active	887
Don	Lohr	Winfield,WV	Active	865
Lauren	Lozano	Dunbar,WV	Active	975
Louella	Martenev	Buckhannon,WV	Active	974
Marsha	Mattingly	Huntington,WV	Active	186
Clint	McCandless	Morgantown,WV	Active	951
Carl	McCurdy	Roanoke,VA	Active	46
Kevin	McCurdy	Roanoke,VA	Active	394
Holly	Meadows	Princeton,WV	Active	881
Christopher	Meadows	Huntington,WV	Active	1040
John	Megale	Winchester,VA	Active	281
James	Meredith	Princeton,WV	Active	229



Susan	Meredith	Princeton,WV	Active	834
Terri	Napper	Marietta,OH	Active	1004
Zachary	Napper	Marietta,OH	Active	981
Cathy	Nester	Keyser,WV	Active	1010
Melvin	Nester	Keyser,WV	Active	645
David	Palkovic	Wheeling,WV	Active	882
Marisela	Perez-Barsh	Spencer,WV	Active	978
Robert	Phillis	Venetia,PA	Active	40
Robert	Phillis II	Morgantown,WV	Active	777
Krista	Ruhland	Martingsburg,WV	Active	1039
Andrew	Schaffer	Huntington,WV	Active	1011
Bradley	Sprouse	Bridgeport,WV	Active	826
Stanley	Stamper	Flatwoods,KY	Active	324
Ryan	Summerfield	Elkins,WV	Active	963
Sara	Swann	Huntington,WV	Active	941
Stephen	Tarr	North Port,FL	Active	1053
Connie	Tincher	Charleston,WV	Active	888
Sara	Unger	Winchester,VA	Active	1027
John	Vash Jr.	Bridgeport,WV	Active	894
John	Vash	Bridgeport,WV	Active	950

Michael	Waybright	Elkins,WV	Active	976
Sheri	White	Princeton,WV	Active	882
Gregory	Wimmer	Bluefield,WV	Active	789
Donna	Workman	Parkersburg,WV	Active	1029

# **SUMMARY OF COMPLAINTS**

## Fiscal Year 2014 Complaint Summary

**14-01** Consumer complaint received from AG office on 9/30/2014. 10/6/14 Sent letter to consumer. 10/23/14 mailed letter to Licensee. 11/2/14 AG office received licensee response and closed mediation file. Board closed complaint 3/24/15

**14-02** Consumer complaint sent to AG office on 10/16/14. Mailed licensee on 10/23/14. 2/5/15 complainant issued full refund. 5/21/15 letter of satisfaction received from Complainant. Board closed complaint 3/24/15

## 2015 Complaint Summary

15-01 Licensee using title of "audiologist". 5/25/2015 mailed licensee. 5/31/2015 response received from licensee. 8/18/15 complaint closed at board meeting. 8/20/2015 letter sent to licensee.